

St John Ambulance Australia (NT) Inc. 2013/14 Annual Report



INTEGRITY



RESPECT



QUALITY



DEDICATION



COMPASSION



St John Ambulance Australia (NT) Inc.

Our Mission and Values

Our Mission

To be the leading provider of first aid and ambulance services in the Northern Territory.

Our Goals

- ✓ Make first aid a part of everybody's life.
- ✓ The first choice supplier of excellent first aid and ambulance services, training and products.
- ✓ An innovative and reliable provider of community care and youth development programs.
- ✓ An exemplary employer of volunteers and staff.

Our Values

| | |
|-------------------|---|
| Integrity | acting honestly and reliably when delivering our services. |
| Respect | treat our people with respect at all times: ourselves, our colleagues, our members and all the people we support. |
| Quality | highest quality service delivery, training, development and clinical standards. |
| Dedication | actions are undertaken with commitment, enthusiasm and loyalty protecting our people, our patients and the environment. |
| Compassion | caring about all members of our diverse community. |



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Aims & Objectives



Function of St John

St John delivers to all Territorians:

- ✓ A comprehensive emergency ambulance service, under contract with the Northern Territory Government;
- ✓ A non emergency ambulance patient transport service;
- ✓ A fully staffed 24 hour Communications Centre;
- ✓ A dedicated team of qualified first aid volunteer personnel to attend social, sporting, cultural and other well attended community events;
- ✓ A dedicated training arm specialising in public, community and industry-specific first aid training;
- ✓ Paramedic education and training;
- ✓ Youth support and training through a cadet movement;
- ✓ Contract paramedical services to assist and support the mining production and special project industries both on and off-shore;
- ✓ Corporate support to its operational arms and activities;
- ✓ A Sales department that supplies an extensive range of first aid kits, medical consumables and pre hospital medical equipment;
- ✓ A fully equipped workshop delivering custom vehicle, ambulance modifications and general servicing to members of the public; and
- ✓ A continually developing Community Education program, servicing schools (pre-school to university), vacation care, child care centres and other community groups, teaching the basics of First Aid; These services are provided free of charge.

The Order

The Order of St John is one of the oldest existing orders of chivalry in the World. Our tradition of Christian charity and service dates back to the 11th century. Our mottos are “Pro Fide” and “Pro Utilitate Hominum”, the English translations of which are “For the Faith” and “For the Service of Humanity”.

In the Northern Territory, the affairs of The Order are administered by St John Ambulance Australia (NT) Inc. The governing body within this Incorporated Association is known as the St John Board.

Values

St John have reviewed and built upon our current values, based on the traditions which underpin the organisation and what we stand for. These are now broken down into the following core values: **Integrity**, **Respect**, **Quality**, **Dedication** and **Compassion**.



Committee Members



Office Bearers

Deputy Prior

Her Honour, The Honourable
Sally Thomas AC DStJ
The Administrator of the Northern
Territory

Patron

Mr Duncan McNeill KStJ

President

Vacant

Chairman

Mr Michael Mooney AM KStJ

Deputy Chair

Ms Frances Kilgariff AM MStJ

Treasurer and Acting Chairman

Mr Roland Chin OSTJ

Secretary

Mr Ross Coburn CPA FAICD CStJ

Board Members

Mr Stephen Peers OAM KStJ
Chief Justice Trevor Riley KStJ
Dr Lionel Crompton KStJ
Dr Jan Schmitzer MStJ

Strategic Management Group

Mr Ross Coburn CPA FAICD, CStJ
Mr Michael McKay ASM OSTJ
Mr Brendan Quirke CStJ
Mr Royce Andrews

Senior Management

Chief Executive Officer

Mr Ross Coburn CPA FAICD CStJ

Director of Ambulance, Operations

Mr Michael McKay ASM OSTJ

Director Education and Training Services

Mr Brendan Quirke CStJ

First Aid Training Manager

Ms Annetta Albanese MStJ

Corporate Services Manager

Mr Royce Andrews

Support Services Manager

Mr Kevin Blake OAM OSTJ

Operations Manager

Mr Craig Garraway OSTJ

Medical Director

Dr Malcolm Johnston-Leek MBBS
DipRANZCOG FACEM MHM AFACHSM

Human Resources Manager

Mrs Simone McInerney

Manager Volunteer First Aid Services

Mr Stephen Peers OAM JP KStJ

Paramedic Education Manager

Mr Bradley Sanderson

Commercial Operations Manager

Mr Peter Sargeant

Safety and Wellbeing Manager

Ms Tamara Thompson

Officers In Charge (OIC)

Ms Mandy Paradise MStJ (Katherine)
Mr Robert Webster (Tennant Creek)
Mr Reece Ravlich (Nhulunbuy)

Professional Advisors

Auditors

Merit Partners Chartered Accountants

Bankers

Westpac Banking Corporation

Solicitors

Ward Keller

Insurance Brokers

OAMPS Insurance Brokers Ltd



The Order of St John in Australia



Knight of Grace

Mr John Anictomatis AO
Mr Austin Asche AC QC
Mr Alan Bromwich OBE RFD
Dr Lionel Crompton
Mr Ted Egan AO
Mr Duncan McNeill
Mr Michael Mooney AM
Mr Tom Pauling AO QC
Mr Stephen Peers OAM
Mr Peter Poole
Chief Justice Trevor Riley

Chaplain

Vacant

Dame of Grace

Administrator of the Northern Territory Her Honour the Honourable Sally Thomas AC
Mrs Jeannette Anictomatis
Dr Valerie Asche
Mrs Angelina Butler
Ms Nerys Evans
Mrs Lesley King

Commanders

Mr Stephen Baddeley
Mr Ross Coburn
Mrs Marian Grayden
Mr Brendan Quirke
Mr Noel Talbot

Officer

Mrs Gwyn Balch
Mrs Dawn Bat
Mr Kevin Blake OAM
Mr Rodney Bramley
Mr Roland Chin
Ms Sue Cooper
Ms Virginia Dowson
Mr Craig Garraway
Mrs Debbie Garraway
Mr Frank Haydock
Mrs Roslyn Jones
Mr Bruce Jones
Mrs Lenaire Keatch
Mr Grant Keetley
Mrs Patricia King
Mrs Mandy Langdon
Mr Michael McKay ASM
Mr Patrick Murray
Ms Christine Turner





Members

Ms Annetta Albanese
 Ms Sonya Arnold
 Mr Glen Auricht
 Mrs Rosie Ballinger
 Mr Paul Berry
 Mr Wayne Bevan
 Mr Gordon Bowman
 Mr Brian Ch'ng
 Mrs Marcel Clark
 Miss Lucy Cooper
 Mr Craig Cousins
 Mr Mark Cullenane
 Mr Glen Denmeade
 Mr Wayne Dillon
 Mr Frank Dunstan
 Mr Mark Ferguson
 Mrs Kay Gargett
 Mr Bruce Garnett

Dr Gerald Goodhand
 Mr Justin Hankinson
 Mr Rodney Hocking
 Mr Frank Hoschke
 Mrs Joan Hunt
 Mr Geoff Kain
 Mrs Doreen Kerr
 Ms Francis Kilgariff AM
 Mrs Sylvia Klonaris
 Mrs Vicki Macmillan
 Dr Arun Mahajani
 Mr Paul Maybank
 Mrs Kimberlee McKay
 Ms Julie Murray
 Ms Romaine Oorloff
 Mr Mark O'Shaughnessy
 Mrs Kate Owen
 Mr Ron Owen
 Mr Greg Payne
 Mrs Lee Payne
 Ms Mandy Paradise

Mrs Donna Peters
 Mrs Ellen Pitts
 Mr Warren Purse
 Mr Henri Raafs
 Mrs Kelly Raven
 Mrs Makaylia Ravlich
 Mr Adrian Rossiter
 Mrs Sheryl Rossiter
 Mr Steve Rudder
 Mr Martin Scaife
 Dr Jan Schmitzer
 Mr Garry Schoolmeester
 Ms Regina Seller
 Mr Richard Skinner
 Mrs Sue-Ellen Skinner
 Mr Simon Spillett
 Ms Donna Stone
 Mr Rees Vandermolen
 Mrs Tracy Watts



Chairman's Report



Chairman's Report

Welcome to the 37th Annual Report on the activities of St John Ambulance Australia (NT) Inc. You will find within this document, reports from the Commissioner, Mr Steve Peers, Chair of Training, Dr Jan Schmitzer and Treasurer Mr Roland Chin. My report, therefore concentrates on developments relating to the Order, Board and the Ambulance Service.

Office Bearers for this year were myself, Ms Fran Kilgariff AM (Deputy Chair), Dr Lionel Crompton (Ambulance Service), Dr Jan Schmitzer (Training), Mr Roland Chin (Treasurer) and Mr Steve Peers (Commissioner) - to them, and also to Councillor, Chief Justice Trevor Riley, I extend my thanks for their continued support throughout the year.

It has been a very challenging year all round with changes occurring with the internal structure of our Volunteer and Commercial Departments and a very prolonged Enterprise Bargaining process with Ambulance. The consequences of the EA delayed outcomes, has been through protected industrial action which has affected staff morale, cash flow and internal relationships. The road forward to resolve the issues is to settle the current EA and the Board and Management are working hard to achieve this outcome in a time effective manner.

During our Annual Investiture and Graduation Ceremony hosted by Her Honour the Honourable Sally Thomas AC DStJ, Administrator of the Northern Territory, the following awards were presented:

Promoted to Officer:
Ms Christine Turner

Admitted to the Order as Member:
Ms Julie Murray



Service Bars:

5 years

David Beck
Qualified Paramedic

Humberto Da Cruz
Qualified Paramedic

Phillip Dickson
Qualified Paramedic

Jillian Finn
Qualified Paramedic

Erin Maczkowiack
Qualified Paramedic

Deborah Martin
Payroll Officer

Adam Martlew
Qualified Paramedic

Tracy Ramm
Qualified Paramedic

Karl Visser
Qualified Paramedic

10 years

Stuart Davis
Qualified Paramedic

Bridget Oudeman
Qualified Paramedic

Natasha Schuman
Qualified Paramedic

15 Years

Wayne Bevan
Qualified Paramedic

Debbie Garraway
Executive Secretary

Pat Murray
Patient Transport Officer

20 Years

Ross Coburn
Chief Executive Officer

Commendations:

Bronze

Naomi Gardiner
Sarena Hyland
Makaylia Ravlich
Tanea Rudder

Silver

Rhys Dowell
Teresa Holdsworth
Amy McKay
Kimberlee McKay
Reece Ravlich
Hailee Skinner

I would also like to congratulate the 16 staff who successfully achieved their Diplomas in Paramedical Science (Ambulance), 2 of which were Advanced Diplomas.

Well done and thank you to all who received an award - your valued contribution does not go un-noticed.



Due to the non-entry of Ambulance Patient data into SIREN (electronic patient care records system) during the year, we are unable to provide detailed activity data relating to kilometres travelled, patients transported and cases attended. What we can say is that activity has grown and has significantly stretched our resources though our professional staff have continued to meet this demand with little or no impact to the community.

Once again, our annual Paramedic of the Year Awards were co-ordinated by the Rotary Club of Darwin Sunrise, a role they have undertaken for the past 14 years. These awards recognise the commitment and dedication of paramedics across the NT. Our host for the event was the Honourable Robyn Lambley, Minister for Health. We received 28 nominations, an outstanding acknowledgement of the work our paramedics do right across the Territory. Congratulations to last year's winner, Amanda McNeill from Darwin (pictured right) – her dedication to her work makes us very proud of all our paramedics who deliver this great service, often under trying circumstances.

An area of continual concern is the lack of supervision within the Communications Centre and I know the long term negotiations with Government and from within will continue until a suitable resolution is achieved.

Our Community Education Program continues to be redesigned into an appropriate delivery model that will see us working towards our goal of making "First Aid a part of every Territorian's life". The program continues to grow and the demand from schools from all regions of the Territory is on the rise and the community support and sponsorship of this program is significant. This year, first aid has been delivered to just under 10,000 Territorians through this free program.

Our Public Education Training department continues to work hard to maintain training numbers in a very competitive and price sensitive market. Combining the students trained here with participants in the Community Education Program, St John NT will have delivered some form of first aid to almost 20,000 Territorians (approx. 10% of the population).

Steve Peers, our Commissioner and Manager of First Aid Services, left us after some 37 years service and it is with great pride, though with some sadness that we bid Steve farewell. Steve's work during this time has been second to none and it is very encouraging knowing that he will remain being involved with the Alice Springs Volunteers.

My thanks also go to all of St John's business colleagues, the Health Minister and the N.T. Government, Councillors, Members, Staff and Friends of St John for yet another successful year.



We are privileged to have dedicated and knowledgeable staff and members and I thank you all for your efforts. A special thank you to Ross Coburn and Debbie Garraway for their help to me and the Board during the past year and a very special mention to our retiring Administrator of the Northern Territory - Her Honour the Honourable Sally Thomas AC for her fantastic support of all involved at St John Ambulance NT and we wish Her Honour all the best with her future endeavours.

m. j. mooney

Michael Mooney, AM KStJ
Chairman



Training Branch Report



Training Branch Report

I am pleased to present the Training Branch report forming part of the 37th Annual Report of St John Ambulance Australia (NT) Inc.

Paramedic Education (key achievement)

- ✓ Substantial eLearning development has continued throughout the year with in excess of 18,000 accesses to the St John NT eLearning site.
- ✓ Approval received for the addition of the Certificate III in Call-taking (Ambulance) to the St John NT Scope of Registration.

First Aid Training (key achievement)

- ✓ Validation and moderation activities in preparation for the delivery of the new HLTAID First Aid units with regular feedback relayed to St John Ambulance Australia, feedback which has been utilised for improvement purposes specifically in relation to assessment tools.
- ✓ First Aid Trainers upgraded their Certificate IV in Training and Assessment to include a new unit of competence which addresses Adult Language, Literacy and Numeracy Skills.
- ✓ First Aid Training Manager Annetta Albanese successfully completed the Diploma of Vocational Education and Training, an RTO compliance requirement for those with roles in the sector which include leading other trainers and assessors, providing mentoring or advice, or designing approaches to learning and assessment strategies across a significant area within an RTO. Concurrent with this, Annetta also successfully completed her Diploma of Training Design and Development.

First Aid Training. Our year.

The primary aim of commercial First Aid Training is to support Volunteer First Aid Services (VFAS) in the Northern Territory. Revenue earned through the delivery of Commercial First Aid Training contributes toward the sustainability and advancement of St John volunteers and cadets in the NT.

To meet the increasing costs of delivering First Aid Training in the commercial sector, the fees applied to First Aid courses were reviewed resulting in price increases across all courses in January '14. Whilst increasing course fees may seem to be the obvious response to addressing cost pressures, it is important we remain mindful of other providers in this market and ensure the fees St John NT sets remain competitive when compared to the First Aid training industry across the NT.

During 2013-14, Apply First Aid was again the primary first aid program offered by St John Ambulance and NT Learner enrolments for the year increased when compared with the previous year.

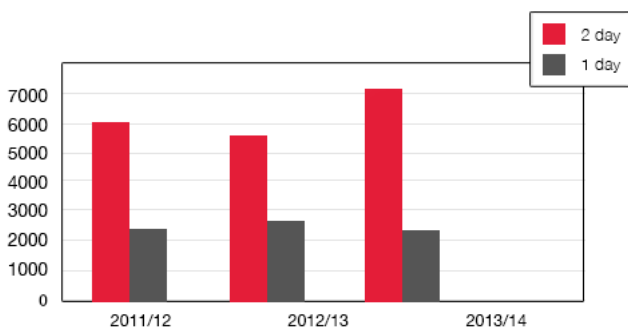
| Format | 2011-2012 | 2012-2013 | 2013-2014 | %age +/- |
|--------------|--------------|--------------|--------------|--------------|
| 2 day | 5,119 | 4,849 | 5,965 | 16% |
| 1 day | 2,589 | 2,749 | 2,548 | -1.6% |
| Total | 7,708 | 7,598 | 8,513 | 10.4% |

The 1 day Apply First Aid flexible learning format requires only a single day in the classroom which is supplemented by Learners undertaking some pre-course study prior to attending. This format accounted for 30%, or 2,548 of all Apply First Aid enrolments during the year. One of the likely reasons for this increase was the decision taken just over 12 months ago to cease offering the 1 day Apply First Aid (refresher) program and the decision of Learners to renew their First Aid qualification using the Flexible Learning option.

There was 9% increase in total course activity over the year. The number of Apply First Aid courses delivered over the year increased by 5% whilst the number of other courses such as Apply Advanced First Aid, Apply Advanced Resuscitation Techniques, Apply First Aid in Remote Situations, etc., decreased by 1.7%. With unrelated situations resulting in workplace injuries to 2 full-time Trainers causing in excess of 17 months (total) lost working time to date, we relied extensively on the support of the other full-time and casual Trainers. The increase in course delivery was due in a large part to their support and also to the ability of the First Aid Training Manager to effectively plan around reduced Trainer availability affecting both Darwin and Alice Springs.



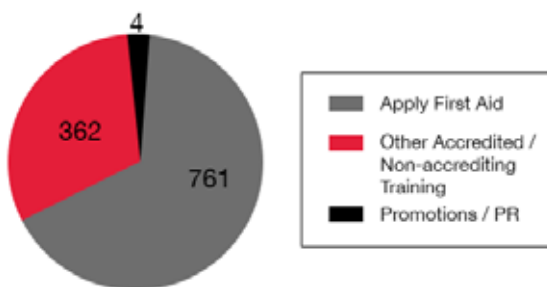
Annual Participation - Apply First Aid



In previous years I have reported on reasonable levels of NTG funded Training activity. Funded training is delivered to groups who apply to the nominated NTG Department for funding under programs such as Flexible Response, Community Response or WorkReady. As a result of recent changes to funded training, the level of activity in this area has declined.

The First Aid units of competence have again undergone significant change. Where we were delivering First Aid units which included the word Apply in their title (Apply First Aid, Apply Advanced First Aid, etc.), we now deliver the Provide First Aid suite of programs. The amended units required new teaching and assessment strategies and importantly, a substantial financial commitment to acquire new learning resources due to an increase in resources we must have on hand to facilitate the delivery of the new programs. This required the acquisition of in excess of 70 infant manikins and their associated consumable items such as lungs and airways as it is now a requirement of the new units to assess infant as well as adult resuscitation across all training.

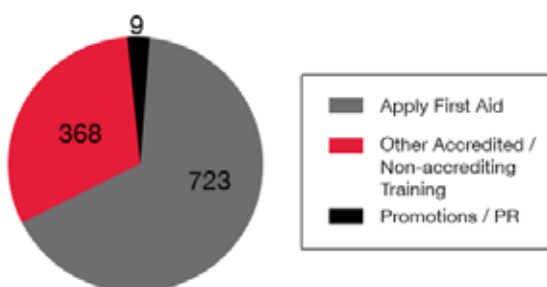
Courses delivered 01 July 2013 - 30 June 2014



NT Trainers have successfully transitioned into the delivery and assessment of the new units and have received feedback indicative of continued Learner satisfaction when completing their training with St John NT.

I acknowledge the commitment by all Trainers and Training Administration staff during this period of substantial change. Annetta also contributed nationally to the 'final product' delivered by St John Ambulance through her active participation on the National Training Quality Committee and the National Assessment Group, as well as facilitating local contextualisation to best meet the expectations of NT Learners. This contextualisation has included:

Courses delivered 01 July 2012 - 30 June 2013



- ✓ Incorporating NT Legislation Acts, Regulations and Codes of Practice into course documentation.
- ✓ Contextualising resources for the inclusion of topics like intramuscular injections; inhalant analgesics, medications and other advanced medical/first aid equipment where relevant to the program/s.
- ✓ Acknowledging feedback from past Learners, St John-NT continues utilising realistic casualty simulation activities which provide holistic approaches to first aid incidents and aim to put theory learning into practice.
- ✓ Ensuring the availability of alternative assessment tools for Learners with identified language, literacy or numeracy needs.



The new First Aid unit codes and titles are:

- HLTAID001-Provide Cardiopulmonary Resuscitation.
- HLTAID002-Provide Basic Emergency Life Support.
- HLTAID003-Provide First Aid.
- HLTAID004-Provide First Aid in an Emergency Care Setting
- HLTAID005-Provide First Aid in Remote Situations
- HLTAID006-Provide Advanced First Aid including:
 - HLTAID007-Provide Advanced Resuscitation
 - HLTAID007-Provide Advanced Resuscitation
- HLTSS00027-Occupational First Aid Skill Set, comprising units:
 - HLTAID006-Provide Advanced First Aid
 - HLTASID007-Provide Advanced Resuscitation
 - HLTAID008-Manage First Aid Services and Resources

Other accredited First Aid training includes:

- Low Voltage Electrical Work Rescue (HLTCPR211A & UETDRRF06B) The program includes two (2) competency units, HLTCPR211A-Perform CPR and UETDRRF06B-Perform rescue from a live LV Panel.
- Course in the Emergency Management of Asthma in the Workplace (22024VIC).
- Course in First Aid Management of Anaphylaxis (22099VIC).
- Industrial Medic Response.

We proudly promote the St John Brand across the Community. Our Brand has been exposed to 9,253 individuals through the Community Education area (this includes childcare; community and other groups; schools i.e. assembly talks and revisits; family fun days; expos and the National First Aid in Schools program). This is a wonderful achievement by Community Education staff in Darwin and Alice Springs. The Community Education area does not levy charges for the work it performs.

9,878 Learners completed fee for service First Aid Training during the year and when combined with the Community Education achievement, 19,250 individuals were exposed to the St John Brand through the combined Community Education and Commercial First Aid Training efforts. I would like to say a warm well done and thank you to everyone involved.

This report has previously mentioned course fee increases. Costs incurred by St John NT to deliver quality First Aid training in the commercial sector continue to require significant expenditure, expenditure not covered by fee increases alone. Primarily, this is in the areas of; (a)-repairs, maintenance and new equipment, (b)-consumables and (c)-personnel costs - wages and overtime; staff travel and accommodation; vehicle running costs; casual Trainer

costs to cover short term absences thereby ensuring training as scheduled and publicised is able to proceed. Personnel costs are the most significant expenditure item for Training Branch, accounting for approximately 75% of expenditure. Other key expenditure areas include Occupancy 9% and Administration 12%. In the 2013 financial year we experienced a 2% loss and I am pleased to report a slight turnaround in the 2014 financial year with a 4% profit. Although only a slight increase, plans are now in place aimed at completing an extensive analyse of commercial First Aid training activity with a view to improving this work-area's revenue generation capacity. Further financial performance information is available elsewhere in the AGM papers.

From a commercial First Aid Training delivery perspective and for a considerable time now, our capacity to maintain learner engagement levels has been challenged by the number of new training providers entering the relatively small NT First Aid training market. The fact that we have been able to, all be it slightly, improve our level of participation in the current climate is again testament to the commitment of the entire Training Team. Many of these providers were either attracted to the NT as a result of the Itchy's project or held pre-existing arrangements with a project contractor/sub-contractor. Due to the size of the local market they are likely to have a limited life span here and will move on at the completion of the project.

Paramedic Training College. Our Year.

Paramedic Training College (PTC) comprises the Paramedic Education Manager, two Intensive Care qualified Paramedic Education Officers and a permanent part-time Paramedic Education Development Coordinator (PEDC) who has replaced the previous full time PTC Administration Officer. This new role is filled by Fiona Sylva, a Qualified Paramedic with a teaching and administration background. Fiona's understanding of Paramedicine provides a value added benefit to the position. The role is quickly developing due in no small way to the skill set Fiona brings to PTC administration. The PEDC is also responsible for developing new e-Learning resources. The e-Learning platform has been very successful with approximately 18,000 accesses to date.

Over the year, PTC began a teach-out of the Vocational Education and Training (VET) programs it has been offering since St John NT was accredited as a Registered Training Organisation in 1991.



The teach-out relates to the operational Paramedic programs that were being offered up until the time of our VET to Higher Education transition in 2012. The 2015 Paramedic graduation will be a significant one for St John in the NT as it will include the final VET Diploma students and the first university work integrated learning Undergraduate cohort.

PTC made application to the Australian Skills Quality Authority (ASQA) to add a new course to the St John NT Scope of Registration, the Certificate III in Call-taking (Ambulance), with the intention of making this qualification available to Emergency Medical Dispatch officers (Communication staff). Ensuring the extensive requirements necessary when preparing course documentation for accreditation by ASQA was a lengthy, detailed and frequently frustrating task, one which was well managed and successfully completed by Paramedic Education Officer Jeff Buteux and I congratulate Jeff for meeting those requirements to such a high standard. He was ably assisted by Leetasha Mcilwain, Kevin Blake and Craig Garraway. The final application for accreditation was in excess of 300 pages and resulted in a pass on first submission. The qualification is now on the St John NT Scope of Registration and ready for delivery.

In early 2012, St John NT successfully won funding to participate in the Health Workforce Australia (HWA) Extended Care Paramedic (ECP) program, a program which commenced in May 2012 with funding through until June 2014. This was a significant undertaking by St John NT as well as it was for the other jurisdictions selected for involvement. I acknowledge the (mostly) behind the scenes work undertaken by PEO Brenda Delisle. Brenda ensured SJANT met the significant reporting requirements associated with the ECP program and effectively kept everyone involved with the program in the NT informed and on track. The ECP program aims to reduce patient presentations to the Emergency Department. For the duration of the project activity was based in Darwin and its immediate surrounds. As academic partners with St John NT, Edith Cowan University delivered a training program to upskill nominated personnel in a variety of skill and knowledge areas to support the care and management of various non-urgent conditions in a patient's home, rather than in the hospital environment. Patients cared for in this manner were referred to other follow-up care as considered necessary by the attending ECP. Although HWA funding for this program has ended, it is hoped enough positive data has been generated for further support to be considered to allow this initiative to continue and develop.

Following the transition of Paramedic training to the Higher Education sector and now welcoming academically qualified

Graduates into Paramedical job roles, there is a lessening of the requirements for PTC to deliver face-to-face training in Paramedic qualification areas. As a result PTC's focus is changing to encompass new domains such as:

- Clinical Research;
- Extended Care Paramedic training;
- Paramedic Induction training;
- Clinical standards;
- Skill maintenance; and
- Clinical governance.

The promotion of meaningful local area training is being led by Paul Pauline and Steve Johnston in Alice Springs. Brad Sanderson is working with Michael McKay to establish an NT wide Clinical Professional Development program for all Paramedics to maintain their Authority to Practice and core skills. Brad is also working with Craig Garraway on future Non Emergency Patient Transport training for volunteer members with a view to a pilot course being delivered in Tennant Creek.

I extend my thanks to Brendan Quirke, Annetta Albanese and Brad Sanderson for their tireless contributions to the Training Branch and in closing take this opportunity to acknowledge the unerring commitment to St John NT of my Board colleagues; CEO Ross Coburn; Corporate Services Manager Royce Andrews; the full-time, casual and associate Trainers; the Training Administration team; and all of those who provide additional support to the Volunteer First Aid Services – Commercial First Aid Training area.

Finally and on behalf of Training Branch, I genuinely acknowledge the contribution made by Steve Peers toward the advancement of St John in the NT over the past 37 years and wish him a successful and thoroughly enjoyable retirement experience.

Thank you.

Jan Schmitzer MStJ
Chair of Training



Commissioner's Report



Commissioner's Report

I write this report with a great deal of pride and satisfaction. As my second triennium was completed at the end of June this year it is not only my last report as Commissioner but also my last year as an employee of St John in the Northern Territory. I have now officially retired from my paid position with the organisation after thirty seven years of service. It is difficult to believe that I have been with St John for almost four decades but I can say that I have thoroughly enjoyed every one of those years. St John has not only given me a job, but a profession that I love and has provided so many wonderful opportunities over the years. However, the one thing that makes this organisation so special is the people who I have worked with over the years, both staff and volunteers.

Due to my plans to retire, a new Volunteer First Aid Services Manager was appointed in December 2013 to ensure a smooth transition period. Matt Maurer was employed but unfortunately after seven months he had to resign due to health issues. At the time of this report no new appointment had been made.

It is pleasing to see the recent promotion of members I have worked with for many years taking on the senior roles within Volunteer First Aid Services. I would like to congratulate Craig Garraway, Deputy Commissioner, Mark Ferguson, Territory Superintendent, Michael McKay, Territory Professional Officer and Paul Berry, Deputy Superintendent on their appointments.

A major event this year was the Tennant Creek 50th Birthday celebration which was held on Thursday 11th July, 2013 at the Bluestone Motel. Several presentations were made to members of the division as well as a Jubilee Certificate and a framed story and photo about original member, Bill Fullwood. Emergency Services also presented St John with a commemorative frame. The cadets joined in the celebration and held a divisional parade and hosted afternoon tea at the Ambulance Centre. Divisional Superintendent, Sam Cameron and Divisional Officer, Darrin Whatley put in a great deal of effort decorating the training hall, making afternoon tea with a special St John hat birthday cake.

The Darwin Adult Division celebrated sixty years of service to the Darwin Community with an Open Day at Parap Centre and a dinner at the Rydges Airport Hotel. Both events were held on Saturday 23rd November 2013. We were honoured to have some very special guests attend our celebration dinner. Our Deputy Prior, Her Honour The Honourable Sally Thomas AC, Administrator of the Northern Territory and Mr Duncan McNeill,

the Lord Mayor of Darwin, Katrina Fong Lim and several members of Parliament attended the event.

Our 2013 Annual Volunteer Presentation night was held at the Rydges Airport Resort on Friday 15th November. Annual Awards were presented to members from centres across the Territory for their outstanding efforts. The evening was our chance to say thank you for the many hours of voluntary duty performed by our volunteers.

The Commissioners awards presented were:

Adult Volunteer of the Year: Mark Ferguson

Cadet Volunteer of the Year Award: Meagan Morris

Operational Support Member of the Year: Pat King

Adult Division of the Year: Darwin Adult Division

Cadet Division of the Year: Nhulunbuy Cadet Division

Peter Falkland Youth Leader Award: Kristy Janssen

Three Commendations were also announced:

Naomi Gardiner a **Bronze Commendation** for her work with Community Care

Silver Commendations were presented to Amy McKay and Hailee Skinner.

Ron Owen from the Alice Springs Adult Division was awarded a **12 year service medal**.





One of the most gratifying roles of being Commissioner is recognising and rewarding our volunteers for the tremendous contribution they make to St John each and every year. This year we saw several of our adult and cadet members being recognised in major community award ceremonies including the 2014 Australia Day Awards.

Steve Russell was named the Tennant Creek Citizen of the Year in recognition of his service to St John and the community in the Barkley Region. Frank Dunstan was named the Litchfield Citizen of the Year recognising his work with the Volunteer Bushfire Brigade, Crisis Line and of course for the amazing job he does each week producing the Vollie News and the mammoth job of writing our history book "Awkward Hours, Awkward Jobs". Other members to be recognised in the Australia Day Awards were Christine Gardiner, Jade Squirrell, Shannon Raven, Bradley Pitt, Kristy Janssen and Zac Thorbjornsen.

Paul Berry from Alice Springs and Christine Turner from Darwin were named the 2014 Richard Morris Winners. Both Christine and Paul contributed over 700 hours of voluntary service in the past year and had the opportunity to travel to the National Conference held in Perth in August this year.

Four St John Youth members were nominated to receive awards at the Chief Minister's NT Young Achievers Ceremony on 5th April 2014. Karl Staben and Meagan Morris were nominated by St John and Lauren Coghill and Christine Gardiner were nominated by external organisations for their exceptional community efforts which included their service to St John.

The annual NT & SA Volunteering Australia Volunteer Award

ceremony was held at Parliament House in May 2014. Four St John members were nominated for awards and received certificates from the Chief Minister, The Honourable Adam Giles MLA. Steve Peers received a Chief Minister's Medal for Volunteering Service certificate and Kristy Janssen and Megan Morris were presented with a Chief Minister's Medal for Volunteering Achievement Certificate. Kelly Raven received a Certificate of appreciation.

Sixteen cadets and three adults from divisions across the Territory attended the 2013 National Cadet Camp in Tasmania. The cadet competitions included the team tasks where competitors set up a first aid post, used public relation skills and had to answer questions on their knowledge of the organisation. The NT team performed very well in the competitions and gained valuable experience.

I would like to thank Frank Dunstan for this work in continuing to promote his book "Awkward Hours Awkward Jobs". Frank was interviewed by the ABC TV and has set up a St John History Book Facebook page. He has also been working on an electronic update to the book and has started scanning and archiving historical records.

Several new initiatives have been achieved. There have been five Induction Courses held in Darwin with 63 new members attending. There are plans to run a course in Alice Springs in the near future. An Induction Course was also held in Nhulunbuy for eight adult members. Despite additional marketing and promotion our overall numbers are slightly down. We hope that the new induction format will encourage new members to stay longer and achieve First Responder status.





A number of new medications have been approved for members to use in the Northern Territory bringing us in line with other states and territories. A new E-Learning medications tool has been developed which will allow members in all centres in the Territory to complete the course annually. Thanks to Mick McKay, Mark Ferguson and Mandy Paradise for their work on this project.

Fast Aid Tips, a community billboard series sponsored by St John Ambulance Cadets, McDonalds and Channel Ten Darwin shows Cadets giving tips on what to do when there is an incident that requires first aid fast. Cadets from Darwin, Palmerston, Band, Katherine, Tennant Creek, Alice Springs and Nhulunbuy Cadet Divisions and Palmerston Juniors have all been involved in the series. My thanks to Kimberlee McKay for her work on this project.

As this report comes to an end I would like to comment on the future role of Commissioner. I certainly hope the position of Commissioner continues in some form into the future. I know that there will be some discussion over the necessity and viability of the role of Commissioner but, in my opinion, it should remain so all St John volunteers have someone identified as their leader. I also feel that it is an expectation of the general public that there is a head position within the volunteer arm of our organisation.

It has been an absolute pleasure to be the eighth Commissioner of St John in the Northern Territory but I couldn't have done the job without the wonderful support from a very large number of people. It is impossible to thank them all individually but would like to recognise the Territory Officer Team, the Superintendents and Officers and the staff of the Volunteer Office. I would also like to thank the Chairman, Michael Mooney and fellow Board members for their support of the volunteers.

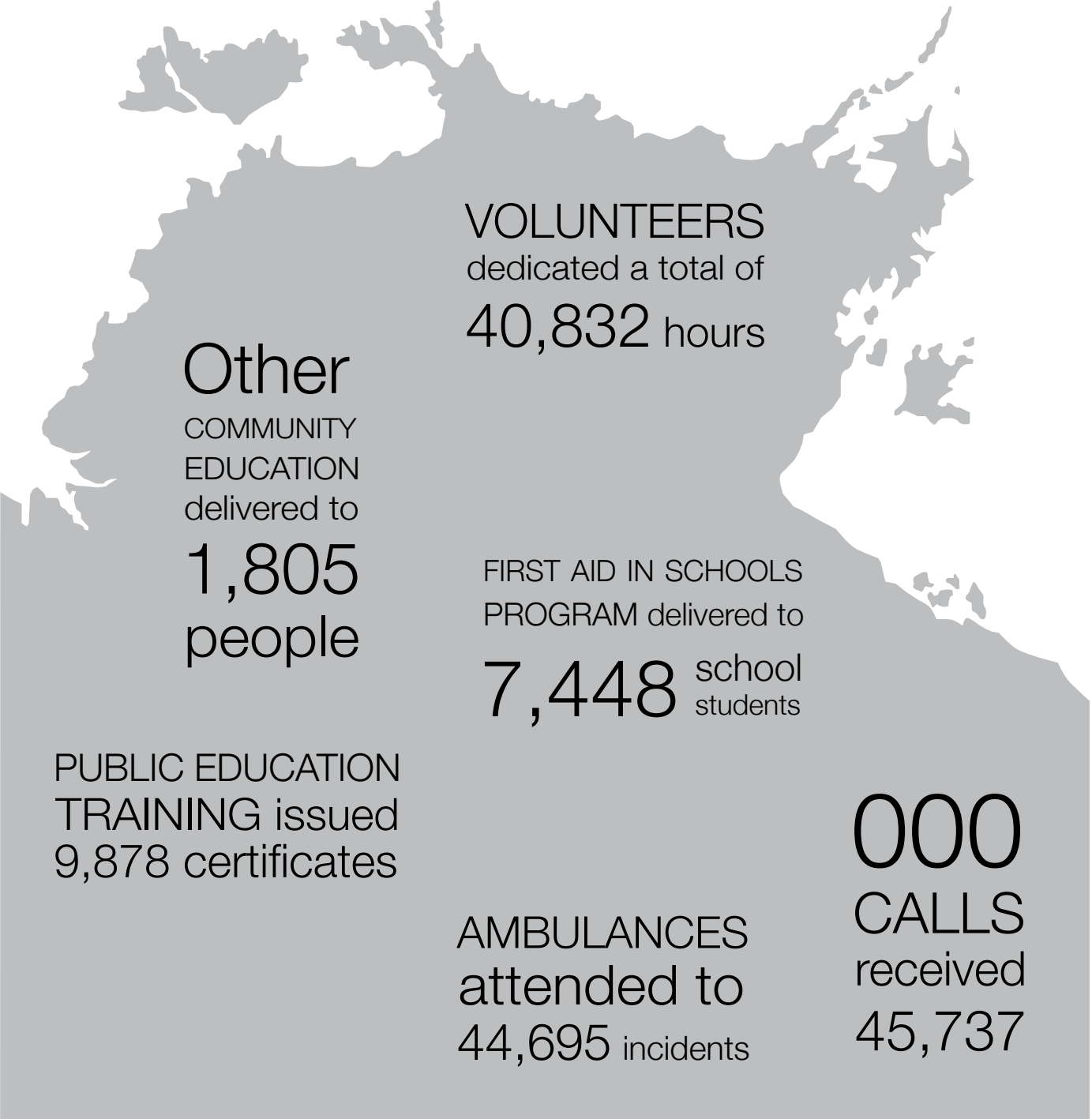
Finally, I would like to thank all the volunteers for their dedication and commitment to helping our community. We should all remember our motto "Pro Fide" For the faith and "Pro Utilitate Hominum" In the service of humanity.

Our total number of Volunteers is 452, which comprises 185 adult volunteers and 267 cadets who together, accumulated an impressive 40,832 volunteer hours across the Northern Territory.



Steve Peers OAM KStJ JP
Commissioner







Community Education Report

Community Education Report

The Community Education Program has been given a facelift over the last twelve months. In July of 2013 St John Ambulance launched a National First Aid in Schools Program in all states and territories. The NT's Community Education team were able to adapt to this new program fairly quickly and easily as, fortunately, we have had a very successful and well established program available to school aged students across the Territory since 2005.

The Community Education team continues to provide valuable first aid training to school students, community groups, childcare centres in urban and remote regions throughout the Northern Territory. The Community Education officers have had great success in teaching first aid to those as young as 3 years of age right through to the elderly.

The First Aid in Schools program offers specific modules which have been broken down into individual year levels or individualised programs can be designed to cater for Community Groups and Childcare Centres. Some topics covered include; the DRSABCD Action Plan, calling 000, managing an unconscious patient, resuscitation, bleeding control, fracture management, other medical emergencies i.e. stroke, epilepsy, diabetes, etc., and more!!

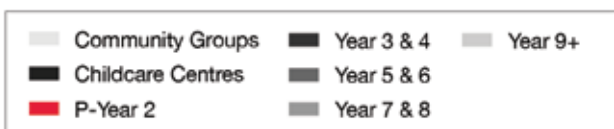
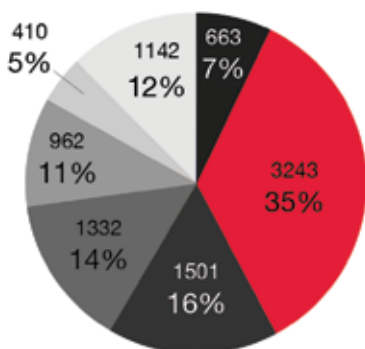
The Community Education team consists of three staff, Kelly Raven and Kathy Allen, covering the Northern Region including Darwin, Nhulunbuy, Litchfield, and Katherine and Regina Sellar covering the Southern Region including Alice Springs, Tennant Creek, Uluru, and the many remote regions in-between.

In the past the Community Education Team had a strong focus on providing on-going first aid training to schools i.e. a trainer would visit the school for 1 hour each week over a semester. This trend has somewhat dissipated as the focus has changed and has now been directed at reaching more students over a shorter period of time i.e. 1 hour sessions with each class throughout an entire school. This change in trend has meant the number of certificates issued over a financial year has increased greatly. In the 2013/14 Financial year 9253 students were issued a certificate which is substantially higher than 2012/13 Financial year's 3021 Certificates issued. Included in this year's numbers are 7448 FAIS specific students, 663 children in childcare centres and 1142 individuals in Community Groups.

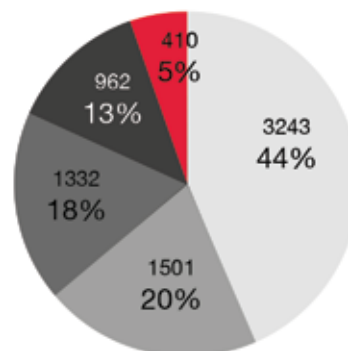
Since the launch of the FAIS program last July resources and facilitators guides have been created by trainers in various states.

During the 2013/14 financial year 7,448 students were issued a certificate.

Community Education NT Certificates Issued 2013/14



First Aid in Schools Certificates Issued 2013/2014





These resources have been shared and made available nationally with the aim that eventually one uniform program will be presented by St John trainers and Volunteers across the country. Our NT Community Education Team takes part in regular teleconferences with the 'First Aid in Schools Working Group'. This time is used to define the common core of modules and to assist with designing a consistent resources package for the First Aid in Schools program.

During this financial year, the First Aid In Schools Program delivered First Aid sessions to students in over 70 separate schools from Pre-School up to High School.

The Northern Territory's Community Education program continues to have additional benefits over the other States and Territories as they continue to be able to offer Ambulance visits as part of their program. Having access to these vehicles has always been a very welcome addition to sessions held at Schools, Community Groups and especially Child Care Centres. The NT also continues to offer a program that can cater to the needs of individual groups, for example remote schools have a strong desire to learn topics that they feel are more relevant to them, i.e. snake bite.

All three Community Education Officers are qualified and accredited St John Ambulance NT Trainers. The team continues to offer down-time, such as during the School Holidays, to the training department to assist them in delivering public first aid

courses. These courses are the perfect opportunity to promote the Community Education Program. We have captured quite a few bookings from teachers, parents and leaders of community groups when they have attended public courses.

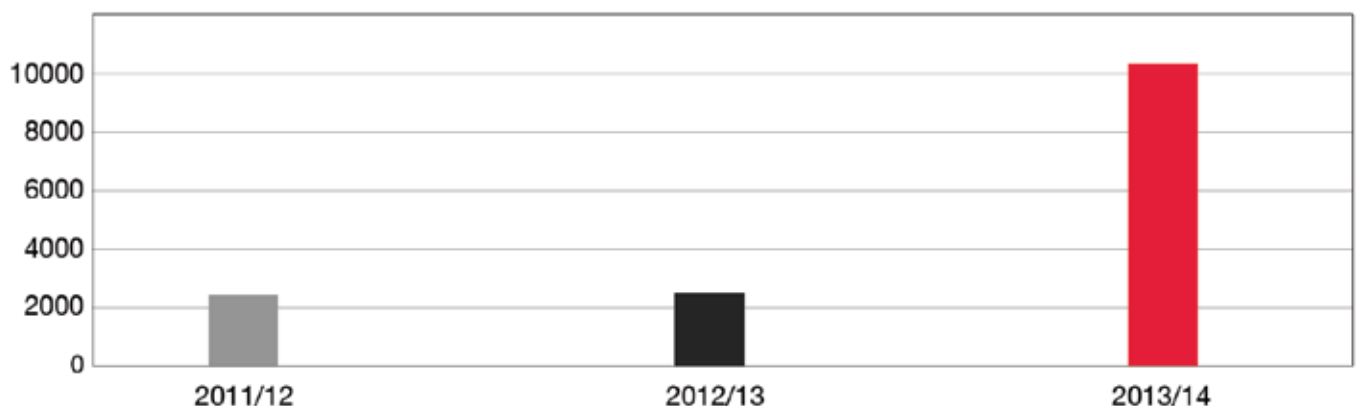
Apart from the regular in-class face to face sessions the Community Education team participated in various Shows, Expos, Family Fun Days, Forums, Assemblies and Career Days, with over 3740 individuals attending these hands-on, educational promotional stands and information sessions.

With ongoing support from organisations including Bendigo Bank branches - Nightcliff, Coolalinga, Katherine and Alice Springs; The Rotary Club of Alice Springs; Trepang Services and others, we are very confident that the Community Education program will exceed all expectations by reaching the goal of teaching over 12,500 students by the year 2017.

Kathy Allen
Community Education Officer



First Aid in Schools Certificates Issued 2013/2014



Treasurer's Report



Treasurer's Report

Discussion and Analysis of Financial Report

Information on St John Ambulance Australia (NT) Inc. for the Concise Financial Report

The concise financial report is an extract from the financial report for the year ended 30 June 2014. The financial report and disclosures in the concise financial report have been derived from the 2014 Financial Report of St John Ambulance Australia (NT) Inc. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The discussion and analysis is provided to assist members in understanding the concise financial report. The discussion and analysis is based on the St John Ambulance Australia (NT) Inc. financial report and the information contained in the concise report has been derived from the full 2014 Financial Report of St John Ambulance Australia (NT) Inc.



Statement of Comprehensive Income

Revenue & Cost of Sales

The current year gross profit of \$28.7M remains at prior financial year levels. Ambulance transport revenue increased by 2% during the financial year reflecting a 6% rate increase implemented from September 2013, offset by a marginal decrease in call outs across the Northern Territory. Northern Territory Government (NTG) funding decreased with additional funding for Siren ePCR license and implementation costs occurring as a one-off item in 2012/13.

Rate increases implemented in January 2014 and course participation increases netted the First Aid Training Branch an increase in gross profit of 11% for the financial year.

First aid product sales remained at prior year levels. Motor vehicle workshop gross profit increased by 18% during the financial year. Both of these income streams are expected to grow in the 2014/15 financial year.

Gross profit from the supply of contract paramedic services grew by in excess of 20% during the 2013/14 financial year but this was reduced to 3% after providing for an anticipated bad debt (refer to the Statement of Financial Position and Cash Flows analysis below for further detail).

Grant and donation funding to the value of \$516K was received from SJA (NT) Endowment Company Pty Ltd and St John Ambulance Australia NT Holdings Pty Limited to support Volunteer First Aid Services during the financial year.

Expenditure

On-going ambulance EA negotiations and Siren work bans implemented under a Fair Work protected industrial action order have had a significant adverse effect on the financial operations of the organisation in the current financial year. Legal costs are more than 50% above budget expectation and Corporate Services personnel costs have increased with the employing of additional casual staff to manually enter billing data from paper case cards. A further effect of the reversion to paper case cards has been a delay in the ambulance transport billing cycle which has resulted in an increase of 20% in ambulance trade debtors as at 30 June 2014. This issue will continue to have a negative impact on expenses in the 2014/15 financial year with the employing of further casual data entry officers to manually enter operational data into the Siren system and a debt collection officer to assist with the reduction of outstanding accounts.



Personnel costs decreased by 2% in 2013/14, resulting primarily from non-recurrent expenditure associated with the third Palmerston based crew which was active for five months in the previous financial year. Further contributing to this variance was a reduction in annual and sick leave expenses resulting from the first time application of discounting to the respective leave accruals in line with Australian Accounting Standards. Budgeted 3% increases were not paid to operational ambulance personnel due to the on-going EA negotiation process, but these increases have been largely absorbed by additional expenditure as outlined above.

Operational costs remain in line with prior year expenditure levels. Increased vehicle costs relating to an increase in rural responses and additional telecommunication costs associated with the Siren ePCR system have been offset by decreases in uniform, maintenance and medical supply expenses.

Occupancy cost increases incorporate rental increases of 15% along with a 27% increase in power and water tariffs. Additional rent became payable in May 2013 for extensions to the motor vehicle workshop in Winnellie and a full year of rent was paid for sales and warehousing premises at 416 Stuart Highway as compared to six months in the previous financial year.

Administration cost increases are primarily attributable to a full year of recurrent computer expenses associated with the Siren ePCR system which was implemented late in the previous financial year. Increased legal fees associated with the ambulance EA have also contributed to this variance as outlined above. This increased expenditure has been partially offset by a decrease in costs relating to a Federal Government program entitled "Extending the Role of Paramedics". As noted in the 2012/13 Treasurer's Report, the funding for this program was received and reported in the 2012/13 financial year.

Statement of Financial Position and Cash Flows

The marginal decrease in net cash during the financial year is primarily the result of the ambulance trade debtor escalation and resultant decrease in transport fee receipts.

As outlined above, trade debtors have increased significantly as a result of the billing cycle delay for ambulance transports. Further contributing to this increase is an unpaid account incurred by Western Desert Resources Ltd for the provision of paramedic services and vehicle hire. Subsequent to the 2013/14 financial year end, notification has been received advising that Western Desert Resources Ltd has been placed in receivership.

The impact on the current financial year is an increase of \$85K in the provision for doubtful debts and the creation of an asset impairment provision of \$31K. A further \$94K write off is expected in 2014/15.

Motor vehicle workshop inventories have increased with the purchasing of additional components for 4WD ambulance builds under a three year contract with the NTG for remote health centres. These builds have not occurred as frequently as initially anticipated due to a change in NTG vehicle replacement policy.

Capital expenditure levels decreased in the current financial year with expenditure for the Siren ePCR system occurring as a one-off item in 2012/13.

Trade creditors have increased as a result of 2014/15 insurance premiums remaining unpaid at 30 June 2014. These payments were made in July 2014 in line with broker trading terms.

Mr Roland Chin MStJ
Treasurer





Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2014

| | 2014 | 2013 |
|---|-------------------|-------------------|
| | \$ | \$ |
| Revenue | | |
| Ambulance Transport Fees | 16,098,849 | 15,832,391 |
| Fee For Service Funds | 8,275,802 | 8,703,769 |
| Sales | 5,618,261 | 4,928,529 |
| Federal Government Grants | 0 | 741,069 |
| Other | 976,108 | 620,444 |
| Total Revenue | 30,969,020 | 30,826,202 |
| Cost of Sales | 2,274,734 | 2,077,373 |
| Gross Profit | 28,694,286 | 28,748,829 |
| Expenditure | | |
| Personnel | 21,272,877 | 21,685,505 |
| Depreciation on Non Current Assets | 1,822,672 | 1,667,365 |
| Operational | 1,919,704 | 1,925,781 |
| Occupancy | 1,534,449 | 1,345,129 |
| Marketing | 202,672 | 212,290 |
| Administration | 2,362,676 | 2,153,291 |
| Finance | 110,844 | 113,616 |
| Total Costs & Expenditure | 29,225,894 | 29,102,977 |
| Net Surplus / (Deficit) for the Year | | |
| Attributable to Members of the Association | (531,608) | (354,148) |
| Other Comprehensive Income | 0 | 0 |
| Total Comprehensive Income Attributable | | |
| to Members of the Association | (531,608) | (354,148) |

The Statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with the accompanying notes.



Statement of Financial Position

As at 30 June 2014

| | 2014 | 2013 |
|--------------------------------------|-------------------|-------------------|
| Current Assets | \$ | \$ |
| Cash | 7,447,973 | 7,650,098 |
| Trade & Other Receivables | 3,927,509 | 3,245,068 |
| Inventories | 830,586 | 658,708 |
| Total Current Assets | 12,206,068 | 11,553,874 |
| Non Current Assets | | |
| Property, Plant & Equipment | 3,501,918 | 4,488,439 |
| Total Non Current Assets | 3,501,918 | 4,488,439 |
| Total Assets | 15,707,986 | 16,042,313 |
| Current Liabilities | | |
| Trade & Other Payables | 1,782,097 | 1,416,902 |
| Provisions | 6,105,210 | 6,111,405 |
| Other | 1,400,080 | 1,529,269 |
| Total Current Liabilities | 9,287,387 | 9,057,576 |
| Non Current Liabilities | | |
| Provisions | 600,232 | 632,762 |
| Total Non Current Liabilities | 600,232 | 632,762 |
| Total Liabilities | 9,887,619 | 9,690,338 |
| Net Assets | 5,820,367 | 6,351,975 |
| Equity | | |
| Accumulated Funds | 5,820,367 | 6,351,975 |
| Total Equity | 5,820,367 | 6,351,975 |

The Statement of Financial Position should be read in conjunction with the accompanying notes.



Statement of Changes in Equity

For the Year Ended 30 June 2014

| | 2014 | 2013 |
|---|------------------|------------------|
| | \$ | \$ |
| Accumulated Surplus | | |
| Balance at Beginning of the Year | 6,351,975 | 6,706,123 |
| Total Comprehensive Income Attributable to Members of the Association | (531,608) | (354,148) |
| Balance at End of the Year | <u>5,820,367</u> | <u>6,351,975</u> |

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.

Statement of Cash Flows

For the Year Ended 30 June 2014

| | 2014 | 2013 |
|--|------------------|--------------------|
| | \$ | \$ |
| Cash Flows from Operating Activities | | |
| Payments to Suppliers & Employees | (29,649,112) | (29,185,361) |
| Transport Fee Receipts | 15,604,909 | 16,558,253 |
| Interest Received | 295,956 | 350,349 |
| Fee For Service Income Receipts | 8,275,802 | 8,703,769 |
| Other Receipts from Customers | 6,001,338 | 5,875,769 |
| Net Cash Flows provided by/(used in) Operating Activities | <u>528,893</u> | <u>2,302,779</u> |
| Cash Flows from Investing Activities | | |
| Payments for Purchase of Plant & Equipment | (953,518) | (1,914,173) |
| Proceeds from Sale of Plant & Equipment | 222,500 | 127,751 |
| Net Cash Flows used in Investing Activities | <u>(731,018)</u> | <u>(1,786,422)</u> |
| Net Increase / (Decrease) in Cash Held | <u>(202,125)</u> | <u>516,357</u> |
| Cash at Beginning of Reporting Period | 7,650,098 | 7,133,741 |
| Cash at End of Reporting Period | <u>7,447,973</u> | <u>7,650,098</u> |

The Statement of Cash Flows should be read in conjunction with the accompanying notes.



Notes to the Financial Statements

For the Year Ended 30 June 2014

Note 1: Basis of Preparation of the Concise Financial Report

The concise financial report is an extract from the full financial report for the year ended 30 June 2014. The concise financial report has been prepared in accordance with Accounting Standard AASB 1039: Concise Financial Reports.

The financial report, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of St John Ambulance Australia (NT) Inc. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of St John Ambulance Australia (NT) Inc. as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The presentation currency used in this concise financial report is Australian dollars.

Going Concern

A five year contract, with a provision for the extension of a further five years, commenced on 01 February 2011 between the Northern Territory Government and St John Ambulance Australia (NT) Inc. for the provision of road transport ambulance services in designated Northern Territory regions. These financial statements have been prepared on a going concern basis on the assumption that sufficient government funding will be provided to St John Ambulance Australia (NT) Inc. in the future.

Statement by the Executive Committee

30 June 2014

In our opinion –

- the accompanying concise financial report as set out on the previous pages are drawn up so as to present fairly the state of affairs of the Association as at 30 June 2014 and the results of the Association for the year ended on that date;
- the concise financial report is an abridged form of the Association's general purpose financial report that has been made out in accordance with the Australian Accounting Standards and other professional reporting requirements; and
- there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

Signed for and on behalf of the Executive Committee of the Council of St John Ambulance Australia (NT) Inc. at 50 Dripstone Road Casuarina NT.

.....
Mr Roland Chin MStJ
Treasurer and Acting Chairman

.....
Dr L Crompton KStJ
Committee Member

31/10/2014



Independent Auditor's Report to the members of St John Ambulance Australia (NT) Inc.

Report on the Concise Financial Report

We have audited the accompanying concise financial report of St John Ambulance Australia (NT) Inc. which comprises the statement of financial position as at 30 June 2014, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and related notes, derived from the audited financial report of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2014. The concise financial report also includes discussion and analysis and the statement by the Executive Committee. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards.

The Executive Committee's Responsibility for the Concise Financial Report

The Association's Executive Committee are responsible for the preparation of the concise financial report in accordance with Accounting Standard *AASB 1039 Concise Financial Reports*, and for such internal controls as the Executive Committee determine are necessary to enable the preparation of the concise financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on the concise financial report based on our audit procedures which were conducted in accordance with *ASA 810 Engagements to Report on Summary Financial Statements*. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2014. We expressed an unmodified audit opinion on the financial report in our report dated 31 October 2014. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal controls relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. Our procedures included testing that the information in the concise financial report is derived from, and is consistent with the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with *AASB 1039 Concise Financial Reports* and whether the discussion and analysis complies with the requirements laid down in *AASB 1039 Concise Financial Reports*.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Opinion

In our opinion, the concise financial report, including the discussion and analysis and statement by the Executive Committee of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2014 complies with Accounting Standard AASB 1039: *Concise Financial Reports*.



Matthew Kennon
Director

Darwin

Date: 31/10/2014

Volunteer Territory Officers



Commissioner

Mr Steve Peers OAM KStJ

Deputy Commissioner

Mr Craig Garraway OStJ

Territory Superintendent

Mr Mark Ferguson MStJ

Deputy Superintendent

Mr Paul Berry MStJ

Territory Professional Officer

Mr Michael McKay ASM OStJ

Territory Nursing Officer

Ms Mandy Paradise MStJ

Territory Officer Human Resources

Mrs Lesley King DStJ

Territory Officer Information Technology

Vacant

Territory Officer Event Management

Vacant

Territory Officer Logistics

Mr Patrick Murray OStJ

Territory Officer Cadets

Mrs Kelly Raven MStJ

Territory Officer (Cadet Support)

Mrs Kimberlee McKay MStJ

Territory Officer (Cadet & Youth Support)

Ms Hailee Skinner

Territory Officer Training

Mrs Lynda Witwicki

Territory Officer Training (Regional)

Ms Christine Turner MStJ

Territory Officer Training (Regional)

Mr Geoff Lohmeyer

Territory Officer Training (Regional)

Mr Des Thornton

Territory Officer Special Projects

Mrs Dawn Bat OStJ

Territory Officer Risk & Compliance

Mr Brad Brown

Member Support Officer

Ms Pat King OStJ



Volunteer Enquiries





| Adult Divisions | Superintendent | Members |
|-----------------|----------------------|------------|
| Darwin | Mr Aaron Brooks | 38 |
| Batchelor | Mr Bruce Garnett | 10 |
| Palmerston | Mrs Angie Butler | 16 |
| Katherine | Mr Steve Rudder | 19 |
| Humpty Doo | Mr Greg Payne | 11 |
| Litchfield | Mr Anthony Kleidon | 9 |
| Alice Springs | Mr Glen Auricht | 19 |
| Tennant Creek | Mrs Marcel Clark | 10 |
| Nhulunbuy | Ms Teresa Holdsworth | 13 |
| | | 145 Adults |

| | |
|--|------------|
| Territory Staff (including affiliates and members on leave) | 20 |
| Fellowship | 7 |
| Community Care | 6 |
| Council | 7 |
| Adult Divisions | 145 |
| Cadet Divisions * | 267 |
| Total Membership | 452 |
| *Cadet Divisions include Adult Officers | |

| Cadet Divisions | Superintendent | Members |
|-----------------|------------------------|------------|
| Darwin | Mrs Nerissa Brumby | 41 |
| Palmerston | Ms Julie Murray | 34 |
| Band | Mrs Narelle McLaughlin | 46 |
| Katherine | Mr Rhys Dowell | 17 |
| Humpty Doo | Mr Henri Raafs | 27 |
| Alice Springs | Mr Rachel Cotton | 45 |
| Tennant Creek | Ms Sam Cameron | 21 |
| Nhulunbuy | Mr Reece Ravlich | 22 |
| Youth | Ms Hailee Skinner | 14 |
| | | 267 Cadets |



Volunteer Hours



Volunteer Hours

Public Duties

19,875

Meeting Hours,
Courses, Training

16,193

Administration

3,514

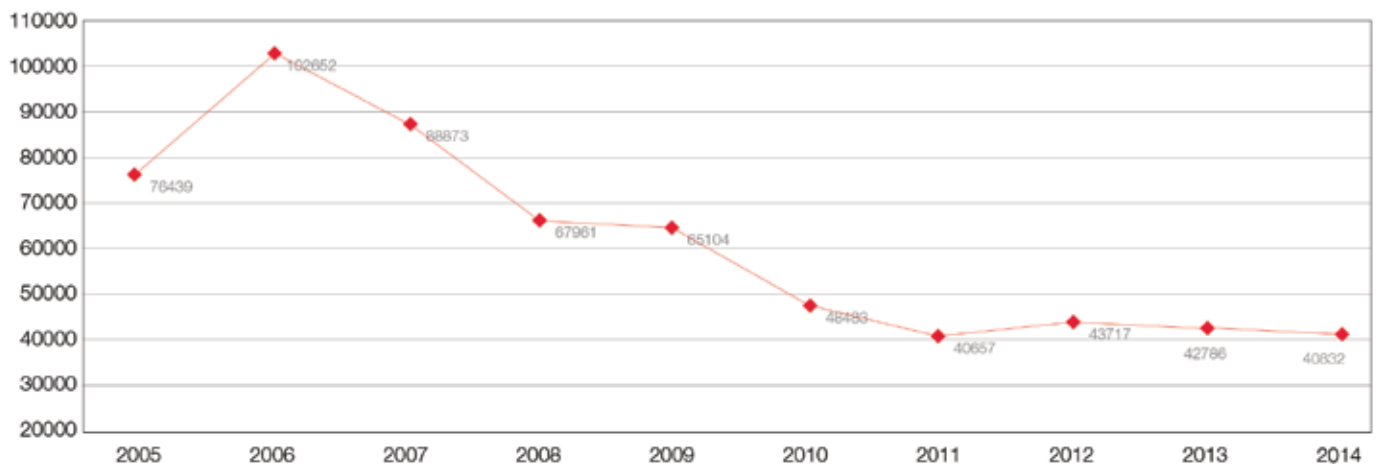
Ambulance on
Call / on Duty

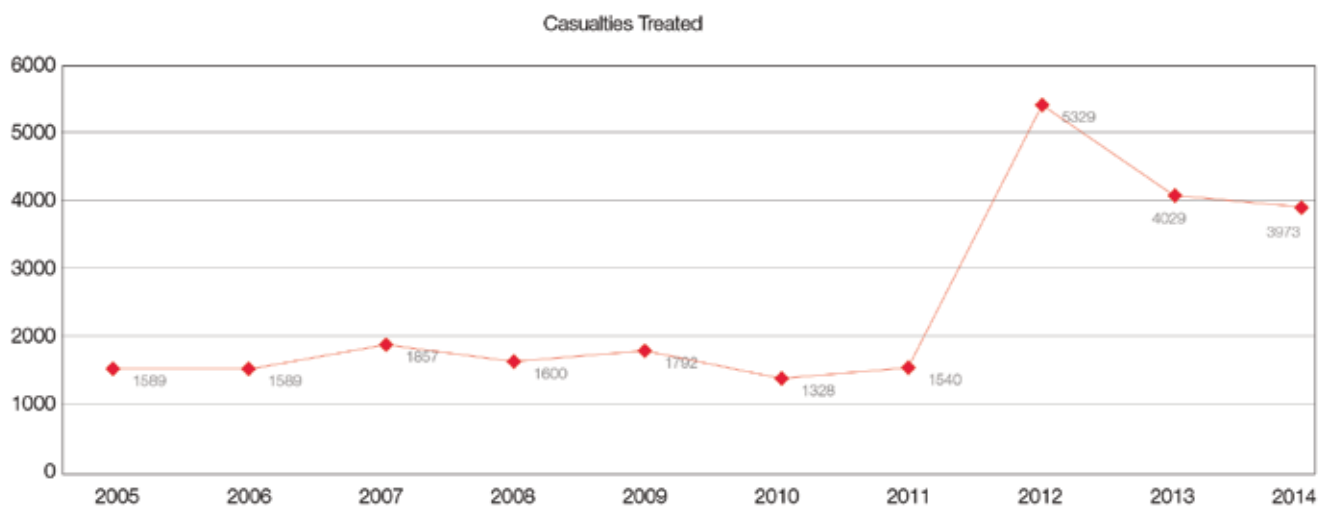
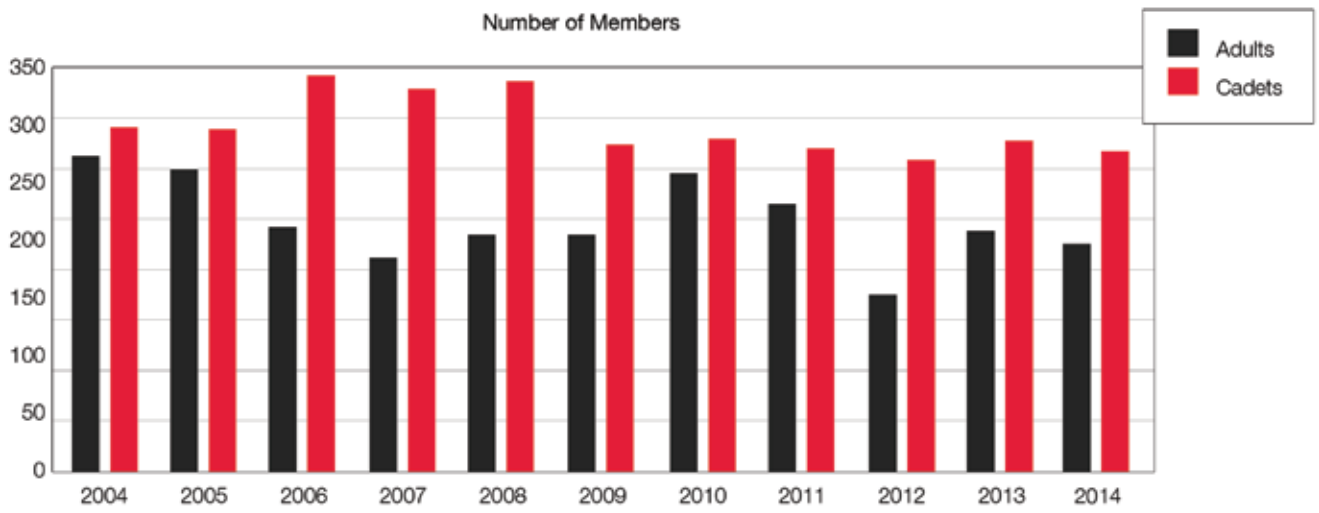
1,250

Total volunteer hours from July 2013 to June 2014

40,832

Volunteer Hours





Employee Listing



Management

| | |
|--------------------|--------------------------------------|
| Annetta Albanese | First Aid Training Manager |
| Royce Andrews | Corporate Services Manager |
| Kevin Blake | Manager, Support Services |
| Ross Coburn | Chief Executive Officer |
| Craig Garraway | Operations Manager |
| Ali Malik | Group Accountant |
| Simone McInerney | Human Resources Manager |
| Michael McKay | Director Ambulance Operations |
| Peter Monks | Area Manager Northern |
| Mark O'Shaughnessy | Workshop Manager |
| Paul Pulleine | Area Manager Southern |
| Stephen Peers | Manager Volunteer First Aid Services |
| Brendan Quirke | Director Education & Training |
| Bradley Sanderson | Paramedic Education Manager |
| Peter Sargeant | Commercial Operations Manager |
| Tamara Thompson | Safety & Wellbeing Manager |

Alice Springs

Paramedical Staff

| | |
|-------------------|--------------------------|
| Stuart Davis | Qualified Paramedic |
| Paul Deacon | Qualified Paramedic |
| Tarja Dick | Qualified Paramedic |
| Phillip Dickson | Qualified Paramedic |
| Michael Endres | Qualified Paramedic |
| Andrew Everington | Student Paramedic |
| Benjamin Falzon | Intensive Care Paramedic |
| Daniel Falzon | Qualified Paramedic |
| Tomas Falzon | Qualified Paramedic |
| Dacqmar Guascoine | Student Paramedic |
| Shane Hallowell | Student Paramedic |
| Brock Hellyer | Qualified Paramedic |
| Nicole Johnston | Qualified Paramedic |
| Steven Johnston | Station Officer |
| Adam Martlew | Qualified Paramedic |
| Nicholas Morgan | Qualified Paramedic |
| Andrew Naden | Station Officer |
| Elenka Obert | Student Paramedic |
| Ronald Owen | Qualified Paramedic |
| Victoria Parker | Qualified Paramedic |
| Brodie Rollason | Qualified Paramedic |
| Adam Ryan | Student Paramedic |
| Andrew Symons | Intensive Care Paramedic |
| Mellisa Walsh | Student Paramedic |

Patient Transport

| | |
|--------------------|---------------------------|
| Magdalena De Jager | Patient Transport Officer |
| Lindon Johnson | Patient Transport Officer |

Communications

| | |
|-------------------|------------------------------|
| James Clemow | Emergency Medical Dispatcher |
| Adrian Cousins | Emergency Medical Dispatcher |
| Allison Daly | Emergency Medical Dispatcher |
| Kate Owen | Emergency Medical Dispatcher |
| Kirstin Pearson | Emergency Medical Dispatcher |
| Terre Renzi | Emergency Medical Dispatcher |
| Rebecca Sanderson | Emergency Medical Dispatcher |

Administration

| | |
|--------------|--------------|
| Gloria Walet | Receptionist |
|--------------|--------------|

Public Education & Training

| | |
|---------------|---------------------------------|
| Lachlin McKee | First Aid Trainer |
| Teagan Morley | Training Administration Officer |
| Kelly Nugent | First Aid Trainer |

Sales

| | |
|------------------|----------------------------|
| Richard Brady | Sales & Restocking Officer |
| Heather Kudrenko | Purchasing Officer |
| Aasta Swanson | Sales Support Officer |

Workshop

| | |
|------------------|-----------------------------|
| Anthony Garraway | Apprentice Mechanic |
| Kelvin Willis | Vehicle Maintenance Officer |
| Kyron Wright | Workshop Supervisor |

Volunteer First Aid Services

| | |
|---------------|-----------------------------|
| Regina Sellar | Community Education Officer |
|---------------|-----------------------------|



Darwin

Paramedical Staff

| | |
|--------------------|--|
| Stuart Allison | Station Officer |
| Derek Archer | Student Paramedic |
| Stephanie Alymer | Qualified Paramedic |
| David Beck | Qualified Paramedic |
| Wayne Bevan | Qualified Paramedic |
| Nicholas Bigwood | Intensive Care Paramedic |
| Kay Blakeman | Qualified Paramedic |
| Justin Blomeley | Qualified Paramedic |
| Phillip Blyth | Intensive Care Paramedic |
| Nicole Bouma | Qualified Paramedic |
| Natalie Cecchin | Qualified Paramedic |
| Brian Ch'ng | Qualified Paramedic |
| Matthew Craig | Student Paramedic |
| Humberto Da Cruz | Qualified Paramedic |
| Virginia Dowson | Station Officer |
| Mark Ferguson | Station Officer |
| Jillian Finn | Qualified Paramedic |
| Kate Followes | Student Paramedic |
| Karl Godden | Qualified Paramedic |
| Markus Hackenberg | Student Paramedic |
| Simon Hales | Student Paramedic |
| Emma Harmer | Student Paramedic |
| Michael Harrison | Student Paramedic |
| Natalie Higgins | Qualified Paramedic |
| Tony Hill | Student Paramedic |
| Kylie Hokins | Qualified Paramedic |
| Peter Jones | Qualified Paramedic |
| Kylie Killalea | Qualified Paramedic |
| Samantha King | Qualified Paramedic |
| Annette Kwiatowski | Intensive Care Paramedic |
| Antoni Kwiatkowski | Qualified Paramedic |
| James Leigh | Intensive Care Paramedic |
| Natalie McKeen | Qualified Paramedic |
| Amanda McNeill | Qualified Paramedic |
| Samantha Mitchell | Qualified Paramedic |
| Kylie Newport | Qualified Paramedic |
| Carlo Novak | Qualified Paramedic |
| Robyn Orchard | Student Paramedic |
| Bridget Oudeman | Qualified Paramedic |
| Lisa Palmer | Student Paramedic |
| John Payne | Qualified Paramedic |
| Warren Purse | Station Officer |
| Martin Scaife | Operations Support & Logistics Officer |
| Natasha Schuman | Qualified Paramedic |
| Sue-Ellen Skinner | Student Paramedic |

| | |
|-----------------|---------------------|
| Emma Trenery | Qualified Paramedic |
| Karl Visser | Qualified Paramedic |
| Julie Wickham | Qualified Paramedic |
| Donna Winkworth | Qualified Paramedic |
| Anthony Wood | Qualified Paramedic |

Patient Transport

| | |
|----------------------|---------------------------|
| Brett Butler | Patient Transport Officer |
| Angeline Jones | Patient Transport Officer |
| Barbara Klessa | Patient Transport Officer |
| Narelle McLaughlin | Patient Transport Officer |
| Patrick Murray | Patient Transport Officer |
| Barney Otene-Meihana | Patient Transport Officer |

Communications

| | |
|--------------------------|------------------------------|
| Stuart Anderson | Emergency Medical Dispatcher |
| Leah Armstrong | Emergency Medical Dispatcher |
| Bradley Brown | Emergency Medical Dispatcher |
| Emily Bynon | Emergency Medical Dispatcher |
| Marissa Campbell | Emergency Medical Dispatcher |
| Tammie Evans | Emergency Medical Dispatcher |
| Sherryn Gray | Emergency Medical Dispatcher |
| Tristan Hatcher | Communications Supervisor |
| Michael Hatfield | Emergency Medical Dispatcher |
| Mary-Anne McBride | Emergency Medical Dispatcher |
| Leetasha McIlwain | Emergency Medical Dispatcher |
| Terri-Lynn Miles-Morland | Emergency Medical Dispatcher |
| Rebecca Moller | Emergency Medical Dispatcher |
| Nadine Thomas | Emergency Medical Dispatcher |
| Renee Weller | Emergency Medical Dispatcher |





Corporate Services

| | |
|------------------|------------------------------|
| Patrick Carew | IT Coordinator |
| Deborah Garraway | Executive Secretary |
| Hannah Gordge | Accounts Receivable Officer |
| Colin Kitching | Rostering/HR Coordinator |
| Jemma Markos | Data Entry Officer |
| Deborah Martin | Payroll Officer |
| Sabrina Mason | Human Resources Officer |
| Leah McCann | Accounts Officer - Casuarina |
| Donna Peters | Senior Finance Officer |
| Kim Szymanski | Accounts Payable Officer |
| Nicky Trikilis | Receptionist |
| Kymira Woodberry | Data Entry Officer |

Contracts

| | |
|----------------|--------------|
| Michelle Gough | Contracts NT |
| David Lemon | Contracts NT |
| Daniel Lincoln | Contracts NT |
| Deborah McLeod | Contracts NT |

Volunteer First Aid Services

| | |
|--------------------|------------------------------------|
| Katherine Allen | Community Education Officer |
| Gwynneth Balch | Volunteer Coordinator |
| Rosemary Ballinger | Volunteer Admin Assistant |
| Kally Raven | Community Education Officer |
| Hailee Skinner | Volunteer Membership Admin Officer |

Public Education & Training

| | |
|------------------|---------------------------------|
| Megan Ashton | First Aid Trainer |
| Erelia Brons | First Aid Trainer |
| Barbara Brown | Training Administration Officer |
| Angeline Butler | Training Administration Officer |
| Ivan Kitney | First Aid Trainer |
| Daniel Macmillan | First Aid Trainer |
| Catherine Perry | First Aid Trainer |
| Tracy Rowe | First Aid Trainer |
| John Rushton | First Aid Trainer |
| Michael Ryan | First Aid Trainer |
| Ian Van Munster | First Aid Trainer |

Paramedic Training College

| | |
|----------------|---|
| Jeffrey Buteux | Paramedic Education Officer |
| Brenda Delisle | Paramedic Education Officer |
| Fiona Sylva | Paramedic Education & Development Coordinator |

Sales

| | |
|-----------------|-----------------------------------|
| Bridget Horder | First Aid Restocker |
| Erica Nichols | Sales Support Officer |
| Darshirni Raman | Contracts & Sales Support Officer |
| Timothy Sherry | First Aid Restocker |

Workshop

| | |
|-----------------|---------------------------------|
| Sean Anderson | Vehicle Maintenance Officer |
| Leanne Castro | Workshop Administration Officer |
| Alan Clarke | Purchasing/Stores Officer |
| Zebadiah Cooper | Apprentice Mechanic |
| Sean Cummins | Vehicle Maintenance Officer |
| Mark Grahame | Vehicle Maintenance Officer |
| Maxwell Mace | Storeperson |
| Donald Murfett | Vehicle Maintenance Officer |
| Rory O'Connor | Vehicle Maintenance Officer |





Katherine

Paramedical Staff

| | |
|-------------------|---------------------------|
| Kate Blackwood | Student Paramedic |
| Rhys Dowell | Qualified Paramedic |
| Ashlee Elton | Qualified Paramedic |
| Dean Featherstone | Qualified Paramedic |
| Suzanne Forwood | Qualified Paramedic |
| Troy Jones | Student Paramedic |
| Lorinda Knox | Qualified Paramedic |
| Mandy Paradise | Officer-in-Charge |
| Tracey Ramm | Qualified Paramedic |
| Michael Tsang | Graduate Intern Paramedic |
| Hugh Wirth | Student Paramedic |

Corporate Services

| | |
|---------------|--------------|
| Wendy Jackson | Receptionist |
|---------------|--------------|

Nhulunbuy

Paramedical Staff

| | |
|-------------------|---------------------------|
| Aaron Brooks | Qualified Paramedic |
| Kym Harris | Student Paramedic |
| Reece Ravlich | Officer-in-Charge |
| Carri-Lee Russell | Graduate Intern Paramedic |

Tennant Creek

Paramedical Staff

| | |
|------------------|---------------------------|
| Belinda Stagoll | Graduate Intern Paramedic |
| Frances Stringer | Qualified Paramedic |
| Amanda Suters | Trainee Paramedic |
| Rachael Walker | Qualified Paramedic |
| Robert Webster | Officer-in-Charge |



Volunteer First Aid Service Members

Sue Adams
Alfiyyah Al Jonaedi
Erica-Lee Alldridge
Ashlee Allegretto
Tanayah Allegretto
Bella-Rose Allegretto
Ericka Allen
Sophie Allman
Bryce Alolor
Martin Anderson
Despina Andreau
Tiarna Arbon
Wyatt Arbon
Jasmine Arbon
Brian Ardley
Maddison Ashford
Yvonne Ashton
Glen Auricht
Pamela Baker
Kiara-Jean Baker
Jeananne Baker
Cheyanne Baker
Ruby Ballantyne
Rosemary Ballinger
Maureen Barnes
Corbin Barry
Olivia Bartlett
Miriam Barwell
Dawn Bat
Helen Baxter
Brendon Bayliss
Ebonney Baynes
Paul Berry
Tyler Bevan
Wayne Bevan
Kevin Blake
Nicole Blankenspoor
Ngairé Bogemann
Ava Boja
Tameka Borton
Elisabeth Boyle
Yonathon Boyle
Melanie Bramley
Indianna Bramley
Charlotte Bramley
David Brine
Jacob Brine
Cameron Brodie
Alan Bromwich

Aaron Brooks
Micaela Browell
Sarah Brown
Kieran Brown
Nicole Brown
Bradley Brown
Devlyn Brown
Nerissa Brumby
Brett Butler
Angie Butler
Adele Buzza
Samantha Cameron
Helen Carlow
John Carman
Emily Carrigan
Kelly Carrigan
Shanay Carter
Lynette Chambers
Hau Yiu (Jodie) Chan
Charlene Chin
Roland Chin
Brian Ch'ng
Patrick Chow
Marcel Clark
Aldrich Cloete
Lauren Coghill
Susan Coghill
Bruce Coghill
Liane Colaco
Liam Colaco
Hayliegh Cole
Casey Collins
Susan Coombs
Darcy Coombs
Kayne Cooper
Breannah Corpus
Rachel Cotton
Haydn Coulton
Ella Court
Michael Cox
Anthony Craig-Smith
Chelsea Cran
Lionel Crompton
Aidan Cross
Tessa Cubillo
Tanisha Cubillo
John Cubillo
Aidan Daly
Caitlin Darby

Anthony David
Joshua Davidov
Gabrielle Davidov
Jonathan Davies
Nikki Davies
Marcia Dawson
Tara Dawson
Leon De Marinis
Shaun Dennis
Axl Dethmore
Brett Devitt
Hannah Devon
Ada Dixon
Mark Domjahn
Rhys Dowell
Virginia Dowson
Christopher Drew
Miranda Drover
Kameron Dunser
Frank Dunstan
Michael Eggleston
Alysha Eggleston
Chantelle Elambo
Leanne Eltagonde
Abigale Eltagonde
Ashlee Elton
Garry Eraly
Jonathan Fallu
Malcolm Farnsworth
Dean Featherstone
Jade Fejo
Chloe Ferguson
Mark Ferguson
Ben Finocchiaro
Jai Florian
Suzanne Forwood
Korbyn Frean
Kristina Fuderer
Thomas Fuderer
Michael Gablonski
Ben Gannon
Naomi Gardiner
Christine Gardiner
Chanel Gardner
Monica Gardner
Bruce Garnett
Craig Garraway
Emma Gaskon
Theofilos Gialamas

Grace Goodlet
Ryan Gordon
Gemma Gray
Ronald Green
Pete Guggisberg
Kirah Gustafson
Alice Hageman
Alison Haines
Alyssa Hancock
Benjamin Hankin
Justin Hankinson
Claire Harris
Sequoia Haskell
Michael Hatfield
Sophie Hawke
Anne Hein
David Heitkonig
Beverley Hellyer
Brock Hellyer
Ingrid Herbert
Felix Ho
Rodney Hocking
Teresa Holdsworth
Arnah Holland
Ebony Hollemans
Paris Hooper
Seth Houslow
Emily Hughes
Amy Hughes
Reagan Hughes
Sarena Hyland
Taren Hyslop
Janelle Inkster
Kristy Janssen
Deon Joe
Lindon Johnson
Amanda Johnson
Emma Johnson
Zoe Johnston
Sara Johnston
Sian Jones
Roslyn Jones
Taina Jones
Chenoa Jones
Putrianastasia Jonker
Shalini Kaiser
Shivani Kaiser
Juana Katzer
Julia Keane



Shelly Keenan
 Georgina Kefaloulous
 Irene Kelly
 Patrick Kelly
 Schyler Kennedy
 Krystal-Rose Kent
 Nikita Kerney
 Fran Kilgariff
 Prudence King
 Lesley King
 Patricia King
 Anthony Kleidon
 Kiran Klessa
 Barbara Klessa
 Alan Klishans
 Bridget Knight
 Lowitja Knight
 Paniny Knight
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 Lorinda Knox
 Michael Koehler
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 Adrian Lipke
 Douglas Lipke
 Valmai Lloyd
 Geoffrey Lohmeyer
 Jessica Longe
 Anthony Longe
 Geovani Lopes
 Jayde Lowe
 Zac Lucev
 Malena-May Luta
 Latoya Luta
 Zachary Lutze-Gunner
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 Leonie McCoombes
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 Michael McKay
 Lachlan McKee
 Alexie McKellan
 Marion McLauchlan
 Sarah McLaughlin
 Narelle McLaughlin
 Luke McLaughlin
 Hayley McLaughlin
 Stephanie McMillan
 Jessica McMillan
 Sonny McQuinn
 Strati Melas
 Liam Meyer
 Nathalie Meyer-Zbinden
 Brendan Mifsud
 Natalia Mijota
 Elleana Miles
 David Miles
 Nathan Miller
 Taylar Mills
 Khim Mills
 Rebecca Minshull
 Elizabeth Misob
 Zachary Mitchell
 Nina Moniz-Wakefield
 Peter Monks
 Michael Mooney
 Skevos Moores
 Chrisovalantou Moores
 Sevasti Moores
 Nicholas Morgan
 Jemma Morick
 Meagan Morris
 Rosemary Mott
 Abbey Muldoon
 Christopher Mullen
 George Muller
 Kiana Murphy
 Patrick Murray
 Julie Murray
 Kieza Mutagia
 Sharon Nagle

Ankith Nair
 Brendan Newley
 Tran Nguyen
 Caitlin O'Donnell
 Kerry-Ann O'Donnell
 Zachary O'Donnell
 Kaylyn O'Dwyer
 Catherine Olango
 Warren Oliver
 Olumide Olusoji
 Lynne O'Meara
 Ronald Owen
 Kate Owen (Anning)
 Demi-Lee Palmer
 Mandy Paradise
 Alexandra Parchert
 Racquelle Patterson
 John Payne
 Lee Payne
 Gregory Payne
 Stephen Peers
 Ryan Pellegrin
 John Phillips
 Louise Phillis
 Samantha Pini
 Sarah Pini
 Michael Pitt
 Rebecca Pitt
 Jennifer Pitt
 Natalie Pitt
 Bradley Pitt
 Jakrapan Piyo
 Peter Poole
 Peter Poole
 Dakota Pope
 Rachel Possingham
 Isaac Possingham
 Emily Post
 Janet Powick
 Marcus Pownall
 Henri Raafs
 Ariel Racines
 Brendan Racines
 Tracey Ramm
 Joshua Ranie
 Kelly Raven
 Shannon Raven
 Makaylia Ravlich
 Reece Ravlich
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Karla Reardon
 Matthew Redman
 Scott Reed
 Fiona Reid
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 Heath Renshaw
 Trevor Riley
 Tessa Ritchie
 Dave Robinson
 Chad Robinson
 Kalyca Robinson
 Dana Robson
 Rory Rose
 Sheryl Rossiter
 Benjamin Rowley-Janssen
 Jaime Rowley-Janssen
 Tanea Rudder
 Stephen Rudder
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 Phillip Sampson
 Amelia Sands
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 Jan Schmitzer
 Emaly Scholefield
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 Troy Singleton
 Hailee Skinner
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 Faith Solo
 Simon Spillet
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 Karl Staben
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 Jessica The
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 Scott Thornton
 Desmond Thornton
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 Chloe Wong
 Ryan Woods-Rowe
 Nolan Woolley
 Tuoi Hong Vo (Sar Yo
 Lynelle Young
 Maria Zuglian



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Trepang
Services

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Katherine Junior Rugby League
Lions Club Alice Springs
Martin Scaife
Nhulunbuy Motorcycle Club
Nhulunbuy Speedway
Palmerston Regional Business
Association
Palmerston RSL Club
Telstra Shop Palmerston
TIO
Ulysses Club Inc.

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Darwin City Council

Donations up to \$1000

Nhulunbuy Motorcycle Club

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Paspaley Pearls
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Sunrise Health Service

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R Andrews
Christmas in Darwin Association
Clean Up Australia Day
Ross Finocchiaro
Francesco Ferrone
Bob Gale
Gove AFL
Gove Touch Association
Rodney Hocking
Vivienne Horwood
Indian Cultural Society
Ingrid Koch
Lions Club Alice Springs
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MV & J Osborne
NT Police Golf Club
Pacific Aluminium
Margaret Patzwald
Peter Poole
Kelly Raven
Rotary Club of Nhulunbuy
R Tester
Gloria Walet
Lynda Witwicki



INTEGRITY



RESPECT



QUALITY



DEDICATION



COMPASSION

