

Ambulance
+ more

First Aid for all Territorians



ANNUAL REPORT 2014/2015

St John Ambulance Australia (NT) Inc.
Our People | Our Values | Our Community

Our Mission

To be the leading provider of first aid and ambulance services in the Northern Territory.

Our Goals

- ✓ Make first aid part of every Territorian's life.
- ✓ The first choice supplier of excellent first aid and ambulance services, training and products.
- ✓ An innovative and reliable provider of community care and youth development programs.
- ✓ An exemplary employer of volunteers and staff.

Our Values

Integrity

Acting honestly and reliably when delivering our services.

Respect

Treat our people with respect at all times: ourselves, our colleagues, our members and all the people we support.

Quality

Highest quality service delivery, training, development and clinical standards.

Dedication

Actions are undertaken with commitment, enthusiasm and loyalty protecting our people, our patients and the environment.

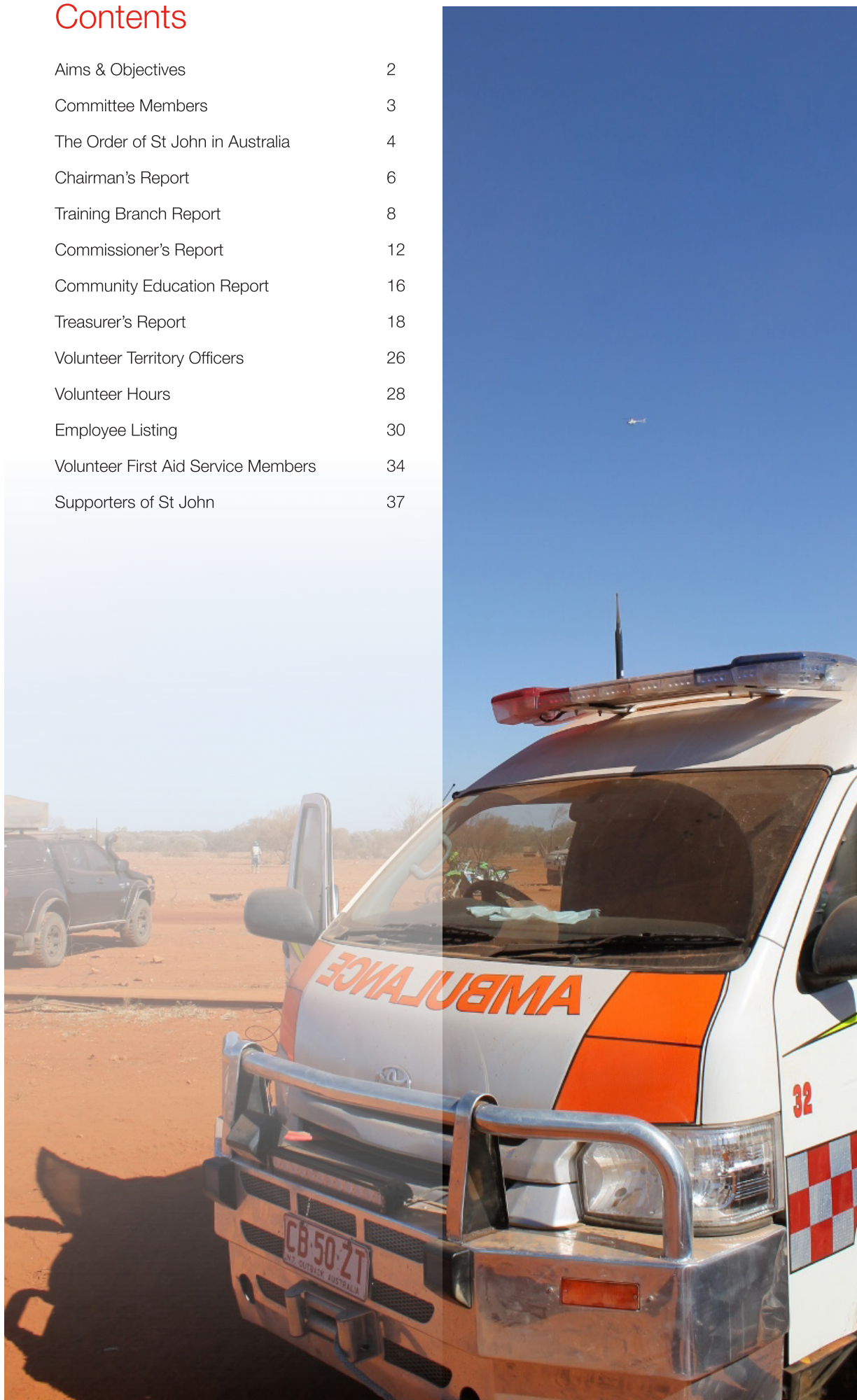
Compassion

Caring about all members of the community.



Contents

Aims & Objectives	2
Committee Members	3
The Order of St John in Australia	4
Chairman's Report	6
Training Branch Report	8
Commissioner's Report	12
Community Education Report	16
Treasurer's Report	18
Volunteer Territory Officers	26
Volunteer Hours	28
Employee Listing	30
Volunteer First Aid Service Members	34
Supporters of St John	37



Function of St John

St John delivers to all Territorians:

- ✓ A comprehensive emergency ambulance service, under contract with the Northern Territory Government;
- ✓ A non emergency ambulance patient transport service;
- ✓ A fully staffed 24 hour Communications Centre;
- ✓ A dedicated team of qualified first aid volunteer personnel to attend social, sporting, cultural and other well attended community events;
- ✓ A dedicated training arm specialising in public, community and industry-specific first aid training;
- ✓ Paramedic education and training;
- ✓ Youth support and training through a cadet movement;
- ✓ Contract paramedical services to assist and support the mining production and special project industries both on and off-shore;
- ✓ Corporate support to its operational arms and activities;
- ✓ A Sales department that supplies an extensive range of first aid kits, medical consumables and pre hospital medical equipment;
- ✓ A fully equipped workshop delivering custom vehicles, ambulance modifications and general servicing to members of the public; and
- ✓ A continually developing Community Education program, servicing schools (pre-school to university), vacation care, child care centres and other community groups, teaching the basics of First Aid. These services are provided free of charge.

The Order

The Order of St John is one of the oldest existing orders of chivalry in the world. Our tradition of Christian charity and service dates back to the 11th century. Our mottos are “Pro Fide” and “Pro Utilitate Hominum”, the English translations of which are “For the Faith” and “For the Service of Humanity”.

In the Northern Territory, the affairs of The Order are administered by St John Ambulance Australia (NT) Inc. The governing body within this Incorporated Association is known as the St John Board.

Values

St John values are based on the traditions which underpin the organisation and what we stand for.

Integrity, Respect, Quality, Dedication and Compassion.



Office Bearers

Deputy Prior

His Honour, The Honourable John Hardy OAM KStJ, The Administrator of the Northern Territory

Patron

Mrs Marie Hardy

President

Vacant

Chairman & Treasurer

Mr Roland Chin OSTJ

Deputy Chair

Ms Frances Kilgariff AM MStJ

Secretary

Mr Ross Coburn CPA FAICD CStJ

Board Members

Chief Justice Trevor Riley KStJ

Prof Jan Schmitzer PhD MEd BEd Dip T RN RM MStJ

Dr Lionel Crompton MBBS DPH FRACGP FACRRM KStJ

Senior Management

Chief Executive Officer

Mr Ross Coburn CPA FAICD CStJ

Director of Ambulance Operations

Mr Michael McKay ASM OSTJ

Operations Manager

Mr Craig Garraway CStJ

Support Services Manager

Mr Kevin Blake OAM OSTJ

Medical Director

Dr Malcolm Johnston-Leek MBBS MHM DipRANZCOG
FACEM

Paramedic Education Manager

Mr Bradley Sanderson

Director of Education and Training Services

Mr Brendan Quirke CStJ

First Aid Training Manager

Ms Annetta Albanese MStJ

Director of Corporate Services

Mr Royce Andrews

Human Resources Manager

Mrs Simone McInerney

Commercial Operations Manager

Mr Peter Sargeant

Safety and Wellbeing Manager

Ms Tamara Thompson

Director of Volunteer First Aid Services

Mr Mark Ferguson MStJ

Professional Advisors

Auditors

Merit Partners

Bankers

Westpac Banking Corporation

Solicitors

Ward Keller

Carroll & O'Dea

Jacobs Kraisek Wauchope

Insurance Brokers

Arthur J Gallagher

Strategic Management Group

Mr Ross Coburn CPA FAICD CStJ

Mr Michael McKay ASM OSTJ

Mr Brendan Quirke CStJ

Mr Royce Andrews

Mr Mark Ferguson MStJ



Knight of Grace

His Honour, The Honourable John Hardy OAM
The Administrator of the Northern Territory
The Honourable John Anictomatis AO
The Honourable Austin Asche AC QC
The Honourable Ted Egan AO
The Honourable Tom Pauling AO QC
Mr Alan Bromwich OBE RFD
Dr Lionel Crompton
Mr Duncan McNeill
Mr Stephen Peers OAM
Mr Peter Poole
Chief Justice Trevor Riley

Patron

Mrs Marie Hardy

Dame of Grace

The Honourable Sally Thomas AC
Mrs Jeannette Anictomatis
Dr Valerie Asche
Mrs Angelina Butler
Ms Nerys Evans
Mrs Lesley King
Mrs Tessa Pauling

Commanders

Mr Stephen Baddeley
Mr Ross Coburn
Mr Craig Garraway
Mrs Marian Grayden
Mr Brendan Quirke
Mr Noel Talbot

Officers

Mrs Gwyn Balch
Mrs Dawn Bat
Mr Paul Berry
Mr Kevin Blake OAM
Mr Rodney Bramley
Mr Roland Chin
Ms Sue Cooper
Mrs Debbie Garraway
Mr Frank Haydock
Mrs Roslyn Jones
Mr Bruce Jones
Mrs Lenaire Keatch
Mr Grant Keetley
Mrs Patricia King
Mrs Mandy Langdon
Mr Michael McKay ASM
Mr Patrick Murray
Ms Christine Turner



Chaplain

Vacant

Members

Ms Annetta Albanese
Ms Sonya Arnold
Mr Glen Auricht
Mrs Rosie Ballinger
Mr Wayne Bevan
Mr Gordon Bowman
Mr Brian Ch'ng
Mrs Marcel Clark
Miss Lucy Cooper
Mr Craig Cousins
Mr Mark Cullenane
Mr Wayne Dillon



Mr Frank Dunstan
 Mr Mark Ferguson
 Mrs Kay Gargett
 Mr Bruce Garnett
 Mr Justin Hankinson
 Mr Rodney Hocking
 Mr Frank Hoschke
 Mrs Jessica Hoschke
 Mr Geoff Kain
 Mrs Doreen Kerr
 Ms Frances Kilgariff AM
 Mrs Sylvia Klonaris
 Mrs Vicki Macmillan
 Dr Arun Mahajani
 Mr Paul Maybank

Mrs Kimberlee McKay
 Mrs Rosemary Mooney
 Ms Julie Murray
 Ms Romaine Oorloff
 Mr Mark O'Shaughnessy
 Mrs Kate Owen
 Mr Ron Owen
 Mr Greg Payne
 Mrs Lee Payne
 Ms Mandy Paradise
 Mrs Donna Peters
 Mrs Ellen Pitts
 Mr Warren Purse
 Mr Henri Raafs
 Mrs Kelly Raven

Mrs Makaylia Ravlich
 Mr Adrian Rossiter
 Mr Steve Rudder
 Mr Martin Scaife
 Prof Jan Schmitzer
 Mr Garry Schoolmester
 Ms Regina Sellar
 Mr Richard Skinner
 Mrs Sue-Ellen Skinner
 Mr Simon Spillett
 Ms Donna Stone
 Mr Rees Vandermolen
 Mrs Tracy Watts

Chairman's Report

Welcome to the 38th Annual Report on the activities of St John Ambulance Australia (NT) Inc. You will find within this document, reports from Commissioner, Mr Mark Ferguson, Chair of Training, Prof Jan Schmitzer and my Treasurer's report. This report, therefore concentrates on developments relating to the Order, Board and the Ambulance Service.

Office Bearers for this year, were Michael Mooney (part year) myself as Treasurer and Chairman (part year), Fran Kilgariff (Deputy Chair), Dr Lionel Crompton (Ambulance Service) and Prof Jan Schmitzer (Training). To them - and also to Councillor, Chief Justice Trevor Riley - I extend my thanks for their continued support throughout the year. It was a sad year for St John NT with the passing of our long term Board Member and Chairman (for the last 14 years) Mike Mooney, and the strength he displayed for his family and all at St John right to the end was amazing and will never be forgotten. It is now our job to continue Mike's good work to further develop our people and to serve the Community in accordance with our charitable beliefs and to achieve our goal of making "First Aid a part of every Territorians life".

We have experienced some challenges this year around an unsettled Enterprise Agreement with our Ambulance Service staff and further restructuring of the Volunteer First Aid Services of our organisation. The Ambulance staff are fantastic as they continue to deliver a first class service to Territorians and it has been pleasing to see the development of Mark Ferguson as he comes to terms with the requirements of the Volunteer Directors role.

During our Annual Investiture and Graduation Ceremony hosted by His Honour the Honourable John Hardy OAM KStJ, Administrator of the Northern Territory, the following awards were presented:

Service Bars:

5 years

Mr Stuart Allison
Mr Aaron Brooks
Ms Natalie Cecchin
Ms Alison Daly
Mr Paul Deacon
Mr Rhys Dowell
Ms Suzanne Forwood
Ms Sherryn Gray
Ms Kylie Hokins
Mr Simon Hales
Mr Brock Hellyer
Ms Mary-Anne McBride
Ms Natalie McKeen
Mr Donald Murfett
Ms Kylie Newport
Mr Carlo Novak
Ms Robyn Orchard
Ms Tamara Thompson
Ms Frances Stringer
Mr Robert Webster

10 years

Mr Peter Jones
Mr Daniel Macmillan
Mr Ron Owen
Ms Kelly Raven
Ms Fiona Sylva

15 Years

Mr Stuart Anderson
Ms Barbara Brown
Mr Antoni Kwiatkowski
Ms Donna Peters

25 Years

Mr Jim Leigh

30 Years

Ms Wendy Jackson

Commendations:

Promoted to Commander:

Mr Craig Garraway

Promoted to Officer:

Mr Paul Berry

Priory Vote of Thanks:

For Services rendered to the Order:

Alice Springs Town Council: His Worship the Mayor of Alice Springs, Mr Damien Ryan

Bendigo Bank: Mr Mike Clutterham

City of Darwin: The Right Worshipful The Lord Mayor of Darwin, Ms Katrina Fong Lim

Grinners Catering: Mrs Helen Vigenser

Volunteer Service Medals and Bars:

Service Medal (12 years)

Bruce Garnett
Kimberlee McKay
Henri Raafs
Steve Rudder
Tanea Rudder
Steve Russell
Hailee Skinner
Leanne Stubbs
Alan Wirtz

1st Bar (17 years)

Ms Gwyn Balch
Mr Paul Berry

2nd Bar (22 years)

Mr Patrick Murray
Mr Adrian Rossiter

4th Bar (32 years)

Ms Angie Butler

Graduating Paramedics:

Diploma of Paramedical Science (Ambulance)

Mr Andrew Everingham
Ms Tarja Dick
Ms Barb Klessa
Ms Robyn Orchard
Ms Lisa Palmer
Ms Sue-Ellen Skinner

2015 Student of the Year

Mr Andrew Everingham

I would also like to congratulate the 6 staff who successfully achieved their Diplomas in Paramedical Science (Ambulance), 2 of which were Advanced Diplomas.



Special Thanks

I would also like to thank The Very Reverend Dr Keith Joseph, for offering his services during the Investiture and Graduation, as well as at our annual church service.

I would like to extend my thanks and congratulations to all of those who received an award. Your valued contribution does not go un-noticed.

During the 2014-2015 year, St John Ambulance Australia (NT) Inc, experienced high activity levels across all areas, with Ambulance vehicles transporting 35,484 patients, on 47,524 cases. These activity levels certainly reflect the workload pressures being identified in all Regions and in our 000 Communications Centres, who received 46,894 emergency calls during the year.

Once again, our annual Paramedic of the Year Awards were co-ordinated by the Rotary Club of Darwin Sunrise, a role they have undertaken for the past 15-years. These awards recognise the commitment and dedication of paramedics across the NT. Our host for the event was the Honourable Robyn Lambley MLA, Minister for Health. We received 34 nominations as outstanding acknowledgement of the work our paramedics do right across the Territory. Congratulations to last year's winner, Dean Featherstone from Katherine. You are an inspiration to us all and we are very proud of the work all our paramedics undertake under often trying circumstances.

Our Community Education Program has gone from strength to strength and through our hard working team we have been able to teach some 10,316 students from both local and remote schools. The feedback we are receiving is very positive and repeat training is now being requested. It is our aim to teach all students some form of first aid training four (4) times during their schooling lives.

Our continual negotiations around the requirement for Supervision with Communications have paid dividends with Government recognising this need and agreeing to fund the arrangement from 1 July 2015.

My thanks also go to all of St John's business colleagues, the Health Minister and the Government, Councillors, Members, Staff and Friends of St John for yet another successful year. We are privileged to have dedicated and knowledgeable staff and members and I thank you all for your efforts. A special thank you to Ross Coburn, Debbie Garraway and Vanessa Cordes for their help to Chairs and the Board during the past year

Roland Chin OSTJ
Chairman



Training Branch Report

I am pleased to present the Training Branch report forming part of the 38th Annual Report of St John Ambulance Australia (NT) Inc.

First Aid Training (key achievements)

- ✓ All Training Department Staff received some form of professional development throughout the financial year with guest speakers covering a range of topics such as: Childbirth; Asthma; Anaphylaxis; Alcohol Withdrawal; Stress; Post Traumatic Stress; Manual Handling; Fire and Evacuation; Suicide Prevention; AVETMISS Reporting and Fixing Common Errors using VETtrak; RTO Jobready; First Aid Room and Kit Audits; First Aid in Schools; VET Standards Information; HSR training and Conflict Management
- ✓ St John-NT introduced the 'online' learning option for Provide First Aid (Flexible Learning) and has now removed the CD ROM requirement. Participants now have the option of undertaking the pre-course learning component either by online access to the St John Ambulance website or via hard copy Learner Guide workbook.
- ✓ Single Trainer delivery is now occurring for all accredited first aid courses and maximum class sizes for Provide First Aid have increased from 14 to 16 people where venue size permits.

First Aid Training

During 2014-2015, Provide First Aid was again the primary first aid program offered by St John Ambulance and NT Learner enrolments for the year slightly decreased

when compared with the previous year. This may be due to the following reasons: 1) decrease in population mainly due to the current economic status of Australia; 2) due to increasing numbers of first aid providers entering the NT; 3) the currency period of those already holding a first aid qualification; or 4) industry requirements changing.

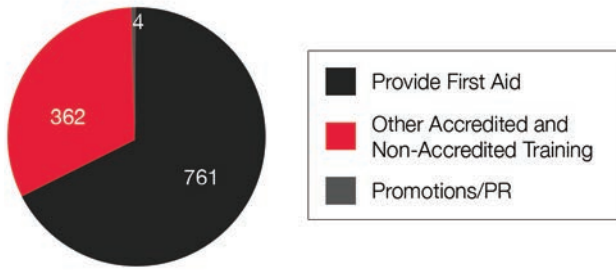
Format	2012-13	2013-14	2014-15	%age +/-
2 day	4,849	5,965	4,698	-3%
1 day	2,749	2,548	3,216	+16%
Total	7,598	8,513	7,914	+4%

The 1 day Provide First Aid flexible learning format requires only a single day in the classroom which is supplemented by Learners undertaking some pre-course study prior to attending. This format accounted for 40.6 %, or 3216 of all Provide First Aid enrolments during the year. The reason for the 26% increase since last year was likely due to the NT's introduction of the online learning option.

Based on a 3 year comparison, there was a 3% increase in the total number of all accredited courses being delivered by St John-NT Trainers. The total number of Provide First Aid courses delivered increased by 2% whilst the number of other nationally accredited courses increased by 6%. Non accredited training courses remained on par. Once again this year, we relied extensively on the support of the other full-time and casual Trainers due to 2 full-time Trainers experiencing workplace injuries causing in excess of 19 months (total) lost working time. The increase in course delivery and participation rates this year was partly due to the employment of another full time trainer in the Alice Springs region.



Courses delivered 01 July 2013 - 30 June 2014

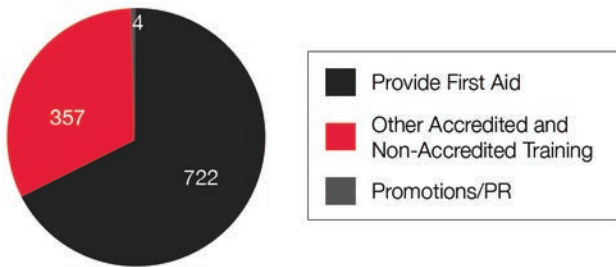


In the last financial year, we have again undertaken changes to first aid delivery. We saw the introduction of the:

- ✓ unit HLTAID004 Provide an emergency first aid response in an education and care setting in Oct 2014;
- ✓ newly titled 'Course in the Management of Asthma Risks and Emergencies in the Workplace (22282VIC) as at 01 Jan 2015;
- ✓ online pre-course learning format for HLTAID003 Provide first aid in Oct 2014.

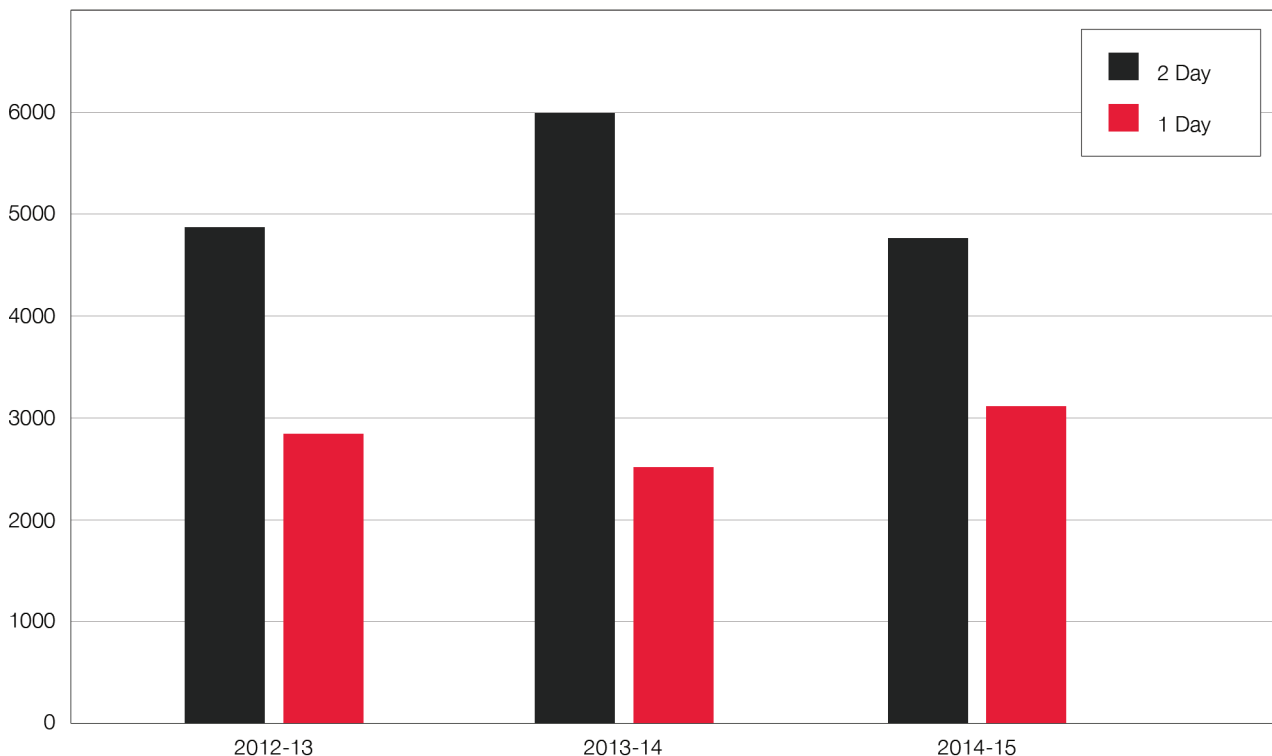
Based on the introduction of HLTAID004 Provide an emergency first aid response in an education and care setting, we have received a positive response in participant enrolments however have now experienced a slight decrease in enrolments into the Provide first aid unit and Asthma and Anaphylaxis courses. The reason for this is due to industry requirements for childcare workers changing. The HLTAID004 unit now incorporates information from their previous training which they had undertaken and now expands and focuses on child related first aid and reporting requirements in an education and care setting.

Courses delivered 01 July 2014 - 30 June 2015

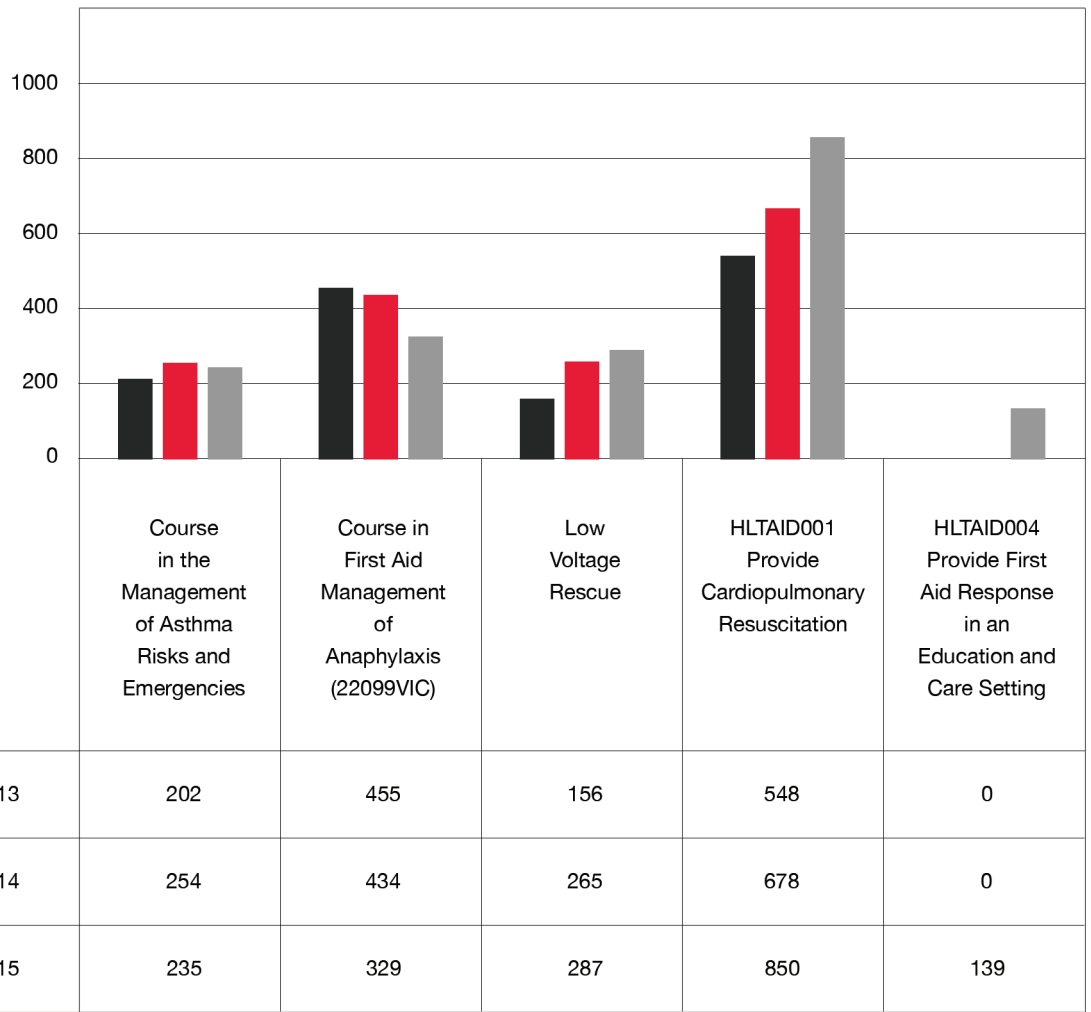


Other trends identified this financial year have been for the delivery of HLTAID001 Provide Cardiopulmonary Resuscitation and Low Voltage Rescue training. We have noted an increase in enrolments as many industries are now making this an annual requirement.

Annual Participation - Provide First Aid



Participation Rates (3 consecutive years)



It is pleasing to acknowledge that our NT Trainers and Training Administration Team have in the last financial year achieved an average score of 95% satisfaction rate. This score is based on public participant course feedback and takes into consideration customer, training and assessment services. The satisfaction rate is based on customers who would recommend our services to others and does not take into account private course feedback which is submitted to the National RTO: 88041 and then reported at a federal level.

I acknowledge the commitment by all Trainers and Training Administration staff who continually strive to meet the needs of our public and private customer bases and our organisation's core values, those being: Integrity; Respect; Quality; Dedication and Compassion.

In the last financial year, our St John Brand has been proudly promoted and exposed to:

- ✓ 16,018 participants through the First Aid in Schools program and Community Education Areas. This has increased by 6765 participants from the previous financial year and is a wonderful achievement by Community Education staff in Darwin and Alice Springs. The Community Education area does not levy charges for the work it performs.
- ✓ 10,746 participants through commercial/fee for service first aid training. This is an increase of 868 participants from the previous year.

When combined our St John Brand was exposed to 26,764 participants across the NT, an increase of 7,514 participants since the last financial year. I would like to say congratulations to both the Community Education and

Commercial First Aid Training teams for all of their efforts.

Personnel costs are the most significant expenditure item for Training Department, accounting for approximately 76% of expenditure. Other key expenditure areas include Occupancy-8%; Operational-4% and Administration-12%. Whilst in 2013/2014 financial year the Training Department made a 4% net profit it is pleasing to acknowledge that in the 2014/2015 financial year we experienced a net profit margin of 14%. Although only a slight increase, plans are now being made to market our products better and to further reduce our expenditure items.

I extend my thanks to Brendan Quirke and Annetta Albanese for their tireless contributions to the Training Branch and in closing take this opportunity to acknowledge the unerring commitment to St John NT of my Board colleagues; CEO Ross Coburn; Director of Corporate Services Royce Andrews; the full-time and casual Trainers; the Training Administration team; and all of those who provide additional support to the Volunteer First Aid Services – Commercial First Aid Training area.

Thank you.



Prof Jan Schmitzer MStJ
Chair of Training



Commissioner's Report

It certainly has been a year of change. Over the past twelve months we have witnessed Steve Peers retire after serving St John and the community for over thirty seven years, the resignation of Matt Maurer from his position as Volunteer First Aid Services Manager and my appointment as the Director Volunteer First Aid Services. In my volunteer role, I was also appointed as the Commissioner after Steve Peers completed his second triennium. It has been an exciting time with many achievements accomplished. However, through all the change remains the constant, the volunteers attending public duties each weekend providing a valuable first aid service to members of the public.

It was only fitting that, after serving the community for nearly four decades, Steve Peers OAM KStJ was farewelled at two functions, one in Alice Springs and the other in Darwin. A cocktail function was held in the Andy McNeil Room at the Alice Springs Town Council then a farewell dinner was held in Darwin at Parliament House on the 22 July, hosted by the Speaker of the Legislative Assembly the Hon Kezia Purick, MLA.

Many of the developments over the past year have been in an effort to allow greater flexibility for volunteers to access training, information and their own service records. This has included the introduction of the E-Learning Medication Course, the national E-Learning Child & Vulnerable Person Course and the implementation of an SMS system for public duty notifications and emergency call outs. However, I feel that our greatest achievement has been the finalisation and launch of the new member database system. The new system, currently being used by St John Queensland, allows Superintendents and members in the Northern Territory to directly access their own service records, record uniform issue and manage the public duties in each region. Thank you to Territory Officer, Paul Berry and the Volunteer Office Staff for all their work during the implementation of the new database.

Earlier this year we received St John NT Board approval to introduce the national green uniform for adult members in the Northern Territory. The black and white has been increasingly difficult to obtain and the green uniform will see the NT comply with new national regulations. Alice Springs was the first division to receive the new uniform with a complete roll-out completed within the next twelve months.

We were proud to host the National Cadet Camp in January 2015. We had 77 members from Victoria, Queensland, South Australia, Tasmania, New South Wales and the Northern Territory attend to enjoy all the Top End had to offer including: the Wildlife Park, Military Museum, Darwin Museum, Crocodylus Park, the Waterfront and Wave Pool. Kormilda College was the venue for the camp and the site for the National First Aid Competitions.

The National Cadet Competition was managed by Kimberlee and Michael McKay. There were three scenarios, which included a boat accident for the team scene, a quad bike accident for the individual and a speedway car accident for the Cadet Leader. Congratulations to our NT members on taking first place in the Team Event.

One of the important elements of a volunteer organisation is to recognise the contribution of its members. In the past twelve months we have not only been able to present internal awards but several members have been nominated for external awards. One of the external award ceremonies was the SA/NT Volunteering Awards held at Parliament House during the 2015 Volunteering Week. St John had three volunteer members nominated. Gwyn Balch was nominated for the Long Service Award, Angie Butler was nominated for Community Service Award and Aaron Brooks was nominated for a Certificate of Appreciation. Congratulations to all three on your efforts.

The annual Volunteer Award Presentation night was held on Friday 21st November, 2014 at the Rydges Airport Resort, Darwin. National CEO, Peter LeCornu, St John Board members and volunteers attended the event which recognised the contribution of our members.



Peter LeCornu presented four commendations:

Bronze Commendations were awarded to **Warren Oliver** for his assistance with public duties and **Brett Devitt** for his work with the Member Induction Program.

Silver Commendations were presented to **Kimberlee McKay** for her work with the "Fast Aid Tips" TV series and to **Michael McKay** for his work developing the E-Learning Medications Course.

The Commissioners awards presented were:

Adult Division: Nhulunbuy Adult Division

Cadet Division: Alice Springs Cadet Division

Cadet of the Year: Bradley Pitt from the Palmerston Cadet Division

For the first time the **Adult Member of the Year** award had joint winners. Angie Butler, Superintendent of the Palmerston Adult Division and Warren Oliver also from the Palmerston Adult Division were both recognised for their work over the past year.

Operational Support Member: Frank Dunstan

2015 Peter Falkland Award winner: Arnah Holland

Service Medals and Bars were presented to:

12 year medals: Brian Ch'ng, Geoff Lohmeyer and Michael McKay.

2nd Bar (22 years service): Rodney Hocking

3rd Bar (27 years service): Des Thornton

5th Bar (37 years service): Dr Lionel Crompton

The annual cadet first aid competitions were held at Casuarina Centre on Sunday 28th September, 2014 with cadets from Katherine, Palmerston, Band, Darwin and Alice Springs competing. The competitors were required to complete a Skills & Attributes Event in addition to a fifteen minute first aid scenario. Congratulations to the winners of the three categories:

Team Event: Hayley McLaughlin, Gemma Gray, Lauren Coghill, Band Division

Individual: Zoe Johnston, Alice Springs

Cadet Leader: Sarah McLaughlin, Band Division

Thanks to the ongoing support of Mrs Gael Morris, the Richard Morris Award was once again awarded to two members who displayed outstanding service to the community. The 2015 winners were Aaron Brooks from Nhulunbuy and Warren Oliver from the Palmerston Division. The award allowed both Aaron and Warren to attend the 2015 National Member Convention in Brisbane.

The inaugural Bern Kilgariff Scholarship was awarded to Arnah Holland. Arnah will receive \$2,000 towards the completion of the TAE40110 – certificate IV in Training and Assessment. Arnah also has the opportunity to provide training for the Training Department delivering first aid courses to the public.



Queensland hosted the 2015 National Member Convention on the 2nd and 3rd May. A number of interesting presentations were made including Youth and Peer Support, Terrorism and the Ophthalmic Hospital. The key note speaker, Sam Bailey, gave an inspirational talk about his life as a quadriplegic after a car accident.

Congratulations to Hailee Skinner who was presented with her Norma Bell award during the conference. The award is presented as a National Youth Leader award. While in Brisbane, I had the pleasure of awarding Kimberlee McKay with her twelve year medal and Aaron Brooks and Warren Oliver their Richard Morris Award plaques.

The Humpty Doo Division was dissolved on 30th December last year, with the members able to attend other divisions for their training. We hope to have another Division established in the rural area in the near future. The Litchfield Division found it difficult to find a suitable permanent home in the rural area so decided to change location to Casuarina. This has been a successful move with an increase of member numbers and their name changed to the Casuarina Adult Division. The division received formal registration on 18th March 2015. The Band Division also changed their name to the Casuarina Cadet Division.

For the past two years, Territory Officer, Dawn Bat has been working on a project compiling information about each of our Commissioners from 1965 to the current day and this is a valuable addition to our historical records. I would like to express my thanks to Dawn for her work on this important project.

It would have not been possible to have such a busy and productive year without the assistance of many people. I would like to acknowledge my appreciation firstly to former Commissioner, Steve Peers, Territory Officers, Superintendents and members. I would also like to thank the ladies in the Volunteer Office and Community Education - Gwyn, Rosie, Hailee, Kelly, Kathy, Regina, Arnah and Nadia. I also give a special thank you to Angie Butler and Lesley King for their work raising money for the Ophthalmic Eye Hospital and their work on the Fellowship Group supporting current and former Members of the Order.

I would like to thank the Board for their unwavering support of the volunteers over the past year. Thank you all for your ongoing commitment and service to the community.




Mr Mark Ferguson MSTJ
Commissioner

Our total number of Volunteers is 446, which comprises 146 adult volunteers, 265 cadets and 35 ancillary/support staff, who together accumulated an impressive 43,816 volunteer hours across the Northern Territory.





VOLUNTEERS
dedicated a total of
43,816 hours

Other

COMMUNITY
EDUCATION
delivered to

5,702
people

FIRST AID IN SCHOOLS
PROGRAM delivered to

10,316 school
students

PUBLIC EDUCATION
TRAINING issued
10,746 certificates

AMBULANCES
transported
35,484 patients

000
CALLS
received
46,894

AMBULANCES
attended to
47,524 incidents

446
Volunteer
MEMBERS

Community Education Report

Community Education NT Certificates Issued 2014/2015

The Community Education Program continues to deliver the National First Aid in Schools Program across the Northern Territory, providing children, young people and adult's important skills and information within urban and remote locations. The Community Education Team consists of two full time staff and two part time staff. Kelly Raven, Nadia Packer, Arnah Holland covering the Northern Region and Regina Sellar covering the Southern Region. Both Nadia and Arnah are sharing the role while Kathy Allen is on maternity leave.

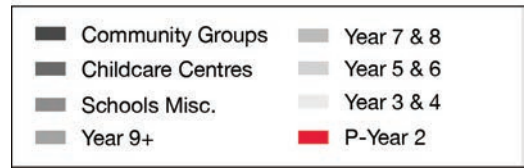
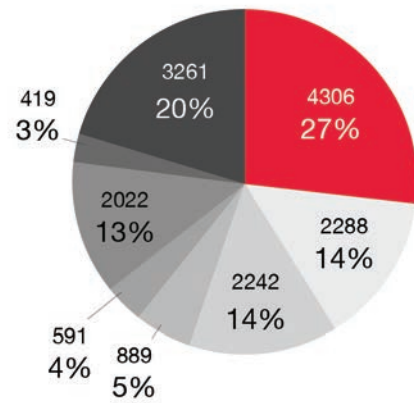


The First Aid in Schools program is tailored to suit the different age groups that we deliver to. This may be at a Community Group such as guides and scouts or a within a School, this includes; Pre Schools Primary and Middle Schools.

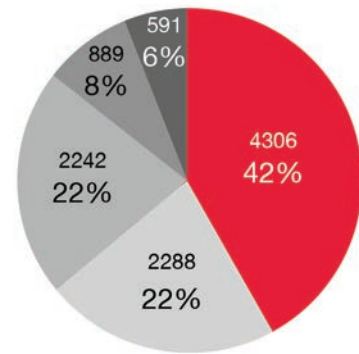
The topics covered during our sessions include; introducing the Action Plan DRSABCD, How to make a 000 Emergency call, managing bleeding, how to treat a burn, managing an unconscious casualty, fracture management and CPR demonstrations.

The Community Education Team offers a 1 hour session to Pre School up to Year 5 and a 90 minute session for Years 6-8. By targeting a whole school and working with students across all classes we are reaching more students than ever before. In the 2012-2013 financial year we issued 3,021 certificates, in 2013/2014 that figure increased to 9,253 and this financial year we have again seen an increase to 16,018 certificates issued to children, young people and adults across the NT.

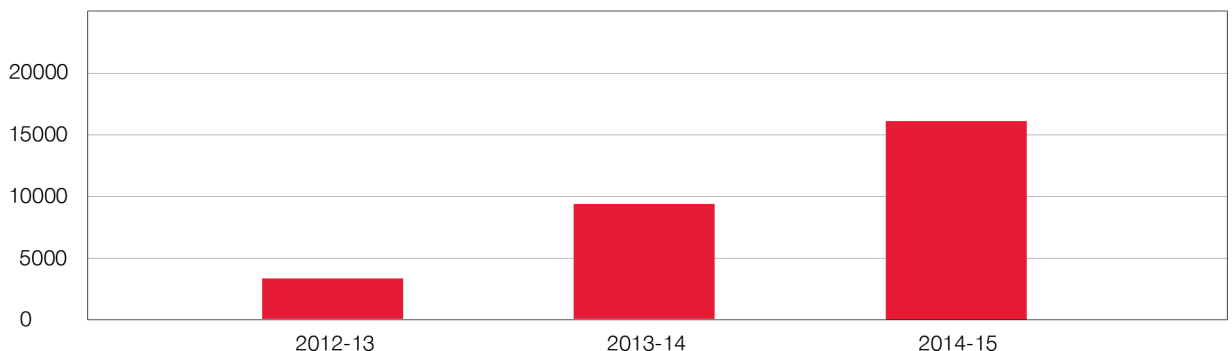
Included within these figures are sessions we deliver outside the classrooms including Shows, Assemblies, Expos and Family days, with 2,022 people visiting our educational and promotional stands during these events. The team was also able to conduct 52 Ambulance visits allowing children to explore an ambulance and learn about the equipment used by paramedics. This is especially of pleasure to younger children within childcare and parent community groups. The main focus to these visits is to teach children to call Triple Zero (000) in an emergency.



First Aid in Schools Certificates Issued 2014/2015



Community Education 2012-2015



Northern Region Highlights

Throughout this year the Community Education Team has had the opportunity to visit several remote communities offering the First Aid in Schools program. The communities visited include, three schools in the Douglas Daly area, Timber Creek, Amanbidji and Adelaide River School. These visits enabled two educators to travel and deliver the program to large numbers in a short time frame. The program provides vital skills and knowledge that could one day save a life, to people who wouldn't usually have the opportunity to engage in such a program. For example at Maningrida we issued 281 certificates over 3 days and in Oenpelli 225 certificates issued within two days. During these visits the team are able to adapt the program to meet the group's needs and deliver topics that are more relevant to the area such as managing a snake bite injury and where to go for help in their community.

Within the Northern urban region the Community Education Team has continued to engage with schools and community groups across Darwin, Casuarina and Palmerston. The team have also forged links with The Royal Darwin Hospital and Top End Mental Health Services to provide inpatients First Aid Skills on an ongoing basis and also providing a regular First Aid session at CAAPS who are a community-based substance misuse service that supports Aboriginal and Torres Strait Islander families.



Southern Region Highlights

Community education has been very busy visiting schools in the Alice Springs region with increasing interests in remote schools. Community Education has visited the outlying communities such as Ntaria School, which includes Hermannsberg, Santa Teresa, Areyonga, Yuendumu and Arlparra, as well as the off shoot schools that we were not aware of. These include Soapy Bore, Mulga Bore, Clinic Bore and Irrultja. These schools are staffed with 2 teachers and have children from both school of the air and home school. We have had the pleasure of working with them to achieve our motto of First Aid for all Territorians.

For the first time this year Community Education Southern has also visited and taught Catholic and Lutheran schools, so we have been able to teach all schools in Alice Springs over the past year. Ambulance visits have been plentiful with child care centres, after school care and holiday programs on the rise. We have also seen a rise in senior citizens, expo and mums and bubs groups asking Community Education to attend and talk about first aid.

In our down time I have been assisting with public training courses. Southern Community Education has travelled as far as Yulara, Kings Canyon, Tennant Creek and Ali-Curung.

KITES (Kids In Town Engaged in School), which is an educational program for 5 to 12 year olds who visit Alice Springs for short periods from remote schools, have also been using our First Aid in Schools program. The KITES program has been ongoing regularly now for 2 years with more planned for the future. The Owen Springs juvenile centre has had Community Education visit, as they have school aged children attending this juvenile program. It has been a very rewarding year.

During this year our work has been possible due to the support from:

- Variety Club Children's Charity
- Maningrida School
- Rotary Litchfield/Palmerston
- Rio Tinto Nhulunbuy
- Carroll & O'Dea

Kathy Allen
Community Education Officer



This financial year we have issued 16,018 certificates to children, young people and adults across the NT

Treasurer's Report

Discussion and Analysis of Financial Report

Information on St John Ambulance Australia (NT) Inc. for the Concise Financial Report

The concise financial report is an extract from the financial report for the year ended 30 June 2015. The financial report and disclosures in the concise financial report have been derived from the 2015 Financial Report of St John Ambulance Australia (NT) Inc. (SJAANT) and its controlled entities. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The discussion and analysis is provided to assist members in understanding the concise financial report. The discussion and analysis is based on the SJAANT financial report and the information contained in the concise report has been derived from the full 2015 Financial Report of SJAANT.

In accordance with AASB 10: Consolidated Financial Statements, the Association's Executive Committee has determined that the Association is the Parent entity of St John Ambulance Australia NT Holdings Pty Limited and The St John Ambulance (NT) Endowment Company Pty Limited as it has control over these entities. As such, the Financial Statements have been prepared to depict consolidated financials in addition to the Association's financials.

Dollar values in all financial schedules are reported to the nearest \$000's as indicated. Dollar values reported in commentary and text notes are reported to the nearest dollar.



Statement of Profit or Loss and Other Comprehensive Income - SJAANT

Revenue & Cost of Sales

The current year gross profit of \$29,782,855 (adjusted to exclude the Northern Territory Government (NTG) contract variation funding noted below) reflects a 4% increase over the previous financial year.

Ambulance

Additional NTG funding of \$1,000,000 was received under a contract variation in late June 2015 for additional supervisory personnel and equipment in the Ambulance Communications centre. This funding will be expended in the 2015/16 financial year but is reported as revenue in 2014/15 in accordance with Australian Accounting Standards.

Transport revenue increased by 4% during the financial year in line with increased call out activity across the Northern Territory. Proceeds from the sale of retired fleet vehicles increased significantly in line with scheduled cyclical replacements.

Volunteer First Aid Services and Commercial Operations

A comprehensive strategic and operational review of volunteer costs and all commercial activity was instigated in July 2014. This review has resulted in a significant turn around with the 2013/14 net deficit of \$130,056, which included a donation of \$200,000 from NT Holdings and grant funding of \$316,000 from the Endowment Trust, returning to a net surplus of \$151,363 for the 2014/15 financial year. No funding was received from NT Holdings or the Endowment Trust during the current financial year.

New and effective marketing campaigns, better targeting our existing and potential customer base, were implemented in 2014/15 and have had a significant impact across all areas of commercial activity.

A gross profit increase of 10% for the First Aid Training unit has resulted from a full year of rate increases implemented in January 2014, revitalised marketing and revised classroom strategies. We anticipate further increases in this area in the short to medium term.

Gross profit from first aid product sales and workshop revenues increased during the current financial year by 30% and 50% respectively. Marketing has played a major role in product revenue increases, notably in equipment and restocking sales, along with the implementation of pro-active selling strategies. Workshop increases are largely attributable to the commencement of 4WD ambulance builds under a NTG contract for remote health centres, deferred from the previous financial year.

Gross profit from the supply of contract paramedic services declined significantly with the loss of the Western Desert Resources Ltd contract (receivership) and subsequent bad debt write off. We are still active in this market and anticipate the procurement of additional contracts in the coming financial year.

Expenditure

Personnel costs increased by 6% in 2014/15, primarily as the result of a 6.09% increase paid to operational ambulance personnel as a goodwill concession in the on-going EA negotiation process.

Further contributing to this variance were major increases in employee insurance costs, including a 12% increase in Workers Compensation premiums, and unusually high relocation costs in line with changes in operational management during the year.

A reduction in the 2014/15 depreciation expense is largely due to a change in motor vehicle policy extending replacement parameters and continued usage of the main computer system, under extended warranties, post normal write-off period.

Operational and occupancy costs remain in line with prior year expenditure levels. A property rental increase of 10% has resulted primarily from the leasing of additional residential properties in the southern region for operational ambulance personnel. Rent recovery revenues offset this expenditure.

Administration costs have decreased as a result of the conclusion of a Federal Government program entitled "Extending the Role of Paramedics" late in the 2013/14 financial year. Legal fees continue to exceed normal levels in line with on-going ambulance EA negotiations and computer expenses have increased due to extended warranty and high maintenance costs for the main computer system which is due for replacement.

Finance costs have decreased with debt collection being increasingly handled in-house.

Statement of Financial Position & Cash Flows

The increase in net cash during the financial year is primarily due to the receipt in late June 2015 of the NTG contract variation funding noted above.

Trade & Other Receivable levels have decreased due to a reduction in Prepayments. Insurance premiums for the first quarter of the 2015/16 financial year were invoiced in July instead of June as occurred in the previous financial year. This has resulted in a corresponding decrease in Trade Creditor & Other Payables at the end of the current financial year.

Further contribution to the decrease in Trade Creditor & Other Payables at the end of 2014/15 is a significantly reduced GST liability which is the result of a change from quarterly to monthly BAS returns and remittances from July 2014.

Inventory levels have decreased as we work towards establishing the most cost effective levels of both operational and resale stock.

Leave provision increases are in line with current year payroll growth and include an increase in overhead allocation to reflect the 12% rise in Workers Compensation insurance.



Mr Roland Chin OSTJ
Treasurer



Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2015

	SJAANT		SJAANT GROUP	
	2015 \$000's	2014 \$000's	2015 \$000's	2014 \$000's
Revenue				
Ambulance Transport Fees	16,736	16,099	16,736	16,099
Fee For Service Funds	9,457	8,276	9,457	8,276
Sales	5,864	5,619	5,864	5,619
Other	908	975	1,106	660
Total Revenue	32,965	30,969	33,163	30,654
Cost of Sales	2,182	2,275	2,182	2,275
Gross Profit	30,783	28,694	30,981	28,379
Expenditure				
Personnel	22,646	21,272	22,646	21,272
Depreciation on Non Current Assets	1,469	1,823	1,712	2,066
Operational	1,883	1,920	1,884	1,920
Occupancy	1,605	1,535	1,070	1,019
Marketing	217	203	279	211
Administration	2,092	2,362	2,160	2,444
Finance	71	111	71	112
Total Costs & Expenditure	29,983	29,226	29,822	29,044
Net Surplus / (Deficit) for the Year				
Attributable to Members of the Association	800	(532)	1,159	(665)
Other Comprehensive Income	-	-	-	-
Total Comprehensive Income / (Loss)	800	(532)	1,159	(665)
Attributable to Members of the Association				

The Statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with the accompanying notes.



Statement of Financial Position

As at 30 June 2015

	SJAANT		SJAANT GROUP	
	2015	2014	2015	2014
	\$000's	\$000's	\$000's	\$000's
ASSETS				
Current Assets				
Cash	8,646	7,448	12,272	10,486
Trade & Other Receivables	3,627	3,927	3,569	3,898
Inventories	755	831	755	831
<i>Total Current Assets</i>	<u>13,028</u>	<u>12,206</u>	<u>16,596</u>	<u>15,215</u>
Non Current Assets				
Property, Plant & Equipment	3,174	3,502	5,317	5,840
<i>Total Non Current Assets</i>	<u>3,174</u>	<u>3,502</u>	<u>5,317</u>	<u>5,840</u>
Total Assets	<u>16,202</u>	<u>15,708</u>	<u>21,913</u>	<u>21,055</u>
LIABILITIES				
Current Liabilities				
Trade & Other Payables	1,249	1,783	1,270	1,799
Provisions	6,384	6,105	6,384	6,105
Other	1,367	1,400	1,367	1,400
<i>Total Current Liabilities</i>	<u>9,000</u>	<u>9,288</u>	<u>9,021</u>	<u>9,304</u>
Non Current Liabilities				
Provisions	582	600	582	600
<i>Total Non Current Liabilities</i>	<u>582</u>	<u>600</u>	<u>582</u>	<u>600</u>
Total Liabilities	<u>9,582</u>	<u>9,888</u>	<u>9,603</u>	<u>9,904</u>
NET ASSETS	<u>6,620</u>	<u>5,820</u>	<u>12,310</u>	<u>11,151</u>
EQUITY				
Accumulated Funds	5,735	4,935	9,706	8,547
Capital Reserves	885	885	2,604	2,604
Total Equity	<u>6,620</u>	<u>5,820</u>	<u>12,310</u>	<u>11,151</u>

The Statement of Financial Position should be read in conjunction with the accompanying notes.



Statement of Changes in Equity

For the Year Ended 30 June 2015

	SJAANT		SJAANT GROUP	
	2015 \$000's	2014 \$000's	2015 \$000's	2014 \$000's
Accumulated Surplus				
Balance at Beginning of the Reporting Period	4,935	5,467	8,547	9,212
Total Comprehensive Income / (Loss) Attributable to Members of the Association	800	(532)	1,159	(665)
Balance at End of the Reporting Period	5,735	4,935	9,706	8,547
Capital Reserve				
Balance at Beginning of the Reporting Period	885	885	2,604	2,604
Movement	-	-	-	-
Balance at End of the Reporting Period	885	885	2,604	2,604
Total Equity	6,620	5,820	12,310	11,151

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.

Statement of Cash Flows

For the Year Ended 30 June 2015

	SJAANT		SJAANT GROUP	
	2015 \$000's	2014 \$000's	2015 \$000's	2014 \$000's
Cash Flows from Operating Activities				
Payments to Suppliers & Employees	(30,644)	(29,649)	(30,209)	(29,224)
Transport Fee Receipts	16,774	15,605	16,774	15,605
Interest Received	290	296	368	393
Fee For Service Income Receipts	9,457	8,276	9,457	8,276
Other Receipts from Customers	6,135	6,001	6,258	5,586
Net Cash Flows provided by Operating Activities	2,012	529	2,648	636
Cash Flows from Investing Activities				
Payments for Purchase of Plant & Equipment	(1,221)	(954)	(1,269)	(1,373)
Proceeds from Sale of Plant & Equipment	407	223	407	223
Net Cash Flows used in Investing Activities	(814)	(731)	(862)	(1,150)
Net Increase / (Decrease) in Cash Held	1,198	(202)	1,786	(514)
Cash at Beginning of Reporting Period	7,448	7,650	10,486	11,000
Cash at End of Reporting Period	8,646	7,448	12,272	10,486

The Statement of Cash Flows should be read in conjunction with the accompanying notes.

Notes to the Financial Statements
For the Year Ended 30 June 2015

Note 1: Basis of Preparation of the Concise Financial Report

The concise financial report relates to St John Ambulance Australia (NT) Inc. and the entities that it controlled during and at the end of the year ended 30 June 2015.

The concise financial report is an extract from the full financial report for the year ended 30 June 2015. The concise financial report has been prepared in accordance with Accounting Standard AASB 1039: Concise Financial Reports.

The financial report, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of St John Ambulance Australia (NT) Inc. and its controlled entities (the Group). The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of the Group as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The presentation currency used in this concise financial report is Australian dollars.

Principles of Consolidation

Consolidation is the incorporation of the assets and liabilities of the Parent entity, St John Ambulance Australia (NT) Inc. and its subsidiaries St John Ambulance Australia NT Holdings Pty Limited and The St John Ambulance (NT) Endowment Trust as at the reporting date. The balances and effects of intragroup transactions are eliminated from the consolidation. Subsidiaries are those entities controlled by the parent. An investor controls an investee if and only if the investor has power over the investee; exposure, or rights, to variable returns from its involvement with the investee; and the ability to use its power over the investee to affect the amount of the investor's returns. Where an entity either began or ceased to be controlled during a financial reporting year, the results are included only from the date control commenced or up to the date control ceased.

The financial information of all subsidiaries is prepared for consolidation for the same reporting year as the Parent and where necessary amounts have been adjusted to maintain consistency with accounting policies adopted by the group.

Going Concern

The current contract between the Northern Territory Government and St John Ambulance Australia (NT) Inc. for the provision of road transport ambulance services in designated Northern Territory regions will expire on 31 January 2016. Negotiations for a new five year contract are well advanced and should be finalised prior to the expiry of the current agreement. These financial statements have been prepared on a going concern basis on the assumption that a new contract will be implemented and sufficient government funding will be provided to St John Ambulance Australia (NT) Inc. in the future.

Statement by the Executive Committee

30 June 2015


In our opinion –

a. the accompanying concise financial report as set out on the previous pages are drawn up so as to present fairly the state of affairs of the Association as at 30 June 2015 and the results of the Association for the year ended on that date;

b. the concise financial report is an abridged form of the Group's general purpose financial report that has been made out in accordance with the Australian Accounting Standards and other professional reporting requirements; and

c. there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

Signed for and on behalf of the Executive Committee of the Council of St John Ambulance Australia (NT) Inc. at 50 Dripstone Road Casuarina NT.



 Mr Roland Chin OStJ
 Chairman and Treasurer



 Dr L Crompton KStJ
 Committee Member

04/11/2015



Independent Auditor's Report to the members of St John Ambulance Australia (NT) Inc.

Report on the Concise Financial Report

We have audited the accompanying concise financial report of St John Ambulance Australia (NT) Inc. and the consolidated entity, which comprises the statement of financial position as at 30 June 2015, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, derived from the audited financial report of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2015 as well as the discussion and analysis. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards.

The Executive Committee's Responsibility for the Concise Financial Report

The Association's Executive Committee are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 – *Concise Financial Reports* (AASB 1039), and for such internal controls as the Executive Committee determine are necessary to enable the preparation of the concise financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on the concise financial report based on our audit procedures which were conducted in accordance with ASA 810 – *Engagements to Report on Summary Financial Statements*. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of St John Ambulance Australia (NT) Inc. and its controlled entities for the year ended 30 June 2015. We expressed an unmodified audit opinion on the financial report in our report dated 4 November 2015. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal controls relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. Our procedures included testing that the information in the concise financial report is derived from, and is consistent with the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with AASB 1039 and whether the discussion and analysis complies with the requirements laid down in AASB 1039.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Opinion

In our opinion, the concise financial report, including the discussion and analysis of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2015 complies with AASB 1039.



Matthew Kennon
Director

Darwin

Date: 4 November 2015

Commissioner

Mr Mark Ferguson MStJ

Deputy Commissioner

Mr Craig Garraway CStJ

Deputy Commissioner

Mr Paul Berry OStJ

Territory Superintendent

Mrs Kimberlee McKay MStJ

Territory Professional Officer

Mr Michael McKay OStJ

Territory Officer Training

Ms Mandy Paradise MStJ

Territory Officer Training (Regional)

Ms Christine Turner OStJ

Territory Officer Training (Regional)

Mr Des Thornton

Territory Officer Southern

Mr Steve Peers OAM KStJ

Territory Officer Human Resources

Mrs Lesley King DStJ

Territory Officer Special Projects

Mrs Dawn Bat OStJ

Territory Officer Cadets

Mrs Kelly Raven MSTJ

Territory Officer Youth Support

Ms Hailee Skinner

Territory Officer Youth Training

Ms Sarah McLaughlin

Territory Officer Risk & Compliance

Mr Brad Brown

Territory Officer Logistics

Mr Patrick Murray OStJ

Territory Officer Event Management

Vacant

Induction Co-ordinator

Mr Brett Devitt

Member Support Officer

Ms Pat King OStJ

Newsletter Editor

Mr Frank Dunstan MStJ



Adult Divisions	Superintendent	Members
Darwin	Mr Brian Ch'ng	20
Batchelor	Mr Bruce Garnett	10
Casuarina	Ms Barbara Klessa	26
Palmerston	Mrs Angie Butler	25
Katherine	Mr Steve Rudder	17
Humpty Doo		8
Alice Springs	Mr Glen Auricht	18
Tennant Creek	Ms Frances Stringer	11
Nhulunbuy	Mr Aaron Brooks	11
		146 Adults



Cadet Divisions	Superintendent	Members
Darwin	Mrs Nerissa Brumby	44
Palmerston	Ms Julie Murray	36
Casuarina	Mrs Narelle McLaughlin	38
Katherine	Mr Rhys Dowell	33
Humpty Doo	Mr Henri Raafs	11
Alice Springs	Ms Rachel Cotton	61
Tennant Creek	Ms Sam Cameron	8
Nhulunbuy	Ms Fiona Stimpson	22
Youth	Ms Arnah Holland	12
		265 Cadets

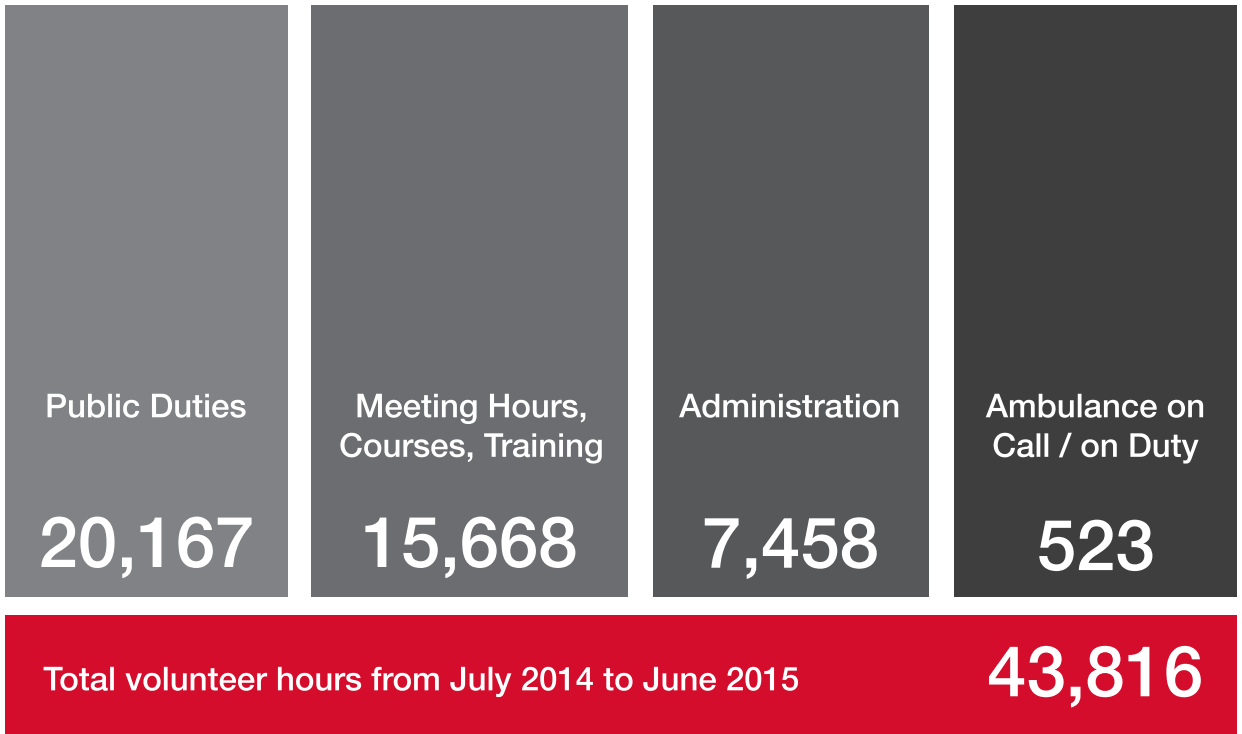


District Staff (including affiliates and members on leave)	17
Fellowship	13
Council	5
Adult Divisions	146
Cadet Divisions *	265
Total Membership	446

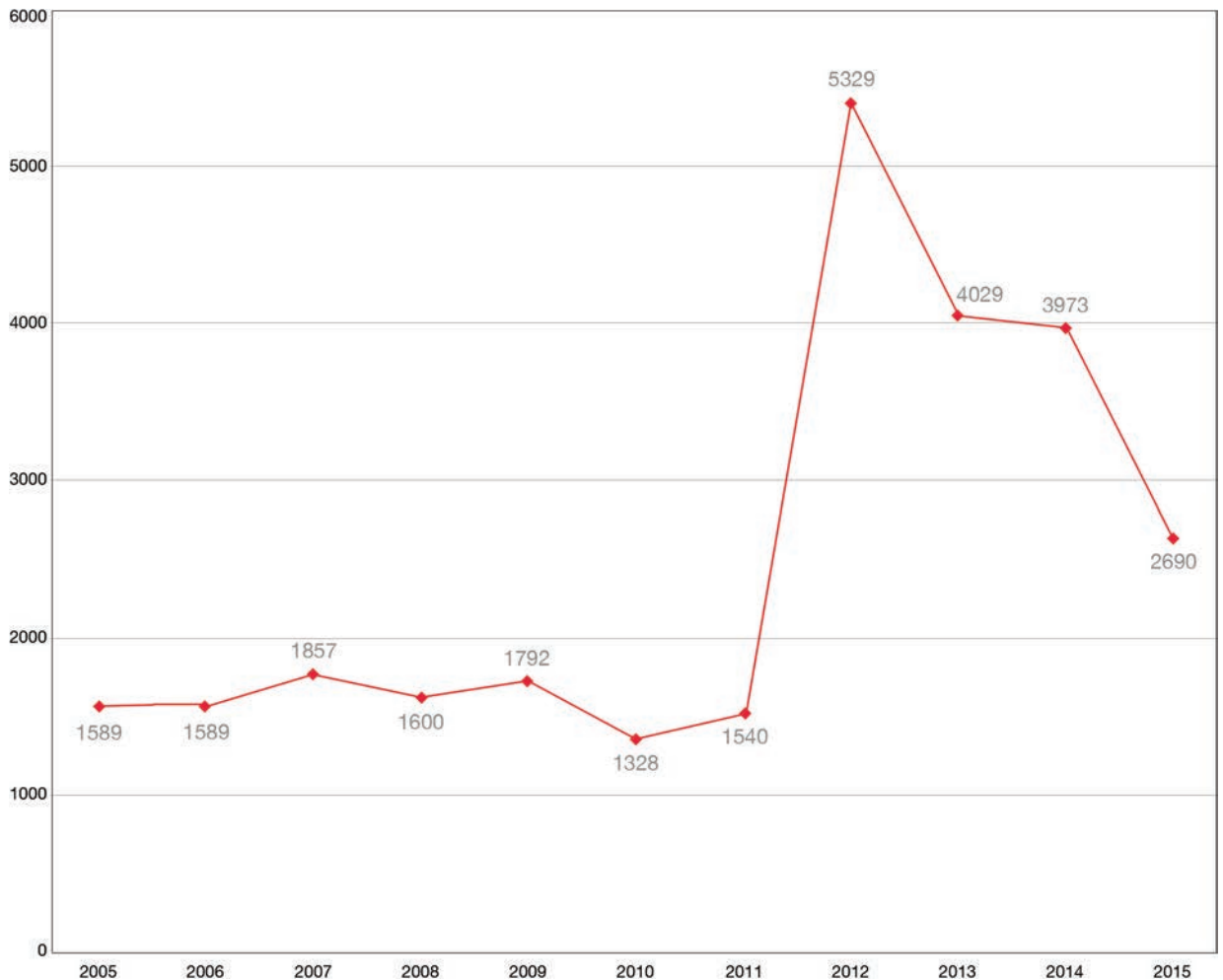


*Cadet Divisions include Adult Officers

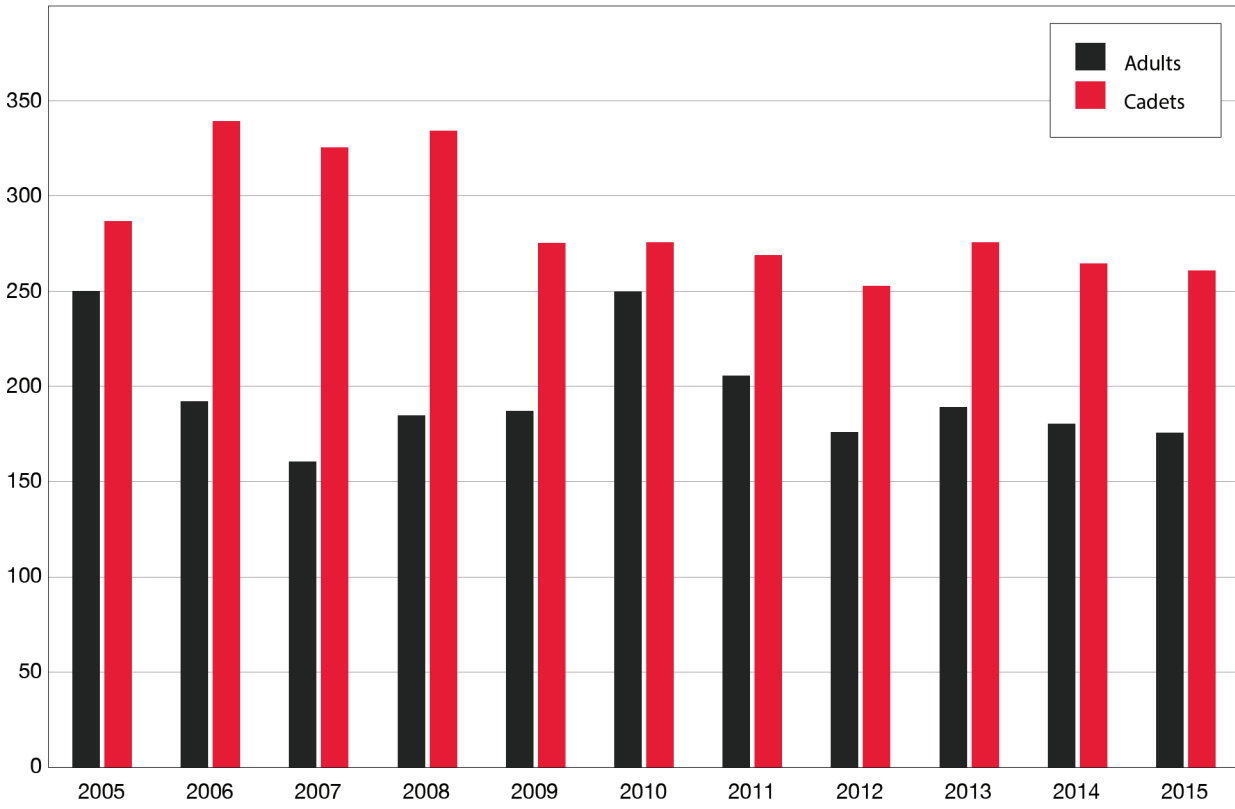
Volunteer Hours



Casualties Treated in the NT



Numbers of Members



Management

Ross Coburn	Chief Executive Officer
Annetta Albanese	First Aid Training Manager
Royce Andrews	Director of Corporate Services
Kevin Blake	Support Services Manager
Mark Ferguson	Director Volunteer First Aid Services
Craig Garraway	Operations Manager
Simone McInerney	Human Resources Manager
Michael McKay	Director of Ambulance Operations
Peter Monks	Area Manager - Northern
Mark O'Shaughnessy	Workshop Manager
Brendan Quirke	Director Education & Training
Bradley Sanderson	Paramedic Education Manager
Peter Sargeant	Commercial Operations Manager
Tamara Thompson	Safety & Wellbeing Manager

Alice Springs

Paramedical Staff

Kane Barker	Graduate Intern Paramedic
Johnathon Coniglio	Graduate Intern Paramedic
Allison Daly	Qualified Paramedic
Stuart Davis	Qualified Paramedic
Paul Deacon	Qualified Paramedic
Tarja Dick	Qualified Paramedic
Phillip Dickson	Qualified Paramedic
Michael Endres	Qualified Paramedic
Andrew Everingham	Qualified Paramedic
Benjamin Falzon	Qualified Paramedic
Dan Falzon	Qualified Paramedic
Tomas Falzon	Qualified Paramedic
Dacqmar Guascoine	Student Paramedic
Brock Hallyer	Qualified Paramedic
Nicole Johnston	Qualified Paramedic
Daniel Leslie	Graduate Intern Paramedic
Samuel Lettieri	Graduate Intern Paramedic
Margaret Little	Qualified Paramedic
Adam Martlew	Qualified Paramedic
Nicholas Morgan	Qualified Paramedic
Andrew Naden	Station Officer
Craig Neil	Qualified Paramedic
Elenka Obert	Student Paramedic
Ronald Owen	Qualified Paramedic
Paul Puelleine	Station Officer
Brodie Rollason	Qualified Paramedic
Adam Ryan	Student Paramedic
Nicole Smith	Qualified Paramedic
Bevan Thomas	Graduate Intern Paramedic

Patient Transport

Magdalena De Jager	Patient Transport Officer
Lindon Johnson	Patient Transport Officer
Jamie Rowley	Patient Transport Officer

Communications

James Clemow	Emergency Medical Dispatcher
Adrian Cousins	Emergency Medical Dispatcher
Daniel Knox	Emergency Medical Dispatcher
Johnathan McKay	Emergency Medical Dispatcher
Kate Owen	Emergency Medical Dispatcher
Kirstin Pearson	Emergency Medical Dispatcher
Terre Renzi	Communications Supervisor





Public Education & Training

Doreen Colvin	First Aid Training Officer
Ellen Fitzgerald	Training Administration Officer
Lachlan McKee	First Aid Training Officer
Kelly Nugent	First Aid Training Officer

Sales & Purchasing

Richard Brady	Sales & Restocking Officer
Heather Kudrenko	Purchasing Officer
Aasta Swanson	Sales Support Officer

Workshop

Sean Anderson	Vehicle Maintenance Officer
Sarah Doyle	Workshop Administration Officer
Anthony Garraway	Apprentice Mechanic
Kelvin Willis	Vehicle Maintenance Officer
Kyron Wright	Workshop Supervisor

Darwin

Paramedical Staff

Stuart Allison	Station Officer
Derek Archer	Qualified Paramedic
David Beck	Qualified Paramedic
Wayne Bevan	Qualified Paramedic
Nicholas Bigwood	Intensive Care Paramedic
Kay Blakeman	Qualified Paramedic
Justin Blomeley	Qualified Paramedic
Phillip Blyth	Intensive Care Paramedic
Nicole Bouma	Qualified Paramedic
Jeffrey Buteux	Intensive Care Paramedic
Natalie Cecchin	Qualified Paramedic
Brian Ch'ng	Qualified Paramedic
Rebecca Colangelo	Graduate Intern Paramedic
Samantha Cooper	Qualified Paramedic
Matthew Craig	Student Paramedic
Alice Crooman	Qualified Paramedic
Humberto Da Cruz	Qualified Paramedic
Jillian Finn	Qualified Paramedic
Kate Followes	Student Paramedic
Markus Hackenberg	Qualified Paramedic
Simon Hales	Student Paramedic
Michael Harrison	Qualified Paramedic
Natalie Higgins	Qualified Paramedic
Tony Hill	Student Paramedic
Kylie Hokins	Qualified Paramedic
Glen Imber	Station Officer
Peter Jones	Qualified Paramedic
Kylie Killalea	Qualified Paramedic
Annette Kwiatowski	Intensive Care Paramedic
Antoni Kwiatkowski	Qualified Paramedic
James Leigh	Intensive Care Paramedic
Erin Maczkowiack	Qualified Paramedic
Natalie McKeen	Qualified Paramedic
Amanda McNeill	Qualified Paramedic
Callum Montague	Graduate Intern Paramedic
Christopher Mullen	Graduate Intern Paramedic
Kylie Newport	Qualified Paramedic
Carlo Novak	Qualified Paramedic
Robyn Orchard	Qualified Paramedic
Bridget Oudeman	Qualified Paramedic
Lisa Palmer	Student Paramedic
John Payne	Qualified Paramedic
Warren Purse	Intensive Care Paramedic/Station Officer
Reece Ravlich	Station Officer

Darwin

Paramedical Staff (continued)

Steven Schrieke	Graduate Intern Paramedic
Natasha Schuman	Qualified Paramedic
Sue-Ellen Skinner	Student Paramedic
Belinda Stagoll	Qualified Paramedic
Emma Trenery	Qualified Paramedic
Karl Visser	Qualified Paramedic
Donna Winkworth	Qualified Paramedic
Anthony Wood	Qualified Paramedic

Patient Transport

Martin Anderson	Patient Transport Officer
Barbara Klessa	Patient Transport Officer
Narelle McLaughlin	Patient Transport Officer
Sarah McLaughlin	Patient Transport Officer
Patrick Murray	Patient Transport Officer

Communications

Stuart Anderson	Emergency Medical Dispatcher
Leah Armstrong	Emergency Medical Dispatcher
Bradley Brown	Emergency Medical Dispatcher
Brett Butler	Emergency Medical Dispatcher
Emily Bynon	Emergency Medical Dispatcher
Mark Cullenane	Communications Supervisor
Emma Clark	Emergency Medical Dispatcher
Sherryn Gray	Communications Supervisor
Michael Hatfield	Emergency Medical Dispatcher
Stephen Hogg	Emergency Medical Dispatcher
Isabel Lynch	Emergency Medical Dispatcher
Mary-Anne McBride	Emergency Medical Dispatcher
Rebecca Moller	Communications Supervisor
Martin Scaife	Officer in Charge Communications
Nadine Thomas	Emergency Medical Dispatcher

Public Education & Training

Erelia Brons	First Aid Training Instructor
Barbara Brown	Training Administration Officer
Angeline Butler	Training Administration Officer
Roger Harvey	First Aid Training Instructor
Ivan Kitney	First Aid Training Instructor
Daniel Macmillan	First Aid Training Instructor
Karen Makin	First Aid Training Instructor
Tracy Rowe	First Aid Training Instructor
Catherine Rushton	First Aid Training Instructor
John Rushton	First Aid Training Instructor
Michael Ryan	First Aid Training Instructor
Ian Van Munster	First Aid Training Instructor

Sales

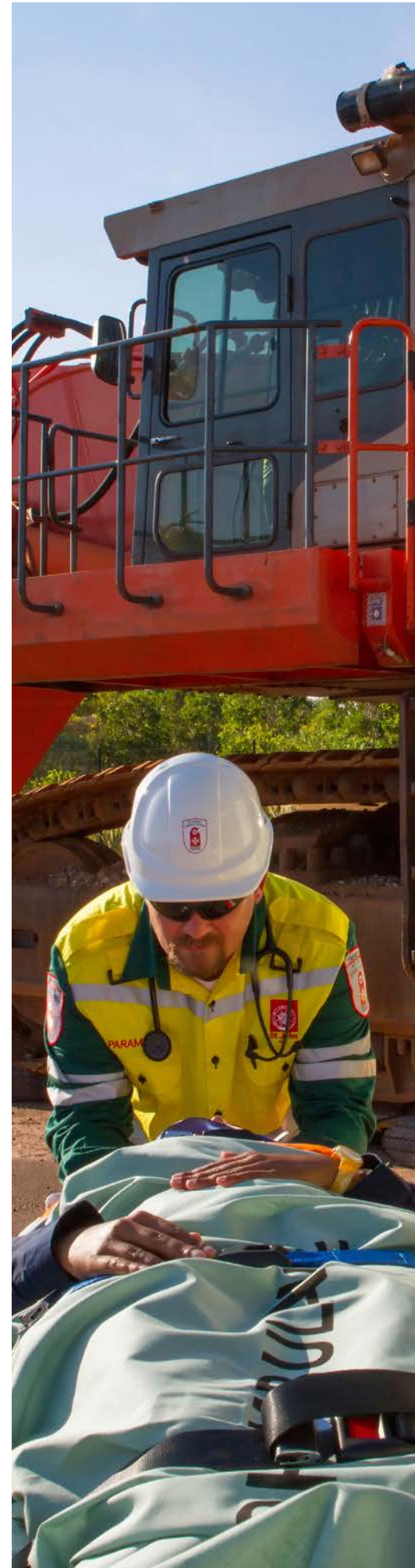
Thomas Berry	First Aid Restocker
Belinda Novak	Sales Consultant
Darshirni Raman	Contracts & Sales Support Officer
Timothy Shery	First Aid Restocker

Contracts

Mike Freauf	Contracts Paramedic
Michelle Gough	Contracts Paramedic
David Lemon	Contracts Paramedic
Daniel Lincoln	Contracts Paramedic

Community Education

Katherine Allen	Community Education Officer
Nadia Packer	Community Education Officer
Kelly Raven	Community Education Officer





Corporate Services

Patrick Carew	IT Co-ordinator
Vanessa Cordes	Executive Secretary
Alan Clarke	Purchasing/Stores Officer
Hannah Gordge	Accounts Receivable Officer
Deborah Garraway	Marketing & PR Co-ordinator
Maxwell Mace	Storeperson
Ali Malik	Group Accountant
Jemma Markos	Data Entry Officer
Deborah Martin	Payroll Officer
Sabrina Mason	Human Resources Officer
Leah McCann	Accounts Officer
Rebecca Murphy	Rostering Co-ordinator
Donna Peters	Senior Finance Officer
Kim Szymanski	Accounts Payable Officer
Nicky Trikili	Data Entry Officer
Lynn Collina	Receptionist

Volunteer First Aid Services

Gwynneth Balch	Volunteer First Aid Services Co-ordinator
Rosemary Ballinger	Volunteer Administration Assistant
Hailee Skinner	Volunteer Membership Administration Officer

Workshop

Leanne Castro	Workshop Administration Officer
Zebadiah Cooper	Apprentice Mechanic
Sean Cummins	Vehicle Maintenance Officer
Mark Grahame	Vehicle Maintenance Officer
Donald Murfett	Vehicle Maintenance Officer
Rory O'Connor	Vehicle Maintenance Officer
Daniel Sanderson	Apprentice Mechanic

Katherine

Paramedical Staff

Kate Blackwood	Student Paramedic
Rhys Dowell	Qualified Paramedic
Ashlee Elton	Qualified Paramedic
Dean Featherstone	Qualified Paramedic
Suzanne Forwood	Qualified Paramedic
Wendy Jackson	Receptionist
Troy Jones	Qualified Paramedic
Lorinda Knox	Qualified Paramedic
Mandy Paradise	Officer-in-Charge
Tracey Ramm	Qualified Paramedic
Stephen Rudder	Qualified Paramedic
Marlo Urquhart	Graduate Intern Paramedic
Hugh Wirth	Student Paramedic

Nhulunbuy

Paramedical Staff

Aaron Brooks	Officer-in-Charge
Michael Tsang	Graduate Intern Paramedic
Orest Zadvirnyy	Qualified Paramedic

Tennant Creek

Paramedical Staff

Nicole Foster	Qualified Paramedic
Katherine McLeod	Graduate Intern Paramedic
Amanda Rifkin	Trainee Paramedic
Frances Stringer	Qualified Paramedic
Robert Webster	Officer-in-Charge

Sue Adams
 Nicholas Ah Shay
 Mitchell AhShay
 Alfyyah Al Jonaedi
 Ericka Allen
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 Nikki Allison
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 Amy Barnes
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