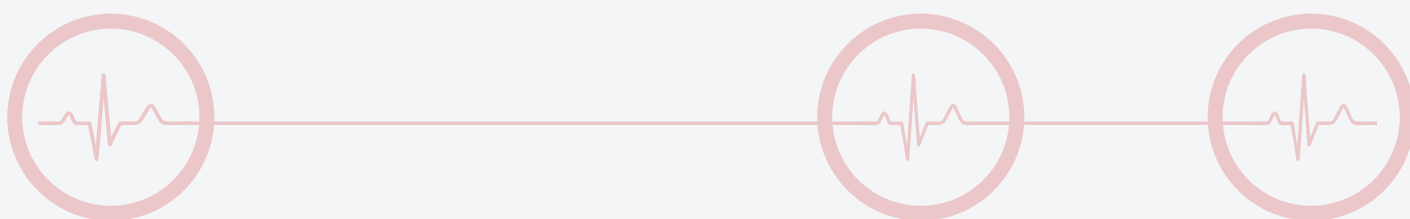




St John Ambulance Australia (NT) Inc.
annual report
2015/16



Ambulance
+ more
First Aid for all Territorians



our mission

To be the leading provider of first
aid and ambulance services in the
Northern Territory



St John

our goals

- ✓ Make first aid a part of everybody's life.
- ✓ The first choice supplier of excellent first aid and ambulance services, training and products.
- ✓ An innovative and reliable provider of community care and youth development programs.
- ✓ An exemplary employer of volunteers and staff.



our values

Integrity

acting honestly and reliably when delivering our services.

Respect

treat our people with respect at all times: ourselves, our colleagues, our members and all the people we support.

Quality

highest quality service delivery, training, development and clinical standards.

Dedication

actions are undertaken with commitment, enthusiasm and loyalty protecting our people, our patients and the environment.

Compassion

caring about all members of our diverse community.



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Aims & Objectives

Function of St John

St John delivers to all Territorians:

- ▶ A comprehensive emergency ambulance service, under contract with the Northern Territory Government;
- ▶ A non-emergency ambulance patient transport service;
- ▶ A fully staffed, 24 hour Communications Centre;
- ▶ A dedicated team of qualified first aid volunteer personnel to attend social, sporting, cultural and other well attended community events;
- ▶ A dedicated training arm specialising in public, community and industry-specific first aid training;
- ▶ Paramedic education and training;
- ▶ Youth support and training through a cadet movement;
- ▶ Contract paramedical services to assist and support the mining production and special project industries, both on and off-shore;
- ▶ Corporate support to its operational arms and activities;
- ▶ A Sales department that supplies an extensive range of first aid kits, medical consumables and pre hospital medical equipment;
- ▶ A fully equipped workshop delivering custom vehicles, ambulance modifications and general servicing to members of the public; and
- ▶ A continually developing Community Education program, servicing schools (pre-school to university), vacation care, child care centres and other community groups, teaching the basics of First Aid. These services are provided free of charge.

Values

St John has reviewed and built upon its values, based on the traditions which underpin the organisation and what we stand for. These are now broken down into the following core values:

Integrity.

Respect.

Quality.

Dedication.

Compassion.



Board Members

Office Bearers

Roland Chin CStJ

Chairperson

Mr Roland Chin joined St John Ambulance Australia (NT) Inc as the Treasurer in 2002 and, since that date, has proven to be an exemplary Board Member. He is an integral member of the Board as he has played a pivotal role in the financial success of the organisation. Being a long term Territorian and Partner at KPMG, Mr Chin's vast knowledge and corporate experience has been of enormous assistance to our organisation.

In addition to his Board duties, and active participation as an NT representative on the National St John Risk and Compliance committee, Roland has continued to support the Volunteers of the NT by attending and involving himself in as many of their activities as he can. He has also been an active participant at National forums as an NT representative on the Risk and Compliance Committee and has been heavily involved with the Government consultations regarding the Ambulance Service contract.

Mr. Chin has made a significant contribution to St John Ambulance over the past fourteen years and his dedication, knowledge and experience that he provides is exceptional and well worth the recognition. Since his commencement on the Board, Roland has provided stability and support for senior staff as well as his Board peers during, what has often been periods of uncertainty in the future of the Organisation. Roland is an asset to St John, as a long term Territorian, bringing his local knowledge and his highly regarded corporate status in the Territory. His presence on other significant Boards in the NT, not least the Australia Day Council, has enhanced the promotion of St John across the Territory at various levels. His service has been regarded as above and beyond the normal call of duty.



Roland Chin

The Honourable Trevor Riley QC KStJ

Vice Chairperson

Trevor J Riley was appointed Chief Justice of the Supreme Court of the Northern Territory in September 2010. At the time of his appointment he was a Justice of the Supreme Court since 1999. He retired as Chief Justice in July 2016.

Chief Justice Riley was a member of the Northern Territory Bar Association, having signed the Roll of Counsel in 1985. Prior to this he was a Northern Territory solicitor from 1974 to 1985.

Riley CJ was appointed as a Queen's Counsel in 1989. He was President of the Northern Territory Bar Association from 1993 to 1997, having been Vice President from 1989 to 1993. He was Junior Vice-President of the Australian Bar Association from 1993 to 1994.

Riley CJ is a former Vice-President of the Northern Territory Law Society and a former Councillor of that Society. He is a former member of the Legal Practitioners Complaints Committee, the Law Reform Committee, the Public Purposes Trust and the Legal Practitioners Admission Board. He is a former part-time lecturer at the Faculty of Law at the Northern Territory University and is an occasional lecturer in Advocacy.

Fran Kilgariff MStJ

Secretary

Fran has had a long history of community involvement in the Northern Territory. She was born in Alice Springs and educated both there and in Adelaide, and has a comprehensive understanding of the opportunities and difficulties of operating in the NT.

Her community involvement has included being Mayor of Alice Springs for 8 years, during which time she represented Alice Springs on many committees, often as Chair. She has had a long involvement with the YMCA where she was National Vice President for three years and she has been a Director on the Board of St John Ambulance NT since 2004.

Fran has qualifications in Radiography, Archaeology and Teaching and has worked in many different areas and positions in the Territory. She is currently General Manager of Ninti One, a research focused organisation, based in Alice Springs.

Fran was awarded the Order of Australia medal (AM) for her services to local Government and contributions to the social and economic development of Alice Springs.

Peter Carew AM FAICD

Treasurer

Peter G Carew AM FAICD. Businessman, Director and recently Executive in Northern Territory Government. Director General Strategic Defence tasked with establishing a new Strategic Defence Committee and to provide leadership across government on strategic defence issues and projects. Electronics technician and communications engineering, and business owner of Integrated Technical Services for 25 years prior to position as Commercial Manager Regional and Northern Maintenance Services and General Manager, Director Wood Group Production Facilities Darwin. Joined Northern Territory Public Service in 2012 as Chief Executive Officer, Department of Business and then General Manager, Northern Australia Development Office. Previous Director positions include NT Exporters Council and International Business Council, NT Working Group for Northern Territory and Republic of Indonesia MOU, NT Electrotech Industry Training Advisory Council, President NT Chamber of Commerce, Member NT Employment and Training Authority, Chairman Major Industries Training Advisory

Council, Director NT Expo, Australian Organisation for Quality, Beacon NT, Northern Territory University Councillor, Director Menzies School of Health Research, Chairman Australian Technical College Darwin, Chairman NT Committee Australian Institute of Company Directors, Chairman Group Training Northern Territory.

Terri-Ann Maney GAICD

Ordinary Board Member

Terri-Ann is currently Members and Directors Manager for the Australian Institute of Company Directors (AICD) NT. Terri-Ann has had extensive experience in business-related fields with a career largely centred on adult education and organisational development. It's the dynamic business environment and sense of community that has kept Terri-Ann living in the Territory since 1999.

Her role for AICD is focused on making a positive impact through governance education, director development and Advocacy. She is an active NFP Director and does so as a meaningful way of giving back to the Community.

She was recently recognised as a Finalist in the For Purpose and Social Enterprise Award Category for the 2016 NT Telstra Business Women's Award.

Peter Hopton

Ordinary Board Member

Peter has been associated with the Australasian transport and shipping industry for the past 40 years. Over this period, he has been exposed to most facets of the logistics industry, including land and marine based operations, sale and purchase, shipbuilding, agency, IT Logistics and company general management. These positions have included international assignments involving capital raising and other financial arrangements to support an expanding shipping and logistics company.

Latterly as Chief Executive and Executive Director of a Darwin based shipping company, he oversaw significant expansion for a company employing over 400 people. Peter is currently on assignment in the Middle East involving development of one of the world's most advanced multi-functional ports. He hopes to return to Darwin soon.

Robert Kendrick

Ordinary Board Member

Robert Kendrick joined the Northern Territory (NT) Police Force in 1982 and worked across the NT. In 2002, he served in East Timor with the United Nations Police and was Commander for Darwin Region between 2008 and 2011, also serving as the Regional Disaster Controller during this time.

Between 2011 and 2014, Robert was in the NT Public Service where he became Chief Executive Officer for departments that focused on remote development and indigenous advancement.

Robert's qualifications include a Master of Public Policy and Administration. He is currently on the board of the Heart Foundation (NT) and is Deputy Chair of the Regional Development Australia (NT) Committee as well as a member of a number of NT Government committees.

Professional Advisors

Auditors

Merit Partners

Bankers

Westpac Banking Corporation

Solicitors

Ward Keller

Carroll & O'Dea

Jacobs Kraisek Wauchope

Insurance Brokers

Arthur J Gallagher

Strategic Management Group

Mr Ross Coburn CStJ CPA FAICD

Mr Michael McKay ASM OStJ

Mr Royce Andrews MStJ

Mr Peter Sargeant

Mr Mark Ferguson OStJ

Senior Management

Chief Executive Officer

Mr Ross Coburn CStJ CPA FAICD

Director of Ambulance Operations

Mr Michael McKay ASM OStJ

Operations Manager

Mr Craig Garraway CStJ

Support Services Manager

Mr Kevin Blake OAM OStJ

Medical Director

Dr Malcolm Johnston-Leek MBBS MHM DipRANZCOG
FACEM AFACHSM

Clinical Governance & Development Manager

Mrs Lisa Bennett

First Aid Training Manager

Ms Annetta Albanese MStJ

Director of Corporate Services

Mr Royce Andrews MStJ

Human Resources Manager

Mrs Simone McInerney

Commercial Operations Manager

Mr Peter Sargeant

Director of Volunteer First Aid Services

Mr Mark Ferguson OStJ

Manager Service Improve and Reform

Matthew Eastham



Knight of Grace

His Honour, The Honourable John Hardy OAM,
the Administrator of the Northern Territory

Mr John Anictomatis AO

The Honourable John Anictomatis AO

The Honourable Austin Asche AC QC

The Honourable Ted Egan AO

The Honourable Tom Pauling AO QC

Dr Lionel Crompton

Mr Duncan McNeill

Mr Stephen Peers OAM

Mr Peter Poole

The Honourable Trevor Riley QC

Patron

Mrs Marie Hardy

Dame of Grace

The Honourable Sally Thomas AC

Mrs Jeannette Anictomatis

Dr Valerie Asche

Mrs Angelina Butler

Ms Nerys Evans

Mrs Lesley King

Mrs Tessa Pauling

The Order of St John in Australia



The Order of St John is one of the oldest existing orders of chivalry in the World. Our tradition of Christian charity and service dates back to the 11th century. Our mottos are 'Pro Fide' and 'Pro Utilitate Hominum', the English translations of which are 'For the Faith' and 'For the Service of Humanity'.

In the Northern Territory, the affairs of The Order are administered by St John Ambulance Australia (NT) Inc. The governing body within this Incorporated Association is known as the St John Board.

Commanders

Mr Stephen Baddeley
Mr Ross Coburn
Mr Craig Garraway
Mrs Marian Grayden
Mr Brendan Quirke
Mr Noel Talbot
Mr Roland Chin

Mrs Patricia King
Mrs Mandy Langdon
Mr Michael McKay ASM
Mr Patrick Murray
Ms Christine Turner
Mrs Kimberlee McKay
Mrs Kelly Raven
Mr Glen Auricht
Mr Gregory Payne

Mr Frank Dunstan
Mr Mark Ferguson
Mrs Kay Gargett
Mr Bruce Garnett
Mr Justin Hankinson
Mr Rodney Hocking
Mr Frank Hoschke
Mr Geoff Kain
Mrs Doreen Kerr
Ms Frances Kilgariff AM
Mrs Sylvia Klonaris
Mrs Vicki Macmillan
Dr Arun Mahajani
Mr Paul Maybank
Mrs Rosemary Mooney
Ms Julie Murray
Ms Romaine Ooloff
Mr Mark O'Shaughnessy
Mrs Kate Owen
Mr Ron Owen
Mrs Lee Payne
Ms Mandy Paradise
Mrs Donna Peters
Mrs Ellen Pitts

Mr Warren Purse
Mr Henri Raafs
Mrs Makaylia Ravlich
Mr Adrian Rossiter
Mr Steve Rudder
Mr Martin Scaife
Prof Jan Schmitzer
Mr Garry Schoolmester
Ms Regina Sellar
Mr Richard Skinner
Mrs Sue-Ellen Skinner
Mr Simon Spillett
Ms Donna Stone
Mr Rees Vandermolen
Mrs Tracy Watts
Ms Hailee Skinner
Mrs Nerissa Brumby

Officers

Mrs Gwyn Balch
Mrs Dawn Bat
Mr Paul Berry
Mr Kevin Blake OAM
Mr Rodney Bramley
Ms Sue Cooper
Mrs Debbie Garraway
Mr Frank Haydock
Mrs Roslyn Jones
Mr Bruce Jones
Mrs Lenaire Keatch
Mr Grant Keetley

Members

Ms Annetta Albanese
Ms Sonya Arnold
Mrs Rosie Ballinger
Mr Wayne Bevan
Mr Gorfon Bowman
Mr Brian Ch'ng
Mrs Marcel Clark
Miss Lucy Cooper
Mr Craig Cousins
Mr Mark Cullenane
Me Wayne Dillon

Chaplain

Vacant

Chairperson's Report

Roland Chin
Chairperson

Welcome

Welcome to the 39th Annual Report on the activities of St John Ambulance Australia (NT) Inc. You will find, within this document, reports from Commissioner, Mr Mark Ferguson, Commercial Operations Manager, Mr Peter Sargeant, Human Resources Manager, Mrs Simone McInerney, and the Treasurer's report. This report, therefore, concentrates on developments relating to the Order, Board, Ambulance Service and Our People.

Board Members for this year were myself as Chairperson, Trevor Riley (Deputy Chairperson), Ms Frances Kilgariff (Secretary), Mr Peter Carew (Treasurer) and Ms Terri-Ann Maney, Mr Robert Kendrick and Mr Peter Hopton (Ordinary Board Members). I would like to extend my thanks to all members of the Board for their continued support.

We have continued to experience some challenges this year around an unsettled Enterprise Agreement with our Ambulance Service staff and further restructuring of the Training Department into the Commercial Services department of our organisation.

During our Annual Investiture and Awards Ceremony hosted by His Honour, the Honourable John Hardy AM KStJ, Administrator of the Northern Territory, the following awards were presented:



Annual Investiture & Awards Ceremony

Commendations:

Promoted to Commander:

Mr Roland Chin

Promoted to Officer:

Mrs Kimberlee McKay
Mr Gregory Payne
Mrs Kelly Raven

Admission to the Order

Mrs Nerissa Brumby
Ms Hailee Skinner

Prory Vote of Thanks:

For Services rendered to the Order:

Mrs Marion Elix

Staff Service Bars:

5-years

Mrs Nicky Trikilis
Mr Royce Andrews
Mr Patrick Carew

10-years

Ms Kay Blakeman
Mrs Angelina Butler

25-years

Mr Craig Garraway
Mr Michael McKay
Mr Kevin Blake

Volunteer Service Medals and Bars:

Service Medal (12-years)

Mrs Nerissa Brumby
Ms Julie Murray
Ms Alexandra Smith

3rd Bar (27-years)

Mrs Patricia King

5th Bar (37-years)

Mr Peter Poole

Award Recipients:

Certificate III Basic Health Care (Ambulance)

Ms Sarah McLaughlin
Mr Scott Reed
Mr Jamie Rowley
Ms Katrina Smith

Certificate III Ambulance Communications (Call-taking)

Mr Bradley Brown
Mr James Clemow
Ms Nadine Henderson
Ms Leetasha McIlwain
Mrs Makaylia Ravlich
Ms Kirstin Remfrey



Chairperson's Report

Special Thanks

I would also like to thank The Very Reverend, Dr Keith Joseph, for offering his services during the Investiture and Awards Ceremony, as well as at our annual church service.

I would like to extend my thanks and congratulations to all of those who received an award. Your valued contribution does not go unnoticed.

During the 2015-2016 year, St John Ambulance Australia (NT) Inc. experienced increased activity across all areas, with Ambulance vehicles transporting **35,339** patients, on **48,868** cases. These activity levels certainly reflect the workload growth that is being experienced throughout the industry Australia wide. Our



Communications Centres, received **49,743** 000 calls during the year, following these trends.

Also during this year, our Commercial activities have plateaued with our Public First Aid training succumbing to the economic decline and increased competition in the NT market. The challenges in this area of our core business are being embraced with a change in delivery at the forefront of the pathway to maintaining St John Ambulance NT as the leader of the first aid training market for all Territorians.

Once again, our annual Paramedic of the Year Awards were co-ordinated by the Rotary Club of Darwin Sunrise, a role they have undertaken for the past 16-years. These awards recognise the commitment and dedication of paramedics across the NT. Our host for the event was Minister Peter Styles, along with Department of Health CE and Professor, Len Notaras. We received 22 nominations as outstanding acknowledgement of the work our paramedics do right across the Territory. Congratulations to this year's winner, Samantha Cooper, from Darwin. This is the second time Sam has won this award and we are very proud of the work all our paramedics undertake, under often trying circumstances.

Our Community Education Program has gone from strength to strength and through our hard working team we have been

able to touch some 14,300 students from both local and remote schools. It is our aim to teach all students some form of first aid training four times during their schooling lives.

My thanks also go to all of St John's business colleagues, the Health Minister and the Government, Board Members, Members, Staff and Friends of St John for yet another successful year. We are privileged to have dedicated and knowledgeable staff and members and I thank you all for your efforts. A special thank you to Ross Coburn and Rhiannon Wilson for their help to myself as Chair and the Board during the past year.

Roland Chin CStJ
Chairperson



Commercial Services Report

Peter Sargeant
Commercial Operations
Manager

A Time of Change

2015/2016 has been a time of change in the Commercial Department, with First Aid Training coming under the Commercial umbrella for the first time.

Last year saw the entry of new training providers into the NT market and this year has seen the cessation of the Paramedic contract with McArthur River Mine and the winding down of the INPEX construction phase, with the associated downturn in opportunities for First Aid Sales and Training, at both the INPEX site and within associated industries.

Additional Contract Paramedic opportunities have not been forthcoming, reflecting a general downturn in the mining sector, which has further impacted the Commercial revenue stream and overall First Aid Training student numbers across the Territory are down by 11%.

St John NT is taking the opportunity during this period to revitalise our training premises, a process which will be completed in the 2nd quarter of FY16/17. It is envisaged that the updated premises will significantly improve the Customer experience, further cementing St John's position as the premiere provider of quality First Aid Training in the Northern Territory.



Despite the general downturn in overall business, an aggressive marketing campaign during the financial year, as well as a review of the pricing structure within the Training Department has seen revenue remain at close to previous year levels for the Commercial Department.

The implementation of the Job Ready system is almost complete, with the final phases of financial integration and online bookings expected to go live towards the end of Q2 FY16/17.

I would like to take the opportunity to extend my thanks to Annetta Albanese for her contributions to the Training Division over the last 18 years. Annetta has relinquished her position as First Aid Training Manager and has moved on to greener pastures. I would also like to thank the full-time and casual staff of the entire Commercial Department for their continued hard work in the face of change, as well as the St John Board, CEO Ross Coburn and the Director of Corporate Services, Royce Andrews, for their support in implementing the changes within the Department.

Peter Sargeant
Commercial Operations Manager



Don't be a
First Aid
Dummy

learn how to save a life.





1 in 7

Territorians
used our
ambulances

000

calls received:

49,743

Volunteers
dedicated

44,190

hours

555

Volunteer
members

Public Education
Training issued

19,681

certificates

14,083

of which are
through our First
Aid in Schools
program

Ambulances
transported

35,339

patients

Ambulances
attended to

48,868

cases

Volunteer First Aid Services Report

Mark Ferguson
Director, Volunteer First Aid
Services / Commissioner

26% cadets

21% adults

2016 increases in
Volunteer members

Volunteers

Over the past twelve months, there has been a change in Office staff as long term staff members Gwyn Balch and Rosie Ballinger retired and moved interstate. Mandy Paradise, a Paramedic and former Officer in Charge of Katherine, moved to Darwin to fill the role of Volunteer Coordinator in the Volunteer Office.

A partnership has been formed with Variety the Children's Charity, with a vehicle being donated to Community Education. This vehicle allows the Community Education staff to visit remote Communities. It also means that we have a vehicle for all Variety Club events throughout the year. The partnership was also able to provide two AED's for Stella, a child with a life threatening heart condition. It was a fantastic opportunity for these two well known not-for-profit organisations to work together.

Training has again been a big focus for the Volunteer Office, with accredited training being implemented for our Volunteers. At the beginning of 2016, the Child and Vulnerable Person Safety Awareness Course became mandatory for all members over the age of 18 years. We also changed the process of reaccreditation for members, by introducing the concept of professional development.

The introduction of the Darwin Volunteer Patient Transport Service at the beginning of 2016 has proved to be an invaluable experience for our Volunteers, with shifts being filled quickly by our members eager to learn and expand their knowledge.

The introduction of the new database system (DMS) has simplified record keeping, as well as providing easier reporting capabilities. Northern Territory Adult Volunteers are all in green uniform now when attending Events. This has been well received by all Volunteers and the Community across the Territory.

- ✓ Hayley McLaughlin and Lauren Coghill from the Casuarina Cadets, along with Grace Ahrens (NSW) and Nikita Proud (SA), gained 2nd place at the Hong Kong International Cadet Competitions

2015 Territory Cadet Competitions winners:

Team Event

Benjamin Rowley, Elisabeth Boyle & Ruby Ballantyne,
Alice Springs Division

Individual

Zoe Johnston, Alice Springs Division

Cadet Leader

Gemma Gray, Casuarina Division

- ✓ Congratulations to Sarena Hyland for being the winner of the Norma Bell National Youth Leader award this year.
- ✓ At the NT Young Achiever Awards in April 2016, Sarah McLaughlin was the winner of the Young Territorians Excellence in Youth Leadership Award.

During National Volunteer Week all members who completed over 100 hours of Volunteering at Public Events were given gift cards on behalf of the Board as a thank you.

The Annual Volunteer Awards Presentation night was held on Thursday 19th November, 2015 at Parliament House, Darwin, hosted by the Hon. Kezia Purick MLA and Speaker of the Legislative Assembly. Other distinguished guests included His Honour, the Administrator of the Northern Territory Mr John Hardy; Patron of St John, Mrs Marie Hardy and Mr Peter LeCornu, St John Priory Secretary. The event recognises the contributions of our members. The following awards were presented:

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St John NT Annual Volunteer Awards

12 year Service Medal
Rebecca Colangelo

Commissioner's Badge for completing 9 Junior badges
Chloe Ferguson

Grand Prior Badge
Tanisha Cubillo

Grand Prior Badge
Ericka Allen

.....

Commissioner Award Winners:

Adult Division
Casuarina Division, with special mention to
Tennant Creek Division

Cadet Division

Darwin Division, with special mention to Katherine Division

Junior of the Year Award

Sarah Brotherton, Casuarina Division. This is the first year that we have presented this award

Cadet of the Year

Jasmin Arbon, Darwin Division

Adult Member of the Year Award

Theofilos Gialamas, Casuarina Division

Operational Support Member

Anthony Longe, Alice Springs Junior Division

2016 Peter Falkland Award Winner

Regan Hughes

.....

At the 2016 Investiture and Awards Ceremony held at Government House we had seven Volunteer members admitted and promoted into The Most Venerable Order of the Hospital of St John of Jerusalem. They were:

.....

2016 Investiture and Awards Winners

Admitted/Promoted into The Most Venerable Order of the Hospital of St John of Jerusalem:

Roland Chin - Commander of the Order
Glen Auricht - Officer of the Order
Kimberlee McKay - Officer of the Order



Volunteer First Aid Services Report

Gregory Payne - Officer of the Order
Kelly Raven - Officer of the Order
Nerissa Brumby- Member of the Order
Hailee Skinner - Member of the Order

Receiving their Service Bars and Medals were

Nerissa Brumby - **12 year medal**

Julie Murray - **2 year medal**

Alexander Smith - **12 year medal**

Glen Auricht - **2nd Service bar** for 22 years service

Patricia King - **3rd Service Bar** for 27 years service

Peter Poole - **5th Service Bar** for 37 years service

.....

- ✓ John Rushton received a Silver Commendation for his support for our First Aid in Schools program.
- ✓ The Richard Morris Award was awarded to two members who displayed outstanding service to the community. The 2016 winners were Mitchell Childs from Alice Springs Division and Peter Poole from the Casuarina Adult Division. The award allowed both Mitchell and Peter to attend the 2016 National Member Convention in Adelaide. Many thanks to Mrs Gael Morris for her ongoing support of the Richard Morris Award.

South Australia hosted the 2016 National Member Convention on the 13th and 14th May 2016. It was called 'Back to the Future', mainly looking at the history of St John Ambulance. There were Youth perspectives as well as the Keynote speaker being the CEO of St John Ambulance South Australia.

The rural Division of Litchfield is now meeting at Humpty Doo and a new Cadet Division has been formed in Farrar. In Alice Springs we started trialling a Youth Division for the year of 2016.



Almost **8,000 members of the public** gained some form of potentially life saving information through our Community Educators by attending various School Assemblies, Expos, Fetes, Shows and Family Fun Days throughout regional and remote NT.

Community Education and First Aid in Schools Program (FAIS)

This financial year, our Community Education Team has issued 19,681 certificates to pre-primary, middle and high school students, as well as childcare centres, and community groups across the NT.

Some highlights for Community Education in 2015/2016:

Opportunity to speak to NT Board of Studies (NTBOS) and attend the NT Principal's convention to promote FAIS.

Travel and teaching in remote communities, to both teachers and students.

First Aid awareness was provided to numerous Community groups, from mothers and babies groups, through to the more mature University of the Third Age. First Aid training was also delivered to Indigenous students at the Michael Long Learning and Leadership Centre.

Attending Caring for Kids Conference in Alice Springs to Promote our First Aid in Schools program and our First@Scene (Learner Driver online first aid course).

The Volunteers and Community Education program would not be successful without the hard work and dedication of many people. Thank you all for your ongoing commitment and service to the community.

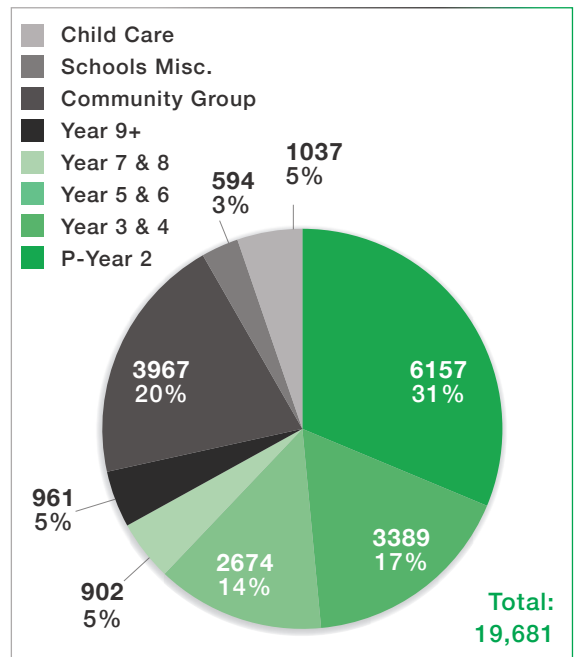
In conclusion, I think it is only fitting to pay tribute to former Commissioner and Board Member, Doctor Alan Bromwich, who died in November 2015. There was a memorial for Alan in March 2016 to celebrate his life and commitment to the Community, including his commitment to St John Ambulance. Also a special mention to Stephen Baddeley, also a former Commissioner and Board member, whose wife Sue passed away in March 2016. It is also fitting to remember long term Volunteer and Member of the Order Jessica Hoschke who passed away in June 2016. All will be sorely missed.

Mark Ferguson
 Director, Volunteer First Aid Services / Commissioner



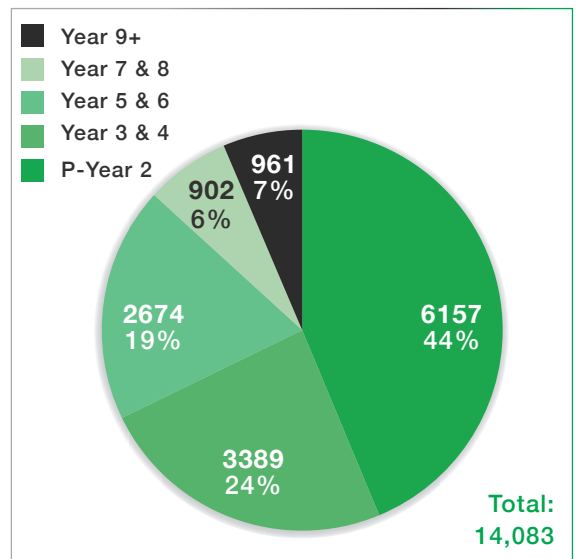
Community Education NT Certificates

Issued 2015/16



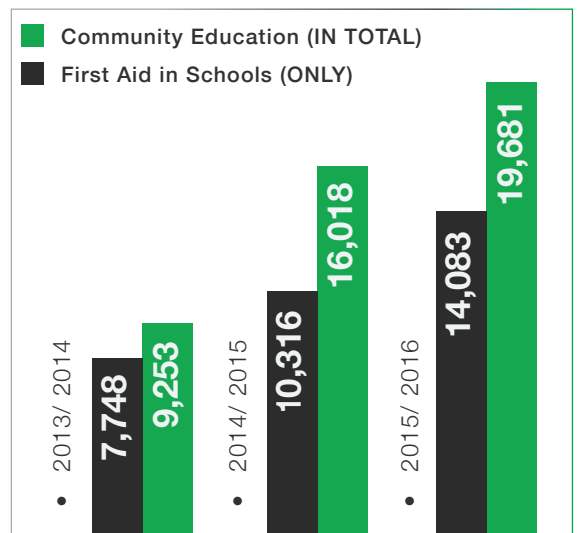
First Aid in Schools Certificates

Issued 2015/16



Community Education & FAIS Certificate Tally

Issued 2013-2016



The Treasurer's Report

Peter Carew
Treasurer

Discussion & Analysis of Financial Report

Information on St John
Ambulance Australia (NT) Inc.
and its Controlled Entities for
the Concise Financial Report

The concise financial report is an extract from the financial report for the year ended 30 June 2016. The financial report and disclosures in the concise financial report have been derived from the 2016 Financial Report of St John Ambulance Australia (NT) Inc. (SJAANT) and its controlled entities. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of SJAANT as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The discussion and analysis is provided to assist members in understanding the concise financial report. The discussion and analysis is based on the SJAANT financial report and the information contained in the concise report has been derived from the full 2016 Financial Report of SJAANT.

In accordance with AASB 10: *Consolidated Financial Statements*, the Association's Executive Committee has determined that the Association is the Parent entity of St John Ambulance Australia NT Holdings Pty Limited and The St John Ambulance (NT) Endowment Company Pty Limited as it has control over these entities. As such, the Financial Statements have been prepared to depict consolidated financials in addition to the Association's financials.

Dollar values in all financial schedules are reported to the nearest \$000's as indicated. Dollar values reported in commentary and text notes are reported to the nearest dollar.



Statement of Profit or Loss and Other Comprehensive Income - SJAANT

Revenue and Cost of Sales

Ambulance

Northern Territory Government (NTG) Funding

Funds received from the NTG for the provision of road transport ambulance services in designated Northern Territory regions during the 2015/16 financial year totalled \$24,845,134. Funding of \$13,162,434 was negotiated as a variance to the contract which expired at the end of January 2016, and a further \$11,682,700 was provided under a new five year contract which commenced in February 2016. The new contract contains significant funding increases over the previous contract, enabling vital service expansion in communication capabilities and on road coverage.

Transport Revenue

Transport revenues have increased by 7% during the financial year. With overall chargeable attendances up by 1%, this increase is primarily attributable to a rate increase, which was implemented in September 2015.

Volunteer First Aid Services and Commercial Operations

A reduction of 22% in the Volunteer operating deficit has been achieved in the current financial year. Additional grant revenue for two community education vehicles is the primary contributor to this variance. A donation of \$100,000 was received from NT Holdings and funds were received from the Endowment Trust for the purchase of a marketing van that will have interactive televisions, iPads and other materials to be used for Community PR events, the Community Education Program and the Northern Territory show circuit.

First Aid Training revenues have fallen by 13% due to increased competition, with cheap, low quality courses being offered by interstate companies competing in the market. A series of

advertising campaigns – ‘Don’t Be A First Aid Dummy’ – were released during the year to tackle this issue. Personnel cost savings partially offset this shortfall and an ongoing restructure of the Training Department has been implemented to improve efficiency and profitability.

First Aid Product Sales have remained consistent with the prior financial year, with decreases in mining activity and increased competition slowing growth in this area. Gross profit margins remain healthy.

Net Workshop Income has decreased by 5%. Ambulance builds for the Department of Health have been slower than anticipated, offset by a marginal increase in staff, external fleet and general public revenues.

Contract revenues and margins have increased despite the loss of all permanent mining sites. Paramedics continued to be provided on a casual basis for most of the financial year at significantly higher rates. It is anticipated that activity in this area will be minimal in the immediate future but we will continue to monitor and tender for new business as it arises.

Expenditure

Personnel costs, primarily salaries and recruitment expenditure, increased by 7% as the result of significant increases in Ambulance communication and operational staffing levels during the current financial year. Further contributing to this increase, is high levels of growth in personal leave retention and long service leave entitlements, reflecting a stable workforce attaining entitlement targets.

A reduction in the 2015/16 depreciation expense is largely due to a change in motor vehicle policy extending replacement parameters and a later than anticipated roll out of the new computer system.

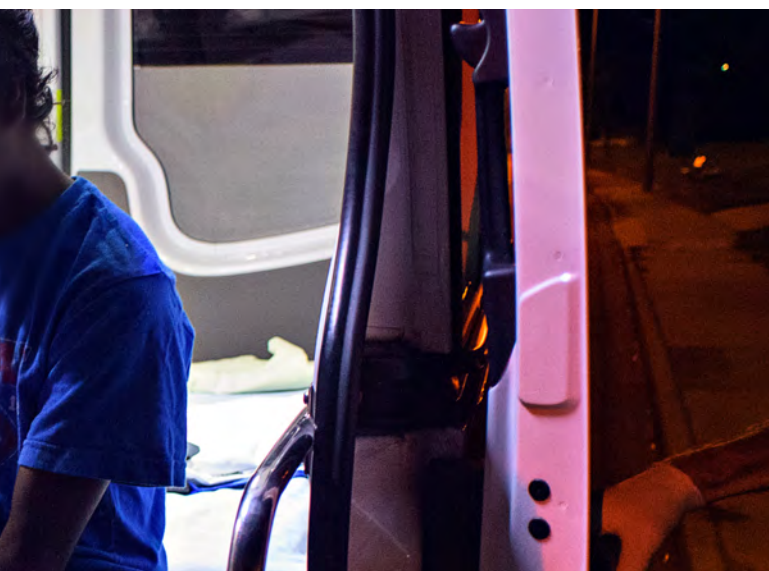
Operational costs have increased in line with staffing additions. Increases in medical supply and uniform expenses have been partially offset by savings in telecommunication costs.

Occupancy costs remain in line with prior year expenditure levels. A new combined Ambulance and Volunteer centre in Humpty Doo was leased in the last quarter.

Marketing costs have grown in line with increased advertising activity to support and promote commercial activities. Design and maintenance of the organisation’s website has now been contracted to an external agency.

Administration costs have decreased with a reduction in travel requirements and legal fees associated with on-going EA negotiations.

Finance costs have increased with a reversion to debt collection outsourcing. These costs are offset by increased recoveries.



The Treasurer's Report

Peter Carew
Treasurer

Statement of Financial Position & Cash Flows

The increase in net cash during the financial year is primarily due to recruitment delays and unanticipated temporary savings from the unsettled Ambulance EA.

Fixed asset increases are the result of vehicle additions in support of the Ambulance service expansion and the replacement of fully written down Volunteer vehicles.

Trade Creditor & Other Payables at the end of 2015/16 have decreased with no requirement for an end of financial year payroll accrual. Growth in Other current liabilities has resulted from increased subscription and NTG service fee revenues received in advance.

Leave provision increases reflect a stable workforce achieving entitlement triggers for personal leave retention and long service leave entitlements.

Statement of Changes in Equity

Changes in Equity are attributable to the Total Comprehensive Income for the financial year.

Statement by the Executive Committee 30 June 2016

In our opinion –

- a. the accompanying concise financial report, as set out on the previous pages, are drawn up so as to present fairly the state of affairs of the Association as at 30 June 2016 and the results of the Association for the year ended on that date;
- b. the concise financial report is an abridged form of the Group's general purpose financial report that has been made out in accordance with the Australian Accounting Standards and other professional reporting requirements; and
- c. there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

Signed for and on behalf of the Executive Committee of the Council of St John Ambulance Australia (NT) Inc. at 50 Dripstone Road Casuarina NT.



.....
Mr Roland Chin CSTJ
Chairperson



.....
Mr Peter Carew AM FAICD
Treasurer

24/10/2016



Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2016

	SJAANT		SJAANT GROUP	
	2016 \$000's	2015 \$000's	2016 \$000's	2015 \$000's
Revenue				
Ambulance Transport Fees	17,886	16,736	17,886	16,736
Fee for Service Funds	10,002	9,457	10,002	9,457
Sales	5,739	5,864	5,739	5,864
Other	937	908	966	1,106
Total Revenue	34,564	32,965	34,593	33,163
Cost Of Sales	2,286	2,182	2,286	2,182
Gross Profit	32,278	30,783	32,307	30,981
Expenditure				
Personnel	24,221	22,646	24,222	22,646
Depreciation on Non Current Assets	1,292	1,469	1,542	1,712
Operational	2,117	1,883	2,116	1,884
Occupancy	1,695	1,605	1,135	1,070
Marketing	268	217	283	279
Administration	1,944	2,092	2,000	2,160
Finance	107	71	107	71
Total Cost & Expenditure	31,644	29,983	31,405	29,822
Net Surplus/ (Deficit) for the Year Attributable to Members of the Association	634	800	902	1,159
Other Comprehensive Income	-	-	-	-
Total Comprehensive Income / (Loss) Attributable to Members of the Association	634	800	902	1,159

The Statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with the accompanying notes.

Statement of Financial Position

As at 30 June 2016

	SJAANT		SJAANT GROUP	
	2016	2015	2016	2015
	\$000's	\$000's	\$000's	\$000's
ASSETS				
Current Assets				
Cash	8,797	8,646	12,816	12,272
Trade & Other Receivables	3,569	3,627	3,522	3,569
Inventories	716	755	716	755
<i>Total Current Assets</i>	13,082	13,028	17,054	16,596
Non Current Assets				
Property, Plant and Equipment	3,685	3,174	5,674	5,317
<i>Total Non Current Assets</i>	3,685	3,174	5,674	5,317
Total Assets	16,767	16,202	22,728	21,913
LIABILITIES				
Current Liabilities				
Trade & Other Payables	694	1,249	697	1,270
Provisions	6,413	6,384	6,413	6,384
Other	1,643	1,367	1,643	1,367
<i>Total Current Liabilities</i>	8,750	9,000	8,753	9,021
Non Current Liabilities				
Provisions	763	582	763	582
<i>Total Non Current Liabilities</i>	763	582	763	582
Total Liabilities	9,513	9,582	9,516	9,603
NET ASSETS	7,254	6,620	13,212	12,310
EQUITY				
Accumulated Funds	6,369	5,735	10,608	9,706
Capital Reserves	885	885	2,604	2,604
Total Equity	7,254	6,620	13,212	12,310

The Statement of Financial Position should be read in conjunction with the accompanying notes.

Statement of Changes in Equity

For the Year Ended 30 June 2016

	SJAANT		SJAANT GROUP	
	2016 \$000's	2015 \$000's	2016 \$000's	2015 \$000's
Accumulated Surplus				
Balance at Beginning of the Reporting Period	5,735	4,935	9,706	8,547
Total Comprehensive Income/ (Loss) Attributable to Members of the Association	634	800	902	1,159
Balance at End of the Reporting Period	6,369	5,735	10,608	9,706
Capital Reserve				
Balance at Beginning of the Reporting Period	885	885	2,604	2,604
Movement	-	-	-	-
Balance at End of the Reporting Period	885	885	2,604	2,604
Total Equity	7,254	6,620	13,212	12,310

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.

Notes to the Financial Statements

For the Year Ended 30 June 2016

Note 1: Basis of Preparation of the Concise Financial Report

The concise financial report relates to St John Ambulance Australia (NT) Inc. and the entities that it controlled during and at the end of the year ended 30 June 2016.

The concise financial report is an extract from the full financial report for the year ended 30 June 2016. The concise financial report has been prepared in accordance with Accounting Standard AASB 1039: *Concise Financial Reports*.

The financial report, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of St John Ambulance Australia (NT) Inc. and its controlled entities (the Group). The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of the Group as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The presentation currency used in this concise financial report is Australian dollars.

Statement of Cash Flows

For the Year Ended 30 June 2016

	SJAANT		SJAANT GROUP	
	2016	2015	2016	2015
	\$000's	\$000's	\$000's	\$000's
Cash Flows from Operating Activities				
Payments to Suppliers & Employees	(33,170)	(30,644)	(32,708)	(30,209)
Transport Fee Receipts	18,215	16,774	18,215	16,774
Interest Received	210	290	278	368
Fee For Service Income Receipts	10,002	9,457	10,002	9,457
Other Receipts from Customers	6,631	6,135	6,591	6,258
Net Cash Flows provided by Operating Activities	1,888	2,012	2,378	2,648
Cash Flows from Investing Activities				
Payments for Purchase of Plant & Equipment	(1,838)	(1,221)	(1,935)	(1,269)
Proceeds from Sale of Plant & Equipment	101	407	101	407
Net Cash Flows used in Investing Activities	(1,737)	(814)	(1,834)	(862)
Net Increase/ (Decrease) in Cash Held	151	1,198	544	1,786
Cash at Beginning of Reporting Period	8,646	7,448	12,272	10,486
Cash at End of Reporting Period	8,797	8,646	12,816	12,272

The Statement of Cash Flows should be read in conjunction with the accompanying notes.

Principles of Consolidation

Consolidation is the incorporation of the assets and liabilities of the Parent entity, St John Ambulance Australia (NT) Inc. and its subsidiaries, St John Ambulance Australia NT Holdings Pty Limited and The St John Ambulance (NT) Endowment Trust, as at the reporting date. The balances and effects of intragroup transactions are eliminated from the consolidation. Subsidiaries are those entities controlled by the parent. An investor controls an investee if, and only if, the investor has power over the investee; exposure, or rights, to variable returns from its involvement with the investee; and the ability to use its power over the investee to affect the amount of the investor's returns. Where an entity either began or ceased to be controlled during a financial reporting year, the results are included only from the date control commenced or up to the date control ceased.

The financial information of all subsidiaries is prepared for consolidation for the same reporting year as the Parent and, where necessary, amounts have been adjusted to maintain consistency with accounting policies adopted by the group.

Going Concern

A five year contract, with a provision for the extension of a further five years, commenced on 01 February 2016 between the Northern Territory Government and St John Ambulance Australia (NT) Inc. for the provision of road transport ambulance services in designated Northern Territory regions. These financial statements have been prepared on a going concern basis on the assumption that sufficient government funding will be provided to St John Ambulance (NT) Inc. in the future.



Independent Auditor's Report to the members of St John Ambulance Australia (NT) Inc.

Report on the Concise Financial Report

We have audited the accompanying concise financial report of St John Ambulance Australia (NT) Inc. and the consolidated entity, which comprises the statements of financial position as at 30 June 2016, and the statements of profit or loss and other comprehensive income, statements of changes in equity and statements of cash flows for the year then ended, derived from the audited financial report of St John Ambulance Australia (NT) Inc. and the consolidated entity for the year ended 30 June 2016 as well as the discussion and analysis. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards.

The Executive Committee's Responsibility for the Concise Financial Report

The Association's Executive Committee are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 – *Concise Financial Reports* (AASB 1039), and for such internal controls as the Executive Committee determine are necessary to enable the preparation of the concise financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on the concise financial report based on our audit procedures which were conducted in accordance with ASA 810 – *Engagements to Report on Summary Financial Statements*. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of St John Ambulance Australia (NT) Inc. and its controlled entities for the year ended 30 June 2016. We expressed an unmodified audit opinion on the financial report in our report dated 24 October 2016. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal controls relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. Our procedures included testing that the information in the concise financial report is derived from, and is consistent with the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with AASB 1039 and whether the discussion and analysis complies with the requirements laid down in AASB 1039.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Opinion

In our opinion, the concise financial report, including the discussion and analysis of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2016 complies with AASB 1039.



Matthew Kennon
Director

Darwin

Date: 24/10/2016

Volunteer Territory Officers

Adult Divisions	Superintendent	Members
Alice Springs	Alexandra Smith	30
Batchelor	Bruce Garnett MStJ	8
Casuarina	Scott Reed	27
Darwin	Brian Ch'ng MStJ	23
Induction	Brett Devitt	6
Katherine	Leanne McGill (Deputy)	17
Litchfield	Barbara Klessa	13
Nhulunbuy	Shaun Dennis	17
Palmerston	Angie Butler DStJ	29
Tennant Creek	Fiona Reid	8
		Total 178 Adults

Cadet Divisions	Superintendent	Members
Alice Springs	Rachel Cotton	58
Casuarina	Narelle McLaughlin	64
Darwin	Nerissa Brumby MStJ	58
Farrar	Shannon Raven	10
Humpty Doo	Henri Raafs MStJ (Deputy)	17
Katherine	Lee-Ann Stubbs	37
Nhulunbuy	Karl Staben	25
Palmerston	Geraldine Turner	43
Tennant Creek	Samantha Cameron	11
Youth	Arnah Holland	13
		Total 336 Cadets

Volunteer Memberships	
District Staff (including affiliates and members on leave)	19
Fellowship	15
Council	7
Adult Division	178
Cadet Division*	336
Total membership 555	
*Cadet Divisions include Adult Officers	

Commissioner

Mark Ferguson OStJ

Deputy Commissioner

Craig Garraway CStJ

Deputy Commissioner

Paul Berry OStJ

Territory Superintendent

Warren Purse MStJ

Territory Officer Youth

Kelly Raven OStJ

Territory Officer Training

Mandy Paradise MStJ

Professional Officer

Michael McKay ASM OStJ

Medical Officer

Malcom Johnston-Leek MBBS MHM DipRANZCOG
FACEM AFACHSM

Territory Officer Youth Support

Hailee Skinner MStJ

Regional Territory Officer Training

Ronald Owen MStJ

Regional Territory Officer Training

Christine Turner OStJ

Territory Officer Event Management

Tammy Shepherd

Territory Officer WHS

Bradley Brown

Territory Officer Logistic

Patrick Murray OStJ

Territory Officer Administration Support

Dawn Bat OStJ

Territory Officer Fellowship

Leslie King DStJ

Territory Officer Administration Support Southern

Steve Peers OAM KStJ

Peer Support

Patricia King OStJ

Newsletter Coordinator

Frank Dunstan MStJ

Regional Superintendent

Rhys Dowell

Community Education

Kelly Raven
Kathy Allen
Nadia Packer
Regina Sellar

Volunteer Office Staff

Mark Ferguson - Director, Volunteer First Aid Services
Mandy Paradise - Volunteer Coordinator
Hailee Skinner - Administration Assistant

Emergency vehicles have priority

There's no excuse for abusing Paramedics

Move over
to the left

Zero
Tolerance

65

Patient Transport

65

SPRINTER

315 CDI

955-651

N.T. - OUTBACK AUSTRALIA

EMERGENCY TRANSPORT TECHNOLOGY

www.stjohnnt.org.au

Our People



St John Ambulance Australia (NT) Inc. understands that its people are a valuable resource, across training, sales, administration, workshop, education, frontline service and volunteers. All St John employees and volunteers work together to deliver a high quality of service to the community of the Northern Territory.

The new five year contract with the Northern Territory government has seen growth in staffing for a more effective delivery of Ambulance services. In 2015-2016 St John's focus has been to optimise the service delivery of Patient Transport Services, and better supervision on road and in communications. St John has seen the development of a service framework to ensure the optimal recruitment of staffing to provide highest quality of services over the next five years.

Ambulance

Age	Male	Female	Total	%
15-19	2	5	7	3%
20-24	12	6	18	8%
25-29	13	12	25	11%
30-34	22	24	46	20%
35-39	11	17	28	12%
40-44	18	11	29	13%
45-49	21	11	32	14%
50-54	13	10	23	10%
55-59	7	6	13	6%
60-64	5	2	7	3%
65+	2	1	3	1%
	126	105	231	
%	55%	45%		100%

Workforce Status

There has been a growth in employees in 2015-16, with the increase being contributed to growth in Communications Supervisors, Patient Transport Officers, Station Officers and Clinical Governance and Education Officers.

The following tables show the Number of Employees by age and gender.

First Aid Services

Age	Male	Female	Total	%
15-19	1	0	1	2%
20-24	1	1	2	5%
25-29	2	2	4	9%
30-34	4	3	7	16%
35-39	1	4	5	12%
40-44	1	4	5	12%
45-49	1	3	4	9%
50-54	1	4	5	12%
55-59	1	2	3	7%
60-64	1	2	3	7%
65+	4	0	4	9%
	18	25	43	
%	42%	58%		100%



Studies

Classifications	Number
Graduate Paramedics	12
Student Paramedics	5
Supervised Paramedics	9
Emergency Medical Dispatchers	11
Completed Cert III in Communications	
Emergency Medical Dispatchers	7
Gained Authority to Practice	
Graduates & Supervised Paramedics	12
Accessed Study Assistance	
Employees	20

Developing Our People

St John conducted two Graduate intakes for 2015-2016, St John currently still has two students completing their Bachelor Paramedical Science with Edith Cowan University. Three students completed their studies with Edith Cowan University.

The following tables show the Number of Employees by classification and access/completion of studies.



Reward & Recognition

Graduation and Recognition Ceremony

The annual ceremony was held at Government House, with a number of employees receiving recognition for service and attainment of qualifications.

Paramedic of the Year 2016

Samantha Cooper

Employee Listing



Management

Ross Coburn

Chief Executive Officer

Royce Andrews

Director of Corporate Services

Annetta Albanese

First Aid Training Manager

Lisa Bennett

Clinical Governance Education & Development Manager

Kevin Blake

Support Services Manager

Matthew Eastham

Manager Service Improvement & Reform

Mark Ferguson

Director Volunteer First Aid Services

James Gardiner

Area Manager Northern

Craig Garraway

Operations Manager

Malcolm Johnston-Leek

Medical Director

Simone McInerney

Human Resources Manager

Michael McKay

Director Ambulance Operations

Mark O'Shaughnessy

Workshop Manager

Peter Sargeant

Commercial Operations Manager

Martin Scaife

Communications Manager

Julie Wickham

Area Manager Southern

Alice Springs

Paramedical Staff

Gareth Aescht	Graduate Intern Paramedic
Kane Barker	Qualified Paramedic
Johnathon Coniglio	Qualified Paramedic
Matthew Cowie	Qualified Paramedic
Stuart Davis	Qualified Paramedic
Paul Deacon	Qualified Paramedic
Tarja Dick	Qualified Paramedic
Michael Endres	Qualified Paramedic
Andrew Everingham	Station Officer
Benjamin Falzon	Qualified Paramedic
Daniel Falzon	Qualified Paramedic
Tomas Falzon	Qualified Paramedic
Dean Friend	Station Officer
Michelle Gough	Station Officer
Brock Hellyer	Qualified Paramedic
Nicole Johnston	Qualified Paramedic
Samuel Lettieri	Qualified Paramedic
Caitlin Little	Qualified Paramedic
Emily Mangione	Graduate Intern Paramedic
Adam Martlew	Qualified Paramedic
Nicholas Morgan	Qualified Paramedic
Andrew Naden	Station Officer
Craig Neil	Qualified Paramedic
Andrew Norman	Graduate Intern Paramedic
Paul Reeves	Qualified Paramedic
Adrian Ross	Station Officer
Adam Ryan	Student Paramedic
Leo Shelamoff	Graduate Intern Paramedic
Katrina Smith	Graduate Intern Paramedic
Nicole Smith	Qualified Paramedic
Bevan Thomas	Qualified Paramedic
Laura Welch	Supervised Paramedic

Patient Transport

Lindon Johnson	Patient Transport Officer
Daniel Knox	Patient Transport Officer
Jaime Rowley	Patient Transport Officer

Communications

James Clemow	Emergency Medical Dispatcher
Adrian Cousins	Emergency Medical Dispatcher
Jonathan McKay	Emergency Medical Dispatcher
Susan Murray	Emergency Medical Dispatcher
Kirstin Remfrey	Emergency Medical Dispatcher
Terre Renzi	Communications Supervisor

Public Education & Training

Doreen Colvin	First Aid Trainer
Lachlan McKee	First Aid Trainer
Kelly Nugent	First Aid Trainer
Regina Sellar	Community Education Officer

Sales & Purchasing

Richard Brady	Sales & Restocking Officer
Marta Brasewicz	Commercial Support Officer
Aasta Swanson	Commercial Supervisor (Southern)
Ryan Thomson	Purchasing & Sales Officer
Geraldine Timmins	Commercial Support Officer

Workshop

Anthony Garraway	Retail Foreman
Jason Bunting	Vehicle Maintenance Officer
Sean Anderson	Vehicle Maintenance Officer
Lisa Lewis	Workshop Administration Officer

Employee Listing

Darwin

Paramedical Staff

Stuart Allison	Station Officer
Derek Archer	Qualified Paramedic
Luke Baker	Graduate Intern Paramedic
David Beck	Qualified Paramedic
Nicholas Bigwood	Intensive Care Paramedic
Kate Blackwood	Qualified Paramedic
Kay Blakeman	Qualified Paramedic
Justin Blomeley	Qualified Paramedic
Phillip Blyth	Qualified Paramedic
Nicole Bouma	Qualified Paramedic
Jeffrey Buteux	Intensive Care Paramedic
Rebecca Colangelo	Graduate Intern Paramedic
Amanda Coleman	Graduate Intern Paramedic
Samantha Cooper	Qualified Paramedic
David Cowan	Qualified Paramedic
Matthew Craig	Qualified Paramedic
Alice Crooman	Qualified Paramedic
Humberto Da Cruz	Qualified Paramedic
Erin Dattner	Graduate Intern Paramedic
Thomas Douglass	Graduate Intern Paramedic
Kate Followes	Qualified Paramedic
Monique Fynn	Graduate Intern Paramedic
Neil Gallagher	Qualified Paramedic
Dacqmar Guascoine	Student Paramedic
Markus Hackenberg	Qualified Paramedic
Simon Hales	Qualified Paramedic
Michael Harrison	Qualified Paramedic
Natalie Higgins	Qualified Paramedic
Kylie Hokins	Qualified Paramedic
Glen Imber	Station Officer
Philip Johnson	Qualified Paramedic
Peter Jones	Qualified Paramedic
Kylie Killalea	Qualified Paramedic
Annette Kwiatkowski	Intensive Care Paramedic
Antoni Kwiatkowski	Qualified Paramedic
James Leigh	Intensive Care Paramedic
David Lemon	Qualified Paramedic
Rebecca Mchutchison	Qualified Paramedic
Natalie McKeen	Qualified Paramedic
Christopher Mullen	Station Officer
Kylie Newport	Qualified Paramedic
Carlo Novak	Qualified Paramedic
Bridget Oudemans	Qualified Paramedic
Ronald Owen	Qualified Paramedic
Lisa Palmer	Student Paramedic
John Payne	Qualified Paramedic
Paul Pulleine	Intensive Care Paramedic
Warren Purse	Station Officer
Franklin Ramsay	Graduate Intern Paramedic
Amanda Reibelt	Station Officer
Aaron Reynolds	Graduate Intern Paramedic
Natasha Schuman	Qualified Paramedic
Joseph Seferler	Graduate Intern Paramedic
Fiona Sylva	Qualified Paramedic

John Trewin
Alexander Vivoda
Rachael Walker
Amelia Walsh
Karen Walsh
Donna Winkworth
Kenton Winsley
Greg Wittles
Bree Wolany
Anthony Wood
Orest Zadvirnyy

Graduate Intern Paramedic
Graduate Intern Paramedic
Qualified Paramedic
Graduate Intern Paramedic
Graduate Intern Paramedic
Qualified Paramedic
Qualified Paramedic
Qualified Paramedic
Graduate Intern Paramedic
Intensive Care Paramedic
Qualified Paramedic

Patient Transport

Theofilos Gialamas
Daryl Greyling
Robert Jadrijevic
Emma Johnson
Asif Khan
Erica Kostiuik
Michael Mallias
Narelle Mclaughlin
Sarah Mclaughlin
Nathan Muller
Patrick Murray
Scott Reed
John Rushton

Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer
Patient Transport Officer

Communications

Lorinda Ackland
Stuart Anderson
Leah Armstrong
Bradley Brown
Emily Bynon
Nicole Chappell
Emma Clark
Mark Cullenane
Taleaha Dawson
Michael Hatfield
Nadine Henderson
Anthony Jackson
Isabel Lynch
Mary-Anne McBride
Rebecca Moller
Duane Norrie
Kate Owen
Suzanne Parker
Stephanie Pilat
Makaylia Ravlich
David Scaife
Bianca Stubbs
Emma Trenerry
Robert Webster

Emergency Medical Dispatcher
Communications Supervisor
Emergency Medical Dispatcher
Communications Supervisor
Communications Supervisor
Communications Supervisor
Communications Supervisor
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
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Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Communications Supervisor

Public Education & Training

Angelina Butler	Training Administration Officer
Erelia Brons	First Aid Trainer
Barbara Brown	Training Administration Officer
Ivan Kitney	First Aid Trainer
Barbara Klessa	First Aid Trainer
Daniel Macmillan	First Aid Trainer
Lynne O'Meara	First Aid Trainer
Tracy Rowe	First Aid Trainer
Catherine Rushton	First Aid Trainer
Alison Soulsby	First Aid Trainer
Ian Van Munster	First Aid Trainer

Sales & Purchasing

Thomas Berry	Commercial Support Officer
Alan Clarke	Purchasing/Stores Officer
Sarah Gornall	Sales & Restocking Officer
Arnah Holland	Sales & Restocking Officer
Dane Iredale-Turner	Sales & Restocking Officer
Maxwell Mace	Storeperson
Belinda Novak	Sales Consultant

Community Education

Katherine Allen	Community Education Officer
Nadia Packer	Community Education Officer
Kelly Raven	Community Education Officer

Clinical Governance Education

Reece Ravlich	Clinical Governance Education & Development Officer
Nicky Trikili	Training Administration Officer

Corporate Services

Patrick Carew	IT Coordinator
Lynn Collina	Receptionist
Vanessa Cordes	Executive Secretary
Deborah Garraway	Marketing & PR Officer
Ali Malik	Group Accountant
Deborah Martin	Payroll Officer
Sabrina Mason	Recruitment Officer
Leah McCann	Accounts Officer - Casuarina
Rebecca Murphy	Rostering Coordinator
Sasha Patard	Data Entry Officer
Donna Peters	Senior Finance Officer
Julianne Ryan	Accounts Receivable Officer
Sue-ellen Skinner	Contracts Administrator
Kim Szymanski	Accounts Payable Officer
Jade Turnbull	Human Resources Officer
Daniel Watkin-Blaser	Work Health Safety Officer
Rhiannon Wilson	Executive Secretary

Volunteer First Aid Services

Mandy Paradise	Volunteer Coordinator
Hailee Skinner	Volunteer Membership Admin Officer

Workshop

Leanne Castro	Workshop Administration Officer
Zebadiah Cooper	Vehicle Maintenance Officer
Sean Cummins	Vehicle Maintenance Officer
Mark Grahame	Vehicle Maintenance Officer
Donald Murfett	Vehicle Maintenance Officer
Rory O'Connor	Vehicle Maintenance Officer
Daniel Sanderson	Apprentice Mechanic

Katherine

Paramedical Staff

Rhys Dowell	Officer-in-Charge
Ashlee Elton	Qualified Paramedic
Dean Featherstone	Qualified Paramedic
Rhys Gloury	Supervised
Suzanne Heale	Qualified Paramedic
Troy Jones	Qualified Paramedic
Lorinda Knox	Qualified Paramedic
Amanda Newberry	Graduate Paramedic
Tracey Ramm	Qualified Paramedic
Stephen Rudder	Qualified Paramedic
Michael Tsang	Qualified Paramedic

Nhulunbuy

Paramedical Staff

Aaron Brooks	Officer-in-Charge
Danielle Leslie	Qualified Paramedic
Callum Montague	Qualified Paramedic

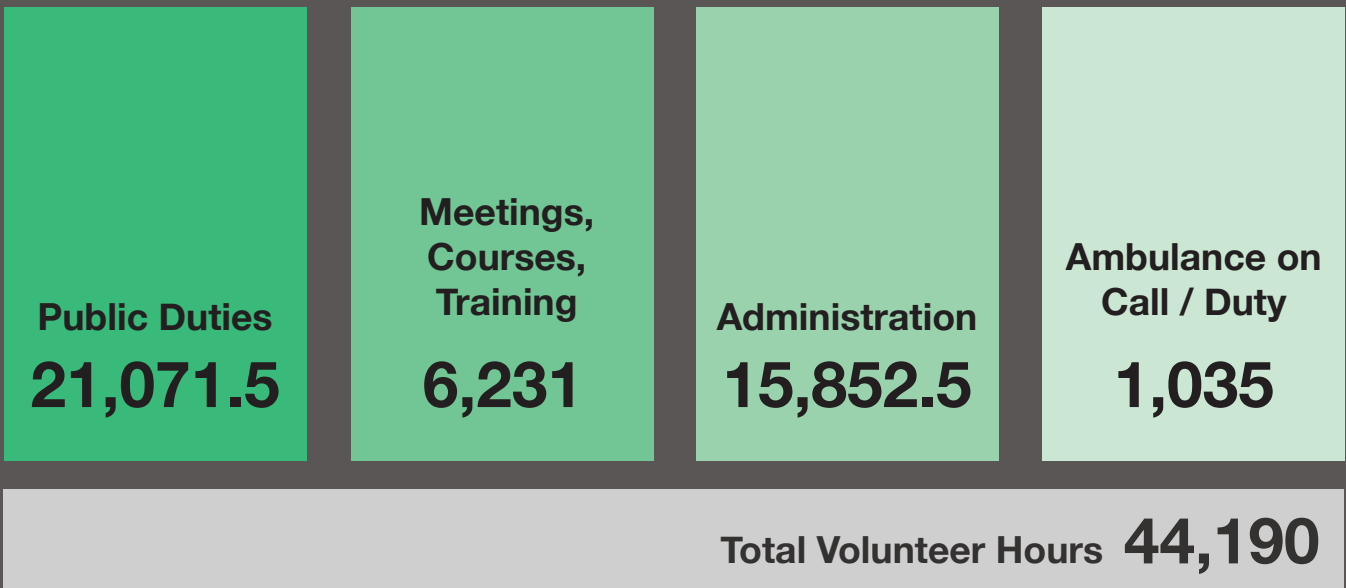
Tennant Creek

Paramedical Staff

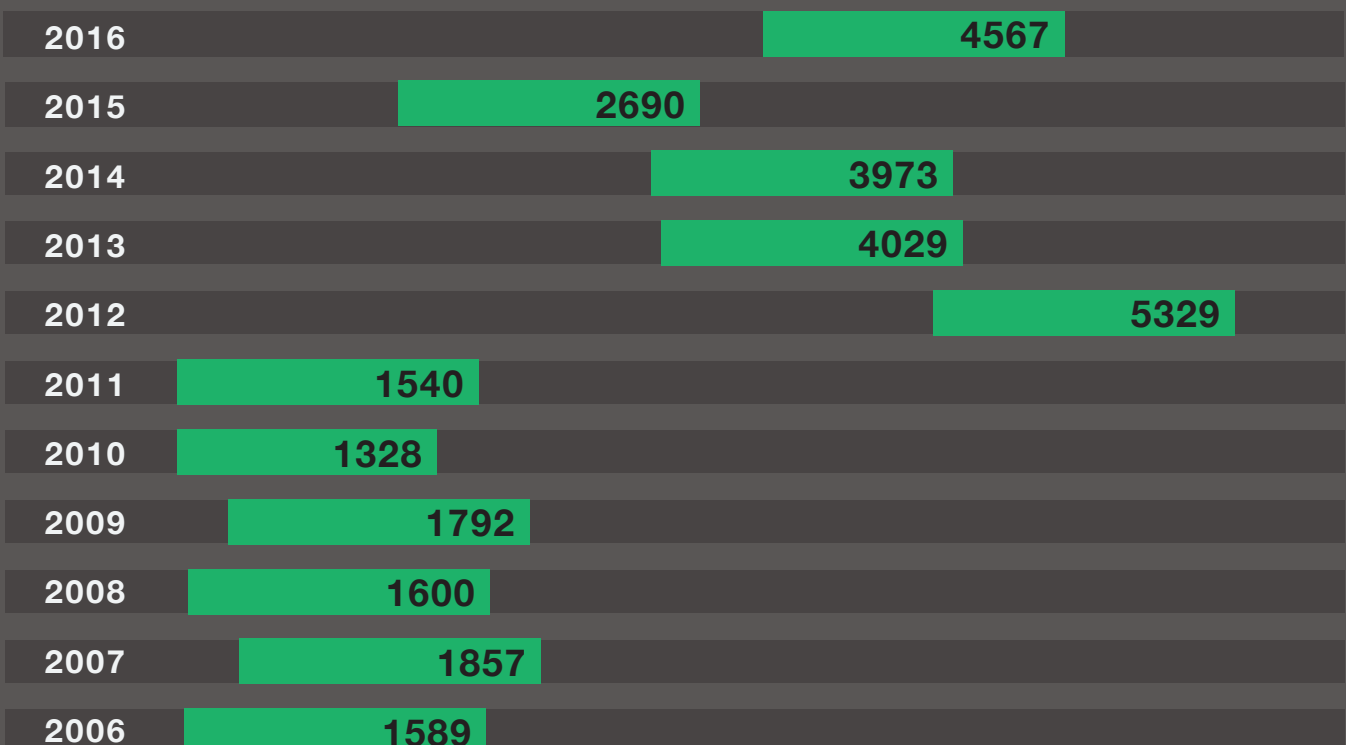
Nicole Foster	Qualified Paramedic
Katherine McLeod	Qualified Paramedic
Robyn Orchard	Officer-in-Charge
Amanda Rifkin	Trainee Paramedic
Steven Schrieke	Qualified Paramedic
Marlo Urquhart	Qualified Paramedic

Volunteer Statistics

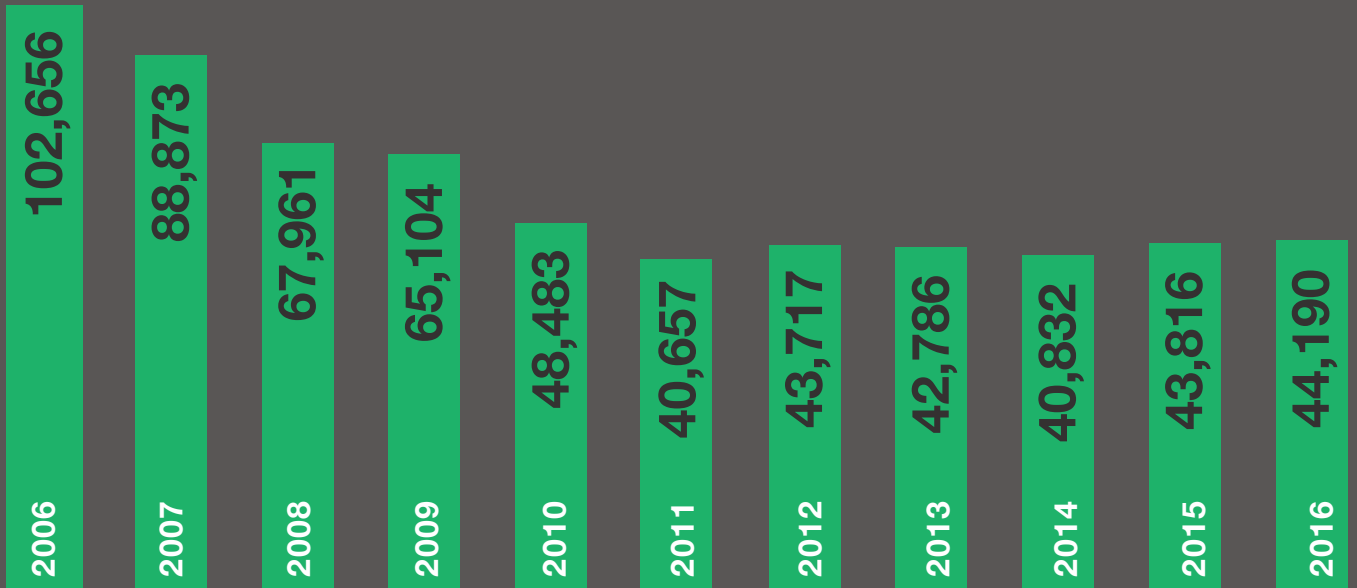
Volunteer Hours - July 2015-16



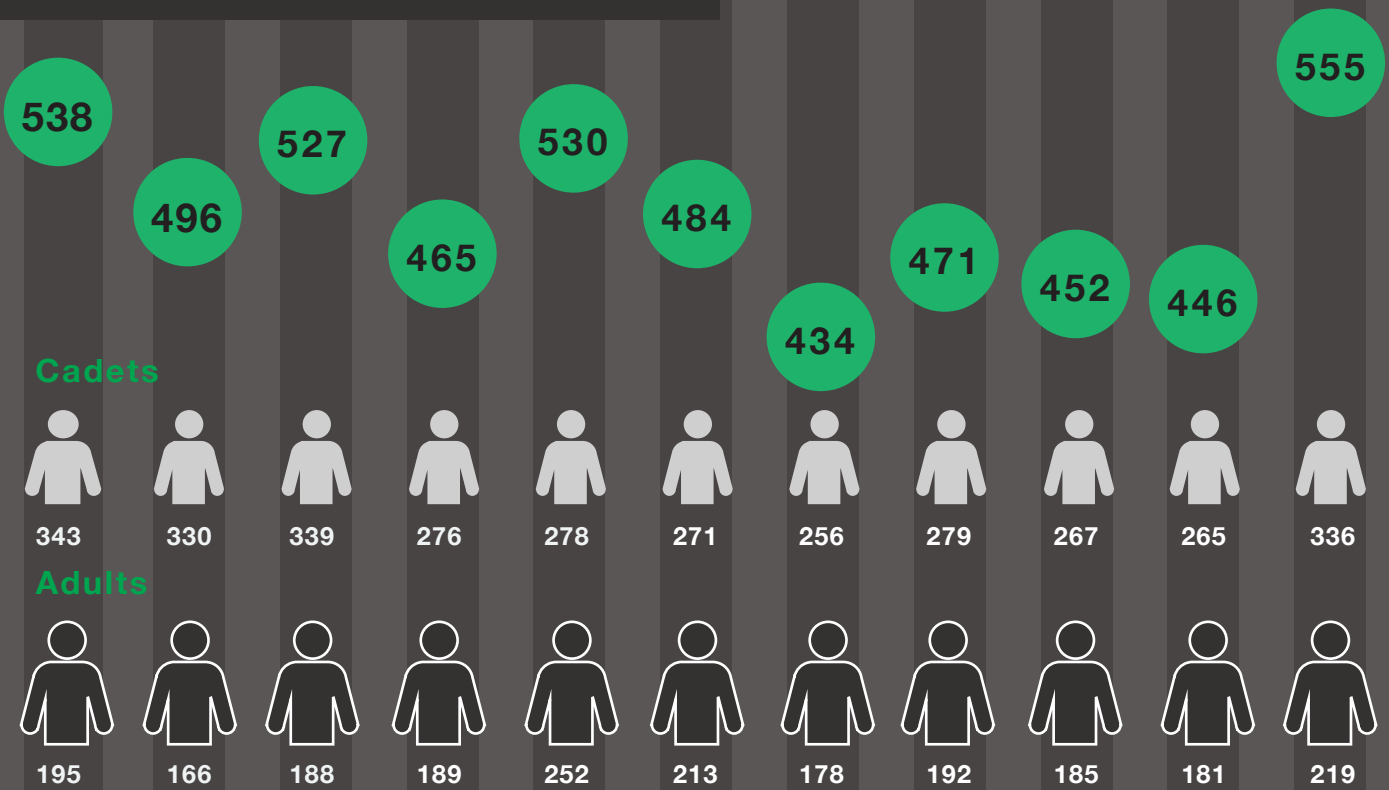
Casualties Treated in NT



Volunteer Hours



Members - Cadets & Adults



Volunteer First Aid Members

555 volunteers

A

Nicholas Ah Shay
Maia Ahsam
Mitchell AhShay
Holli Alchin
Ericka Allen
Sophie Allman
Bryce Alolar
Anayas Anderson
Fletcher Anderson
Guy Andrew
Jasmine Arbon
Tiarna Arbon
Wyatt Arbon
Witani Armstrong
Sonya Arnold
Navineel Arya
Maddison Ashford
Glen Auricht

B

Jeananne Baker
Kiara-Jean Baker
Pamela Baker
Chloe Baldock
Tiahni Balibay
Ruby Ballantyne
Amy Barnes
Maureen Barnes
Cynthia Bat
Chase Baxter
Helen Baxter
Shanice Bayizere
Brendon Bayliss
Jacky Beale
Jakob Bell
Kate Bennett
Rachael Benson
Paul Berry
Tyler Bevan
Kevin Blake
Alex Blundell
Isabel Blundell
Ngairie Bogemann
Ava Boja
Meschach Bonney-Smith
Leo Boudib
Jasinda Bourke
Elisabeth Boyle
Yonathon Boyle
Charlotte Bramley
Indianna Bramley
Melanie Bramley
Cameron Brodie
Aaron Brooks
Sarah Brotherton
Micaela Browell
Bradley Brown
Kieran Brown
Kira Brown
Louise Brown
Nadia Brown
Nicole Brown
Sarah Brown
Sarah Browne
Christopher Brumby
Nerissa Brumby
Sandra Buckley
Rebecca Burston
Angelina Butler
Brett Butler

C

Blessvi Calderon
Samantha Cameron

Georgina Canning
Peter Carew
Michael Carey
Helen Carlow
Tahlia Carlson
Emily Carrigan
Kelly Carrigan
Shanay Carter
Annie Cawthorne-Crosby
Brian Ch'ng
Leo Chen
Tina Cheng
Ziyuan Cheng
Conrad Chester
Mitchell Childs
Roland Chin
Malena-May Chisholm-Luta
Patrick Chow
Bruce Coghill
Lauren Coghill
Susan Coghill
Rebecca Colangelo
Doreen Colvin
Brandi Conroy
Chance Conroy
Susan Coombs
Kathryn Cooper
Kayne Cooper
Kelly Cooper
Rachel Cotton
Storme Councillor
Micheal Cowley
Michael Cox
Melissa Crompton
Alexsander Cubillo
John Cubillo
Tanisha Cubillo
Tessa Cubillo

D

Anthony David
Nicola Davies
Tara Dawson
Shaun Dennis
Axl Dethmore
Brett Devitt
Justin Dezylva
Laurise Dickson
Anastasia Dionysiou
Katelyn Doig
Ramona Dooley
Andwele DosSantos
Rhys Dowell
Louie Dowell-Wise
Cate Driver
Leah Driver
Amy Dudley
Natalie Dumitro
Gavin Dunn
Frank Dunstan
Anzel DuToit

E

Geoff Edwin
Gary Edwin
Gina Edwin
Louise Egan
Tahnee Egan
James Elliott
Leanne Eltagonde
Ashlee Elton
Cezanne Ezard
F

Dean Featherstone
Sonya Fenton

Chloe Ferguson
Hailey Ferguson
Mark Ferguson
Rachelle Ferguson
Amy Fernandes
W Mahalekamge Fernando
Olga Filippou
Shenika-Jayne Fischer
Suzanne Forwood
Claire France
Anay Franey
Melanie Furseman

G

Michael Gablonski
Monica Gardner
Bruce Garnett
Craig Garraway
Debbie Garraway
Tynan Garrett
Emma Gaskon
Parthiv Gaykar
Wyatt Gaza
Sinan Gemici
Monique George
Haralambos Gialamas
Michael Gialamas
Savvas Gialamas
Theofilos Gialamas
Kealey Gibson
Gregory Girle
Lucas Goldring
Megan Goldring
Grace Goodlet
Gemma Gray
Lloyd Green
Ronald Green
Taitt Green
Chloe Gronn
Annabelle Guest
Pete Guggisberg
Elijah Guillet-Blake
Jonah Guillet-Blake
Noah Guillet-Blake
Ella Guymer
Holly Guymer
Emily Gwynne

H

Alice Hageman
Alison Haines
Christina Hamilton
Alyssa Hancock
Benjamin Hankin
Justin Hankinson
Danika Harrison
Hana Hartmann
Michael Hatfield
Anne Hein
Brock Hellyer
Ingrid Herbert
Anthony Hewlett
David Hines
Felix Ho
Rodney Hocking
Teresa Holdsworth
Arnah Holland
Sharn Hortin
Amy Hughes
Reagan Hughes
Millie Hunter
Moana Hutton
Sarena Hyland

I

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Tara Innes
Patrick Irwin
Darliston Isis

J

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Robert Jadrijevic
Kristy Janssen
Kelvin Jenner
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Lindon Johnson
Zoe Johnston
Malcolm Johnston-Leek
Rose Johnstone
Naomi Jolly
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Roslyn Jones
Sian Jones
Troy Jones
Putrianastasia Jonker

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Paniny Knight
Zak Knowles
Daniel Knox
Lorinda Knox
Toby Knyvett
Andrew Koehler
Michael Koehler
Maureen Kohlman
Euthokia Kortesis
Katerina Kortesis
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William Kruse
Christopher Kupke
Nadine Kurz
L
Tarayah Ladd
Madelyn Laherty
Michael Lampos
Kael Lawler
Anson Lee

Charlise Lee
Evan Lee
Georgia Lee
Kara Lee
Alexander Leete
Danae Leete
Wendy Leete
Roxanne Lillico
Millisa Lindridge
Sophie Lines
Jordyn Lodge
Anthony Longe
Jessica Longe
Madison Longe
Latoya Luta
Jaxson Lutze-Gunner
Zachary Lutze-Gunner

M
Gedeon Mabanza
Murray Maccormack
Nathan MacDonald
Senadhi Mahendra
Agnes Majindi
Terri-Ann Maney
Matika Marchant
Emily Martinson
Andrew Matthew
Keenon May
Ranon May
Paul Maybank
Chase McArthur
Margaret McBean
Leonie McCombes
Ella McCue
Benjamin McCullagh-Dennis
Jackson Mcdowall
Sophie McFarlane
Leanne McGill
Rowan McGrath
Kimberlee McKay
Michael McKay
Lachlan McKee
Marion McLaughlan
Hayley McLaughlin
Luke McLaughlin
Narelle McLaughlin
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Stephanie McMillan
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Sarah Muller
Ruby Mummery

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Patrick Murray
Kieza Mutaga
Cheyenne Myers
Maria Myttika
Antonis-Sawvas Myttikas

N
Luke Nadels
Ankith Nair
Babongile Ndlovu
Kylie Newport
Yvonne Ngu
Kitty Nguyen
Tran Nguyen
Duane Norrie
O
Waverley O'Brien-Green
Luke O'Connor
Cheryl O'Dwyer
Darren O'Dwyer
Kaylyn O'Dwyer
Megan O'Dwyer
Erryn O'Halloran
Jasmine O'Malley
Lynne O'Meara
Ayden O'Shannessy-Murray
Caleb O'Shannessy-Murray
Catherine Olango
Lowri Oldfield
Taye Oliver
Warren Oliver
Akinwale Onifade
Ayomide Onifade
Kate Owen
Ronald Owen

P
Nadia Packer
Demi-Lee Palmer
Mandy Paradise
Alexander Parkanyi
Annelise Parkanyi
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Racquelle Paterson
Xavier Paterson
Alexandra Paul
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John Payne
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Starrla Piefke
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Sarah Pini
Rakesh Pinto
Senuri Pinto
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Jed Polman
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Janet Powick
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Warren Purse
Q
Cian Quinlan
Peter Quinn
Demi Quirk
Taylah Quirk

R
Henricus Raafs
Merie Racca
Ariel Racines
Brendan Racines
Tracey Ramm
Mia Randell
Tristan Randell
Kelly Raven
Shannon Raven
Makaylia Ravlich
Reece Ravlich
Naomi Read
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Scott Reed
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Linda Renfrey
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Aaron Reynolds
Arnika Riesenweber
Vashti Riesenweber
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Kalyca Robinson
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Adam Ryan

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Kobe Schopfer
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Deidre White
Tara White
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Lily Wigan
Nisangi Wijesinghe
Alan Williams
Adam Wilson
Rhannon Wilson
Kimberley Wiltshire
Chloe Wong
Brooke Woodhill
Nolan Woolley
Deja Wortley

Y
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Lynelle Young
Sophie Yunupingu
Amnah Yusoff
Arehlyn Yusoff
Z
Makayla Zelle



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Variety The Children's Charity Grant

Thank you



St John Ambulance Australia (NT) Inc.

annual report

2015/16



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www.stjohnnt.org.au