

St John Ambulance Australia (NT) Inc.
2012/13 Annual Report



FECS



CONTENTS

Aims and Objectives	2
Committee Members	3
Order of St John	4
Chairman's Report	6
Training Branch Report	8
Commissioner's Report	12
Community Education	15
Treasurer's Report	18
Territory Staff	26
Volunteer Hours	28
Staff Listing	30
Volunteer Members	34
Supporters	37

Aims and Objectives



FUNCTION OF ST JOHN

St John delivers to all Territorians:

- ✓ A comprehensive emergency ambulance service; under contract with the Northern Territory Government;
- ✓ A non emergency ambulance patient transport service;
- ✓ A fully staffed 24 hour Communications Centre;
- ✓ A dedicated team of qualified first aid volunteer personnel to attend social, sporting, cultural and other well attended community events;
- ✓ A dedicated training arm specialising in public, community and industry-specific first aid training;
- ✓ Paramedic education and training;
- ✓ Youth support and training through a cadet movement;
- ✓ Contract paramedical services to assist and support the mining production and special project industries both on and off-shore;
- ✓ Corporate support to its operational arms and activities;
- ✓ A Sales department that supplies an extensive range of first aid kits, medical consumables and pre hospital medical equipment;
- ✓ A fully equipped workshop delivering custom vehicle, ambulance modifications and general servicing to members of the public;
- ✓ A continually developing Community Education program, servicing schools (pre-school to university), vacation care, child care centres and other community groups, teaching the basics of First Aid;
- ✓ A Community Care program providing comfort, friendship and support to the young, frail, aged and less fortunate members of our community.

THE ORDER

The Order of St John is one of the oldest existing orders of chivalry in the World. Our tradition of Christian charity and service dates back to the 11th century. Our mottos are “Pro Fide” and “Pro Utilitate Hominum”, the English translations of which are “For the Faith” and “For the Service of Humanity”.

In the Northern Territory, the affairs of The Order are administered by St John Ambulance Australia (NT) Inc. The governing body within this Incorporated Association is known as the St John Board.





OFFICE BEARERS

Deputy Prior

Her Honour, The Honourable
Sally Thomas AM DStJ
The Administrator of the Northern
Territory

Patron

Mr Duncan McNeill KStJ

President

Vacant

Chairman

Mr Michael Mooney AM KStJ

Vice Chairman

Ms Frances Kilgariff MStJ

Treasurer

Mr Roland Chin OStJ

Secretary

Mr Ross Coburn CPA FAICD CStJ

Board Members

Mr Steve Peers OAM KStJ
Chief Justice Trevor Riley KStJ
Dr Lionel Crompton KStJ
Prof. Jan Schmitzer KStJ

STRATEGIC MANAGEMENT GROUP

Mr Ross Coburn CPA FAICD, CStJ
Mr Michael McKay ASM OStJ
Mr Brendan Quirke CStJ
Mr Royce Andrews

SENIOR MANAGEMENT

Chief Executive Officer

Mr Ross Coburn CPA FAICD CStJ

Director of Ambulance, Operations

Mr Michael McKay ASM OStJ

Director Education and Training Services

Mr Brendan Quirke CStJ

First Aid Training Manager

Ms Annetta Albanese MStJ

Corporate Services Manager

Mr Royce Andrews

Support Services Manager

Mr Kevin Blake OAM OStJ

Operations Manager

Mr Craig Garraway OStJ

Medical Director

Dr Malcolm Johnston-Leek

Human Resources Manager

Mrs Simone McInerney

Manager Volunteer First Aid Services

Mr Stephen Peers OAM KStJ

Paramedic Education Manager

Mr Bradley Sanderson

Group Purchasing and Procurement Manager

Mr Peter Sargeant

Safety and Wellbeing Manager

Ms Tamara Thompson

Contracts & Sales Manager

Mrs Tracy Watts MStJ

Officers In Charge (OIC)

Ms Mandy Paradise MStJ (Katherine)
Mrs Lynda Witwicki (Tennant Creek)
Ms Natasha Schuman (Nhulunbuy)

PROFESSIONAL ADVISORS

Auditors

Merit Partners Chartered Accountants

Bankers

Westpac Banking Corporation

Solicitors

Ward Keller

Insurance Brokers

Marsh Pty Limited

Order of St John



KNIGHT OF GRACE

Mr John Anictomatis AO
Mr Austin Asche AC QC
Mr Alan Bromwich OBE RFD
Dr Lionel Crompton
Mr Ted Egan AO
Mr Duncan McNeill
Mr Michael Mooney AM
Mr Tom Pauling AO QC
Mr Stephen Peers OAM
Mr Peter Poole
Chief Justice Trevor Riley

DAME OF GRACE

Administrator of the Northern Territory Her Honour the Honourable Sally Thomas AM
Mrs Jeannette Anictomatis
Dr Valerie Asche
Mrs Angelina Butler
Ms Nerys Evans
Mrs Lesley King
Mrs Tessa Pauling

CHAPLAIN

Bishop Gregory Thompson

COMMANDERS

Mr Stephen Baddeley
Mr David Baker OAM
Mr Ross Coburn
Mrs Marian Grayden
Mr Brendan Quirke
Mr Noel Talbot

OFFICER

Mrs Gwyn Balch
Mrs Dawn Bat
Mr Kevin Blake OAM
Mr Rodney Bramley
Mr Alan Caust
Mr Roland Chin
Ms Sue Cooper
Ms Virginia Dowson
Mr Craig Garraway
Mrs Debbie Garraway
Mr Frank Haydock
Mrs Barbara Henderson
Mr Bruce Jones
Mrs Roslyn Jones
Mrs Lenaire Keatch
Mr Grant Keetley
Mrs Patricia King
Mr Phillip Langdon
Mrs Mandy Langdon
Mr Michael McKay
Mr Patrick Murray

MEMBERS

Ms Annetta Albanese
Ms Sonya Arnold
Mr Glen Auricht
Mrs Rosie Ballinger
Mr Paul Berry
Mr Wayne Bevan
Mr Gordon Bowman
Mr Brian Ch'ng
Mrs Marcel Clark
Miss Lucy Cooper
Mr Craig Cousins
Mr Mark Cullenane
Mr Glen Denmeade
Mr Wayne Dillon
Mr Frank Dunstan
Mr Mark Ferguson



MEMBERS (CONTINUED)

Mr Bruce Garnett
 Dr Gerald Goodhand
 Mr Justin Hankinson
 Mr Rodney Hocking
 Mr Frank Hoschke
 Mrs Jessica Hoschke
 Mrs Joan Hunt
 Mr Geoff Kain
 Mrs Doreen Kerr
 Ms Frances Kilgariff
 Mrs Sylvia Klonaris
 Mrs Vicki Macmillan
 Dr Arun Mahajani
 Mr Brian Males
 Mr Paul Maybank
 Mrs Kimberlee McKay
 Mr Gordon Milne
 Mrs Christine Nathanael
 Mr Mark O'Shaughnessy
 Ms Romaine Oorloff
 Ms Kate Owen
 Mr Ron Owen
 Mrs Mandy Paradise
 Mr Greg Payne
 Mrs Lee Payne
 Mrs Donna Peters
 Mrs Ellen Pitts
 Mr Warren Purse
 Mr Henri Raafs
 Mrs Kelly Raven
 Mrs Makaylia Ravlich
 Mr Adrian Rossiter
 Mrs Sheryl Rossiter
 Mr Stephen Rudder
 Mr Martin Scaife
 Dr Jan Schmitzer
 Mr Garry Schoolmeester
 Ms Regina Sellar
 Mr Peter Simms
 Mr Richard Skinner
 Mrs Sue-Ellen Skinner

Mr Simon Spillett
 Mr Ian Spooner
 Ms Donna Stone
 Mr Walter Talbot
 Ms Christine Turner
 Mr Norman Turner
 Mr Rees Vandermolen
 Mrs Tracy Watts
 Mr Peter Winckler





CHAIRMAN'S REPORT

Welcome to the 36th Annual Report on the activities of St John Ambulance Australia (NT) Inc. You will find within this document, reports from Commissioner, Mr Steve Peers, Chair of Training, Prof. Jan Schmitzer and Treasurer, Mr Roland Chin. My report, therefore concentrates on developments relating to the Order, Board and the Ambulance Service.

Office Bearers for this year, were myself, Fran Kilgariff (Deputy Chair), Dr Lionel Crompton (Ambulance Service), Prof. Jan Schmitzer (Training), Roland Chin (Treasurer) and Steve Peers (Commissioner). To them - and also to Board Member, Chief Justice Trevor Riley - I extend my thanks for their continued support throughout year. The position of President is currently vacant. I would like to take this opportunity to thank Alan Bromwich for his years as President as well as the many other positions that were held during his time with St John.

We were honoured to host the St John Ambulance National Member Convention in Darwin this year, with a high attendance of delegates from around the country. We held some truly unique Territory events, with highlights being the Gala Dinner held at Crocodylus Park, the church service at Christ Church Cathedral and morning tea that followed at the Supreme Court. Thank you to staff, the Office of Her Honour the Administrator and Chief Justice Riley for their support.

During the Member Convention, we were delighted to celebrate the launch of "Awkward Hours, Awkward Jobs" by our very own member Frank Dunstan. This book is a remarkable achievement by one of our dedicated volunteers that documents the extraordinary contribution of staff and volunteers throughout St John's challenging, yet fascinating history. I would like to pass my congratulations on to Frank on an outstanding publication and to personally thank all the staff and volunteers who contributed to the great success of the National Member Convention, I am very proud of all your efforts.

During our Annual Investiture and Graduation Ceremony hosted by Her Honour the Honourable Sally Thomas AM DStJ, Administrator of the Northern Territory, the following awards were presented:

Commendations:

Mr Steve Russell - Bronze

Promoted to Commander:

Mr Ross Coburn

Promoted to Officer:

Mrs Gwyn Balch

Ms Virginia Dowson

Mrs Deborah Garraway

Admitted to the Order as Member:

Mr Bruce Garnett

Mrs Kate Owen (Anning)

Ms Mandy Paradise

Mr Henri Raafs

Mr Stephen Rudder

Mrs Regina Sellar

Service Bars:

5 years

Megan Ashton

Janna Auricht

Brett Butler

Brian Ch'ng

Adrian Cousins

Michael Hatfield

Tristan Hatcher

Terri-Lynn Miles-Morland

Peter Monks

Donna Paradise

Stephen Rudder

Sue-Ellen Skinner

Emma Trenerry

Kylie Killalea

Samantha King

Robyn Wilson

10 years

Nick Bigwood

Natalie Higgins

Rory O'Connor

Warren Purse

Terre Renzi

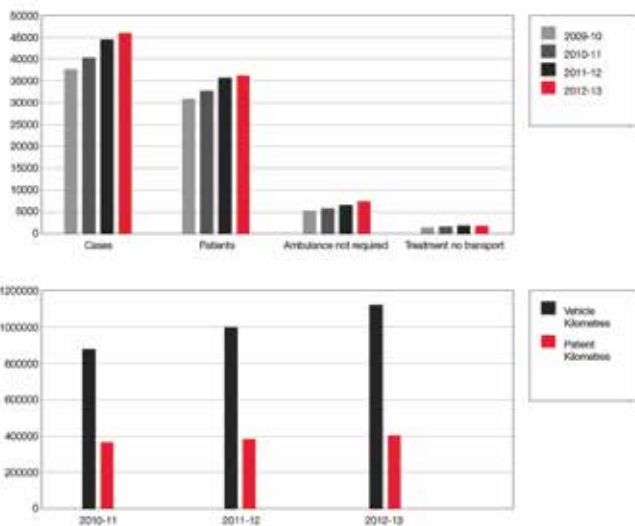
Tony Wood

15 Years

Gwyn Balch

I would like to extend my thanks and congratulations to all of those who won an award. Your valued contribution does not go unnoticed.

During the 2012-2013 year, St John Ambulance Australia (NT) Inc. experienced increases in activity, across all areas, with Ambulance vehicles travelling 1,123,656 kilometres (up 11.8%), whilst in the process of transporting 36,578 patients (an increase of 1.9%), on 46,138 cases (up 3.8%). These increases certainly reflect the workload pressures being identified in all Regions and in our Communications Centres, who received 44,985 **000** calls in this year.



Once again, our annual Paramedic of the Year Awards were coordinated by the Rotary Club of Darwin Sunrise, a role they have undertaken for the past 13 years. These awards recognise the commitment and dedication of paramedics across the NT. Our host for the event was the Honourable Dave Tollner, Minister for Health. We received 34 nominations, a record number and an outstanding acknowledgement of the work our paramedics do right across the Territory. Congratulations to last year's winner, Erin Maczkowiack from Darwin. You are an inspiration to us all and we are very proud of the work all our paramedics undertake under often trying circumstances.

In May, we launched the inaugural St John Ambulance Charity Golf Day, with 204 players and 36 sponsors supporting the event and contributing to a tremendously successful day. All of the proceeds from the day continue to support the work of our wonderful volunteers. My thanks to all who contributed to making the day a success, in particular Debbie Garraway and Marion Elix.

Stemming from the event, we are pleased to welcome to the St John NT family, a number of new supporters. I would also like to take this opportunity to say a grateful thank you to regular supporters who joined us as part of both the National Member

Convention and the Charity Golf Day. Our thanks go to the following local businesses who have given us their support:

- | | | |
|---------------------------|---------------------------------------|--|
| Area9 | Gardens Park Golf Links | Palmerston Mobile Shop |
| Ausfuel | Grice Group Trepanng Services | Paspaley Pearls |
| Aussie Signs | Hardy Aviation | Paul Arnold |
| Blacker Investments | Health Workforce Australia | Real Estate Central |
| Bridge Toyota | ISIS | REINT |
| Channel 9 | Jape Furnishing | Sports Agencies |
| Charles Darwin University | Laerdal | Territory Uniforms |
| Choices | Latitude Travel | The Byron Group - Emergency Transport Technology and DHS Emergency |
| Colemans | LJ Hooker | Thrifty |
| CSG | Lowrys | TIO |
| Elders Limited | Merit Partners | Top End Pest Control |
| FCm Travel | OAMPS | Ward Keller |
| Ferno | Palmerston and Litchfield Rotary Club | Westpac Commercial |
| Fuji Xerox | | |

Our Community Education Program continues to be remodelled into an appropriate delivery model that will see us working towards our goal of making "first aid a part of every Territorian's life". The demand from schools across the Territory is on the rise and the community support and sponsorship of this program is significant.

An area of continual concern is the lack of supervision within the Communications Centre and I know the long term negotiations with Government and from within, will continue until a suitable resolution is achieved.

My thanks also go to all of St John's business colleagues, the Health Minister and the NT Government, Board Members, Volunteers, Staff and Friends of St John for yet another successful year. We are privileged to have dedicated and knowledgeable staff and members and I thank you all for your efforts. A special thank you to Ross Coburn and Debbie Garraway for their help to me and the Board during the past year.

Michael Mooney, AM KStJ



TRAINING BRANCH REPORT

Paramedic Education (key achievement)

The 5th April 2013 welcomed the formal launch of the academic partnership with Edith Cowan University for the delivery of a Bachelor Degree qualification for all new Paramedical staff. Edith Cowan representatives included the Executive Dean of the Faculty of Computing Health and Science, Professor Ken Greenwood and the Head, School of Medical Sciences, Associate Professor Moira Sim.

First Aid Training (key achievement)

St John-NT commenced delivery of a number of updated/new First Aid Units of Competence included in the Health Training Package Version 5. Updated units included: HLTF311A Apply First Aid; HLTF404C Apply Advanced Resuscitation Techniques and HLTF412A Apply Advanced First Aid. Trainers received training/information covering the requirements for the delivery and assessment of these units prior to their delivery and I must congratulate everyone for their preparation, something that has been evidenced by the continued positive feedback we receive. I also acknowledge our Training Administration team whose job it was (and still occasionally is), to explain the changes to people making enquiries/bookings, for the successful manner by which they have been able to handle this.



Purpose: Supporting Volunteer First Aid Services (VFAS).

New Trainers: The encouragement, support and mentoring provided to new members of the team during their Induction Program, by those who have already completed it is wonderful and I thank everyone involved at this level.

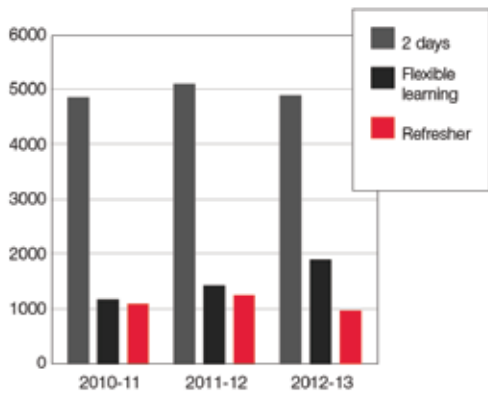
Apply First Aid: Learner enrolments for the past year experienced a slight decrease when compared with the previous year.

Apply First Aid Format	2012-2013	2011-2012	%age +/-
2 day face to face	4,849	5,119	-5.5%
1 day flexible learning	1,781	1,409	+21%
1 day refresher	968	1,180	-22%
Total	7,598	7,708	-1%

The primary impact during the past year was the rapidly increasing number of first aid training providers in the NT, from six, 18-24 months ago, to twenty five. Many providers commenced their local operations since the ramping up of the Inpex project, some on a fly in-fly out basis, some are employed by/sub-contracted to, interstate companies who have won Inpex contracts, some offer specific qualifications (e.g. Security) of which first aid is a unit within the qualification and others fill breaks in their training calendar by offering first aid during 'down-time'.

Flexible Learning: The Flexible Learning format continues to increase in popularity with this format accounting for just over 21% of all Apply First Aid enrolments.

Refresher: In May 2013, the NT joined with other St John jurisdictions and ceased offering the Apply First Aid (refresher) course. Changes to the Apply First Aid unit of competence have meant it is not possible to offer a Refresher course against the new unit.



Cost of training: Accredited First Aid courses are included in the nationally endorsed Health Training Package which is 'owned' by the Community Services and Health Industry Skills Council (CSHISC). Changes made by CSHISC to the content of first aid programs have caused a significant increase in the resources required to deliver and assess the training and consequently, for delivery costs. To keep fees competitive we have not passed on these costs.

Further changes to the first aid units are likely, changes which will again require an increase in learning resources and assessment tools. Along with the increased costs associated with delivering accredited first aid training we continue to experience ongoing wage, travel, equipment repair and maintenance, fuel and other associated course resource cost pressures.

Training with Central Desert Shire: For the 2nd consecutive year we worked with the Central Desert Shire (CDS) for the delivery of first aid training for communities in Central Australia. This year's program, whilst very well received by the learners who participated, was not as busy as the previous year. Advice to St John NT has identified that the funding which was being accessed for the First Aid Training Project is now been made the responsibility of a Federal Government authority and it is unlikely this will be an ongoing opportunity at any time in the foreseeable future.

The Bern Kilgariff Award: The 'Bern' is an award named in memory of Bern Kilgariff, a long standing, committed member of the St John NT Board and tireless advocate for all things St John in Alice Springs. The Bern Kilgariff Trainer Award is presented every two (2) years to coincide with the Spark of Life conference and includes supported time-off, travel to and from the conference venue, accommodation whilst away, attendance at the conference and the conference dinner. This year's award was presented to Trainer Amanda Brain and I congratulate Amanda for this achievement.

Courses delivered: 7% increase in the total number of all courses delivered during the current reporting period when compared with the previous year. With extra courses being delivered, participation was more spread out among the available courses with many programs being under-subscribed with 4-5 empty spaces





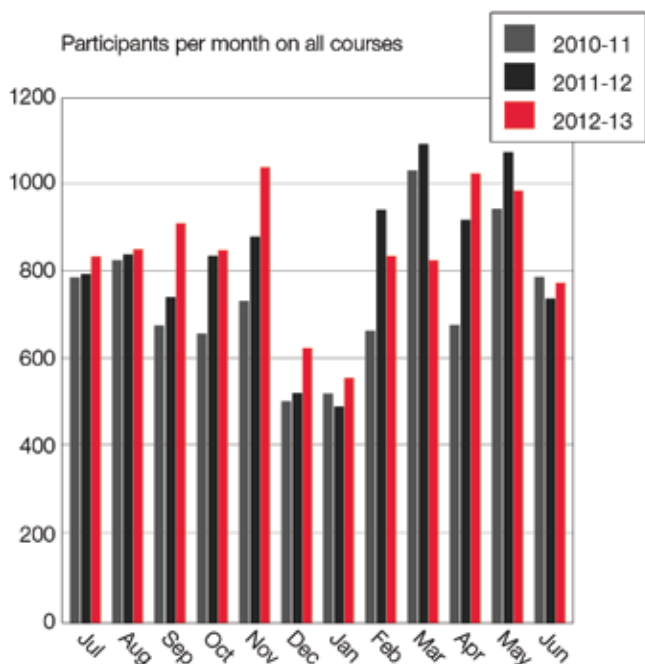
Annual Trainer Workshop: The Annual Trainer Workshop was attended by First Aid Trainers from across the NT. A diverse day was structured and included sessions covering:

- ✓ Work Health and Safety including the Code of Practice for First Aid in the Workplace;
- ✓ Discrimination, Harassment and Bullying;
- ✓ Trainer morals and standards;
- ✓ St John-NT Volunteers and Community Education;
- ✓ Glucagon Training;
- ✓ Fire Extinguisher training and
- ✓ Annual CPR and Advanced Resuscitation skill reviews.

PARAMEDIC TRAINING COLLEGE. OUR YEAR.

Staffing: The Paramedic Training College (PTC) is staffed by 4 members, Brad Sanderson (Paramedic Education Manager), Jeff Buteux and Brenda Delisle (Paramedic Education Officers) and Michelle Wilson (PTC Administration Officer). PTC has been supported in the clinical training area by Steve Johnston, a Senior Lecturer at Edith Cowan University's School of Medical Sciences.

Extended Care Paramedic: Extending the role of Paramedics is a project which is part of Health Workforce Australia's Expanded Scope of Practice program. The St John NT Project Manager is Brad Sanderson with significant support being provided by Brenda Delisle. In hindsight, this may have been a project more appropriately managed by the Ambulance Service, however PTC is pleased to be in a position to provide this important assistance. Extended Care Paramedics (ECPs) have an advanced knowledge and skill base that enables them to treat certain patients in their homes or own environments without requiring transport to hospital. The focus of this work is on building a sustainable health workforce to ensure that all Australians, no matter where they live, have access to the health care they need.





General activities

- ✓ Working in conjunction with the Director of Ambulance Operations and Contract and Sales Manager, establishing a practice scope for Contract Paramedics working mine site placements as 'Medics'.
- ✓ VET sector student records must be retained for a period of 30 years. PTC has been steadily working on migrating the plethora of paper based student files held by PTC to electronic files.
- ✓ Australian Skills Quality Authority required preparatory work for the addition of the Certificate III in Emergency Care to our scope.
- ✓ Paramedic Education Officer Jeff Buteux finalised the drafts of the Clinical Practice Manual and facilitated a number of Paramedic Professional Development sessions.
- ✓ A significant advancement in the Paramedical clinical training area has been the establishment of the SJANT Ambulance Sim Lab featuring:
 - 8 x High Definition cameras to view and record scenarios;
 - Includes all equipment as per current road use and new trial equipment;
 - Mounted flat screen for training video and scenario review;
 - Dedicated scenario area indoors with outdoor capacity;
 - Incorporates fully wireless iSim interactive scenario manikins;
 - One-way instructor viewing area, reduces participant stress in scenarios.

In Conclusion. Meeting the learning needs and expectations of the diverse groups of participants who choose to train with St John NT is equally challenging and rewarding. It is a credit to all members of our Team for the manner by which they have

been able to adapt and adjust to meet the demands of this ever changing environment. I warmly acknowledge and sincerely thank the entire Training Team, the Trainers and Educators (full-time, part-time and casual), the Training Administrative staff and all other St John NT members who in some way contribute to the Branch.

My thanks also goes to Brendan, Annetta and Brad for their continued support and CEO Ross Coburn and Corporate Services Manager Royce Andrews for their invaluable contributions to the Training Branch.

Prof. Jan Schmitzer MStJ





COMMISSIONER'S REPORT



When we started looking at the year ahead we planned to spend extended time discussing subjects such as the implementation of the Work Health and Safety Policy, Structure and Policy reviews, Patient Transport Service opportunities for volunteers and challenges with training for our members. Now, having the opportunity to reflect on the past twelve months, we have continued rewarding and recognising our members, planning and hosting the National Member Convention and celebrating our history with the launch of the wonderful book written by Frank Dunstan as well as the above mentioned subjects. After being in the organisation for over thirty years I am thrilled that a comprehensive book has been written about the extraordinary contribution of the volunteers and staff of St John in the Northern Territory. Frank is to be commended for his book, "Awkward Hours, Awkward Jobs". This year we look forward to celebrating, with the Darwin Adult Division, 60 years and the Tennant Creek Division 50 years of volunteer service.

I have been fortunate in that I have been able to visit most divisions in the past twelve months. This is such an important element of my job and gives me an opportunity to talk to members and witness first hand their training as well as discuss any difficulties they may

have. The Personal Development Review document was created a few years ago as a tool to be used by Superintendents for the development of their members. When visiting one division for their inspection I was delighted to see that a part of the night had been allocated for me and the Superintendent to meet with each member individually to discuss their progress. Some divisions also included Ophthalmic Week activities in their training calendar to highlight the work of this most important branch of our organisation. It is also heartening to see Divisions coming together in social and friendly competition such as the annual bowling challenge and also the interaction of members attending group training nights.

Hailee Skinner was employed in the Volunteer Office in July 2012 to cover six months maternity leave for Jamie Moores, however, after Jamie resigned in October Hailee was appointed permanently into the position of Volunteer Administrative Assistant. We also welcomed Regina Sellar to the Volunteer Staff team working with the Community Education Team based in Alice Springs.

On Sunday 30th September the 2012 Cadet Competitions were planned to be held at the Howard Springs Nature Reserve, however, due to heavy rain they were transferred to the Palmerston Volunteer Centre. Despite the last minute dash to change venues and set up bush scenes inside, the competitions all went to plan. The Band Division members won all three sections; Team – Luke McLaughlin, Alexandria Chin and Ben Finocchiaro; Individual - Ben Chow and Cadet Leader - Sarah McLaughlin. Competition Manager, Hailee Skinner coped very well under very difficult conditions. The winners of the competition represented the NT at the National First Aid Competitions held in Tasmania in January, 2013. The NT contingent of 16 cadets and 3 adults included cadets from Nhulunbuy, Katherine and Band Divisions.

The Dry Season in the NT is an extremely busy period for our public duties, so in September 2013 a "Thank You BBQ and Major Debrief Night" was held at the Parap Centre. This was an opportunity for members to provide feedback on the duties they had attended throughout the year, some of the topics raised included; skill levels of members at duties, equipment, public relations at duties, planning & communication and health & safety.



The introduction of the Patient Transport Service (PTS) for volunteers who have achieved Advanced Responder status is almost completed. The PTS package for volunteers will include copies of all relevant policies and manuals for all equipment used in the vehicles.

Work, Health and Safety awareness of our members has always been a priority, however, since the appointment of a full time officer within St John, a more formal approach has been adopted. Hailee Skinner has been appointed as the Work Health and Safety Representative (WHSR) for the Volunteer Office and Kelly Raven as the Deputy WHSR. We have also appointed Brad Brown as the Territory Officer responsible for WHS.

The annual Volunteer Presentation Weekend held on the 17th & 18th November, 2012 was our opportunity to recognise and reward members who have delivered outstanding service to St John and the community. In addition to the presentation function and dinner and a full day meeting for Territory Officers and Superintendents, a fun activity for cadets and the annual church service were also held.

Award Recipients were:

32 years service bar

Ros Jones

27 year service bar

Dawn Bat
Simon Spillett
Christine Turner

Commissioner's Awards

Adult Volunteer of the Year

Barbara Klessa - Litchfield Division

Cadet Volunteer of the Year

Christine Gardiner - Youth Division.

Operational Support

Kirah Gustafson - Community Care

Adult Division

Palmerston

Cadet Divisions

Palmerston

2013 Peter Falkland Youth Leader

Sarah McLaughlin

14 certificates were presented to the Community Care volunteers from the Social Support and YCare Programs.

Volunteer Week is another opportunity to recognise and say thank you to the members who regularly attend public duties providing first aid services to the community. Ninety thank you letters and gift cards were distributed to members throughout the Northern Territory.

Recognition of the contribution of our volunteers is vital and this year we were very proud when Alice Springs Divisional Superintendent, Glen Auricht was named the Australia Day 2013 NT Achiever of the Year. "Volunteering is awesome" is how Glen described his experience as a volunteer when accepting the award at the Australia Day Ball. Other St John members to be recognised in the Australia Day Awards were Georgia Campbell, Kristy Janssen, Brodie Reid and Shannon Raven. Congratulations to you all.

The 2013 Richard Morris Community Spirit Award Winners, announced during Volunteer Week, are Anthony Kleidon from the Litchfield Rural Adult Division and Justin Hankinson from the Tennant Creek Adult Division. Justin Hankinson has been a member in the Tennant Creek Adult Division since 1995 and has been a very active member. Since joining Justin has held the position of Divisional Superintendent of both the adult and cadet divisions.

Anthony Kleidon first joined the Humpty Doo Adult Division in March 2010. After his proposal for a new division was approved, Anthony was appointed the first Superintendent of the Litchfield Rural Response Division.



Having the opportunity to host the National Member Convention was a great honour but also a daunting task for a small jurisdiction such as the Northern Territory. The organising committee of Debbie Garraway, Anna Russell and Gwyn Balch worked on the convention for over twelve months and are to be congratulated for their work. The convention was a great success and a terrific opportunity for some volunteers to meet members from other states and participate in the member sessions, functions and social activities. Thank you to all the volunteers who assisted with the National Member Convention.

The total number of Volunteers has increased to 471 this year, up from 428 last year. They have accumulated an impressive **42,786** Volunteer hours.

Our services would not be possible without the generous support of the general public, community and sporting organisations, businesses, government grants and our Endowment Trust sponsors. I would like to extend my sincere thanks for their donations and support. I would like to mention some of our major donors for their generous donations.

- Tour de Arnhemland
- Department of Business and Employment
- Litchfield Palmerston Rotary Club
- Palmerston City Council
- Darwin City Council
- Alice Springs Town Council
- Lions Beer Can Regatta Committee
- Brunette Downs – ABC Amateur Race Club

I would like to give a very special thanks to the Cadet and Adult Superintendents for their work each week ensuring all of our volunteers are appropriately managed and receive quality training in order for them to be able to deliver a high standard of first aid to our community. I would also like to thank the Territory Officers for their work and support and the staff of the Volunteer Office and Community Education Services – Gwyn, Rosie, Hailee, Kelly, Kathy and Regina. Special thanks to Dawn Bat and Frank Dunstan for their work throughout the year.

Steve Peers OAM KStJ JP





COMMUNITY EDUCATION

The Community Education team has expanded! As this thriving program continues to provide valuable first aid training to schools, childcare centres and community groups across the Northern Territory, the need to expand became essential. The program was successful in obtaining a \$100 000 grant through the NT Government's NT Disaster Resilience Fund. This support allowed the creation of another position that would enable the Community Education (CE) program to expand into the Southern Region of the NT. This funding also aided in the purchase of a vehicle as well as funding for the resources needed to run the program from a secondary location; manikins, bandages, stationery, furniture, uniforms, etc. The northern girls, Kathy Allen and Kelly Raven would like to welcome Regina Sellar to our happy family.

Common trends that can be seen between the 2011/12 and 2012/13 financial year include an increase in schools taking up the opportunity to have ongoing first aid training sessions for their students. For example, one session held each week over 2 or more weeks which accounts for 25% of our visits. This does not lead to an increase in the number of certificates issued but an increase in the level of skills taught to each of those students.

A new area for the Darwin CE program is teaching first aid to the patients at the Mental Health wing of Darwin Hospital. We have been visiting every fortnight since November and have found this a rewarding and challenging group. Our long association with Henbury School students came to a sad end at the end of the 2012 school year when their teacher moved to Tasmania. These special needs students had been participating in the Duke of Edinburgh Award since 2007.

One school we would particularly like to thank is Gray Primary, in Palmerston, for the generous donation of \$1 000. We taught a group of students each week during Term 4 as an elective.

Term 4 was a busy month for the Northern Region, teaching 230 middle year students at The Essington School. We also taught 200 students from St Mary's and 225 students from St Paul's Primary Schools in Darwin.

Since the creation of Regina's position in January 2013, every student attending both Bradshaw and Gillen Primary Schools

in Alice Springs have taken part in the Community Education program, a total of 388 students. We are also proud to have three long term/ongoing programs running out of Centralian Middle School. The school's PE program, The Smith Family, and the Girls Academy at CMS have been attending CE sessions on a weekly basis since the program has been available full time in Alice Springs.

All three Community Education Officers are qualified and accredited St John Ambulance NT Trainers. This has given us the opportunity to utilise down times during the school holidays and assist the Training Department in delivering public first aid courses. These courses are the perfect opportunity to promote the CE Program. We have captured quite a few bookings from students on public courses.

Throughout Australia, St John Ambulance has created and launched a new First Aid in Schools program. The aim of this program is to reach as many students as possible in schools across the country. Students will be taught a specified module for their grade level as a single basic first aid session. The launch of this new national program will lead to a change in the number of students taught throughout the Northern Territory in the upcoming year as we cater to both our ongoing sessions in schools, childcare centres and community groups and the "First Aid in Schools program".

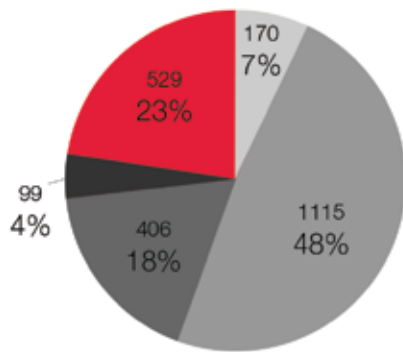
The NT Community Education Officers have been able to provide face-to-face training to 3021 Territorians of all ages and also participated in shows, expos, forums and career days, with over 1410 members of the public attending our promotional stands.

Kathy Allen

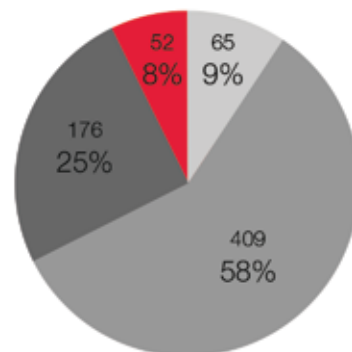
The Community Education Program has provided face-to-face training to 3021 Territorians across schools, childcare centres and community groups.



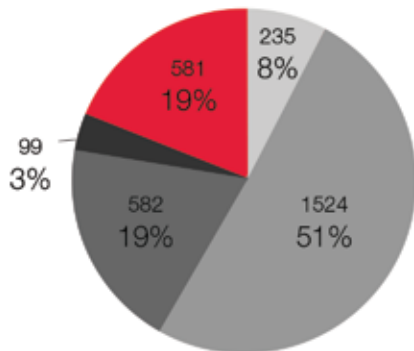
Northern Region - Certificates Issued 2012/2013



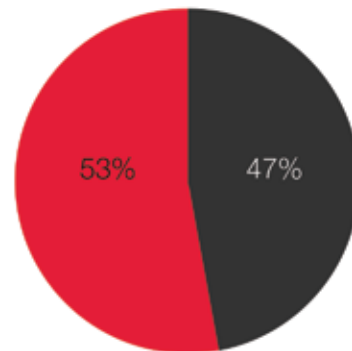
Southern Region - Certificates Issued 2012/2013



Community Education NT - Certificates Issued 2012/2013



969 Territorians are now familiar with the inside of an ambulance



85 Schools, Community Groups and Childcare Centres = 3021 Certificates issued. 40 of these visits included an ambulance





COMMUNITY CARE SERVICES

The 2013 National Member Convention was an opportunity to network with other Community Care managers and to arrange for the sharing of resources already developed, which will assist with starting new programs such as Project Survival. There was worthwhile discussion about reward and recognition strategies that have been successful in other states and these were collated into a document produced by the National Community Care group.

We are pleased to announce that a new nationally recognised internal logo for Community Care is being developed to use in much the same way as the Youth Council logo. We are also trialling a volunteer communication strategy using 'Yammer' which has a similar user interface as Facebook but is completely secured to the St John NT domain and invited users.

Community Care volunteer numbers are increasing steadily with a number of one on one inductions being conducted with the Volunteer Social Support Service. We have two young adults who volunteer with a young adult who has special needs, and

this has shown to be a very successful partnership. All parties are having a wonderful time and the carer has reported on how much it has meant to her to have some time out and to see her daughter so full of life.

YCare was at the FestofAll which was a social event held across the country at the same time for young carers. The organisers were very impressed by the young volunteers who attended the festival in Darwin.

Elder Abuse Awareness training, developed by Fairlie Crozier, has been delivered to a number of service providers and volunteers in the community. This training has received very positive feedback and is another way St John NT is a leader in the community.

In other news, Bronte Weeks from Community Care in South Australia has officially been appointed my mentor under the Women's Mentoring Program. We have also had four members provide social support for clients at a monthly event for the Social Support Service. Once again, the Special Children's Christmas Party has requested the services of YCare members again at this year's event due to how well they were received last year.

Naomi Gardener.





TREASURER'S REPORT



Discussion and Analysis of Financial Report

Information on St John Ambulance Australia (NT) Inc. for the Concise Financial Report

The concise financial report is an extract from the financial report for the year ended 30 June 2013. The financial report and disclosures in the concise financial report have been derived from the 2013 Financial Report of St John Ambulance Australia (NT) Inc. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The discussion and analysis is provided to assist members in understanding the concise financial report. The discussion and analysis is based on the St John Ambulance Australia (NT) Inc. financial report and the information contained in the concise report has been derived from the full 2013 Financial Report of St John Ambulance Australia (NT) Inc.

Statement of Comprehensive Income

Revenue & Cost of Sales

Gross Profit increased by \$2.1M during the 2012/13 financial year. Additional funding was secured under variations to the Northern Territory Government (NTG) contract for the continuation of an additional ambulance crew operating from Palmerston until November 2012, increased fuel costs and capital funding for the Siren ePCR project.

Ambulance transport revenue increased by 5% during the financial year reflecting case load increases in both code 1 and code 2 call outs across the Northern Territory.

Funding of \$741K for a federal government program entitled "Extending the Role of Paramedics" was received in 2012/13. Of this funding, \$285K remains unspent at 30 June 2013 and will be spent in the financial year ending 30 June 2014.

First aid product sales and motor vehicle workshop revenue plateaued after significant prior year increases. Following these increases, additional personnel and infrastructure were established during the current financial year and the organisation is well positioned to pursue further growth in both these areas.

Revenue from the supply of contract paramedic services also remained at prior year levels but this area became more profitable due to a reduction in permanent full time employees and the utilisation of short term and casual employees.

Subscription revenue decreased in line with more people taking on private health insurance cover, while 2012/13 claims increased by 27%.



Expenditure

Personnel costs increased by 9% in 2012/13, reflecting a full year of the additional 2011/12 communications supervisory personnel, across the board 3% EA increases and a third crew based in Palmerston until November 2012, as noted above. Further contributing to this variance were significant increases in both workers compensation and group salary continuance insurance premiums.

Operational expenses increased in line with higher ambulance transport activity, particularly an 8% increase in the more resource intensive code 1 call outs. Telecommunications costs associated with the Siren ePCR system further add to this variance but are offset by additional NTG funding.

Occupancy cost increases incorporate rental increases of 5%, additional rent which became payable for new sales and warehousing premises at 416 Stuart Highway in Darwin and a full year of rent for workshop premises in Alice Springs. Relocation and set-up costs associated with both Darwin and Alice Springs sales and warehousing facilities, along with a 30% increase in power and water costs, further contribute to this variance.

Administration cost increases are primarily attributable to expenditure associated with the federally funded "Extending the Role of Paramedics" program noted above. Travel expenditure increased in 2012/13, largely in association with the restructure of Ambulance operations in January 2013 and a higher than anticipated relief officer requirement.

Increased Finance expenditure in 2012/13 is directly attributable to the utilisation of an external debt collection agency, primarily in the pursuing of transport debtors. This additional expenditure is offset by significantly higher doubtful debt recovery levels.

Statement of Financial Position and Cash Flows

The increase in net cash during the financial year is largely attributable to the receipt of NTG contract variation funding which was outstanding at the end of the previous financial year. This is reflected in the decrease in the Trade and Other Receivables current asset during the current financial year.

Ambulance and retail inventories increased with new warehousing facilities in both Darwin and Alice Springs enabling improved storage conditions and capacity. We are able to take better advantage of bulk purchase discounts and ensure the availability of critical consumables. This area is being constantly monitored with the view to establishing the most cost effective levels of both operational and resale inventory.

Employee entitlement levels increased significantly, reflective of a stable workforce with increasing numbers of employees achieving the required service tenure for personal leave payout and long service leave entitlements.

Roland Chin MSTJ

Scorecard for 2012/13 financial year:

St John employ 217 permanent staff across the NT
 Ambulances travelled 1,123,656 kilometres (up 11.8%)
 Ambulances attended to 46,138 incidents (up 3.8%)
 Transported 36,578 patients (an increase of 1.9%)
 Number of volunteers 471, up 43 on last year
 Volunteers dedicated a total of 42,786 hours for the year

Community Education delivered training to 3,021 Territorians
 Public Education training issued 9,912 certificates
 First Aid Sales grew by 23%
 Workshop external services grew by 15%
 Our 000 call centres received 44,985 emergency calls this year.



Statement of Financial Position

As at 30 June 2013

	2013	2012
	\$	\$
Current Assets		
Cash	7,650,098	7,133,741
Trade & Other Receivables	3,245,068	3,736,927
Inventories	658,708	490,340
Total Current Assets	11,553,874	11,361,008
Non Current Assets		
Property, Plant & Equipment	4,488,439	4,287,512
Total Non Current Assets	4,488,439	4,287,512
Total Assets	16,042,313	15,648,520
Current Liabilities		
Trade & Other Payables	1,416,902	1,517,682
Provisions	6,111,405	5,520,982
Other	1,529,269	1,417,095
Total Current Liabilities	9,057,576	8,455,759
Non Current Liabilities		
Provisions	632,762	486,638
Total Non Current Liabilities	632,762	486,638
Total Liabilities	9,690,338	8,942,397
Net Assets	6,351,975	6,706,123
Equity		
Accumulated Funds	6,351,975	6,706,123
Total Equity	6,351,975	6,706,123

The Statement of Financial Position should be read in conjunction with the accompanying notes.



Statement of Comprehensive Income

For the Year Ended 30 June 2013

	2013	2012
	\$	\$
Revenue		
Ambulance Transport Fees	15,832,391	15,105,513
Fee For Service Funds	8,703,769	8,145,373
Sales	4,928,529	5,037,890
Federal Government Grants	741,069	0
Other	620,444	768,247
Total Revenue	30,826,202	29,057,023
Cost of Sales	2,077,373	2,376,044
Gross Profit	28,748,829	26,680,979
Expenditure		
Personnel	21,685,505	19,932,802
Depreciation on Non Current Assets	1,667,365	1,622,209
Operational	1,925,781	1,795,065
Occupancy	1,345,129	1,056,361
Marketing	212,290	231,210
Administration	2,119,346	1,571,819
Finance	147,561	91,897
Total Costs & Expenditure	29,102,977	26,301,363
Net Surplus / (Deficit) for the Year	(354,148)	379,616
Other Comprehensive Income	0	0
Total Comprehensive Income for the Year	(354,148)	379,616

The Statement of Comprehensive Income should be read in conjunction with the accompanying notes.



Statement of Cash Flows

For the Year Ended 30 June 2013

	2013	2012
	\$	\$
Cash Flows from Operating Activities		
Payments to Suppliers & Employees	(29,185,361)	(28,107,609)
Transport Fee Receipts	16,558,253	14,167,853
Interest Received	350,349	532,116
Fee For Service Income Receipts	8,703,769	8,145,373
Other Receipts from Customers	5,875,769	5,266,369
Net Cash Flows provided by/(used in) Operating Activities	2,302,779	4,102
Cash Flows from Investing Activities		
Payments for Purchase of Plant & Equipment	(1,914,173)	(1,560,840)
Proceeds from Sale of Plant & Equipment	127,751	194,623
Net Cash Flows used in Investing Activities	(1,786,422)	(1,366,217)
Net Increase / (Decrease) in Cash Held	516,357	(1,362,115)
Cash at Beginning of Reporting Period	7,133,741	8,495,856
Cash at End of Reporting Period	7,650,098	7,133,741

The Statement of Cash Flows should be read in conjunction with the accompanying notes.

Statement of Changes in Equity

For the Year Ended 30 June 2013

	2013	2012
	\$	\$
Accumulated Surplus		
Balance at Beginning of the Year	6,706,123	6,326,507
Net Surplus/(Deficit) for the Year	(354,148)	379,616
Balance at End of the Year	6,351,975	6,706,123

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.



**Notes to the Financial Statements
For the Year Ended 30 June 2013**

Note 1: Basis of Preparation of the Concise Financial Report

The concise financial report is an extract from the full financial report for the year ended 30 June 2013. The concise financial report has been prepared in accordance with Accounting Standard AASB 1039: Concise Financial Reports.

The financial report, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of St John Ambulance Australia (NT) Inc. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of St John Ambulance Australia (NT) Inc. as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The presentation currency used in this concise financial report is Australian dollars.

Going Concern

A five year contract, with an extension option for a further five years, commenced on 01 February 2011 between the Northern Territory Government and St John Ambulance Australia (NT) Inc. for the provision of road transport ambulance services in designated Northern Territory regions. These financial statements have been prepared on a going concern basis on the assumption that sufficient government funding will be provided to St John Ambulance Australia (NT) Inc. in the future.

Statement by the Executive Committee

30 June 2013

In our opinion –

a. the accompanying concise financial report as set out on the previous pages are drawn up so as to present fairly the state of affairs of the Association as at 30 June 2013 and the results of the Association for the year ended on that date;



b. the concise financial report is an abridged form of the Association's general purpose financial report that has been made out in accordance with the Australian Accounting Standards and other professional reporting requirements; and

c. there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

Signed for and on behalf of the Executive Committee of the Council of St John Ambulance Australia (NT) Inc. at 50 Dripstone Road Casuarina NT.

m. j. Mooney

.....
Mr M J Mooney AM KStJ
Chairman

[Signature]

.....
Mr Roland Chin MStJ
Treasurer

Independent Auditor's Report to the members of St John Ambulance Australia (NT) Inc.

Report on the Concise Financial Report

We have audited the accompanying concise financial report of St John Ambulance Australia (NT) Inc. which comprises the statement of financial position as at 30 June 2013, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and related notes, derived from the audited financial report of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2013. The concise financial report also includes discussion and analysis and the statement by the Executive Committee. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards.

The Executive Committee's Responsibility for the Concise Financial Report

The Association's Executive Committee are responsible for the preparation of the concise financial report in accordance with Accounting Standard *AASB 1039 Concise Financial Reports*, and for such internal controls as the Executive Committee determine are necessary to enable the preparation of the concise financial report.

Auditor's Responsibility

Our responsibility is to express an opinion on the concise financial report based on our audit procedures which were conducted in accordance with *ASA 810 Engagements to Report on Summary Financial Statements*. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2013. We expressed an unmodified audit opinion on the financial report in our report dated 31 October 2013. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal controls relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. Our procedures included testing that the information in the concise financial report is derived from, and is consistent with the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with *AASB 1039 Concise Financial Reports* and whether the discussion and analysis complies with the requirements laid down in *AASB 1039 Concise Financial Reports*.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Opinion

In our opinion, the concise financial report, including the discussion and analysis and statement by the Executive Committee of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2013 complies with Accounting Standard AASB 1039: *Concise Financial Reports*.

Merit Partners

Merit Partners



Matthew Kennon
Director

Darwin
Date: 1/11/2013

Territory Staff



Commissioner

Mr Steve Peers OAM KStJ

Territory Superintendent

Mr Michael McKay OStJ

Deputy Superintendent

Mr Mark Ferguson MStJ

Territory Professional Officer

Ms Virginia Dowson OStJ

Territory Nursing Officer

Ms Mandy Paradise MStJ

Territory Officer Human Resources

Mrs Lesley King DStJ

Territory Officer Policy & Infrastructure

Mr Paul Berry MStJ

Territory Officer Major Events

Mr Craig Garraway OStJ

Territory Officer Logistics

Mr Patrick Murray OStJ

Territory Officer Cadets

Mrs Kelly Raven MStJ

Territory Officer (Cadet Support)

Mrs Kimberlee McKay MStJ

Territory Officer (Cadet & Youth Support)

Ms Hailee Skinner

Territory Officer Training

Mrs Lynda Witwicki

Territory Officer Training (Regional)

Ms Christine Turner MStJ

Territory Officer Training (Regional)

Mr Geoff Lohmeyer

Territory Officer Training (Regional)

Mr Des Thornton

Territory Officer Special Projects

Mrs Dawn Bat OStJ

Territory Officer Community Care

Ms Naomi Gardiner

Territory Officer Risk & Compliance

Mr Brad Brown

Member Support Officer

Ms Pat King OStJ



Volunteer Enquiries





Adult Divisions	Superintendent	Members
Darwin	Mr Aaron Brooks	30
Batchelor	Mr Bruce Garnett	9
Palmerston	Mrs Angie Butler	20
Katherine	Mr Steve Rudder	23
Humpty Doo	Mr Greg Payne	10
Litchfield	Mr Anthony Kleidon	7
Alice Springs	Mr Glen Auricht	27
Tennant Creek	Mrs Marcel Clark	17
Nhulunbuy	Ms Teresa Holdsworth	9
		152 Adults

Territory Staff (including affiliates and members on leave)	27
Community Care	6
Board	7
Adult Divisions	152
Cadet Divisions *	279
Total Membership	471

*Cadet Divisions include Adult Officers

Cadet Divisions	Superintendent	Members
Darwin	Ms Nerissa Brumby	44
Palmerston	Ms Julie Murray	38
Band	Mrs Narelle McLaughlin	49
Katherine	Mr Rhys Dowell	14
Humpty Doo	Mr Henri Raafs	29
Alice Springs	Mr Paul Berry	47
Tennant Creek	Ms Sam Cameron	12
Nhulunbuy	Mr Reece Ravlich	26
Youth	Mrs Kelly Raven	20
		279 Cadets



Volunteer Hours



VOLUNTEER HOURS

TOTAL VOLUNTEER HOURS FROM JULY 2012 TO JUNE 2013

Public Duties

19,675

Meeting Hours,
Courses, Training

13,764

Administration

6,615

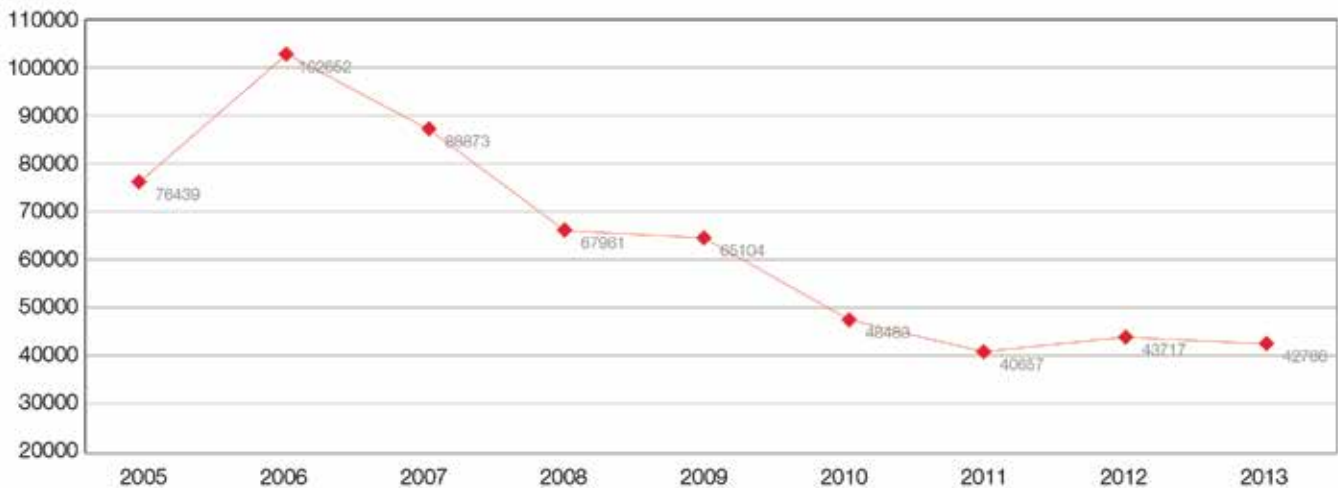
Ambulance on
Call / on Duty

2,732

Total volunteer hours from July 2012 to June 2013

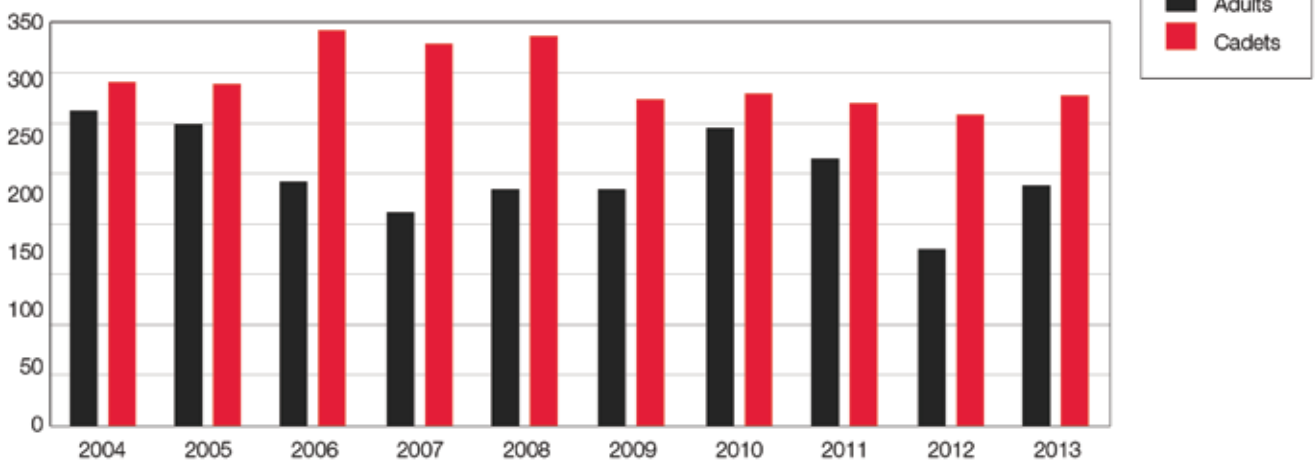
42,786

Volunteer Hours

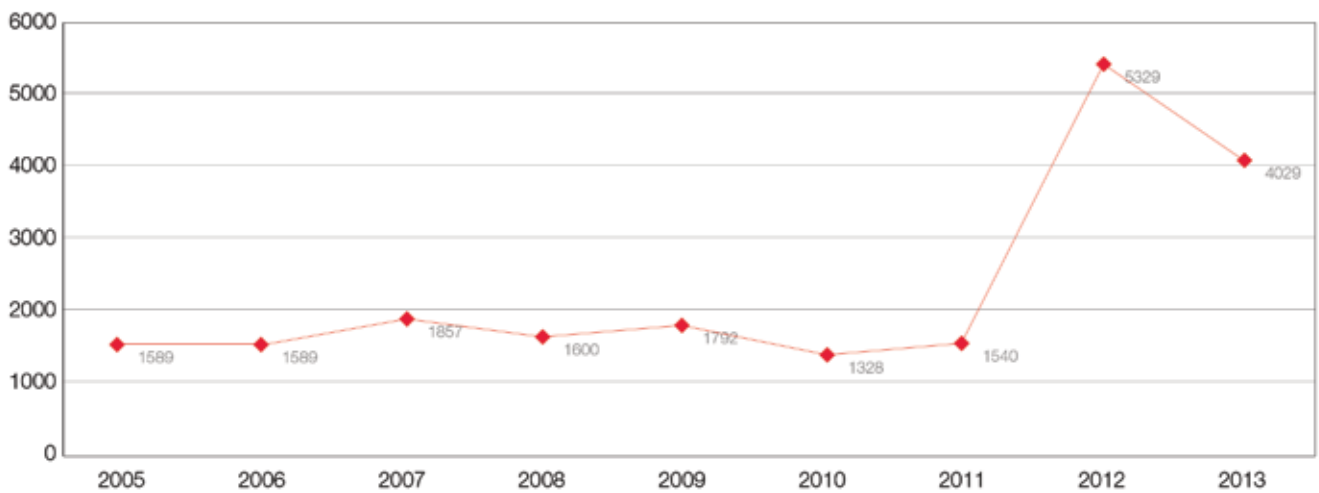




Number of Members



Casualties Treated



Staff Listing



Management

Ross Coburn
Annetta Albanese
Royce Andrews
Kevin Blake
Simon Cooper

Craig Garraway
Simone McInerney
Michael McKay
Mark O'Shaughnessy
Stephen Peers

Peter Sargeant

Brendan Quirke

Bradley Sanderson
Tamara Thompson
Tracy Watts
Julie Wickham

Chief Executive Officer
First Aid Training Manager
Corporate Services Manager
Support Services Manager
Deputy Operations Manager
Southern
Operations Manager
Human Resources Manager
Director of Ambulance Operations
Workshop Manager
Manager Volunteer First Aid
Services
Group Purchasing and Procurement
Manager
Director Education & Training
Services
Paramedic Education Manager
Safety & Wellbeing Manager
Contract and Sales Manager
Deputy Operations Manager
Northern

Alice Springs

Frances Admiraal
Michelle Anderson
Jake Bruce
Emily Bynon
Gareth Cooke
Allison Daly
Shaun Daniel
Stuart Davis
Paul Deacon
Tarja Dick
Phillip Dickson
Andrew Everingham
Benjamin Falzon
Daniel Falzon
Tomas Falzon
Dacqmar Guascoine
Shane Hallowell
Steven Johnston
Sarah London

Qualified Paramedic
Qualified Paramedic
Qualified Paramedic
Student Paramedic
Student Paramedic
Student Paramedic
Qualified Paramedic
Qualified Paramedic
Student Paramedic
Student Paramedic
Student Paramedic
Student Paramedic
Intensive Care Paramedic
Qualified Paramedic
Qualified Paramedic
Student Paramedic
Student Paramedic
Station Officer
Student Paramedic

Adam Martlew
Nicholas Morgan
Andrew Naden
Elenka Obert
Ronald Owen
Paul Puelleine
Brodie Rollason
Mellissa Walsh

Qualified Paramedic
Student Paramedic
Station Officer
Student Paramedic
Qualified Paramedic
Qualified Paramedic
Graduate Intern Paramedic
Student Paramedic

Administration

Kim Reedy
Gloria Walet

Training Administration Officer
Receptionist

Communications

Adrian Cousins
Sina Grussel
Kate Owen
Kirstin Pearson
Terre Renzi

Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Emergency Medical Dispatcher
Communications Supervisor

Patient Transport

Lindon Johnson

Patient Transport Officer

Public Education & Training

Kelly Nugent
Greg Simmons

First Aid Trainer
First Aid Trainer

Sales

Richard Brady
Bernadette Evans

Sales and Restocking Officer
Sales Support Officer

Volunteer First Aid Services

Regina Sellar

Community Education Officer

Workshop

Johannes Cloete
Anthony Garraway
Kelvin Willis
Kyron Wright

Vehicle Maintenance Officer
Apprentice Mechanic
Vehicle Maintenance Officer
Workshop Supervisor



Darwin

Stuart Allison Extended Care Station Officer
 Derek Archer Student Paramedic
 Stephanie Aylmer Student Paramedic
 Martin Bartasek Intensive Care Paramedic
 Olga Bartasek Qualified Paramedic
 David Beck Qualified Paramedic
 Wayne Bevan Qualified Paramedic
 Nicholas Bigwood Intensive Care Paramedic
 Kay Blakeman Qualified Paramedic
 Justin Blomeley Student Paramedic
 Phillip Blyth Intensive Care Paramedic
 Aaron Brooks Qualified Paramedic
 Brian Ch'ng Qualified Paramedic
 Samantha Clarke Student Paramedic
 Matthew Craig Student Paramedic
 Humberto Da Cruz Qualified Paramedic
 Janna Donaldson Qualified Paramedic
 Virginia Dowson Station Officer
 Nicole Duncan Graduate Intern Paramedic
 Mark Ferguson Extended Care Station Officer
 Jillian Finn Qualified Paramedic
 Kate Followes Student Paramedic
 Karl Godden Qualified Paramedic
 Markus Hackenberg Student Paramedic
 Alice Hageman Qualified Paramedic
 Simon Hales Student Paramedic
 Michael Harrison Student Paramedic
 Natalie Higgins Qualified Paramedic
 Tony Hill Student Paramedic
 Kylie Hokins Qualified Paramedic
 Nicole Johnston Student Paramedic
 Peter Jones Qualified Paramedic
 Kylie Killalea Qualified Paramedic
 Samantha King Qualified Paramedic
 Natalie Koehn Student Paramedic
 Antoni Kwiatkowski Qualified Paramedic
 Annette Kwiatkowski Intensive Care Paramedic
 James Leigh Intensive Care Paramedic
 David Lemon Qualified Paramedic
 Natalie McKeen Qualified Paramedic
 Amanda McNeill Qualified Paramedic
 Erin Maczkowiack Extended Care Station Officer
 Kylie Newport Student Paramedic

Carlo Novak
 Robyn Orchard
 Bridget Oudeman
 Lisa Palmer
 Donna Paradise
 Victoria Parker
 John Payne
 Warren Purse
 Martin Scaife

Sue-Ellen Skinner
 Fiona Sylva
 Emma Trenerry
 Karl Visser
 Emma Wickham
 Anthony Wood

Student Paramedic
 Student Paramedic
 Qualified Paramedic
 Student Paramedic
 Qualified Paramedic
 Qualified Paramedic
 Qualified Paramedic
 Extended Care Station Officer
 Operations Support and
 Logistics Officer
 Operations Support Officer
 Qualified Paramedic
 Qualified Paramedic
 Qualified Paramedic
 Student Paramedic
 Qualified Paramedic





Communications

Stuart Anderson
 Leah Armstrong
 Warren Bennett
 Mary-Anne Browell
 Mark Cullenane
 Sherryn Gray
 Tristan Hatcher
 Michael Hatfield
 Tracey Hayward
 Leetasha McIlwain
 Terri-Lyn Miles-Morland
 Rebecca Moller
 Rebecca Sanderson
 Peter Schultz
 Renee Weller
 Robyn Wilson

Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Communications Supervisor
 Emergency Medical Dispatcher
 Communications Supervisor
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher
 Emergency Medical Dispatcher

Contracts

Kathleen Bonar
 Michelle Gough
 Daniel Lincoln
 Deborah McLeod
 Matthew Pullin

Contracts Paramedic
 Contracts Paramedic
 Contracts Paramedic
 Contracts Paramedic
 Contracts Paramedic

Corporate Services

Patrick Carew
 Alan Clarke
 Deborah Garraway
 Hannah Gordge
 Colin Kitching
 Maxwell Mace
 Jemma Markos
 Deborah Martin
 Leah McCann
 Peter Monks
 Donna Peters
 Anna Russell
 Kim Szymanski
 Nicky Trikiliis

IT Co-ordinator
 Purchasing/Stores Officer
 Executive Secretary
 Accounts Receivable Officer
 Human Resources Officer
 Storeperson
 Data Entry Officer
 Payroll Officer
 Accounts Officer
 Special Projects Co-ordinator
 Senior Finance Officer
 Administration Officer
 Accounts Payable Officer
 Receptionist

Volunteer First Aid Services

Katherine Allen
 Rosemary Ballinger

 Gwyn Balch

 Kelly Raven
 Hailee Skinner

Community Education Officer
 Volunteer Administration
 Assistant
 Volunteer First Aid Services
 Co-ordinator
 Community Education Officer
 Volunteer Membership
 Administration Officer

Paramedic Training College

Jeffrey Buteux
 Brenda Delisle
 Michelle Wilson

Paramedic Education Officer
 Paramedic Education Officer
 Paramedic Training
 Administration Officer

Patient Transport

Brett Butler
 Angeline Jones
 Narelle McLaughlin
 Patrick Murray
 Barney Otene-Meihana
 Adam Ryan

Patient Transport Officer
 Patient Transport Officer
 Patient Transport Officer
 Patient Transport Officer
 Patient Transport Officer
 Patient Transport Officer

Public Education & Training

Megan Ashton
 Angelina Butler
 Erelia Brons
 Barbara Brown
 Richard Cerna
 Margaret-Lee Hodson
 Ivan Kitney
 Daniel Macmillan
 Catherine Perry
 John Rushton
 Michael Ryan
 Ian Van Munster

First Aid Trainer
 Training Administration Officer
 First Aid Trainer
 Training Administration Officer
 First Aid Trainer
 First Aid Trainer
 First Aid Trainer
 First Aid Trainer
 First Aid Trainer
 First Aid Trainer
 First Aid Trainer
 First Aid Trainer



Sales

Emily Holyoake
Bridget Horder
Darsh Raman

Erica Nichols
Susan Treacy

First Aid Restocker
First Aid Restocker
Contracts and Sales
Support Officer
Sales Support Officer
Sales Consultant

Amanda Suters
Rachel Walker
Robert Webster
Hugh Wirth
Lynda Witwicki

Trainee Paramedic
Qualified Paramedic
Qualified Paramedic
Student Paramedic
Officer-in-Charge

Workshop

Adrian Chiew
Zebadiah Cooper
Mark Grahame
Donald Murfett
Rory O'Connor
Kiarra Wickham

Vehicle Maintenance Officer
Apprentice Mechanic
Vehicle Maintenance Officer
Vehicle Maintenance Officer
Vehicle Maintenance Officer
Workshop Administration
Officer

Katherine

Nicole Bouma
Rhys Dowell
Ashlee Elton
Dean Featherstone
Suzanne Forwood
Beverley Hellyer
Brock Hellyer
Wendy Jackson
Troy Jones
Lorinda Knox
Mandy Paradise
Tracey Ramm
Stephen Rudder
Frances Stringer

Qualified Paramedic
Qualified Paramedic
Student Paramedic
Student Paramedic
Student Paramedic
Qualified Paramedic
Qualified Paramedic
Receptionist
Student Paramedic
Qualified Paramedic
Officer-in-Charge
Student Paramedic
Qualified Paramedic
Student Paramedic

Nhulunbuy

Kym Harris
Reece Ravlich
Natasha Schuman

Student Paramedic
Qualified Paramedic
Officer-in-Charge

Tennant Creek

Kate Blackwood
Marcel Clark
Rachel Hui

Student Paramedic
Qualified Paramedic
Graduate Intern Paramedic



Branch Members



Sue Adams
 Ashlee Allegretto
 Tanayah Allegretto
 Bella-Rose Allegretto
 Ericka Allen
 Sophie Allman
 Bryce Alolor
 Despina Andreau
 Dimiti Andresen
 Tiarna Arbon
 Wyatt Arbon
 Jasmine Arbon
 Brain Ardley
 Maddison Ashford
 Yvonne Ashton
 Glen Auricht
 Philby Baby
 Jazlyn Bailey
 Pamela Baker
 Kiara-Jean Baker
 Jeananne Baker
 Cheyanne Baker
 Ruby Ballantyne
 Rosemary Ballinger
 Maureen Barnes
 Olivia Bartlett
 Dawn Bat
 Brenten Bayley
 Brendon Bayliss
 Ebonney Baynes
 Paul Berry
 Wayne Bevan
 Tyler Bevan
 Nizarudin Bin Kamarudin
 Tony Blackman
 Kevin Blake
 Nicole Blankenspoor
 Ngaire Bogemann
 Ava Boja
 Ariel Bonnitcha
 James Borrett
 Tameka Borton
 Elisabeth Boyle

Yonathon Boyle
 Melanie Bramley
 Indianna Bramley
 Charlotte Bramley
 Kate Bremner
 Jordan Bretherton
 Melissa Bridge
 David Brine
 Jacob Brine
 Caitlin Bromley
 Alan Bromwich
 Aaron Brooks
 Micaela Browell
 Bradley Brown
 Kieran Brown
 Kim Brown
 Devlyn Brown
 Nicole Brown
 Nerissa Brumby
 Laura Buckley
 Catherine Burns
 Douglas Burns
 Brett Butler
 Angie Butler
 Nathan Butler
 Emily Bynon
 Samantha Cameron
 Sarah Cameron
 Georgia Campbell
 John Carman
 Shanay Carter
 Tyler Cawthorne
 Brian Ch'ng
 Lynette Chambers
 Cassandra Champ
 Alexandria Chin
 Roland Chin
 Charlene Chin
 Benjamin Chow
 Patrick Chow
 Marcel Clark
 Jarrad Clark
 Samantha Clarke

Hayley Cockman
 Lauren Coghill
 Susan Coghill
 Bruce Coghill
 Liane Colaco
 Liam Colaco
 Emily Colbran
 Celine Colefax
 Casey Collins
 Susan Coombs
 Rachel Cotton
 Haydn Coulton
 Michael Cox
 Anthony Craig-Smith
 Brooke Craighead
 Chelsea Cran
 Emma Crimmings
 Lionel Crompton
 Aidan Cross
 Tessa Cubillo
 Tanisha Cubillo
 John Cubillo
 Caitlin Darby
 Joshua Davidov
 Gabrielle Davidov
 Tara Dawson
 Leon De Marinis
 Tiarne Dear
 Andrew Demetriou
 Shaun Dennis
 Axl Dethmore
 Brett Devitt
 Kaitlyn Dick
 Sally Dighton
 Jackson Djvrovic
 Donald Dodd
 Rhys Dowell
 Virginia Dowson
 Christopher Drew
 Kameran Dunser
 Frank Dunstan
 Michael Eggleston
 Alysha Eggleston

Chantelle Elambo
 Leanne Eltagonde
 Abigale Eltagonde
 Ashlee Elton
 Dean Featherstone
 Jade Fejo
 Mark Ferguson
 Chloe Ferguson
 Mieczyslaw Fialkowski
 Chloe Fien
 Jordan Finn
 Ben Finocchiaro
 Jai Florian
 Suzanne Forwood
 Matthew Fox
 Korbyn Frean
 Michael Gablonski
 Ben Gannon
 Christine Gardiner
 Chanel Gardiner
 Naomi Gardiner
 Emma Gardner
 Bruce Garnett
 Craig Garraway
 Kathleen Golding
 Anthony Graham
 Cristy Grange
 Gemma Gray
 Ronald Green
 Kaye Griffin
 Emma Griffiths
 Pete Guggisberg
 Kirah Gustafson
 Alice Hageman
 Alyssa Hancock
 Benjamin Hankin
 Justin Hankinson
 Clair Harris
 Connor Harris (Jones)
 Michael Hatfield
 Anne Hein
 Leila Heinrich
 Beverley Hellyer



Kevin Hill
 Felix Ho
 Rodney Hocking
 Teresa Holdsworth
 Arnah Holland
 Alexandra Holland
 Stephen Holthouse
 Fuxin Holthouse
 Paris Hooper
 Reagan Hughes
 Taren Hyslop
 Lauren Jacobsen
 Lynda Jacobsen
 Robert Jadrijvic
 Kristy Janssen
 Daniel Jewell
 Deon Joe
 Emma Johnson
 Amanda Johnson
 Lindon Johnson
 Brooke Johnston
 Zoe Johnston
 Sara Johnston
 Roslyn Jones
 Courtney Jones
 Hugh Jones
 Sian Jones
 Benjamin Jones
 Alan Kassman
 Lenaire Keatch
 Shelly Keenan
 Irene Kelly
 Krystal-Rose Kent
 Nikita Kerney
 Fran Kilgariff
 Lesley King
 Patricia King
 Anthony Kleidon
 Kiran Klessa
 Barbara Klessa
 Alan Klishans
 Bridget Knight
 Lowitja Knight

Larissa Knight
 Paniny Knight
 Lorinda Knox
 Michael Koehler
 Natalie Koehn
 Maureen Kohlman
 Jamie Kokles-Ridgway
 Kara Korman
 Niesha Korman
 Nickolas Kostas
 Anastasia Koum
 Christopher Kupke
 Nadine Kurz
 Madelyn Laherty
 Michael Lampos
 Georgia Lee
 Fransisca Lestari
 Adrian Lipke
 Douglas Lipke
 Emily Livsey
 Valmai Lloyd
 Geoffrey Lohmeyer
 Sarah London
 Jessica Longe
 Anthony Longe
 Geovani Lopes
 Portia Lovat
 Alana Lovat
 Jayde Lowe
 Zac Lucev
 Katrina Lund
 Malena-May Luta
 Latoya Luta
 Nathan MacDonald
 Ellen Manicaros
 Lilli Manicaros
 Amy Martin
 Tamryn Martin
 Jamaica Mason
 Stella Matikulas
 Jordan Mattock
 Brooke May
 Paul Maybank

Sheryl McCann
 Leonie McCoombes
 Leanne McGill
 Ari McInerney
 Amy McKay
 Kimberlee McKay
 Michael McKay
 Marion McLaughlan
 Sarah McLaughlin
 Narelle McLaughlin
 Luke McLaughlin
 Hayley McLaughlin
 Stephani McMillan
 Brett McMillan
 Dean McMillan
 Jessica McMillan
 Sonny McQuinn
 Maria Melas
 Strati Melas
 Liam Meyer
 Eleana Miles
 David Miles
 Taylar Mills
 Khim Mills
 Rebecca Minshull
 Elizabeth Misob
 Zachary Mitchell
 Rebecca Moller
 Nina Moniz-Wakefield
 Peter Monks
 Michael Mooney
 Skevos Moores
 Chrisovalantou Moores
 Sevasti Moores
 Nicholas Morgan
 Meagan Morris
 Rosemary Mott
 Abbey Muldoon
 Sarah Muller
 Emily Muller
 George Muller
 Sherylea Mundy
 Kiana Murphy

Patrick Murray
 Julie Murray
 Angela Murray
 Sharon Nagle
 Ankith Nair
 Rebecca Nauschutz
 Tran Nguyen
 Julie Nicklin
 Kate Nicolson
 Sabrina O'Brien
 Caitlin O'Donnell
 Kerry-Ann O'Donnell
 Kaylyn O'Dwyer
 Lesa O'Leary
 Vincent O'Leary
 Catherine Olango
 Warren Oliver
 Ronald Owen
 Rebecca Owen
 Kate Owen (Anning)
 Lisa Palmer
 Demi-Lee Palmer
 Mandy Paradise
 Alexandra Parchert
 Tamiica Parmanand
 Cheryl Paul
 John Payne
 Lee Payne
 Gregory Payne
 Daniel Payne
 Stephen Peers
 Ethan Pellegrin
 Ryan Pellegrin
 Isabelle Philllips
 John Phillips
 Samantha Pini
 Sarah Pini
 Bradley Pitt
 Michael Pitt
 Rebecca Pitt
 Jennifer Pitt
 Natalie Pitt
 Courtney Pluis



Rachel Possingham
 Emily Post
 Janet Powick
 Henri Raafs
 Ariel Racines
 Brendan Racines
 Aparna Radhakishnan Nair
 Tracey Ramm
 Kelly Raven
 Shannon Raven
 Makaylia Ravlich
 Reece Ravlich
 Naomi Read
 Karla Reardon
 Matthew Redman
 Fiona Reid
 Aaron Richardson
 Trevor Riley
 Tessa Ritchie
 Kalyca Robinson
 Dave Robinson
 Chad Robinson
 Emma Rogers
 Rory Rose
 Sheryl Rossiter
 Adrian Rossiter
 Adam Rossiter
 Holly Rossiter
 Peter Round
 Benjamin Rowley-Janssen
 Jaime Rowley-Janssen
 Tanea Rudder
 Stephen Rudder
 Steve Russell
 Adam Russell
 Mitchell Russell
 Adam Ryan
 Tanya Sammy
 Phillip Sampson
 Martin Scaife
 Jan Schmitzer
 Emaly Scholefield
 Muriel Scholz

Annika Schuman-Thormann
 Jeremy Schwarz
 Bradley Scotton
 Troy Singleton
 Hailee Skinner
 Megan Smale
 Anthony Smith
 Sarah Smith
 Mahlia Snowden
 Simon Spillet
 Jade Squirrel
 Karl Staben
 Samara Staben
 Zemma Steinhardt
 Mitchell Stennett
 Kyle Stewart
 Dean Stewart
 Madison Stewart
 Lara Stimpson
 Patricia Stout
 Frances Stringer
 Lee-Anne Stubbs
 Bianca Stubbs
 Katrina Stubbs
 Silo Sukhalay
 Amanda Suters
 Christine Sutherland
 Robyn Tait
 Kat Taivonen
 Noel Talbot
 Elizabeth Talbot
 Andy The
 Jessica The
 Patrina Thi
 Augustine Thorbjornsen
 Zachariah Thorbjornsen
 Blade Thorne
 Desmond Thornton
 Scott Thornton
 Krystyna Thwaite
 Christopher Tracey
 Arlya Tuckey
 Christine Turner

Geraldine Turner
 Jessica Tyrrell
 Sophie Van Doorn
 Shanah Vanetie
 Chante' Venter
 Max Vercllel
 Ashley Verrall
 Thomas Vidins
 Brittany Vitkus
 Helen Vlahos
 Simon Ward
 Shaun Washington
 Michelle Watson
 Jade Watts
 Robert Webster
 Marion Wells
 Claire Whalland
 Darrin Whatley
 Deidre White
 Robyn Wilson
 Brooke Wilson
 Michelle Wilson
 Trent Wilson
 Kennan Wilson
 Jenni Wines
 Allan Wirtz
 Lynda Witwicki
 Edward Witwicki
 Carmel Wolf
 Chloe Wong
 Ryan Woods-Rowe
 Tuoi Hong Vo SarYo
 Maria Zuglian

TOTAL NUMBER OF
 VOLUNTEERS 471



THANK YOU TO OUR SUPPORTERS

IN KIND SUPPORT

Charles Darwin University
Channel 9
Grinner Catering
NT Government
Paul Arnold
Paspaley Pearls
Rotary Club of Darwin Sunrise
Thrifty

GRANTS AWARDED

Bendigo Bank
Department of Business – Computer for
Community
Darwin City Council
Alice Springs City Council
Community Benefit Fund

DONATIONS UP TO \$500

Adelaide River Show Society
Batchelor Area School
Berry Springs Recreation Reserve
Brendan Keating
Ross Coburn
Christmas in Darwin Association
Coolalinga Markets
Coomalie Community Government Council
Darwin Cup
Gove Trucks Association
Gwyn Balch
Hidden Valley Drag Racing Association
James David Cohen
James Jantzen
JM O'Brien
Jingili BMX Club
Kieran & Valerie Brown
Rod Hocking
Margie-Lee Hodson
MJ & R Mooney

NT Rugby League Inc
Rotary Club Litchfield / Palmerston
Roy Myram
Royal Darwin Show
X Factor Auditions

DONATIONS UP TO \$1000

Bridge Toyota
City of Palmerston
Gordon Smith
Kevin Forster
Nhulunbuy Motorcycle Club
Pacific Aluminium
Rotary Club of Nhulunbuy

DONATIONS \$1000 AND OVER

Alice Springs Community Financial
Services
Coolalinga & Districts Community Finance
Daly Waters Campdraft
FCm Travel
Ferno
Gael Morris
Gray School Council
Grice Group
Hardy Aviation
Health Workforce Australia
HNC (Australia) Resources Pty Ltd
Katherine Regional Enterprises Ltd
KR Blacker & Associates
Lord Taverners Australia
Martin Scaife
Nhulunbuy Regional Enterprises
Nhulunbuy Speedway Inc
PRBA
Territory Uniforms

DONATIONS \$5000 AND OVER



ABC Amateur Race Club



Area9 Pty Ltd



Choices



Colemans Printing



Darwin Beer Can Regatta



Laerdal



Merit Partners



Palmerston Telstra Shop



The Byron Group – ETT and
DHS Emergency



TIO



Ward Keller

