

**Ambulance
+ more**

First Aid for all Territorians



ST JOHN AMBULANCE AUSTRALIA (NT) INC.

2016/17 annual report

OUR GOALS



- ✓ **Make first aid a part of everybody's life.**
- ✓ **Provide first aid-related services which build community and individual resilience.**
- ✓ **Provide emergency and non-emergency ambulance services under contract to the Northern Territory Government.**

OUR VALUES



- ✓ **Integrity**
acting honestly and reliably when delivering our services.
- ✓ **Respect**
treat our people with respect at all times: ourselves, our colleagues, our members and all the people we support.
- ✓ **Quality**
highest quality service delivery, training, development and clinical standards.
- ✓ **Dedication**
actions are undertaken with commitment, enthusiasm and loyalty protecting our people, our patients and the environment.
- ✓ **Compassion**
caring about all members of our diverse community.

50 DRIPSTONE ROAD

CASUARINA, NT 0810

1300 ST JOHN

WWW.STJOHNNT.ORG.AU

OUR MISSION



To be the leading provider of first aid and ambulance services in the Northern Territory







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OUR FUNCTION



St John Ambulance Australia (NT) Inc is a self-funding charitable organisation active in the Northern Territory, dedicated to helping people in sickness, distress, suffering or danger.

St John provides:

- ✓ **Ambulance services**
- ✓ **Emergency and non-emergency ambulance services under contract to the Northern Territory Government**
- ✓ **First Aid Training**
- ✓ **First Aid Kits & First Aid Products**
- ✓ **A First Aid kit restocking service for businesses**
- ✓ **Volunteers**
- ✓ **Mechanical Workshop**

We have been active in the Northern Territory for over 70 years, and internationally are part of a wider organisation with a long and honourable history.

ABOUT ST JOHN NT



- ✓ A comprehensive Emergency Ambulance Service, under contract to the Northern Territory Government;
- ✓ A non-emergency Ambulance Patient Transport Service;
- ✓ A 24 hour 000 Communications Centre;
- ✓ A dedicated team of qualified first aid Volunteer personnel to attend social, sporting, cultural and other well attended community events;
- ✓ A dedicated training arm specialising in public, community and industry-specific first aid training;
- ✓ Clinical Governance, Education and professional Development for our Ambulance staff;
- ✓ Youth support and training through a cadet movement;
- ✓ Contract Paramedical Services to assist and support the mining production and special project industries;
- ✓ A Sales Department that supplies an extensive range of first aid kits, medical consumables and pre hospital medical equipment;
- ✓ A fully equipped mechanical workshop delivering custom vehicles, ambulance modifications and general servicing to members of the public;
- ✓ A FREE First Aid in Schools program, delivering age appropriate first aid to children from Pre-School to Year 8; and
- ✓ A Community Education Program, delivering first aid training and information to child care centres, clubs and other community groups.

BOARD MEMBERS

CHAIRPERSON

Roland Chin CStJ

Mr Roland Chin joined St John Ambulance Australia (NT) Inc. as the Treasurer in 2002 and became the NT Chair early in 2015. He has proven to be an exemplary Board Member. He is an integral member of the Board as he has played a pivotal role in the financial success of the organisation. Being a long-term Territorian and Partner at KPMG, Mr Chin's vast knowledge and corporate experience has been of enormous assistance to our organisation.

In addition to his Board duties, and active participation as an NT representative on the National St John Boards, Roland has continued to support the Volunteers of the NT by attending and involving himself in as many of their activities as he can. He has also been an active participant at National forums as a representative on the Australian Office Budget Committee and has been involved with the Government consultations regarding the Ambulance Service contract.

Mr. Chin has made a significant contribution to St John Ambulance over the past fifteen years and his dedication, knowledge and experience that he provides is exceptional and well worth the recognition. Since his commencement on the Board, Roland has provided stability and support for senior staff as well as his Board peers during, what has often been periods of uncertainty in the future of the Organisation. Roland is an asset to St John, bringing his local knowledge and his highly regarded corporate status in the Territory. His presence on other significant Boards in the NT, not least the Australia Day Council, has enhanced the promotion of St John across the Territory at various levels. His service has been regarded as above and beyond the normal call of duty.



BOARD MEMBERS



**Trevor Riley QC KStJ
Vice Chairperson**

Trevor Riley was appointed Chief Justice of the Supreme Court of the Northern Territory in September 2010. At the time of his appointment he had been a Justice of the Supreme Court since 1999. He retired as Chief Justice in July 2016.

Mr Riley was a member of the Northern Territory Bar Association, having signed the Roll of Counsel in 1985. Prior to this he was a Northern Territory solicitor from 1974 to 1985.

He was appointed a Queen's Counsel in 1989. He was President of the Northern Territory Bar Association from 1993 to 1997, having been Vice President from 1989 to 1993. He was Junior Vice-President of the Australian Bar Association from 1993 to 1994.

Mr Riley is a former Vice-President of the Northern Territory Law Society and a former Councillor of that Society. He is a former member of the Legal Practitioners Complaints Committee, the Law Reform Committee, the Public Purposes Trust and the Legal Practitioners Admission Board. He is a former part-time lecturer at the Faculty of Law at the Northern Territory University and is an occasional lecturer in Advocacy.

He is a Director of Menzies School of Health Research and Co-Chair of the Bilata Legal Pathways Reference Group.



**Fran Kilgariff AM FAICD MStJ
Secretary**

Fran has a long history of community involvement in the Northern Territory. She was born in Alice Springs and educated both there and in Adelaide, and has a comprehensive understanding of the opportunities and difficulties of operating in the Northern Territory.

Her community involvement has included being Mayor of Alice Springs for eight years, during which time she represented Alice Springs on many committees, often as Chair. She has a long involvement with the YMCA where she was National Vice President for three years and has been a Director on the Board of St John Ambulance NT since 2004.

Fran has qualifications in Radiography, Prehistoric Archaeology and Teaching and has worked in many different areas and positions in the Territory. She was until recently General Manager of Ninti One, a research focused organisation, based in Alice Springs.

Fran was awarded the Order of Australia medal (AM) for her services to local Government and contributions to the social and economic development of Alice Springs. She is also a Fellow of the Australian Institute of Company Directors (FAICD).



**Peter Carew AM FAICD
Treasurer**

Peter has been an active business leader in the Northern Territory for more than 30 years. He ran a successful electronics business before moving into the oil and gas sector and then joining the Northern Territory Government as CEO of the Department of Business up until 2014.

Peter established the Northern Australia Development Office for the Northern Territory Government. He is a past president of the NT Chamber of Commerce and has held director positions with Northern Territory University, Menzies School of Health Research and the Employment and Training Authority.

He is Chairman of the Darwin Waterfront Corporation and a Fellow of the Australian Institute of Company Directors. Peter was appointed a Member of the Order of Australia in 2003 for services to the community and business through development of international links and vocational training in the Northern Territory.

ORDINARY BOARD MEMBERS



Terri-Ann Maney GAICD

Terri-Ann is currently Members and Directors Manager for the Australian Institute of Company Directors (AICD) NT. Terri-Ann has extensive experience in business-related fields with a career largely centred on adult education and organisational development. The dynamic business environment and sense of community has kept Terri-Ann living in the Territory since 1999.

Her role for AICD is focused on making a positive impact through governance education, as Director Development and Advocacy. She is an active NFP Director and does so as a meaningful way of giving back to the Community.

In 2016 she was recognised as a Finalist in the For Purpose and Social Enterprise Award Category for NT Telstra Business Women's Award.



Robert Kendrick GAICD

Robert joined the Northern Territory (NT) Police Force in 1982 and worked across the NT in rural remote and urban locations. In 2002, he served in East Timor with the United Nations Police and was Commander for Darwin Region between 2008 and 2011, also serving as the Regional Disaster Controller during this time.

Between 2011 and 2014, Robert was in the NT Public Service where he became Chief Executive Officer for departments that focused on regional development and indigenous advancement. Robert's qualifications include a Master of Public Policy and Administration.

Robert is currently on the boards of the Heart Foundation (NT), Larrakia Nation Aboriginal Corporation and is Deputy Chair of the Regional Development Australia (NT) Committee as well as a member of a number of NT Government boards and committees.



Ross Coburn,
thank you for
your 25 years
of dedicated
service.

LEADERSHIP GROUP

St John NT has a Leadership Group that represents all people in our organisation and consists of :

- **Chief Executive Officer**
- **Chief Financial Officer**
- **Director, Ambulance Services**
- **Director, Commercial Operations**
- **Director, Volunteer First Aid Services**
- **Manager, Human Resources**

The Leadership group is charged with the implementation of the St John Strategic Plan and the overall management of our organisation.

THE ORDER OF ST JOHN IN AUSTRALIA



The Order of St John is one of the oldest existing orders of chivalry in the World. Our tradition of Christian charity and service dates back to the 11th century. Our mottos are 'Pro Fide' and 'Pro Utilitate Hominum', the English translations of which are 'For the Faith' and 'For the Service of Humanity'.

In the Northern Territory, the affairs of The Order are administered by St John Ambulance Australia (NT) Inc. The governing body within this Incorporated Association is known as the St John Board.

Patron

Mrs Mary Hardy

Knight of Grace

His Honour, The Honourable John Hardy OAM
the Administrator of the Northern Territory

The Honourable John Anictomastis AO

The Honourable Austin Asche AC QC

The Honourable Ted Egan AO

The Honourable Tom Pauling AO QC

Dr Lionel Crompton

Mr Duncan McNeill

Mr Stephen Peers OAM

Mr Peter Poole

Mr Trevor Riley

Dame of Grace

The Honourable Sally Thomas AC

Dr Valerie Asche

Mrs Jeannette Anictomastis

Mrs Angelina Butler

Ms Nerys Evans

Mrs Lesley King

Mrs Tessa Pauling

Commanders

Mr Stephen Baddeley

Mr Roland Chin

Mr Ross Coburn

Mr Craig Garraway

Mrs Marian Grayden

Mr Brendan Quirke

Mr Noel Talbot

Officers

Mr Glen Auricht

Mrs Gwyn Balch

Mrs Dawn Bat

Mr Paul Berry

Mr Kevin Blake OAM

Mr Rodney Bramley

Ms Sue Cooper

Mr Mark Ferguson

Mrs Debbie Garraway

Mr Frank Haydock

Mrs Roslyn Jones

Mr Bruce Jones

Mrs Lenaire Keatch

Mr Grant Keetley

Mrs Patricia King

Mrs Mandy Langdon

Mr Michael McKay ASM

Mr Patrick Murray

Mrs Kimberlee McKay

Mr Gregory Payne

Mrs Kelly Raven

Ms Christine Turner

Members

Ms Annetta Albanese

Mr Royce Andrews

Ms Sonya Arnold

Mrs Rosie Ballinger

Mr Wayne Bevan

Mr Gorfon Bowman

Mrs Nerissa Brumby

Mr Brett Butler

Mr Aaron Brooks

Mr Brian Ch'ng

Mrs Marcel Clark

Miss Lucy Cooper

Mr Craig Cousins

Mr Mark Cullenane

Mr Wayne Dillon

Mr Rhys Dowell

Mr Frank Dunstan

Mrs Kay Gargett

Mr Bruce Garnett

Mr Justin Hankinson

Mr Rodney Hocking

Mr Frank Horschke

Mr Geoff Kain

Mrs Doreen Kerr

Ms Frances Kilgariff AM

Mrs Sylvia Klonaris

Mrs Vicki Macmillan

Dr Arun Mahajani

Mr Paul Maybank

Ms Sarah McLaughlin

Mrs Rosemary Mooney

Ms Julie Murray

Ms Romaine Ooloff
Mr Mark O'Shaughnessy
Mrs Kate Owen
Mr Ron Owen
Ms Mandy Paradise
Mrs Lee Payne
Mrs Donna Peters
Mrs Ellen Pitts
Mr Warren Purse
Mr Henri Raafs
Mrs Makaylia Ravlich
Mr Adrian Rossiter
Mr Steve Rudder
Mr Martin Scaife
Prof Jan Schmitzer
Mr Garry Schoolmester
Ms Regina Sellar
Ms Hailee Skinner
Mr Richard Skinner
Mrs Sue-Ellen Skinner
Mr Simon Spillett
Ms Donna Stone
Mr Rees Vandermolen
Mrs Tracy Watts

Chaplain

Vacant



ROLAND CHIN **CHAIRPERSON**

Welcome to the 40th Annual

Report on the activities of

St John Ambulance

Australia (NT) Inc.

You will find within this document, reports from Commissioner, Mr Mark Ferguson, Director Commercial Operations, Mr Peter Sargeant, Human Resources Manager, Mrs Simone McInerney, and the Treasurer, Mr Peter Carew. This report therefore concentrates on developments relating to the Order, Board, Ambulance Service and Our People.

Board Members for this year were myself as Chairperson, Trevor Riley (Deputy Chair), Ms Frances Kilgariff (Secretary), Mr Peter Carew (Treasurer) as well as Ms Terri-Ann Maney and Mr Robert Kendrick (Ordinary Board Members). I would like to extend my thanks to members of the board for their valued contributions and informed input into the strategic direction of our great organisation.

This year saw the conclusion of successful negotiations around Enterprise Agreements with agreements signed for Corporate Services and Workshop staff. Additionally, following protracted negotiation, the 2013 – 2016 Ambulance Enterprise Agreement was also signed off. This will help bring consistency and stability to our organisation.

Our Annual Investiture and Awards Ceremony, hosted by His Honour the Honourable John Hardy AM KStJ, Administrator of the Northern Territory, was a great success and I would like to extend my thanks and congratulations to all of those who received an award. Your valued contribution does not go



un-noticed and I would once again like to thank The Very Reverend Dr Keith Joseph, for offering his services during the Investiture and Awards Ceremony, as well as at our annual church service.

During the 2016-2017 year, St John Ambulance Australia (NT) Inc. has again experienced increased activity across all areas, with the Ambulance Service transporting 38,255 patients, on 52,581 cases. This increase is not unique to the Territory and reflects general Ambulance Service workload increases being experienced Australia-wide. Our Communications Centres received 51,970 “000” calls during the year, also reflecting this trend.

I note that despite increased competition and the current economic climate, our Commercial activities have experienced strong growth in the areas of first aid sales and restocking as well as public first aid training. This is particularly pleasing for first aid training given the recent investment in our facilities and our focus on compliance and delivery. We aim to provide not just the knowledge, but the confidence to be able to put that knowledge into practice and this in turn has reinforced our position as the leaders in First Aid Training in the Northern Territory.

Once again, our Annual Paramedic of the Year Awards were co-ordinated by the Rotary Club of Darwin Sunrise, a role they have undertaken for the past 17 years. These awards



We have been able to connect with 13,354 students from both local and remote schools.

recognise the commitment and dedication of paramedics across the NT. Our host for the event was the Minister for Health, Natasha Fyles MLA. We received 40 nominations as outstanding acknowledgement of the work our paramedics perform right across the Territory. Congratulations to this year's winner, Caitlin Little from Alice Springs. We are all very proud of the work our people undertake, under often trying circumstances. Our Community Education Program has gone from strength to strength and through our hard working team we have been able to connect with 13,354 students from both local and remote schools. It is our aim to teach all students some form of first aid training four times during their schooling lives and during the coming financial year, St John Ambulance NT expect to train our 50,000th student in the Territory.

During this year, St John also commissioned an extensive staff survey across the organisation. This gave the Board and our Leadership Group improved visibility of the issues facing our

people at St John and we have already commenced changes, from improving IT through to changes in Communications as well as preliminary work in a number of other areas. The results of this survey will go a long way towards shaping our organisation for the future.

My thanks also go to all of St John's business partners, the Northern Territory Government, the Health Minister, Board Members, Members, Staff and Friends of St John for yet another successful year. We are privileged to have dedicated and knowledgeable staff and members and I thank you all for your efforts. A special thank you to Ross Coburn, Serena Coleman and Rhiannon Wilson for their help to the board and myself as Chair during the past 12 months.



This year marks the passing of two long-standing St John Ambulance Commanders of the Order, whose contribution to the growth and support of Territory Volunteers will be sadly missed.

Noel Talbot CStJ

Former Territory Officer for Cadets and mentor Mr Noel Talbot CStJ passed away in January, with a funeral held in Kadina.

Mr Talbot was a strong supporter of St John Ambulance in the Northern Territory for many years, first as a volunteer and later as a Sales Consultant in Alice Springs.

In his lifetime, Noel acknowledged the value he had gained from being part of the St John service, "I enjoy every aspect of St John – the friendship and fellowship with members of St John and being in a position to help my community. My work with cadets gave me a great sense of satisfaction and pride."

Marian Grayden CStJ

Long-standing volunteer Marian Grayden CStJ passed away in May.

Marian, a registered nurse, had been a Volunteer with St John since 1967 up until her retirement in 2007.

During retirement, Marion maintained strong ties with St John Ambulance, contributing to the book *Awkward Hours, Awkward Jobs* and providing other historical information.

She continued to mentor and support volunteers throughout her life, including through periods spent in hospital and in an aged care facility.

She had the respect of all who worked with her and will be missed for her down-to-earth comment and attitude towards life.



**St John NT, here
for the Territory**

PETER SARGEANT DIRECTOR COMMERCIAL OPERATIONS

Despite a general downturn in Territory business confidence, 2016/2017 has seen significant growth in St John NT Commercial activity right across the Territory, particularly in First Aid Training.

An aggressive television marketing campaign highlighting the quality of St John First Aid training, together with the revitalisation of our training halls (including our new training hall in Katherine) and some new courses and materials, has seen training numbers bounce back after a decline in previous financial years.

Our new Training Manager, Mr Denis Rayner, has been responsible for a full review of St John NT Training materials as well as delivery and assessment practices to ensure that the First Aid training provided to our students meets the mandated course guidelines and that students are fully prepared and confident to administer First Aid if the need arises.

We have also introduced a new Customer Relationship Management system that finally allows us to take online training bookings. This will soon be integrated to our First Aid restocking service allowing real-time on-site invoicing, quotations and stock control.

A third restocking vehicle is also expected to be on the road in the first quarter of 2018 to allow even better service to our customers and to help promote a new range of First Aid products that have recently been released including a modular First Aid kit which allows a “grab and go” type response.

I have every confidence St John Commercial is well placed in the market to take advantage of any and all opportunities.

I would also like to take the opportunity to thank the CEO, Mr Ross Coburn and the Board of St John for their ongoing support for the Commercial Department and of course all of the casual and full-time staff who have worked so hard within Commercial to make this past year a success.



Thanks to the efforts of these staff, in addition to the products and services we provide, our customers are becoming more aware of the role St John NT plays in the Territory. They know we are here for the Territory and what our contribution

is to Territory communities and so can be confident they are receiving the very best in First Aid products and training from the premiere provider of First Aid services in the Northern Territory.



The new modular wall mounted First Aid kit



1 in 6

Territorians
used our
ambulances

000
calls received:
51,970

Volunteers
dedicated
41,786
hours

Public Education
Training issued

17,685

certificates

13,354

of which are
through our First
Aid in Schools
program

535
Volunteer
members

Ambulances
transported
38,255
patients

Ambulances
attended to
52,581
cases



MARK FERGUSON DIRECTOR VOLUNTEER SERVICES/COMMISSIONER

“Thank you to all our staff and volunteers for your ongoing commitment and service to the community.”

It has been another busy year for our volunteers, First Aid in Schools and Community Education programs, along with changes in our teams.

Thank you to the Territory Officers, Superintendents and Members, who support and help the Volunteers and Community Education Team. I would also like to thank the ladies in the Volunteer Office and within Community Education; Mandy, Hailee, Dawn, Kelly, Regina, Nadia, Joanna and Hayley.

The 2016 Territory Cadet Competitions

This year’s competition was held at the Darwin Waterfront, which saw competitors from Casuarina, Darwin, Palmerston, Tennant Creek, Katherine and Alice Springs Cadets compete against each other to be crowned Territory Champions. The winners then had the opportunity to represent the Territory in the National Cadet Competitions, which were held in Queensland. Congratulations to all of the winners:-

- Team Event – Hayley McLaughlin, Luke McLaughlin & Lauren Coghill. Casuarina Cadets

- Individual – Zoe Johnston. Alice Springs Cadets
- Cadet Leader – Jamie Rowley. Alice Springs Cadets

A big thank you to the team of volunteers who helped organise the cadet competitions and who provided assistance on the day, Competition Managers Kelly Raven and Hailee Skinner, Kimberlee McKay and Mick McKay for the scenarios, the adjudicators, patients, timekeepers, casualty simulation staff, scorers and other helpers.

National Volunteer Week

During National Volunteer week letters and gift cards were sent to all members who obtained over 100 hours of Volunteering at Public Events.

Darwin City Citizen of the Year

Peter Poole has worked tirelessly as a Volunteer in Darwin with St John Ambulance since 1979. On the 26th January 2017, Peter was named Darwin City Council Citizen of the Year for 2017. In the four decades that Peter has been Volunteering he has seen a lot of injuries. One that sticks in his memory was helping transport patients during the Bali Bombing, which he describes as “quite an eye opener”. We congratulate Peter on this fantastic achievement. We also congratulate two other of our Volunteer members that were nominated; Krystal Rose-Kent from Darwin Cadet Division & Guy Andrews from the Darwin Adult Division.

Vollie News

On the 7th February 2017, the Vollie News published its 500th issue. This was a momentous occasion as the creator, editor and longtime volunteer Frank Dunstan also turned 75. The Vollie News is a great source of communication with all our volunteers, it has also served well for keeping record of our history. Each copy of the Vollie News is sent to the National Archives to be saved for the future. Frank is always looking for stories and obtains most of the content and photos from our closed Facebook sites.

Other News

- We were extremely pleased to receive **\$3,000** from the **Foundation of Regional Rural Remote (FRRR)** to access Katherine, Mataranka, Barunga and Pine Creek schools to deliver our free First Aid in Schools program.
- The Chamber of Commerce Golf Day raised over **\$1,000** for our volunteers.
- **ESS Larakia and Manifurr-Ma Village Compass Group PTY LTD** sponsored **19 replacement AEDs** for our vehicles.
- Hayley Edge takes over Kelly Raven's position as Territory Officer of Youth in Community Education. You'll still see Kelly volunteering at the Farrar Cadet Division.

ST John NT Annual Volunteer Awards

The Annual Volunteer Awards Presentation night was held on Thursday 19th November. His Honour the Honourable John Hardy OAM Administrator of the Northern Territory, Her Honour Natasha Fyles MLA Minister for Health, His Worship the Mayor of Palmerston, Mr Ian Abbott, Mr Roland Chin Chairman St John Ambulance & St John Board Members were all in attendance.

It was a wonderful night that would not have been possible without the help of Mandy Paradise, Nadia Packer, Hailee Skinner, Kelly Raven, Joanna Bigwood and Kevin Blake who was the MC for the night. Thank you to all who were involved in making the night such a success.

Grand Prior badge recipients

Presented by his Honour to:

Lauren Coghill, Racquelle Paterson, Patrick Chow, Zoe Johnston, Gemma Gray, Hayley McLaughlin and Luke McLaughlin.

The Grand Prior Prince Richard the Duke of Gloucester is second to the Sovereign Head of the Order, Queen Elizabeth II. The Grand Prior's badge is a major achievement for a Cadet to receive. To gain this badge a Cadet must earn 12 Proficiency Badges over at least 3 years.

Bronze Southern Cross Award recipient

Presented by his Honour to

Sarena Hyland from Alice Springs Cadet Division.

The Southern Cross Award was launched by St John Ambulance Australia in 2008 for all St John members aged between 16 and 25. The Award has been designed to provide a flexible framework of personal development and achievement. There are 3 levels of achievement: Bronze, Silver and Gold.

Commissioner Award Winners

Adult Division

Alice Springs Division, with special mention to the Darwin Division

Cadet Division

Darwin Division

Junior of the Year

Jack Knight, Alice Springs Division

Cadet of the Year

Jessica Longe, Alice Springs Division

Adult Member of the Year

Dual winners Fiona Reid, Tennant Creek Division & Maria Vescan, Darwin Division

Operational Support Member

Cate Driver, Alice Springs Cadet Division

Peter Falkland Award

Leanne Eltagonde, Palmerston Cadet Division

Annual Investiture and Awards Ceremony

The Annual Investiture and Awards Ceremony was held on the 17th of May 2017. The Investiture is a traditional event and is held at Government House.

This year also saw an award ceremony conducted in Alice Springs for those members that could not make it to the Investiture, with Mayor Damien Ryan awarding the members.

Several members were Invested or Promoted into the Most Venerable Order of the Hospital of St John of Jerusalem.

Commendations

Promoted to Officer:

Mr Mark Ferguson

Admission to the Order:

Mr Royce Andrews
 Mr Aaron Brooks
 Brett Butler
 Rhys Dowell
 Mrs Sarah McLaughlin

Priory Vote of Thanks

For Services rendered to the Order:

Paspaley Pearls
 Variety Club the Children's Charity

Volunteer Service Medals and Bars

Mr Steve Peers - **40 years of service**
 Mrs Lesley King - **1st Gold Bar - 37 years service**
 Mr Simon Spillett - **3rd Silver Bar - 27 years service**
 Roland Chin - **12 year medal**
 Mark Ferguson - **12 year medal**
 Sarena Hyland - **12 year medal**
 Marion McLaughlan - **12 year medal**
 Mandy Paradise - **12 year medal**
 Reece Ravlich - **12 year medal**

Save a Life Awards 2017

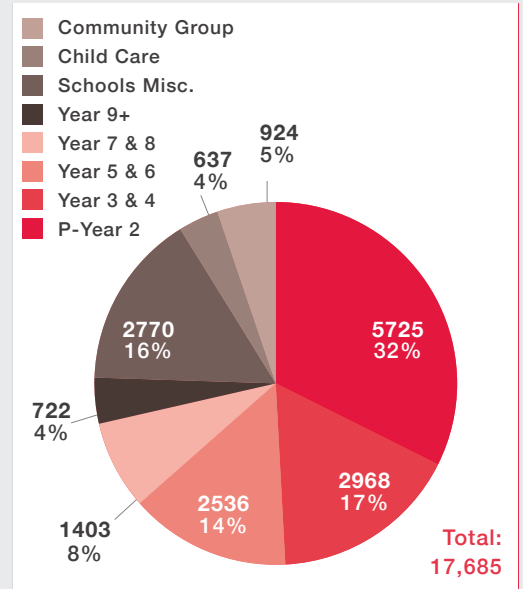
Simon Brisbane
 Martin O'Neill

Awardees

Leah Armstrong	Jana Lumsdon	Terre Renzi
Bradley Brown	Mary-Anne McBride	David Scaife
Isabel Burnup	Leetasha McIlwain	Martin Scaife
Emily Bynon	Johnny McKay	Bianca Stubbs
Adrian Cousins	Lachlan McKee	Ryan Thomson
Taleaha Dawson	Rebecca Moller	Emma Trenerry
Axl Dethmore	Susan Murray	Maria Vescan
Theofilos Gialamas	Kate Owen	Robert Webster
Emma Johnston	Stephanie Pilat	
Daniel Knox	Makaylia Ravlich	
Erica Kostiuk	Kirstin Remfrey	

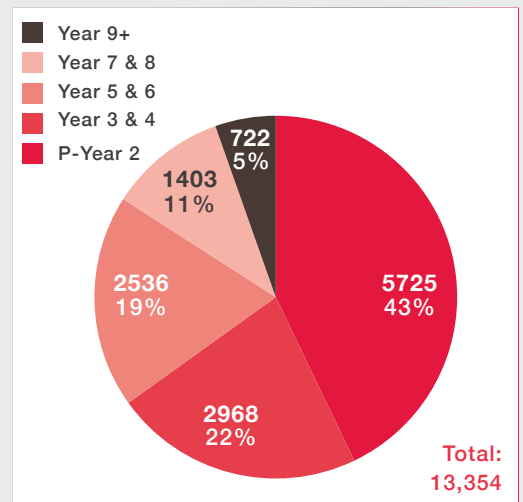
Community Education NT Certificates

Issued 2016/17



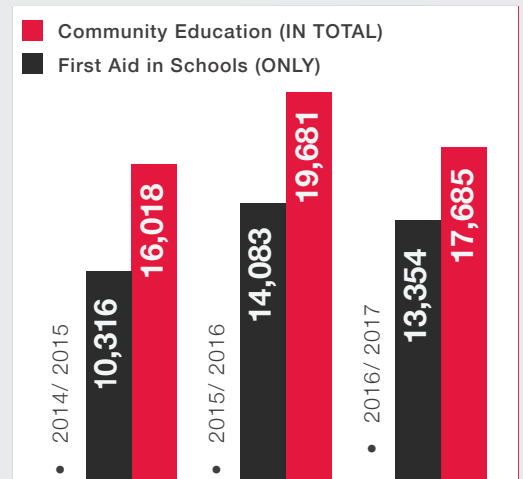
First Aid in Schools Certificates

Issued 2016/17



Community Education & FAIS Certificate Tally

Issued 2014-2017





COMMUNITY EDUCATION AND FIRST AID IN SCHOOLS PROGRAM (FAIS)

FAIS

The FREE First Aid in Schools program continues to be delivered as one to one and a half hour lessons, designed specifically for each year level. 13,354 students received certificates this financial year.

However, this is a 6% decrease from the previous financial year. 2016 saw student numbers increase by 13% over the calendar year from 2015.

Community Education program

Highlights of our Community Education program over the year include visiting 5 schools in 5 days in Katherine, which included Katherine School of the Air, Casuarina Street Primary school, Clyde Fenton, Katherine South primary school and Tindal. Other highlights include visits to Nhulunbuy high school, Yirrkala, Ntaria School, Rona Glynn, Undoolya, Beswick, Barunga, and Mataranka.

We have continued our commitment to provide first aid awareness to the Community through visits to various Girl Guides and Scouts groups, CAAPS, FORWAARD, Territory Parenting Support, Cowdy Ward and Baby Birds (mothers and babies), numerous childcare centres and the older generation via University of the Third Age, Probus and Lions Clubs. We also saw the opening of the Michael Long Learning and Leadership Centre (MLLLC) and our Community Education Team delivering first aid training to remote indigenous students visiting on a weeklong camps.

TV commercial at Ross Park Primary School

On the 8th March 2017 the Imparja TV crew attended the Ross Park Primary School to film Regina Sellar and Mark Ferguson teaching the students our First Aid in School program. This was a great success with 2 x 30 second advertisements being produced. Thank you to those at Ross Park Primary School for your assistance with this project.

Other News

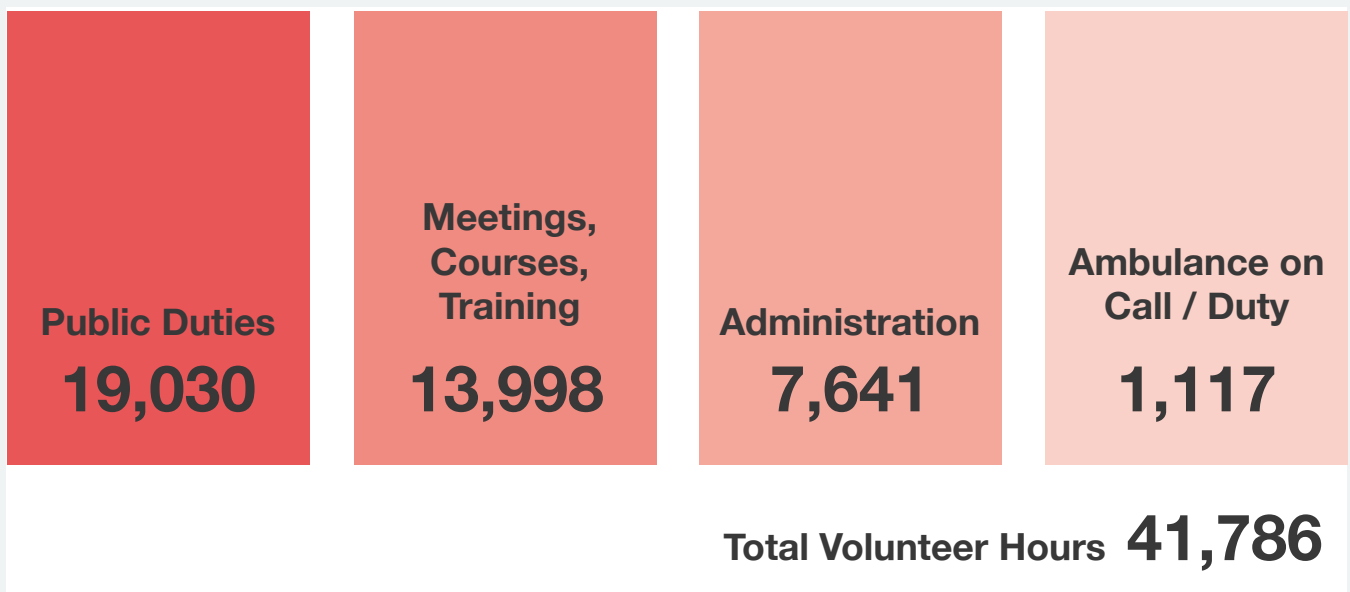
- Our First@Scene (Learner Driver Online First Aid course) is still continuing to gain publicity.
- We have regular requests for Ambulance visits; allowing children to have a look inside and promote "000".
- We also managed to assist around 9,566 Members of the public gain some form of potentially lifesaving information through our Community Educators sessions by attending various School Assemblies, Expos, Fetes, Shows and Family Fun Days throughout regional and remote NT.

I would like to say thank you for all the support that has been given to the Volunteers and Community Education program over the past financial year. It would not have been possible without the assistance of many people so to you, I would like to express my appreciation. I would also like to thank all the families of our Volunteers as without your support and understanding, we would not have been able to make this such a great year.

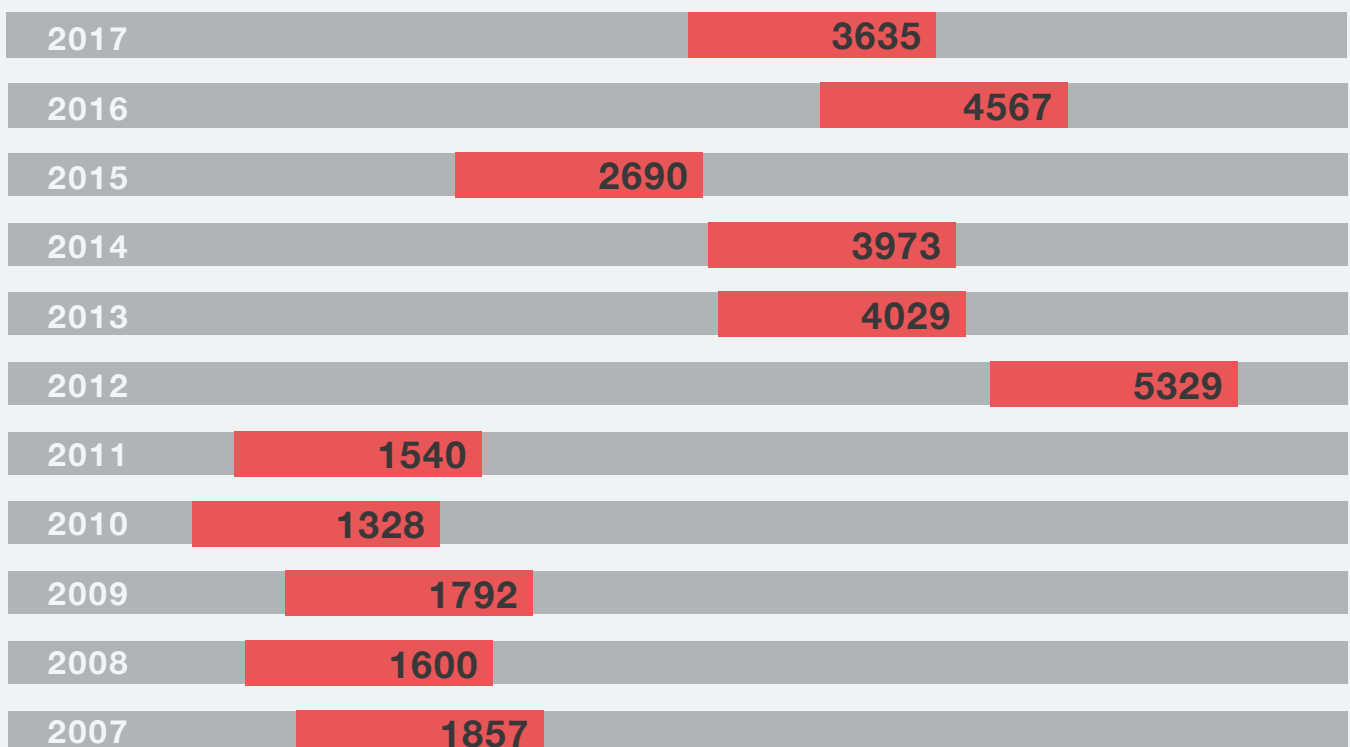
VOLUNTEER STATISTICS

NORTHERN TERRITORY

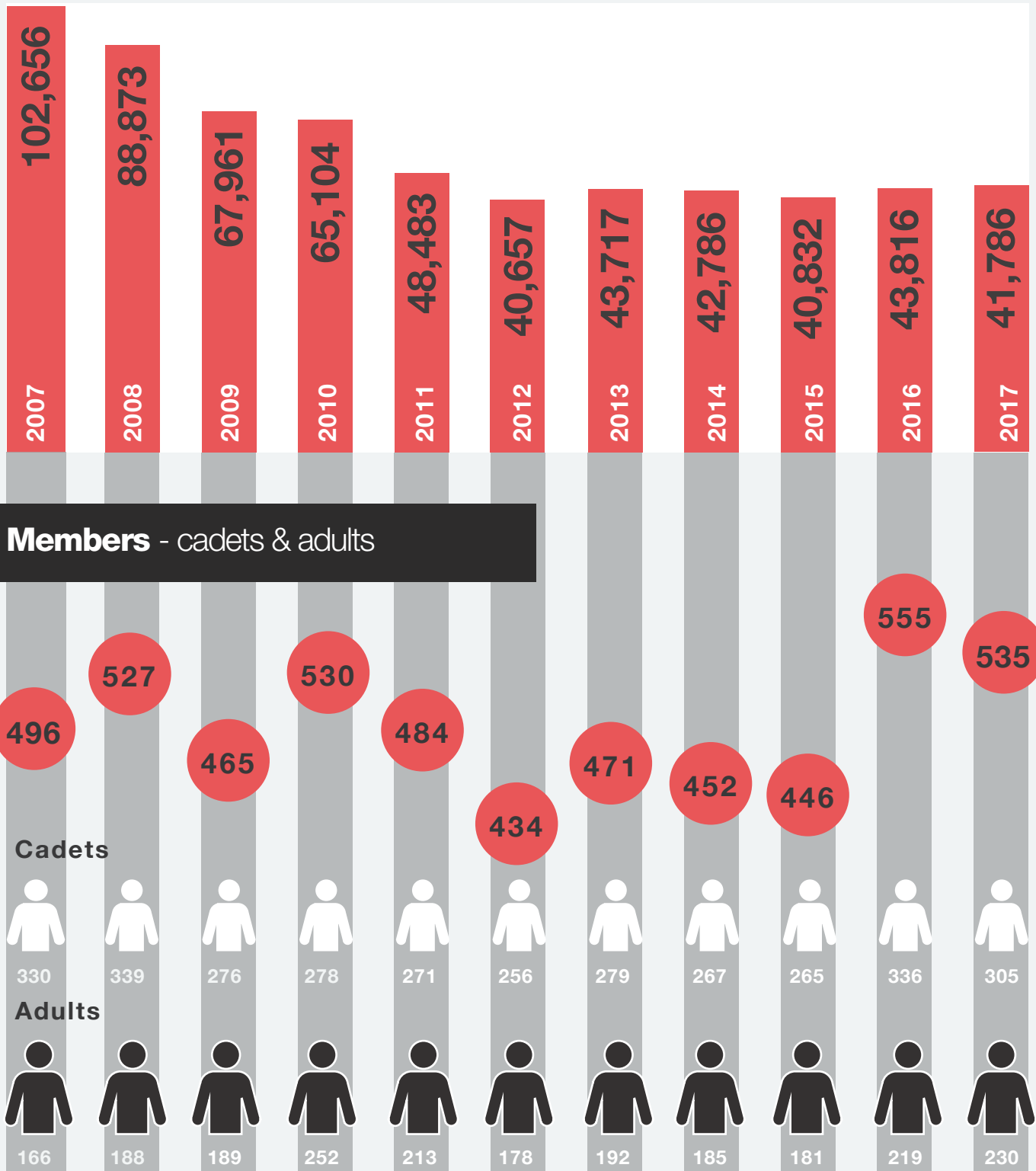
Volunteer Hours 2016-17



Casualties Treated



Volunteer Hours





PETER CAREW **TREASURER**

Discussion and Analysis of Financial Report

Information on St John Ambulance Australia (NT) Inc. and its Controlled Entities for the Concise Financial Report

The concise financial report is an extract from the financial report for the year ended 30 June 2017. The financial report and disclosures in the concise financial report have been derived from the 2017 Financial Report of St John Ambulance Australia (NT) Inc. (SJAANT) and its controlled entities. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of SJAANT as the full

financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The discussion and analysis is provided to assist members in understanding the concise financial report. The discussion and analysis is based on the SJAANT financial report and the information contained in the concise report has been derived from the full 2017 Financial Report of SJAANT.

In accordance with AASB 10: *Consolidated Financial Statements*, the Association's Executive Committee has determined that the Association is the Parent entity of St John Ambulance Australia NT Holdings Pty Limited and The St John Ambulance (NT) Endowment Company Pty Limited as it has control over these entities. As such, the Financial Statements have been prepared to depict consolidated financials in addition to the Association's financials.

Dollar values in all financial schedules are reported to the nearest \$000's as indicated. Dollar values reported in commentary and text notes are reported to the nearest dollar.

TREASURER'S REPORT

Statement of Profit or Loss and Other Comprehensive Income - SJAANT

Revenue and Cost of Sales

The 2016/17 financial year resulted in a net loss of \$1,397,285. Contributing primarily to this loss is the 2013-2016 Ambulance Enterprise Agreement back pay and increased case load activity, which is discussed in more detail under Expenditure.

Ambulance

Northern Territory Government (NTG) Funding

Funds received from the NTG for the provision of road transport ambulance services in designated Northern Territory regions during the 2016/17 financial year totalled \$28,199,200.

Transport Revenue

Transport revenues have increased by 3% during the financial year. With overall chargeable attendances up by 5%. These increases are primarily attributable to the increase in case activity.

Volunteer First Aid Services and Commercial Operations

The Volunteer operating deficit has increased by 26% with increases in occupancy costs resulting from a full year at the Humpty Doo centre and increased personnel costs. Grant revenue activity was below expectation but remained in line 2015/16. A donation of \$250,000 was received from NT Holdings and grant funding of \$180,000 was received from the Endowment Trust for the completion of the CPR bus, materials to be used for Community PR events, the Community Education Program and the Northern Territory show circuit.

First Aid Training revenues have increased by 15% as a result of continuous marketing campaigns and online accessibility to capture customer queries. Cost of goods sold reduced slightly but overall expenditure increased by 6% in line with growth experienced.

First Aid Product Sales continues to grow with net profit up by 25%. With increased customer follow up activity and successful tender opportunities being attributable to the increase in revenue, efficiencies in processes and staff utilisation has seen a slight drop in overall expenditure.

Workshop net profit has increased by 29% as a result of increase in staff, external fleet and general public revenues. Ambulance builds for the Department of Health were delayed earlier in the year due to stock supplier issues. Alternative suppliers have been sourced and have employed a dedicated staff member to aid the completion of the Ambulance builds over the next financial year.

Contract activity has been minimal with revenues decreasing by 85%. There has been very little involvement with the mines as seen in prior years but expenditure has been managed to achieve a small net profit. New business opportunities continue to be monitored and tendered for as they arise.

Expenditure

Personnel costs increased by 24%, with significant increases in operational and communications personnel for 24-hour supervision. The 2013-2016 Ambulance Enterprise Agreement was finalised earlier in the financial year, which resulted in a back pay totalling \$1.17 million made up of cash payments and employee entitlements provision. There has been a lot of emphasis given to the development of our people, which brings with it costs relating to training programs and staff resourcing.

Depreciation expenses have risen by 29% consistent with increased capital spending which includes new ambulance fleet and equipment, information technology hardware and upgrades to radio infrastructure.

Operational costs remain in line with prior year expenditure levels. A reduction in repairs and maintenance, and medical supply costs offset other increases in expenditure.

There was little change to occupancy costs from the prior year. Rental and cleaning costs increased but were offset by savings in electricity and repairs.

Marketing costs have reduced due to a reduction in promotional campaigns for workshop operations.

Administration costs have increased primarily due to increased travel done by relief officers traveling to remote stations which has incurred excessive accommodation and flight costs. The Ambulance EA negotiations also contributed to increase travel along with increases in legal costs. Siren ePCR costs have increased and additional IT help desk support resulted in computer costs increasing by 26%.



TREASURER'S REPORT

Statement of Financial Position and Cash Flows

A decrease in cash flow has resulted from the Ambulance EA back pay and cashing out of large employee entitlement balances.

Fixed asset increases are the result of vehicle additions in support of the Ambulance service expansion and the replacement of fully written down Volunteer vehicles. Radio infrastructure upgrades are also taking place and contribute to the increase in capital spending.

Trade & Other Payables at the end of 2016/17 have increased with superannuation and PAYG withholding balances payable in the following month.

Leave provision increases are in line with the back pay, which resulted in additional employee entitlements and a rate increase of 3% in line with the Ambulance EA.

Statement of Changes in Equity

Changes in Equity are attributable to the Total Comprehensive Income for the financial year.

Statement by the Executive Committee 30 June 2017

In our opinion –

a. the accompanying concise financial report as set out on the previous pages are drawn up so as to present fairly the state of affairs of the Association as at 30 June 2017 and the results of the Association for the year ended on that date;

b. the concise financial report is an abridged form of the Group's general purpose financial report that has been made out in accordance with the Australian Accounting Standards and other professional reporting requirements; and

c. there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

Signed for and on behalf of the Executive Committee of the Council of St John Ambulance Australia (NT) Inc. at 50 Dripstone Road Casuarina NT.



.....
Mr Roland Chin CSTJ
Chairman

Darwin
3/11/2017



.....
Mr Peter Carew AM FAICD
Treasurer

Darwin
3/11/2017

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

For the Year Ended 30 June 2017

	SJAANT		SJAANT GROUP	
	2017 \$000's	2016 \$000's	2017 \$000's	2016 \$000's
Revenue				
Ambulance Transport Fees	18,487	17,886	18,487	17,886
Fee for Service Funds	13,398	10,002	13,398	10,002
Sales	5,752	5,739	5,752	5,739
Other	984	937	768	966
Total Revenue	38,621	34,564	38,405	34,593
Cost Of Sales	1,979	2,286	1,979	2,286
Gross Profit	36,642	32,278	36,426	32,307
Expenditure				
Personnel	29,962	24,221	29,963	24,222
Depreciation on Non Current Assets	1,663	1,292	1,924	1,542
Operational	2,089	2,117	2,088	2,116
Occupancy	1,746	1,695	1,216	1,135
Marketing	204	268	261	283
Administration	2,265	1,944	2,326	2,000
Finance	110	107	110	107
Total Cost & Expenditure	38,039	31,644	37,888	31,405
Net Surplus/ (Deficit) for the Year Attributable to Members of the Association	(1,397)	634	(1,462)	902
Other Comprehensive Income	-	-	-	-
Total Comprehensive Income / (Loss) Attributable to Members of the Association	(1,397)	634	(1,462)	902

The Statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with the accompanying notes.

STATEMENT OF FINANCIAL POSITION

As at 30 June 2017

	SJAANT		SJAANT GROUP	
	2017 \$000's	2016 \$000's	2017 \$000's	2016 \$000's
ASSETS				
Current Assets				
Cash	8,434	8,797	12,477	12,816
Trade & Other Receivables	3,702	3,569	3,641	3,522
Inventories	695	716	695	716
<i>Total Current Assets</i>	12,831	13,082	16,813	17,054
Non Current Assets				
Property, Plant and Equipment	3,991	3,685	5,945	5,674
<i>Total Non Current Assets</i>	3,991	3,685	5,945	5,674
Total Assets	16,822	16,767	22,758	22,728
LIABILITIES				
Current Liabilities				
Trade & Other Payables	1,431	694	1,474	697
Provisions	7,391	6,413	7,391	6,413
Other	1,553	1,643	1,553	1,643
<i>Total Current Liabilities</i>	10,375	8,750	10,418	8,753
Non Current Liabilities				
Provisions	590	763	590	763
<i>Total Non Current Liabilities</i>	590	763	590	763
Total Liabilities	10,965	9,513	11,008	9,516
NET ASSETS	5,857	7,254	11,750	13,212
EQUITY				
Accumulated Funds	4,972	6,369	9,146	10,608
Capital Reserves	885	885	2,604	2,604
Total Equity	5,857	7,254	11,750	13,212

The Statement of Financial Position should be read in conjunction with the accompanying notes.

STATEMENT OF CHANGES IN EQUITY

For the Year Ended 30 June 2017

	SJAANT		SJAANT GROUP	
	2017 \$000's	2016 \$000's	2017 \$000's	2016 \$000's
Accumulated Surplus				
Balance at Beginning of the Reporting Period	6,369	5,735	10,608	9,706
Total Comprehensive Income/ (Loss) Attributable to Members of the Association	(1,397)	634	(1,462)	902
Balance at End of the Reporting Period	4,972	6,369	9,146	10,608
Capital Reserve				
Balance at Beginning of the Reporting Period	885	885	2,604	2,604
Movement	-	-	-	-
Balance at End of the Reporting Period	885	885	2,604	2,604
Total Equity	5,857	7,254	11,750	13,212

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.

NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2017

The concise financial report relates to St John Ambulance Australia (NT) Inc. and the entities that it controlled during and at the end of the year ended 30 June 2017.

The concise financial report is an extract from the full financial report for the year ended 30 June 2017. The concise financial report has

been prepared in accordance with Accounting Standard AASB 1039: *Concise Financial Reports*.

The financial report, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of St John Ambulance Australia (NT) Inc. and its controlled entities (the Group). The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of the Group as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The presentation currency used in this concise financial report is Australian dollars.

STATEMENT OF CASH FLOWS

For the Year Ended 30 June 2017

	SJAANT		SJAANT GROUP	
	2017	2016	2017	2016
	\$000's	\$000's	\$000's	\$000's
Cash Flows from Operating Activities				
Payments to Suppliers & Employees	(36,925)	(33,170)	(36,460)	(32,708)
Transport Fee Receipts	18,383	18,215	18,383	18,215
Interest Received	210	210	268	278
Fee For Service Income Receipts	13,398	10,002	13,398	10,002
Other Receipts from Customers	6,400	6,631	6,127	6,591
Net Cash Flows provided by Operating Activities	1,466	1,888	1,716	2,378
Cash Flows from Investing Activities				
Payments for Purchase of Plant & Equipment	(2,064)	(1,838)	(2,290)	(1,935)
Proceeds from Sale of Plant & Equipment	235	101	235	101
Net Cash Flows used in Investing Activities	(1,829)	(1,737)	(2,055)	(1,834)
Net Increase/ (Decrease) in Cash Held	(363)	151	(339)	544
Cash at Beginning of Reporting Period	8,797	8,646	12,816	12,272
Cash at End of Reporting Period	8,434	8,797	12,477	12,816

The Statement of Cash Flows should be read in conjunction with the accompanying notes.

Basis of Consolidation

The consolidated financial statements comprise the financial statements of the parent entity, St John Ambulance Australia (NT) Inc. and its subsidiaries St John Ambulance Australia NT Holdings Pty Limited and The St John Ambulance (NT) Endowment Trust as at the reporting date. The balances and effects of intragroup transactions are eliminated from the consolidation. Subsidiaries are those entities controlled by the parent. An investor controls an investee if and only if the investor has power over the investee; exposure, or rights, to variable returns from its involvement with the investee; and the ability to use its power over the investee to affect the amount of the investor's returns. Where an entity either began or ceased to be controlled during a financial reporting year, the results are included only from the date

control commenced or up to the date control ceased.

The financial information of all subsidiaries is prepared for consolidation for the same reporting year as the Parent and where necessary amounts have been adjusted to maintain consistency with accounting policies adopted by the Group.

Going Concern

A five year contract, with a provision for the extension of a further five years, commenced on 01 February 2016 between the Northern Territory Government and St John Ambulance Australia (NT) Inc. for the provision of road transport ambulance services in designated Northern Territory regions. These financial statements have been prepared on a going concern basis on the assumption that sufficient government funding will be provided to St John Ambulance (NT) Inc. in the future.



Independent Auditor's Report to the members of St John Ambulance Australia (NT) Inc.

Report on the Concise Financial Report

Opinion

We have audited the accompanying concise financial report of St John Ambulance Australia (NT) Inc. ("the Association") and its controlled entities, which comprises the statement of financial position as at 30 June 2017, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, derived from the audited financial report of St John Ambulance Australia (NT) Inc. and its consolidated entities for the year ended 30 June 2017 as well as the discussion and analysis. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards.

In our opinion, the concise financial report, including the discussion and analysis complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

Concise Financial Report

The Concise Financial Report does not contain all the disclosures required by Australian Accounting Standards. Reading the Concise Financial Report and the auditor's report thereon, therefore, is not a substitute for reading the audited Financial Report and the auditor's report thereon.

The Audited Financial Report and Our Report Thereon


We expressed an unmodified audit opinion on the audited Financial Report in our report dated 3 November 2017.

Responsibility of the Executive Committee for the Concise Financial Report

The Association's Executive Committee is responsible for the preparation of the Concise Financial Report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports* and for such internal controls as the Executive Committee determine are necessary to enable the preparation of the Concise Financial Report.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the Concise Financial Report complies, in all material respects, with AASB 1039 *Concise Financial Reports* based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.



Merit Partners



Matthew Kennon
Director

Darwin

3 November 2017



“Thank you all for your ongoing commitment and service to the community.”

VOLUNTARY TERRITORY OFFICERS



Adult Divisions	Superintendent	Members
Alice Springs	Benjamin Rowley	24
Batchelor	Bruce Garnett MStJ	5
Casuarina	Scott Reed	33
Darwin	Brian Ch'ng MStJ	29
Induction	Brett Devitt	13
Katherine	Leanne McGill (Deputy)	15
Litchfield	Axl Dethmore	11
Nhulunbuy	Shaun Dennis	11
Palmerston	Angie Butler DStJ	30
Tennant Creek	Fiona Reid	9
Total 180 Adults		

Cadet Divisions	Superintendent	Members
Alice Springs	Aaron Brooks MStJ	68
Casuarina	Lee-Ann Stubbs	46
Darwin	Leanne Eltagonde	44
Farrar	Narelle McLaughlin	16
Humpty Doo	Nerissa Brumby MStJ	19
Katherine	Samantha Cameron (Deputy)	42
Nhulunbuy	Sarena Hyland	11
Palmerston	Shannon Raven	32
Tennant Creek	Henri Raafs MStJ	14
Youth	Daniel Watkin-Blaser	13
Total 305 Cadets		

Volunteer Memberships	
District Staff (including affiliates and members on leave)	21
Fellowship	5
Council	7
Adult Division	197
Cadet Division*	305
Total membership 535	
*Cadet Divisions include Adult Officers	

Commissioner

Mark Ferguson OSTJ

Deputy Commissioner

Craig Garraway CStJ

Deputy Commissioner

Paul Berry OSTJ

Territory Superintendent

Warren Purse MStJ

Territory Officer Youth

Hailee Skinner

Territory Officer Training

Mandy Paradise MStJ

Professional Officer

Michael McKay ASM OSTJ

Medical Officer

Malcom Johnston-Leek MBBS MHM

DipRANZCOG FACEM AFACHSM

Territory Officer Youth Support

Aaron Brooks MStJ

Regional Territory Officer Training

Ronald Owen MStJ

Regional Territory Officer Training

Christine Turner OSTJ

Territory Officer Human Resources

Kate Owen MStJ

Territory Officer WHS

Bradley Brown

Territory Officer Logistic

Patrick Murray OSTJ

Territory Officer Administration Support

Dawn Bat OSTJ

Territory Officer Fellowship

Leslie King DStJ

Territory Officer Administration Support Southern

Steve Peers OAM KStJ

Peer Support

Patricia King OSTJ

Policy & Procedure Support Officer

Gwyn Balch OSTJ

Newsletter Coordinator

Frank Dunstan MStJ

Regional Superintendent

Rhys Dowell

Community Education

Hayley Edge

Joanna Bigwood

Kelly Raven

Nadia Packer

Regina Sellar

Volunteer Office Staff

Mark Ferguson - Director Volunteer Services

Mandy Paradise - Volunteer Coordinator

Hailee Skinner - Administration Assistant



St John Ambulance Australia (NT) Inc. understands that its people are a valuable resource, from our training, sales and administration staff to our workshop, education, frontline staff and volunteers. All St John employees and volunteers work together to deliver a high quality of service to the community of the Northern Territory.

OUR PEOPLE IN FOCUS



St John has continued to see growth in its workforce particularly in Patient Transport, and better supervision of its Paramedics, Patient Transport and Communications to provide the highest quality service.

Turnover

Paramedics are the largest single recruitment intake each year. St John recruited seven Qualified Paramedics and nine Graduate Paramedics this year. The service experienced a continued growth in Patient Transport with an additional eight Patient Transport Officers recruited, six in Darwin and two in Alice Springs. The Organisation recruited six Emergency Medical Dispatchers for the financial year.

25 paramedics gained their Authority to Practice.

Workforce Status

Our workforce is diverse with a healthy gender balance across our Ambulance and First Aid Services. The age demographics of the organisation remains stable with the majority of our workforce between the 26-45 age bracket.

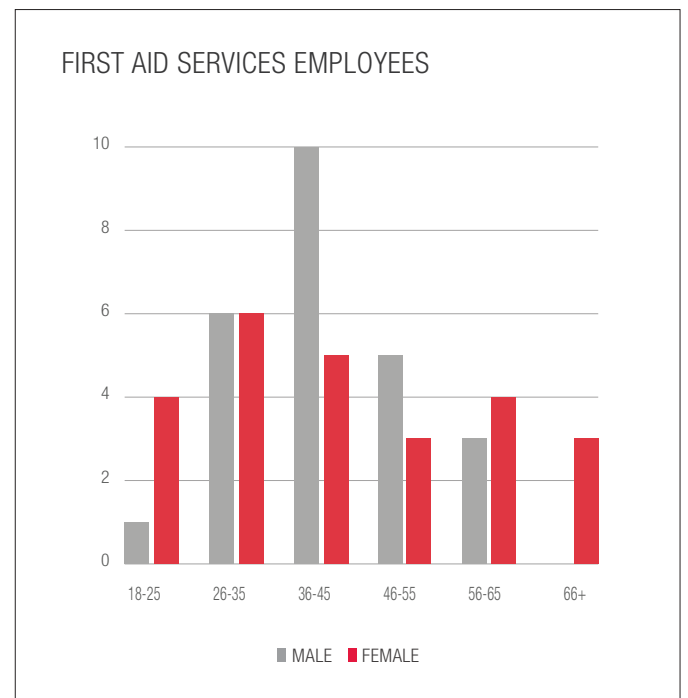
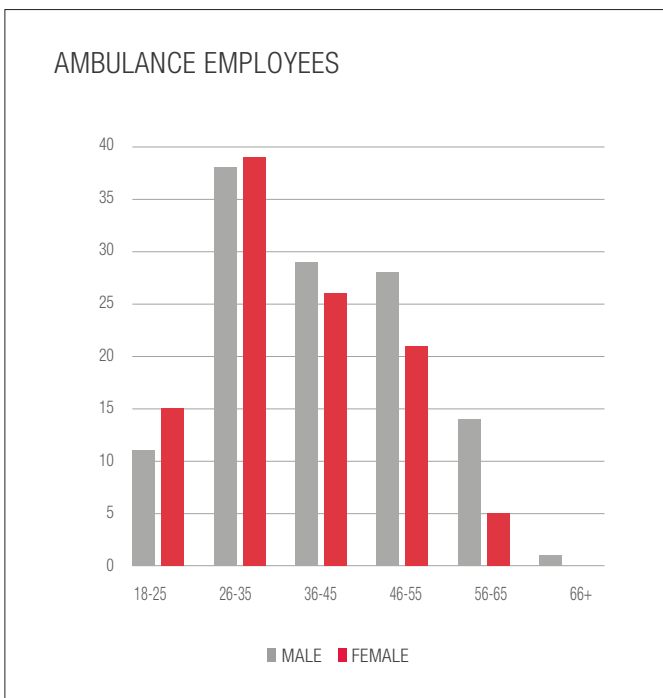


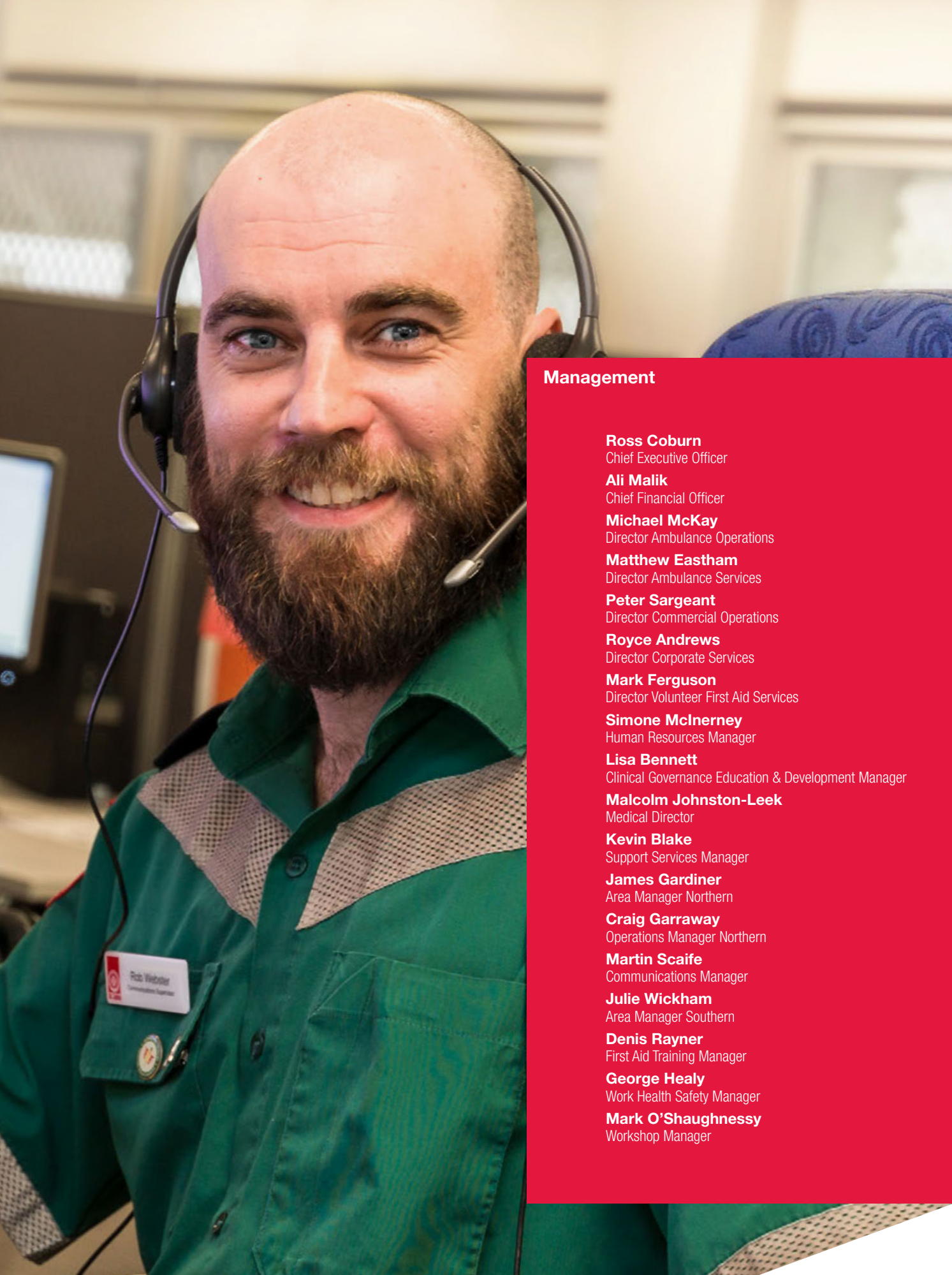
Reward and Recognition

Paramedic of the Year 2017
Caitlin Little

INVESTITURE AND AWARDS CEREMONY

The annual ceremony is held at Government House with a number of employees receiving recognition for years of service and attainment of qualifications.





Management

Ross Coburn

Chief Executive Officer

Ali Malik

Chief Financial Officer

Michael McKay

Director Ambulance Operations

Matthew Eastham

Director Ambulance Services

Peter Sargeant

Director Commercial Operations

Royce Andrews

Director Corporate Services

Mark Ferguson

Director Volunteer First Aid Services

Simone McInerney

Human Resources Manager

Lisa Bennett

Clinical Governance Education & Development Manager

Malcolm Johnston-Leek

Medical Director

Kevin Blake

Support Services Manager

James Gardiner

Area Manager Northern

Craig Garraway

Operations Manager Northern

Martin Scaife

Communications Manager

Julie Wickham

Area Manager Southern

Denis Rayner

First Aid Training Manager

George Healy

Work Health Safety Manager

Mark O'Shaughnessy

Workshop Manager

EMPLOYEE LISTING

MANAGEMENT AND CENTRES



Alice Springs

PARAMEDICAL STAFF

Gareth Aescht	Qualified Paramedic
Luke Baker	Qualified Paramedic
Kane Barker	Qualified Paramedic
Bevan Reijn Thomas	Qualified Paramedic
Jake Bruce	Qualified Paramedic
Johnathon Coniglio	Qualified Paramedic
Matthew Cowie	Qualified Paramedic
Stuart Davis	Qualified Paramedic
Paul Deacon	Qualified Paramedic
Tarja Dick	Qualified Paramedic
Amy Dudley	Graduate Intern Paramedic
Michael Endres	Qualified Paramedic
Andrew Everingham	Station Officer
Daniel Falzon	Qualified Paramedic
Tomas Falzon	Qualified Paramedic
Benjamin Falzon	Qualified Paramedic
Dean Friend	Station Officer
Teagan Galvin	Qualified Paramedic
Michelle Gough	Station Officer
Brock Hellyer	Qualified Paramedic
Joshua Hudson	Graduate Intern Paramedic
Larrissa Jennion	Graduate Intern Paramedic
Nicole Johnston	Station Officer
David Lemon	Qualified Paramedic
Samuel Lettieri	Qualified Paramedic
Caitlin Little	Qualified Paramedic
Emily Mangione	Qualified Paramedic
Adam Martlew	Qualified Paramedic
Amy Mccaffrey	Graduate Intern Paramedic
Nicholas Morgan	Qualified Paramedic
Andrew Naden	Station Officer
Craig Neil	Qualified Paramedic
Andrew Norman	Qualified Paramedic
Franklin Ramsay	Qualified Paramedic
Adam Ryan	Qualified Paramedic
Leo Shelamoff	Qualified Paramedic
Katrina Smith	Qualified Paramedic
Nicole Smith	Qualified Paramedic
Travis Talbot	Qualified Paramedic

PATIENT TRANSPORT

James Clemow	Patient Transport Officer
Lindon Johnson	Patient Transport Officer
Daniel Knox	Patient Transport Officer
Lachlan Mckee	Patient Transport Officer
Benjamin Rowley	Patient Transport Officer
Jaime Rowley	Patient Transport Officer

COMMUNICATIONS

Adrian Cousins	Emergency Medical Dispatcher
Jonathan Mckay	Emergency Medical Dispatcher
Susan Murray	Emergency Medical Dispatcher
Kirstin Remfrey	Emergency Medical Dispatcher
Terre Renzi	Communications Supervisor
Ryan Thomson	Emergency Medical Dispatcher
Deidre White	Emergency Medical Dispatcher

PUBLIC EDUCATION & TRAINING

Doreen Eliza Colvin	First Aid Trainer
Amanda Doyle	First Aid Trainer
Lachlan Mckee	First Aid Trainer
Kelly Nugent	First Aid Trainer
Regina Sellar	Community Education Officer
Patrick Taylor	First Aid Trainer

SALES & PURCHASING

Richard Brady	Sales & Restocking Officer
Marta Brasewicz	Commercial Support Officer
Glen Dobson	Commercial Supervisor (Southern)
Michelle Grant	Purchasing Officer
Geraldine Timmins	Commercial Support Officer

WORKSHOP

Sean Anderson	Retail Foreman
Jason Bunting	Oic Fleet Services
Munish Chetty	Vehicle Maintenance Officer
Nicole Garraway	Oic Fleet Services
Lisa Lewis	Workshop Administration Officer
Jagmohan Singh	Vehicle Maintenance Officer

EMPLOYEE LISTING

Darwin

PARAMEDICAL STAFF

Stuart Allison Station Officer
 Derek Archer Qualified Paramedic
 Leah Armstrong Graduate Intern Paramedic
 David Beck Qualified Paramedic
 Nicholas Bigwood Intensive Care Paramedic
 Kate Blackwood Qualified Paramedic
 Kay Blakeman Qualified Paramedic
 Justin Blomeley Qualified Paramedic
 Phillip Blyth Qualified Paramedic
 Nicole Bouma Qualified Paramedic
 Jeffrey Buteux Intensive Care Paramedic
 Brian Ch'ng Qualified Paramedic
 Amanda Coleman Qualified Paramedic
 Samantha Cooper Qualified Paramedic
 Alice Crooman Qualified Paramedic
 David Cowan Qualified Paramedic
 Humberto Da Cruz Qualified Paramedic
 Erin Dattner Qualified Paramedic
 Carmen Donald Qualified Paramedic
 Thomas Douglass Qualified Paramedic
 Kate Maree Followes Qualified Paramedic
 Michael Freauf Qualified Paramedic
 Monique Fynn Qualified Paramedic
 Neil Gallagher Qualified Paramedic
 Kylie Gullefer Qualified Paramedic
 Dacqmar Guascoine Student Paramedic
 Markus Hackenberg Qualified Paramedic
 Simon Hales Qualified Paramedic
 Michael Harrison Qualified Paramedic
 Suzanne Heale Qualified Paramedic
 Natalie Higgins Qualified Paramedic
 Felix Ho Qualified Paramedic
 Glen Imber Station Officer
 Philip Johnson Qualified Paramedic
 Peter Jones Qualified Paramedic
 Barbara Klessa Student Paramedic
 Lorinda Knox Qualified Paramedic
 Antoni Kwiatkowski Qualified Paramedic
 Annette Kwiatkowski Intensive Care Paramedic
 James Leigh Intensive Care Paramedic
 Briony McLoughlan Qualified Paramedic
 Erin Maczkowiack Qualified Paramedic
 Leetasha Mcilwain Student Paramedic
 Natalie Mckeen Qualified Paramedic
 Callum Montague Qualified Paramedic
 Bridget (Bridie) Morley Qualified Paramedic
 Christopher Mullen Station Officer
 Carlo Novak Qualified Paramedic
 Elenka Obert Graduate Intern Paramedic
 Bridget Oudeman Qualified Paramedic
 Ronald Owen Qualified Paramedic
 Lisa Palmer Student Paramedic
 Mandy Paradise Qualified Paramedic
 John Payne Qualified Paramedic
 Jade Politis Graduate Intern Paramedic
 Paul Pulleine Intensive Care Paramedic
 Warren Purse Station Officer
 Amanda Reibelt Station Officer
 Daniel Robertson Qualified Paramedic
 Steven Schrieke Qualified Paramedic
 Natasha Schuman Qualified Paramedic
 Joseph Seferler Qualified Paramedic
 Sarah Smith Qualified Paramedic
 Belinda Stagoll Qualified Paramedic
 Fiona Sylva Qualified Paramedic
 Abigail Trewin Qualified Paramedic
 John Trewin Qualified Paramedic
 Alexander Vivoda Qualified Paramedic
 Hayley Walls Qualified Paramedic
 Amelia Walsh Qualified Paramedic
 Karen Walsh Qualified Paramedic
 Donna Winkworth Qualified Paramedic
 Hugh Wirth Qualified Paramedic

Kenton Winsley Qualified Paramedic
 Greg Wittles Qualified Paramedic
 Bree Wolany Qualified Paramedic
 Anthony Wood Intensive Care Paramedic
 Orest Zadvirnyy Qualified Paramedic

PATIENT TRANSPORT

Katey Chandler Patient Transport Officer
 Casey Flesfader Patient Transport Officer
 Theofilos Gialamas Patient Transport Officer
 Daryl Greyling Patient Transport Officer
 Karen Hill Patient Transport Officer
 David Hines Patient Transport Officer
 Robert Jadrijevic Patient Transport Officer
 Emma Johnson Patient Transport Officer
 Asif Khan Patient Transport Officer
 Erica Kostjuk Patient Transport Officer
 Michael Mallias Patient Transport Officer
 Narelle McLaughlin Patient Transport Officer
 Nathan Muller Patient Transport Officer
 Patrick Murray Patient Transport Officer
 Sarah McLaughlin Patient Transport Officer
 Scott Reed Patient Transport Officer
 John Rushton Patient Transport Officer
 Kate Ryan Patient Transport Officer
 Tammy Shepherd Patient Transport Officer

COMMUNICATIONS

Stuart Anderson Communications Supervisor
 Lorinda Joy Ackland Emergency Medical Dispatcher
 Kristyn Andt Emergency Medical Dispatcher
 Bradley Brown Communications Supervisor
 Isabel Burnup Emergency Medical Dispatcher
 Emily Bynon Communications Supervisor
 Nicole Frances Chappell Communications Supervisor
 Emma Jane Clark Communications Supervisor
 Mark Cullenane Communications Supervisor
 Taleaha Dawson Emergency Medical Dispatcher
 Michael Hatfield Emergency Medical Dispatcher
 Nadine Henderson Emergency Medical Dispatcher
 Anthony Jackson Emergency Medical Dispatcher
 Kylie Killalea Emergency Medical Dispatcher
 Paul Koeyers Emergency Medical Dispatcher
 Jana Lumsdon-Young Emergency Medical Dispatcher
 Mary-Anne McBride Communications Supervisor
 Lucy McLennan Emergency Medical Dispatcher
 Rebecca Moller Communications Supervisor
 Duane Steve Norrie Emergency Medical Dispatcher
 Kate Owen Emergency Medical Dispatcher
 Elisha Paull Emergency Medical Dispatcher
 Suzanne Parker Emergency Medical Dispatcher
 Stephanie Pilat Emergency Medical Dispatcher
 Makaylia Ravlich Emergency Medical Dispatcher
 Cassandra Scaife Emergency Medical Dispatcher
 David Scaife Emergency Medical Dispatcher
 Bianca Stubbs Emergency Medical Dispatcher
 Emma Trenerry Emergency Medical Dispatcher
 Robert Webster Communications Supervisor
 Garry Wilson Emergency Medical Dispatcher

PUBLIC EDUCATION & TRAINING

Annetta Marie Albanese First Aid Trainer
 Guy Andrew First Aid Trainer
 Rachael Benson First Aid Trainer
 Erelia Brons First Aid Trainer
 Barbara Brown Training Administration Officer
 Rebecca Bryen First Aid Trainer
 Paul Centofanti First Aid Trainer
 Lynn Collina Training Administration Officer
 Alexander Duncan First Aid Trainer
 Ben Earle First Aid Trainer

Ingrid Herbert	First Aid Trainer
Matthew Hull	First Aid Trainer
Ivan Kitney	First Aid Trainer
Barbara Klessa	First Aid Trainer
Erica Kostiuk	First Aid Trainer
Geoffrey Lewis Lohmeyer	First Aid Trainer
Daniel Macmillan	First Aid Trainer
Lynne Catherine O'meara	First Aid Trainer
Linda Anne Oakford	First Aid Trainer
Ronald Owen	First Aid Trainer
Jess Patterson	First Aid Trainer
Catherine Margaret Rushton	First Aid Trainer
John Rushton	First Aid Trainer
Tracey Lee Rowe	First Aid Trainer
Kate Ryan	Training Administration Officer
Alison Soulsby	First Aid Trainer
Judy-Anne Tipper	First Aid Trainer
Christine Turner	First Aid Trainer
Ian Van Munster	First Aid Trainer
Thomas White	First Aid Trainer

SALES & PURCHASING

Katherine Allen	Marketing & PR Officer
Thomas Berry	Commercial Supervisor (Northern)
Alan Clarke	Warehouse Supervisor
Deborah Garraway	Marketing & PR Officer
Sarah Kathryn Gornall	Sales & Restocking Officer
Arnah Leigh Holland	Sales & Restocking Officer
Noami Hummerich	Sales & Restocking Officer
Dane Iredale-Turner	Sales & Restocking Officer
Maxwell Mace	Storeperson
Belinda Novak	Sales Consultant
Naomi Prime	Sales Consultant

COMMUNITY EDUCATION

Joanna Bigwood	Community Education Officer
Hayley Edge	Community Education Officer
Nadia Packer	Community Education Officer
Kelly Raven	Community Education Officer

CLINICAL GOVERNANCE EDUCATION

Paul Centofanti	Clinical Services Educator
Reece Ravlich	Clinical Governance Education & Devmt Officer
Adrian Ross	Clinical Services Educator

CORPORATE SERVICES

Annie Blore	Data Entry Officer
Angelina Butler	Training Administration Officer
Laura Carew	Accounts Receivable Officer
Patrick Carew	It Coordinator
Serena Coleman	Executive Assistant
Lynn Collina	Receptionist
Vanessa Cordes	Executive Assistant
Muhammad (Awais) Mahmood	Accountant
Deborah Martin	Payroll Officer
Ella-Monique Mason	Data Entry Officer
Sabrina Mason	Recruitment Officer
Leah Mccann	Accounts Officer - Casuarina
Lea Moss	Payroll Officer
Rebecca Murphy	Rostering Coordinator
Erin O'connor	Data Entry Officer
Sasha Patard	Data Entry Officer
Annette Patrick	Payroll Officer
Donna Peters	Senior Finance Officer
Fiona Rayner	Data Entry Officer
Julianne Ryan	Accounts Receivable Officer
Sue-Ellen Skinner	Contracts Administrator
Kim Lin Szymanski	Accounts Payable Officer

Nicky Trikilis	Training Administration Officer
Jade Turnbull	Human Resources Officer
Billie Turner	Data Entry Officer
Daniel Watkin-Blaser	Whs Officer
Rhiannon Wilson	Executive Secretary

VOLUNTEER FIRST AID SERVICES

Mandy Paradise	Volunteer Coordinator
Hailee Skinner	Volunteer Membership Admin Officer

WORKSHOP

Leanne Castro	Workshop Administration Officer
Zebadiah Cooper	Vehicle Maintenance Officer
Sean Cummins	Vehicle Maintenance Officer
Terri Dinsdale	Workshop Administration Officer
Rory Doust	Vehicle Maintenance Officer
Mark Grahame	Retail Foreman
Samuel Grahame	Vehicle Maintenance Officer
Donald Murfett	Vehicle Maintenance Officer
Rory O'connor	Oic Fleet Services
Suzanne Parker	Workshop Administration Officer
Daniel Sanderson	Vehicle Maintenance Officer
Kenneth Streeter	Vehicle Maintenance Officer

Katherine

PARAMEDICAL STAFF

Mareesa Bates	Graduate Intern Paramedic
Rebecca Alisha Colangelo	Qualified Paramedic
Matthew Craig	Qualified Paramedic
Rhys Dowell	Officer-In-Charge
Ashlee Elton	Qualified Paramedic
Rhys Gloury	Qualified Paramedic
Rachel Hui	Qualified Paramedic
Troy Jones	Qualified Paramedic
Amanda Newberry	Qualified Paramedic
Tracey Ramm	Qualified Paramedic
Aaron Reynolds	Qualified Paramedic
Stephen Rudder	Qualified Paramedic
Michael Tsang	Qualified Paramedic

Nhulunbuy

PARAMEDICAL STAFF

Aaron Brooks	Officer-In-Charge
Dean Featherstone	Qualified Paramedic
Danielle Leslie	Qualified Paramedic
Kylie Newport	Qualified Paramedic

Tennant Creek

PARAMEDICAL STAFF

Hugh Annear	Graduate Intern Paramedic
Nicole Foster	Qualified Paramedic
Katherine Mcleod	Qualified Paramedic
Robyn Orchard	Officer In Charge
Amanda Rifkin (Nee Suters)	Trainee Paramedic
Marlo Urquhart	Qualified Paramedic
Laura Welch	Qualified Paramedic

VOLUNTEER FIRST AID MEMBERS

548 MEMBERS

A

Georgina Ah-Won
Mitchell AhShay
Holli Alchin
Kaylee Alchin
Bryce Alolor
Alexander Alvarez
Anayas Anderson
Anesha Anderson
Fletcher Anderson
Charalambos Andreou
Evanthia Andreou
Guy Andrew
Tiarna Arbon
Wyatt Arbon
Witani Armstrong
Sonya Arnold
Ava Asanema
Maddison Ashford
Tyler Ashford
Bruce Atkinson
Glen Auricht

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Kiara-Jean Baker
Gwyn Balch
Gwynneth Balch
Chloe Baldock
Tiahni Balibay
Ruby Ballantyne
Amy Barnes
Joshua Barnes
Cynthia Bat
Helen Baxter
Shanice Bayizere
Brendon Bayliss
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Lisa Bennett
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Isabel Blundell
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Dylan Brooks
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Kira Brown
Nadia Brown
Sarah Brown
Sarah Browne
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Nerissa Brumby
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Angelina Butler
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Jett Carli-Seebohm
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Maddison Carrier
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Chance Conroy
Susan Coombs
Kathryn Cooper
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Storme Councillor
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Tessa Cubillo

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Orlando Dabang
Sheyanne Dabang
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Shaun Dennis
Inaya Derrington
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Rhys Dowell
Louie Dowell-Wise
Cate Driver
Leah Driver
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Frank Dunstan
Anzel DuToit

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Gina Edwin
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Tahnee Egan
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Ashlee Elton

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