



St John Ambulance  
Australia (NT) Inc

# 2011 Annual Report





ST JOHN  
AMBULANCE



NORTHERN  
TERRITORY

St John Ambulance

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# Aims and Objectives

## The Order

The Order of St John is one of the oldest existing orders of chivalry in the World. Our tradition of Christian charity and service dates back to the 11th century. Our mottos are "Pro Fide" and "Pro Utilitate Hominum", the English translations of which are "For the Faith" and "For the Service of Humanity".

In the Northern Territory, the affairs of The Order are administered by St John Ambulance Australia (NT) Inc. The governing body within this Incorporated Association is known as the St John Council.

## Function of St John

In the Northern Territory, the services to humanity provided by St John include:

### Training Branch

Provides the instruction of members of the public in the principles and practice of First Aid, Nursing, Hygiene and other allied or ancillary subjects.

### Volunteer First Aid Services

The organisation provides training and equipping of men, women and young persons to undertake, on a voluntary basis either as individuals or as organised groups, First Aid, Nursing and allied activities, in the streets, public places, hospitals, homes, places of work or elsewhere as occasion may require for the relief, transport, comfort or welfare of those in need. Volunteer First Aid Services supports the St John Ambulance Service by the provision of volunteer ambulance officers and medical advisory input.

### Contracts and Sales Department

Manages the sales and restocking of First Aid Kits and products to industry and the general public. In addition, this department provides Paramedical, Clinical and Workshop services, to the mining, oil and gas industries and major infrastructure projects. The funds generated support the Volunteer First Aid Services arm of the Organisation.

### St John Ambulance Service

Provides, by agreement with the Northern Territory Government, the ambulance service throughout the Northern Territory. The responsibility for the administration and management of the St John Ambulance Service is delegated to the Chief Executive Officer and his executive staff and utilises career and volunteer personnel on ambulances.

## A Comprehensive Response

St John in the Northern Territory provides a comprehensive response service to the sick and injured. It commences with immediate First Aid training to the public, extends to the provision of First Aid services at public events and culminates in a high quality ambulance service, delivering pre hospital emergency care.

Maintenance of this comprehensive response system is a high priority within St John in the Northern Territory.



# Committee Members

## Office Bearers

### Deputy Prior

His Honour,  
The Administrator of the Northern Territory  
Mr Tom Pauling AO QC KStJ

### Patron

Mrs Tessa Pauling DStJ

### President

Dr Alan Bromwich OBE RFD KStJ

### Chairman

Mr Michael Mooney AM KStJ

### Vice Chairman

Ms Frances Kilgariff MStJ

### Treasurer

Mr Roland Chin MStJ

### Secretary

Mr Ross Coburn OStJ

## Council

His Honour,  
The Administrator of the Northern Territory  
Mr Tom Pauling AO QC KStJ

Dr Alan Bromwich OBE RFD KStJ

Mr Michael Mooney AM KStJ

Dr Jan Schmitzer MStJ

Dr Lionel Crompton KStJ

Mr Stephen Baddeley CStJ

Chief Justice Trevor Riley KStJ

Mr Stephen Peers OAM KStJ JP

Ms Frances Kilgariff MStJ

Mr Roland Chin MStJ

## Professional Advisers

### Auditors

Merit Partners Chartered Accountants

### Bankers

Westpac Banking Corporation

### Solicitors

Ward Keller

### Insurance Brokers

Marsh Pty Limited

ACON Risk Services Pty Limited

## Senior Management

### Chief Executive Officer

Mr Ross Coburn

### Director of Ambulance, Operations

Mr Michael McKay

### Manager Volunteer First Aid Services

Mr Stephen Peers OAM KStJ JP

### Director Education and Training Services

Mr Brendan Quirke

### Manager Education and Training Services

Ms Annetta Albanese

### Paramedic Education Manager

Ms Lynda McMeekin

### Contracts & Sales Manager

Mrs Tracy Watts

### Corporate Services Manager

Mr Royce Andrews

### Human Resources Manager

Ms Tamara Thompson

### Operations Managers

Mr Craig Garraway (Northern Region)

Mr Kevin Blake OAM (Southern Region)

### Deputy Operations Managers

Mr Stephen Van Gerwen (Northern Region)

Mr Simon Cooper (Southern Region)

### Officers In Charge (OIC)

Mr Steven Reubenson (Katherine)

Mrs Marcel Clark (Tennant Creek)

Ms Mandy Paradise (Nhulunbuy)

## Strategic Management Group

Mr Ross Coburn

Mr Michael McKay

Mr Brendan Quirke

Mr Craig Garraway

Mr Kevin Blake OAM

Mr Stephen Peers OAM KStJ JP

Ms Tamara Thompson

Mrs Tracy Watts

Mr Royce Andrews

## Executive Training Committee

Dr Jan Schmitzer

Mr Brendan Quirke

Ms Annetta Albanese

Ms Virginia Dowson

# The Order Of St John in Australia

## **Knight of Grace**

Mr John Anictomatis AO  
Mr Austin Asche AC QC  
Mr Alan Bromwich OBE RFD  
Dr Lionel Crompton  
Mr Ted Egan AO  
Mr Michael Mooney AM  
His Honour the Administrator  
Mr Tom Pauling AO QC  
Mr Stephen Peers OAM  
Mr Peter Poole  
Chief Justice Trevor Riley

## **Dame of Grace**

Mrs Jeannette Anictomatis  
Dr Valerie Asche  
Mrs Angelina Butler  
Ms Nerys Evans  
Mrs Lesley King  
Mrs Tessa Pauling

## **Chaplain**

Bishop Gregory Thompson

## **Commanders**

Mr Stephen Baddeley  
Mr David Baker OAM  
Mrs Marian Grayden  
Mr Noel Talbot

## **Officer**

Mrs Dawn Bat  
Mr Kevin Blake OAM  
Mr Rodney Bramley  
Mr Alan Caust  
Mr Ross Coburn  
Ms Sue Cooper  
Mr Craig Garraway  
Mr Frank Haydock  
Mrs Barbara Henderson  
Mrs Roslyn Jones  
Mr Bruce Jones  
Mrs Lenaire Keatch  
Mr Grant Keetley  
Mr Phillip Langdon  
Mrs Mandy Langdon  
Mr Patrick Murray  
Mr Brendan Quirke

## **Members**

Mr Glen Auricht  
Mr Paul Berry  
Mr Wayne Bevan  
Mr Gordon Bowman  
Mr Roland Chin  
Mr Craig Cousins  
Mr Mark Cullenane

Mr Glen Denmeade  
Mr Wayne Dillon  
Dr Gerald Goodhand  
Mr Justin Hankinson  
Mr Rodney Hocking  
Mr Frank Hoschke  
Mr Geoff Kain  
Dr Arun Mahajani  
Mr Brian Males  
Mr Paul Maybank  
Mr Gordon Milne  
Mr Michael McKay  
Mr Ron Owen  
Mr Greg Payne  
Mr Adrian Rossiter  
Mr Martin Scaife  
Mr Garry Schoolmeester  
Mr Peter Simms  
Mr Richard Skinner  
Mr Simon Spillett  
Mr Ian Spooner  
Mr Walter Talbot  
Mr Norman Turner  
Mr Rees Vandermolen  
Mr Peter Winckler  
Ms Annetta Albanese

Ms Sonya Arnold  
Mrs Gwyn Balch  
Mrs Rosie Ballinger  
Mrs Marcel Clark  
Miss Lucy Cooper  
Ms Virginia Dowson  
Mrs Kay Gargett  
Mrs Debbie Garraway  
Mrs Jessica Hoschke  
Mrs Joan Hunt  
Mrs Doreen Kerr  
Ms Frances Kilgariff  
Mrs Patricia King  
Mrs Sylvia Klonaris  
Mrs Kimberlee McKay  
Mrs Vicki Macmillan  
Mrs Christine Nathanael  
Ms Romaine Oorloff  
Mrs Lee Payne  
Mrs Ellen Pitts  
Mrs Kelly Raven  
Mrs Makaylia Ravlich  
Mrs Sheryl Rossiter  
Dr Jan Schmitzer  
Mrs Sue-ellen Skinner  
Ms Donna Stone  
Ms Christine Turner



# Chairman's Report



I am delighted to present this 34th Annual Report on the activities of St John Ambulance Australia (NT) Inc. Elsewhere in this document are reports from Commissioner, Mr Steve Peers, Chair of Training, Dr Jan Schmitzer and Treasurer, Mr Roland Chin. My report, therefore, concentrates on developments relating to the

Order, Council and the Ambulance Service.

Office Bearers for this year, in addition to Alan Bromwich (President) and myself, were Fran Kilgariff (Deputy Chair), Dr Lionel Crompton (Ambulance Service), Dr Jan Schmitzer (Training), Roland Chin (Treasurer) and Steve Peers (Commissioner). To them - and also to Councillors, Chief Justice Trevor Riley and Stephen Baddeley - I extend my thanks for their support throughout year.

Thanks to the efforts of staff from St John, the Office of His Honour the Administrator and Government House for hosting this year's Investiture and Graduation ceremony. This year saw the Graduation of ten Paramedics, who received their Diploma of Paramedical Science (Ambulance) at the ceremony, with a further two receiving their Advanced Diploma.

Priory Vote of Thanks, Admissions, Promotions and Service Bar recipients this year were:

## Priory Vote of Thanks

Mr Andrew Bruyn AM  
Colemans Printing  
Nicole Dunn – Ward Keller

## Commendations:

Mr Brett Butler - Silver  
Ms Samantha Cameron - Silver  
Ms Belinda Graham - Silver  
Mrs Narelle McLaughlin - Silver

## Promoted to Knight of Grace:

Chief Justice Trevor Riley

## Promoted to Dame of Grace:

Mrs Angelina Butler

## Promoted to Officer:

Mrs Cynthia Dawn Bat

## Admitted to the Order as Member:

Mr Ronald Owen

### 5 years

Rosie Ballinger  
Kay Blakeman  
Angie Butler  
Phil Blyth  
Matthew Cowie  
Ben Farkus  
Beverley Hellyer  
Robyn Timney

### 15 Years

Shaun Daniel  
Michelle Gough

### 20 Years

Kevin Blake  
Craig Garraway  
Michael McKay

### 25 Years

Wendy Jackson  
Mark O'Shaughnessy  
Brendan Quirke

### 10 years

Simon Cooper  
Steve Reubenson

In addition to the above medals and awards, this year for the first time at the Investiture Ceremony, a number of Volunteer medals and bars were presented for members who have completed lengthy volunteer service. These ranged from 3 year service bars to 37 year service bars and I would like to extend my thanks and congratulations to all of those who received one. Your valued contribution does not go unnoticed.

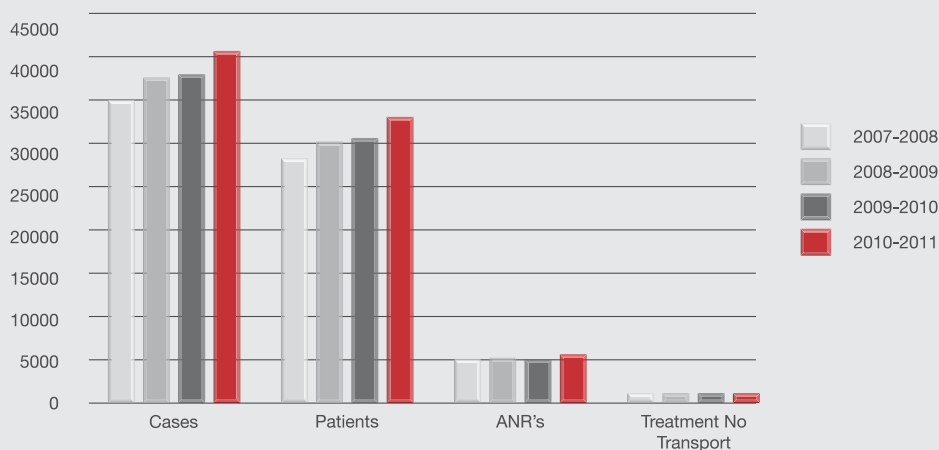




Each year St John delivers:

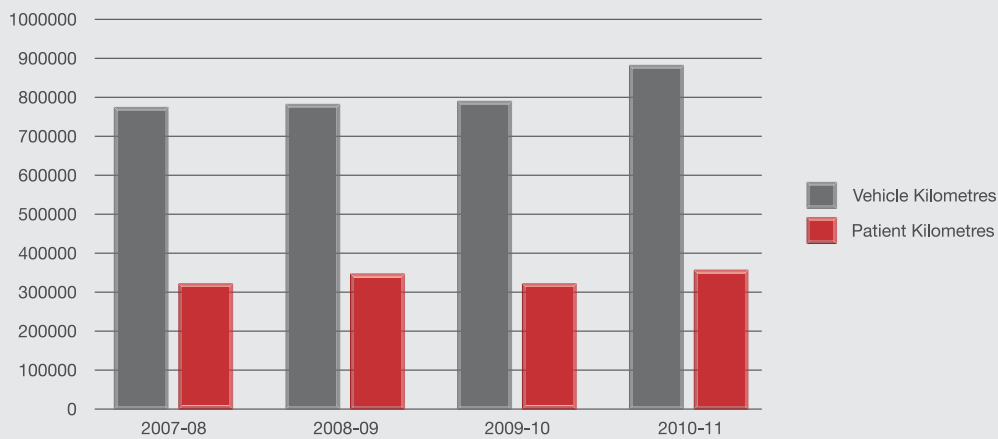
- An emergency and non-emergency ambulance service;
- A dedicated team of qualified First Aid Volunteer personnel to attend social, sporting, cultural and other well-attended community events;
- A dedicated training arm specialising in public, community and industry-specific First Aid training;
- Ambulance Officer education and training;
- Youth support and training through a Cadet movement.
- Contract Paramedical services to assist and support the mining production and special project industries both on and off-shore;
- Corporate support to its operational arms and activities;
- An extensive First Aid kit and supplies Sales Department; and
- A fully equipped workshop delivering custom vehicle, ambulance modifications and general servicing.

During 2010-2011 St John Ambulance Australia (NT) Inc experienced increases in activity, with Ambulance vehicles travelling kilometres 876,324 (up 9.7%), whilst in the process of transporting 32,836 patients (an increase of 6.8%), on 40,623 cases (up 7.4%). These increases certainly reflect the workload pressures being identified in all Regions and in Communications Centres.



I am again in the most fortunate position to be able to advise that for a record 8th year in a row, Reader's Digest has announced, Paramedics have again been voted the most trusted profession in Australia. I am honoured to be associated with such a high calibre of professionals and I am sure you will all join with me in congratulating them on a fantastic effort, often in some very difficult and trying circumstances. St John Ambulance Australia (NT) Inc is proud of its dedicated and committed Paramedics (as it is of all staff and members) and is delighted the Rotary Club of Darwin Sunrise has for the past 11 years seen fit to recognise the very best of the best. For our Paramedic of the Year Awards held in September last year and hosted by the Hon Kon Vatskalis, we had an outstanding 19 nominations. Congratulations to last year's winner, Samantha King from Darwin. To Sam and all of the NT Paramedics, keep up the good work.





The ongoing discussion with the NT Government regarding the Ambulance Service Contract has finally come to fruition, and in early February we signed a five year Contract, with the option for a further 5 years. A lot of hard work resulted in the final outcome, with much more required to meet the ongoing obligations going forward. This signing has allowed the implementation of a number of initiatives identified in our current Strategic Plan to grow the Ambulance Services provided to all Territorians. The 3 yearly Employee Agreement discussions continue with finalisation imminent in the near future. Thank you to all involved in this process.

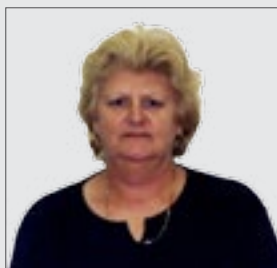
In a positive move for the Territory, earlier this year saw the commencement of the Yirrkala school based program in Nhulunbuy. The initiative ensures First Aid training is communicated to students from Indigenous Communities giving them the same opportunities as their peers, in less isolated Communities across the Territory. This initiative is in line with our desire to make First Aid a part of every Territorian's life and to build the brand name of St John to the Youth of the Community. A special thank you to Kieran Brown for his assistance (with others) in getting the program started.

Through our two Volunteer Community Education officers, St John NT has been able to provide training to 1,706 participants at no charge (schools and other PR type activities). Reporting in 2010/11 will for the first time reflect these courses as they form part of our goal to "make first aid a part of everyone's lives".

My thanks also go to all of St John's business colleagues, the Health Minister and the Government, Councillors, Members, Staff and Friends of St John for another successful year. Thank you to all of the paramedics across the NT for their unwavering support during the EA negotiations, we are privileged to have dedicated and knowledgeable staff and members and thank you all for your efforts.

**Michael Mooney, AM KStJ**  
**Chairman**

# Training Department Report



I am pleased to once again present the Training Branch report forming part of the 34th Annual Report for St John Ambulance (NT) Inc., the 9th report I am proud to present as the Chair of Training. Training Branch's financial statement for the past year is able to be located elsewhere in the Annual Report papers.

There have been two significant 'events' within St John NT's Training sphere during the past 12 months, one involving our delivery of training in the Vocational Education and Training (VET) sector, the other being the decision to transition our Paramedic Education and Training from the VET sector into the Tertiary (Higher Education) sector, with First Aid training remaining in VET.

## The new National Regulator

Until now, the new or continuing registration of training organisations, course accreditation and a Registered Training Organisation's (RTO) compliance maintenance has been a State/Territory responsibility. From July 2011 this responsibility shifted with the introduction of the Australian Skills Quality Authority (ASQA), the new National VET Regulator. ASQA has been established by the referrals of power from the states and the exercise of the Commonwealth's constitutional powers in the territories. ASQA's functions include:

- registering training providers as 'registered training organisations' (RTOs) ;
- recommending RTOs as CRICOS providers—providers that can enroll international students ;
- accrediting vocational education and training (VET) courses ; and
- ensuring RTOs comply with the conditions and standards for registration, including by carrying out mandatory, fee for service compliance audits.

As an RTO since 1991, St John NT's Training Branch has operated under a plethora of VET sector governing standards and aims to ensure our compliance as an RTO is maintained under ASQA.

## Paramedic Education

Over the past 10-12 years, the Ambulance Paramedic Industry throughout Australia and New Zealand has been moving toward a Tertiary as opposed to VET sector training model, this being considered the next logical step in the progression of paramedics and paramedical services. Through the Paramedic Training College (PTC), St John NT have been delivering VET sector Paramedic qualifications since our RTO status was first achieved. The transition of qualifications into the Tertiary sector is supported by St John NT and following a period of active research we have now entered into a formal academic partnership with Edith Cowan University (ECU) in WA. ECU also partners with St John WA for its paramedic training needs. The format of ECU's course K89-Bachelor of Science (Paramedical Science), aims to ensure minimal disruption to operational rosters with PTC delivering 7 clinically orientated units of the Degree under the auspices of the university. All non-clinical units are completed in an on-line format which will be managed by ECU. Our first Tertiary student cohort is due to commence in January 2012.

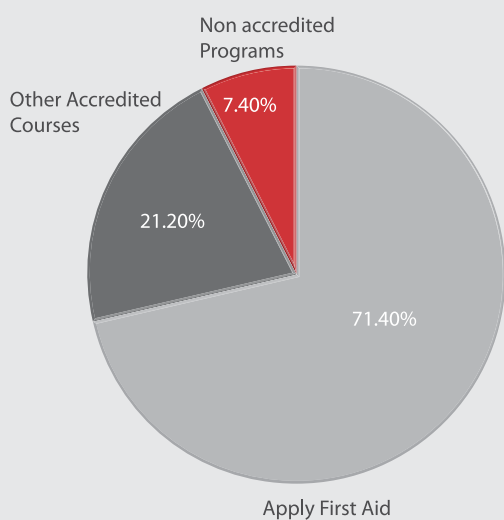
## First Aid

During the past year, some level of First Aid training was delivered to 10,838 learners across a variety of accredited, non-accredited and school based programs (school based programs are coordinated by Operations Branch, delivered through the School Division/s initiative, are not charged for and have not been included in previous reports).

First Aid training is currently involved in a rebuilding phase with many new staff joining in early 2011. The need for this was as a result of the spate of Trainer departures which occurred early to mid 2010. All new Trainers who were appointed as a result of this successfully completed their internal certification process and are now delivering across our suite of first aid programs.



It is always pleasing to review the feedback received from our commercial training customers. Over the past 12 months this has continued its' overwhelmingly positive tone despite the significant staff turn-over. Not only does the feedback support the initial 6-8 week Trainer Certification process applied to all new Trainers to bring them 'up to speed', it also confirms our commitment to quality first aid training delivery and assessment at standards expected by learners who choose St John NT as their first aid training provider – in today's commercially competitive first aid training environment this is a genuine learner consideration. The progression of each new training team member continues to be aided by the effective support and mentoring they receive and customer feedback suggests this is achieved to very high standards. I take this opportunity to acknowledge the assistance offered to new team members by our 'older hands' and urge everyone to keep up this great work.



Feedback is sought from each first aid training participant and whilst requested, it is not mandatory for it to be provided. Based on a snapshot of responses received 01 January – 30 June 2011, the following list was developed.

**What was your main reason for enrolling in this course?**

Gain employment	104
Renew current certificate	456
Personal interest	237
Job requirement	10795
Update knowledge	255
Part of another course	95
Other	56

**Were practical skills clearly demonstrated to you before you practiced them?**

Yes	2946	No	17
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**Have you trained with St John Ambulance before?**

Yes	1853	No	887
Yes, but not in the Northern Territory	289		

**Did your Trainer present the course in a way that was:**

	Always	Mostly	Never
Easy to understand	2769	195	2
Helpful	2896	97	
Interesting	2780	221	1
Supportive	2896	95	

When looking over the travel undertaken by First Aid Trainers, I am reminded of the Geoff Mack's 1959 song 'I've been everywhere'. Some of the places travelled to and trained in during the past 12 months include: Nhulunbuy; Katherine; Kings Valley; Groote Eylandt; Granites, Maningrida, Galiwinku, Jabiru, Swim Creek, Batchelor, Millingimbi, Croker Island, Borroloola, Frances Creek, Elcho Island, Gunbalanya (Oenpelli), Bickerton Island, Belyuen, Alekarange, Melville Island, Numbulwar, Wadeye, Galiwinku, Angurugu, Umbakumba, Borroloola, Legune Station, Mereenie, Yirrkala, Mt Bundy; Douglas Daly, Tennant Creek and Alparra.





Other points of note for First Aid Training this past year have included:

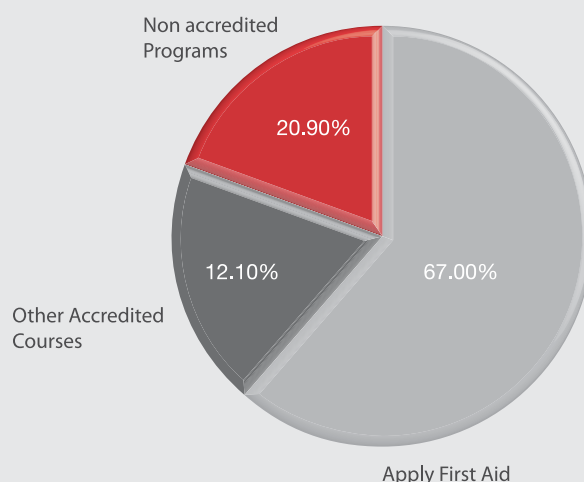
An arrangement was negotiated with the Groote Eylandt Mining Company (GEMCO) for the 'on-site' delivery of First Aid Training which to date has resulted in 12 courses being delivered. I congratulate our First Aid Training Manager Annetta Albanese for her work with GEMCO in this area and the Trainers involved in the delivery for the positive feedback received. Another key group we worked with during the year was the Darwin Correctional Facility. We have already presented a number of courses at the Facility with still more scheduled and the very real possibility of even more to follow. We continued our 3 year association with Group Training NT for the delivery of WorkReady first aid courses to school groups across the NT. This year a further 30 courses involving 250 learners were presented.

This year's Bern Kilgariff Trainer Award, named in recognition of the significant contributions to St John NT made by Bern as a respected member of the St John NT Council, particularly in the Alice Springs region, was awarded to Megan Ashton. As the Award's recipient, Megan travelled to the April 2011 Spark of Life Conference in Perth.

An external audit was conducted in November 2010 by our (then) Registration Authority, the Department of Education and Training, with a successful outcome. The next audit, possibly some time late 2011 or early 2012, will be conducted by the new National VET Regulator and will be undertaken against the Standards for NVR Registered Training Organisations.

Given the number of new team members employed, the need to develop their experience levels was recognised and planned. Specific attention was given to the development of underpinning knowledge and skill bases to ensure there were no gaps identified by customers who had selected St John NT as their first aid training provider. To facilitate this, a range of focussed professional development activities were planned for our Annual Trainer Workshop and throughout the first half of 2011.

Total Number of Learners  
01 July 2010 - 30 June 2011



From an advertising and marketing perspective and in an effort to reverse the 'traditional' decline in course bookings taken by our Training Administration team in January and July of each year, it was agreed to hold a special promotion in each of those months. With the assistance of Marketing Officer Cheryl Martin, an offer was promoted which involved a 10% discount for any training booked and paid for in January or July 2011. The outcome of these promotions suggested they were successful.

- The January promotion resulted in a 49% increase in courses booked and paid for when compared against the same period the previous year.
- The July promotion resulted in a 17% increase in courses booked and paid for when compared against the same period the previous year.

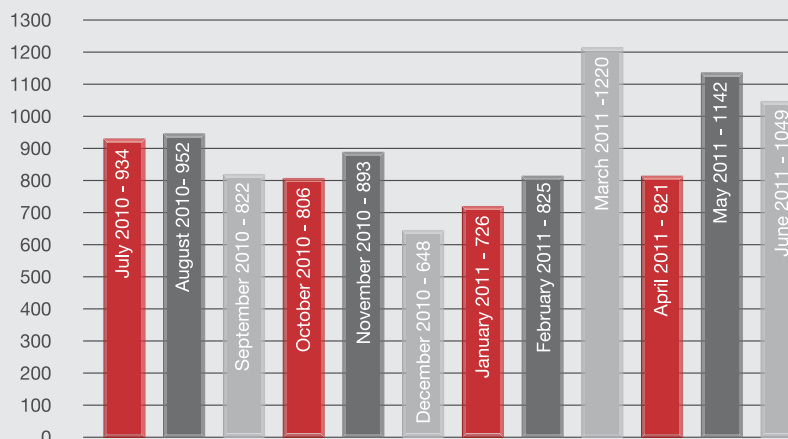


Training was joined in the January initiative by the Contracts and Sales team and it is anticipated this team will be part of any future similar advertising which may be offered with the aim of continuing our promotion of and support for the 'One St John' philosophy. To further promote first aid training delivered by St John NT, a testimonial page has been developed and this can be found at [www.stjohnnt.org.au/training](http://www.stjohnnt.org.au/training). Any feedback which may be received through a new email address, [trainingfeedback@stjohnnt.asn.au](mailto:trainingfeedback@stjohnnt.asn.au), will be reviewed by the Director Education and Training and uploaded to the site as appropriate.

Cyclone Carlos passed over the Top End in February 2011 and resulted in the rescheduling of some first aid programs. Due to the impact this had on out-of-Darwin customers during the week of the cyclone and the week/s immediately following it and for Private/Group training only, we decided to simply apply training costs relevant to actual participation levels and not at our normal private group training minimum charge which is based on 8 participants. This aimed to maintain positive customer relations and we believe the initiative was positively received by everyone involved. Throughout the year Training Branch was fortunate to have the willing and effective support of our part-time Trainers who as a group contributed to Training's ability to continue to deliver our scheduled training despite the number of Full-Time Trainers who had moved on, I sincerely thank them all for their support. St John NT was again successful in winning a first aid training contract through the Department of Business and Employment's Youth Week, 04 – 08 April 2011. 56 positions were funded by the Department across the Territory during Youth Week with 2 courses delivered in Darwin and 1 course in both Katherine and Alice Springs.

First Aid Training Manager Annetta Albanese travelled to Balikpapan, Indonesia with Contracts & Sales Manager Tracy Watts to attend meetings with Macquarie Medical regarding the establishment of an MOU for the local delivery of first aid units of competence under the St John NT brand. This initiative was also discussed with and had the support of the National Office. Arrangements such as are required in this circumstance can take some time to come to fruition and this initiative is ongoing at this time. To support this opportunity, a successful application was submitted to the Department of Education and Training enabling St John NT, as a Registered Training Organisation, to deliver accredited first aid training programs in Balikpapan through Macquarie Medical and under our brand.

Learners per month  
01 July 2010 - 30 June 2011



Various, the First Aid Training Manager and/or Training team members participated in a number of opportunities aimed at enhancing Training's public profile and/or updating First Aid training approaches, these included:

1. Attending a Minerals Council event at which guest speaker Chris Natt, Training and Education Coordinator for the Minerals Council of Australia NT Division, provided information of a pilot pre-employment program for indigenous personnel. The pilot program includes a First Aid training component and is likely to attract Department of Education and Training funding.
  - a. St John NT is a contender for the First Aid training component of the program.
  - b. It is anticipated training will proceed sometime in early 2012.
2. Attending the St John National Validation workshop and National Training Quality Committee meetings in Brisbane.
  - a. These meetings are invaluable for the networking opportunities they present.
  - b. Information relating to 2 different types of Adrenaline Auto Injectors was discussed at the meeting and this is now being incorporated into our teaching.
3. 7 Training Team members assisted Marketing Officer Cheryl Martin, Contracts and Sales Manager Tracy Watts and Volunteer members to cover the St John NT static promotion during the Darwin Home and Life Style Expo at the Darwin Convention Centre.
  - a. The event afforded 'whole of business' exposure for St John NT with Training staff reporting positive comments from the public they met during their 'rostered' time at the display.

Key Professional Development activities this past year have included;

- The 2010 Annual Trainer Workshop which involved 12 Trainers from across the Territory plus 3 others who were involved intermittently throughout the day due to Mines Rescue competition commitments occurring at the same time.

- Guest speakers on the day included: Asthma NT; an allergy specialist; KidSafe NT; Annetta for AQTF and Trainer Paul Simonato for Clinical Assessment. Feedback from participants suggest the day was of great benefit to them and to their role, particularly the new first aid management for asthma and anaphylaxis with this session also including references to specific NT legislation.
- Our external presenters agreed to liaise with the St John Ambulance National Office with the view to further enhancing the Australian First Aid publication.
- The Northern Australian Emergency Response Competition.
  - St John Ambulance NT is a long-term sponsor of this event and contributed this year by offering the use of a training hall for a 'welcome' session as well as supplying trophies for the first aid section of the competition. 7 Trainers worked as scene adjudicators at the competition.
- One Trainer travelled to St John in Sydney to participate in a national Train the Trainer workshop introducing a new, non accredited national training initiative, Workplace Health and Infection Control. A local Train the Trainer workshop has since been delivered to up skill all Trainers in this program.
- It is an Australian Skills Quality Authority (ASQA) standard that all VET sector Trainers must upgrade to the Certificate IV in Training and Assessment (TAE40110) by mid June 2012. I am pleased to report that all St John NT Trainers and Educators have either achieved this upgrade or are presently working toward it and I acknowledge the support provided by Deputy Operations Manager Stephen Van Gerwen for his local facilitation of this upgrade.

Following a recent Health Training Package review and the subsequent release of Version 4 of the Package, we are in the process of transitioning to the revised first aid units of competence and these will be introduced from 01 January 2012. Current course documentation continues to be moderated and validated by First Aid Trainers.



## Paramedic Training and Development

By far and away, the most significant advancement to our paramedic development in recent times (arguably in the last 21 years), has been the decision to relocate NT Paramedic qualifications from the Vocational Education and Training (VET) sector into the Tertiary (Higher Education) sector. This decision is consistent with the national advancement of ambulance paramedics and their qualifications which has been occurring throughout Australia and New Zealand over the past 10-12 years. With Board approval, CEO Ross Coburn signed a formal Provision of Academic Services Agreement with Edith Cowan University on August 19th 2011. The Agreement is countersigned by Professor Kerry O Cox, Vice-Chancellor and President, Edith Cowan University. ECU is also the institution selected by St John WA, the only other St John Ambulance Australia operated Ambulance Service, to facilitate their VET to Tertiary transition. The Agreement is for a 5 year period which agreeably ties in with the contractual period St John NT has negotiated with the NT Government for the provision of paramedical services across the Territory. NT Student Paramedics employed from January 2012 will enrol into the Bachelor of Science (Paramedical Science), which will become the new minimum standard qualification for paramedical staff.

ECU is a Council of Ambulance Authorities accredited university. This approval is indicative of a university that broadly consults with industry during the initial program developmental stages and continues to do so during ongoing program refinement which is facilitated through various consultative and reference committees. The Degree qualification will also meet Paramedic registration requirements should/when/if, the registration of Paramedics becomes an industry standard. ECU's undergraduate program involves the Paramedic Training College assuming a lead role in the delivery of 7 clinically focused units in the Bachelor Degree. These will be facilitated in a similar manner to the off-the-job training which is currently part of our VET sector Diploma delivery format. The university will coordinate non-clinical units of study, all of which are able to be completed in an on-line environment. It is anticipated this will significantly reduce the possibility of negative rostering implications for day to day Ambulance Operations across the NT and as best could be ascertained during the research period, no other similar university program offered this.

We have received significant support from ECU as PTC prepares for its first Tertiary student cohort and I record our sincere thanks to the university for this. I would also like to acknowledge the behind the scenes work currently being undertaken by our Paramedic Training College team led by Paramedic Education Manager Lynda McMeekin, as they ready learning resources and tools for the undergraduate Degree's introduction.

During the reporting period, PTC presented (ASCH = actual student contact hours):

- 2 x Clinical 1 (recruit) programs comprising 27 students for a total of 6,480 ASCH.
- 1 x Clinical 2 program comprising 4 students for a total of 480 ASCH.
- 4 x Rescue and Disaster Management comprising 27 students for a total of 2,160 ASCH.
- 3 x Driving and Vehicle Maintenance programs comprising 38 students for a total of 3,040 ASCH.
- 1 x NEPTS program comprising 8 students for a total of 960 ASCH.

Total students: 104. Total ASCH achieved: 13,120.

A key new initiative coordinated by PTC which also involved support from the Ambulance Operations and First Aid Training areas, was the first course delivered for Non-Emergency Patient Transport Service (NEPTS) officers. The qualification delivered for staff employed into this area is the Certificate III in Non-Emergency Client Transport and 8 Patient Transport Officers attended and completed the in-class component. The course was delivered under the banner of the St John Ambulance National Office's RTO Scope of Registration.

As an on-road Paramedic and past Student and Paramedic of the year, Samantha (Sam) King had previously been involved in PTC's Driving and Vehicle Maintenance program and had for sometime expressed an interest in Paramedic Training. During the year, Sam joined PTC as a welcome addition to the team.





Version 4.0 of the Health Training Package was released in early 2011. This is the VET sector Training Package which houses our current Paramedical qualifications and the First Aid units of competence. Although the actual contents and assessments contained in each Unit of Competence have not changed, the need to amend all unit code references was time consuming and extensive. The task of ensuring a smooth transfer to the new version's unit codes and assessments was facilitated by PTC's Administration Officer Christine McLeod-Curran who was able to smooth the progress of the transfer to the updated version over a 2-3 week period with little apparent difficulty. Thank you Christine!

When planning for paramedical training's relocation into the Tertiary sector and in recognition of transitional arrangements which must be assured by Registered Training Organisations, St John NT is required to ensure any student who commences their training with us in the VET sector is afforded the opportunity to complete it in that sector. For this reason and for at least the next 3-4 years (or until such time as all currently enrolled VET sector students have completed their VET qualification), St John NT through the PTC will be facilitating both paramedical degree and diploma programs. This will allow the final Student Paramedic group which commenced the Diploma program in July 2011, time to complete it.

To conclude this report I must record my sincere appreciation to the many people who in some way have contributed to the activities of Training Branch during the past year. To my fellow Council members, thank you for your ongoing support of this Branch. Thank you also to the Strategic Management

Group and Regional Management Team whose advice and contributions are always warmly welcomed and I particularly acknowledge CEO Ross Coburn, Corporate Services Manager Royce Andrews and Human Resource Manager, Tamara Thompson for their continued support and encouragement. The HR area under Tamara's leadership has been extensively involved in the appointments made into Training this past year. To our Paramedic Education Manager Lynda McMeekin and First Aid Training Manager Annetta Albanese, thank you both for your significant support of Training Branch over many years now. To our First Aid Trainers and Paramedic Educators, you are providing a first-rate and very much valued service at the highest possible standards, keep up this fantastic work. Finally I would like to acknowledge the guidance and strategic vision provided to Training Branch since 1991 by the Director of Education and Training, Brendan Quirke. Brendan led St John NT toward our initial RTO registration including the development and accreditation of our initial suite of First Aid programs and Paramedic qualifications. Now and with the support of the St John NT Council, the Strategic Management Group and the entire Training team in collaboration with ECU, he is leading our paramedical education and development transition to the Tertiary sector.

Thank you everyone.

**Dr Jan Schmitzer MStJ**  
**Chair of Training**



# Commissioner's Report



I would like to begin my annual report by thanking all of our volunteers for their continued dedication to serving the community and their support of St John Ambulance in the Northern Territory.

It has been another rewarding but challenging year for our volunteers. We have introduced a new Reward and Recognition system, provided additional funding for conference attendance and training opportunities and launched the Community Care Program.

We continue to hear the term "flexible volunteering" and in order to increase our membership in the future we need to listen and understand the needs of today's volunteers. Many people have very busy lives but would still like to have the opportunity to volunteer. The recruitment system must be streamlined, appropriate training provided and a variety of volunteering opportunities provided. We must also embrace new technologies for our cadets and youth and provide additional "on-line" training courses for our members. It is essential that all new volunteers joining our organisation have a positive experience and the appointment of Membership Officers in each division will assist members in their first few weeks of volunteering.

To balance the needs of our volunteers we also need to consider the needs of our clients. When requested to provide first aid at events we must consider the level of first aid required, what equipment we can provide and how many personnel are available to attend. More and more requests seek ambulance or paramedic level coverage which gets more difficult for us to provide with volunteers. Our major duty requests continue to increase each year and we need to respond accordingly.

This year also saw the introduction of the Working with Children Card "Ochre Card" for all St John volunteers in the Northern Territory. This proved to be a challenge for the Volunteer Office.

The Volunteer Office Staff moved to their new downstairs premises which were previously the workshop area. The office now has a reception area, three offices, a meeting room and additional storage facilities. The official opening of the Volunteer Office was also an opportunity to formally announce the Community Care Program. The Volunteer Social Support Service Program is in partnership with Carers NT. St John volunteers will visit frail aged people, younger people with disabilities and their carers who are socially isolated. The program aims to support independence at home and in the community to prevent premature or inappropriate admission to residential care. Thank you to Naomi Gardiner for all her work with the establishment of the program.

Dawn Bat worked for several months on a Reward and Recognition Program for members. The program includes:

- Adult Member of the Year – Commissioner's award
- Cadet Member of the Year – Commissioner's award
- Adult Division of the Year – Commissioner's award
- Cadet Division of the Year – Commissioner's award
- Non Operational Member of the Year (non uniform or affiliate)
- Richard Morris Community Spirit Award
- Duty hour rewards - 500 hours, 250 hours, 100 hours
- Thank you event for Volunteers and families in each centre
- Polo shirt issue for completion of the First Responder Program
- Commissioner's 'Thank You' letter to volunteer members

Congratulations to the winners of the inaugural Richard Morris Community Spirit Award – Christine Turner for the Greater Darwin area and Darrin Whately from Tennant Creek who was the Regional Winner.

The number of members who were eligible for the awards were: 500 hrs - 2 members; 250 hrs - 18 members; and 100 hrs - 51 members. The recipients received:

500 Hour Award	250 Hour Award	100 Hour Award
• certificate	• certificate	• certificate
• \$125 voucher	• \$50 voucher	• \$35 voucher

The Volunteer Presentation Weekend held on 5th, 6th & 7th November was very successful with volunteers from all divisions attending the weekend's events.

Congratulations to the recipients of Service Medals and Bars.

12 yr Medal	17 year Bar	27 year Bar
Paul Berry Sheryl Rossiter	Patrick Murray, Adrian Rossiter Paul Maybank	Angie Butler

## 2010 Commissioner Awards Winners

### Adult Member of the Year

Territory Officer Cadets, Kimberlee McKay

### Cadet Member of the Year

Kristy Janssen from the Alice Springs Cadet Division

### Operational Support Member of the Year

Frank Dunstan

### Adult Division of the Year

Nhulunbuy Adult Division.

### Cadet Division of the year

Tennant Creek Cadet Division

### 2011 Peter Falkland Youth Leader

Leanne Eltagonde from the Palmerston Cadet Division and the Youth Division.

This year's Investiture at Government House once again highlighted the magnificent contribution of our volunteers. St John Council Member Chief Justice Trevor Riley QC was promoted to Knight of Grace, Mrs Angelina Butler was promoted to Dame of Grace and Dawn Bat was promoted to Officer. Ron Owen will be admitted as Member of the Order in a ceremony in Alice Springs later this year. In addition to the Admission and Promotion of the Order a number of St John Council Members and volunteers were also presented with their Service Medals and Bars. Members who couldn't attend the ceremony will receive their awards later this year.

### 12 year Medal

Stuart Anderson, Kate, Anning, Geoffrey Kain

### 17 years Bar

Glen Auricht, Stephen Baddeley, Wayne Bevan

### 22 years Bar

Michael Mooney

### 27 years Bar

Lenaire Keatch, Trevor Riley

### 32 years Bar

Lionel Crompton, Lesley King, Peter Poole

### 37 years Bar

Alan Bromwich

Congratulations to the staff and volunteers in Tennant Creek for winning "The Unsung Hero's Award" which was presented to them at the inaugural Golden Heart Awards. Cadet Superintendent, Sam Cameron and Divisional Officer, Darrin Whatley from the Tennant Creek Cadet Division were nominated in five categories – Unsung Hero – Open, Community Care Award, Community Pride Award, Best Volunteer Group and Best Volunteer Individual. St John in Tennant Creek also celebrated the 30th anniversary of providing service to the Barkly Region.

The Nhulunbuy Division held their annual inspection and 30th birthday celebration on Monday 21st March, 2011 and was very privileged to have His Honour the Administrator Mr Tom Pauling AO QC KStJ and Mrs Tessa Pauling DStJ in attendance. Other special guests who attended included Deputy Chief Commissioner, Mr Kieran Brown, Lynne Walker MLA, the Town Administrator Dr. Ross Theedom, CEO Ross Coburn and other emergency services personnel. One of the original members of the division, Mrs Dawn Bat, also attended and spoke of the early history of the division.

The 2010 NT Cadet Camp was held at Lake Bennett from the 25th to the 30th September. Cadets from all centres travelled to Darwin to attend the camp and participate in the First Aid Competitions which were held on Sunday 26th September. Congratulations to the winners of the competition - Team - Band Division (Adam Ryan, Alex Chin, Matthew Fox), Individual - Sarah McLaughlin (Band Division) and Cadet Leader - Amy McKay (Band Division).

Eighteen members from the Northern Territory attended the 2011 National Cadet Camp which was held at the Sunshine Coast in Queensland. Unfortunately due to heavy rain the roads and recreational facilities were affected which significantly reduced the cadet activities and forced the early closure of the camp.

In February Volunteers were called out for Cyclone Carlos and assisted with cyclone preparations, assisting in flood shelters and manning the Foskey Pavilion.

In an effort to increase the community's awareness of first aid we employed a second person, Kathy Allen, into Community Education to work with Kelly Raven in schools and communities throughout the Northern Territory. Kathy and Kelly have worked in many schools in the Top End and will be expanding their service to the Alice Springs region later this year.

Several meetings were held in Nhulunbuy with the Principal of the Yirrkala School and other interested parties regarding the establishment of a cadet division. Kieran Brown worked in the Darwin office for several months producing new first aid learning resources for the students. The First Aid Practice Sheets are highly illustrative and will be presented in Yolngu language to further engage the students. The Learning Activity Sheets are designed to provide learning activities which are fun and collaborative (team or group situations). A Trainer Guide is being written to accompany these resources encouraging the trainers to utilise these resources for maximum effect. I would like express our thanks to Kieran Brown for his passion and dedication for this project.

Community Education staff has provided first aid training in several schools and community groups including: Marrara Christian College, Henbury Avenue Special School, Essington School, Nightcliff Middle School, Namarluk School, Rosebery Primary School and Yirrkala School.

They have also given talks and demonstrations for Arthritis/Osteoporosis group for Seniors Month, Epilepsy Association, Alzheimer's Association, CDU Adult Migrant Education Program and the Batchelor Outdoor Education Centre for the Katherine School of the Air.

Each week we are kept in touch with the news from around the Territory and this wouldn't have happened without the tremendous work of the Volle Newsletter editor Frank Dunstan. Thank you, Frank. Frank has now taken on the extra work of documenting our history which we hope to see finalised in 2013.

Four Territory Officers have been confirmed for the triennium period 2011 – 2014 -Territory Superintendent, Michael McKay, Territory Professional Officer, Virginia Dowson, Territory Officer Cadets, Kelly Raven and my position as Commissioner. I would like to thank Kimberlee McKay for all her work as Territory Officer Cadets for the past three years.

I would like to thank the large team who support me in my role as Commissioner – Territory Superintendent, Michael McKay and Territory Officers, Adult and Cadet Superintendents and the ladies in the Volunteer Office – Gwyn, Rosie, Kelly, Kathy and Dawn. I would also like to thank Debbie Garraway, Ross Coburn and the St John Board for their continued support.

**Steve Peers OAM KStJ JP  
Commissioner**



# Honorary Treasurer's Report

For The Year Ended 30 June 2011



## Discussion & Analysis of Financial Report

### Information on St John Ambulance Australia (NT) Inc. for the Concise Financial Report

The concise financial report is an extract from the financial report for the year ended 30 June 2011. The financial report and disclosures in the concise financial report have been derived from the 2011 Financial Report of St John Ambulance Australia (NT) Inc. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The discussion and analysis is provided to assist members in understanding the concise financial report. The discussion and analysis is based on the St John Ambulance Australia (NT) Inc. financial report and the information contained in the concise report has been derived from the full 2011 Financial Report of St John Ambulance Australia (NT) Inc.

## Statement of Comprehensive Income

### Revenue & Cost of Sales

Revenues increased by \$2.6M during the 2010/2011 financial year. This increase is primarily attributable to additional Northern Territory Government (NTG) funding secured under a new five year contract, which commenced 01 February 2011, for the provision of ambulance services in the Northern Territory. The operational component of this increase is predominantly payroll related, as discussed further on in this analysis, and is reflective of continuing demand increases on the Ambulance Service. Case loads increased by 8% in Darwin, 8% in Alice Springs and 11% in Katherine during the financial year. There was also a significant increase in capital funding in recognition of realistic cyclical service requirements, as well as one-off allocations for a major IT upgrade and an essential digital radio network upgrade.

Motor Vehicle Workshop revenues increased by 24% during the financial year, with increased usage of the St John facilities by external organisations out-sourcing their fleet maintenance requirements.

These increases were partially offset by a 35% reduction in revenues derived from the supply of contract medical services to mines and clinic facilities. Closures and restructures, coupled with increased national and international competition, have resulted in this downturn. The contract payroll component of Cost of Goods Sold decreased significantly as a direct result of this reduction in contract services.





### Expenditure

The Ambulance Service payroll increased by 17% during the year, primarily due to service expansion and the anticipated requirements of the new Enterprise Agreement (EA) for paramedics and communications officers. Patient Transport Services were introduced in Darwin and Alice Springs requiring six new officers, an additional education officer was appointed to the Paramedic Training College and the positions of Deputy Operations Manager (Northern) and Station Officer (Alice Springs) were established. Parity increases for all qualified officers, roster penalty increases, additional remote area and professional development allowances, combined with an across the board 3% increase, comprise the EA component of this increase. These payroll increases were incorporated in the renegotiated NTG contract and funded accordingly. Further contributing to this variance was the inclusion of annual leave loading for all employees, excluding senior management, in the annual leave provision as at 30 June 2011. This is in anticipation of a Fair Work Australia requirement for all non-paramedic EAs currently being negotiated.

Depreciation expense increased as a result of an increase in capital expenditure from \$1.5M in 2009/2010 to \$2.4M in 2010/2011. A major component of this additional spend was an IT upgrade which attracts a short "useful life" write off.

Administrative costs increased with workers compensation insurance premiums increasing in line with payroll growth, and there was a significant increase in travel for relief paramedic officers and managers to meet leave, public duty and staff turnover requirements. This was compounded during the financial year by protected industrial action work restrictions. First Aid Training Department travel increased with additional remote area courses and high leave and staff turnover requirements.

### Statement of Financial Position

#### Plant & Equipment

Capital expenditure increased above normal cyclical levels during the financial year with the purchase of two additional ambulance vehicles for the newly introduced Patient Transport Service, an upgrade to the digital radio network and a major IT upgrade.

#### Current Liabilities

Trade Creditor levels were significantly higher than the previous financial year. This is largely attributable to capital purchases transacted late in the financial year. Along with the provision and accrual increases detailed below, this is reflected in the increased level of cash investment at the end of the financial year.

Employee leave provisions increased in line with the Ambulance Service payroll increases and the expanded application of annual leave loading noted above.

The Ambulance Service EA was in the late stages of negotiation at the end of the financial year. An accrual has been raised for anticipated increases with payments being back dated to the commencement of the new NTG contract.

### Statement of Cash Flows

Increased NTG funding for the Ambulance Service, offset by corresponding payroll and capital expenditure increases, coupled with the current liability increases outlined above, are the major components of the net cash investment increase.

## Statement Of Financial Position

For The Year Ended 30 June 2011

	2011	2010
	\$	\$
<b>Current Assets</b>		
Cash	8,495,856	6,623,788
Trade & Other Receivables	2,790,383	2,860,578
Inventories	380,557	285,846
<b>Total Current Assets</b>	<u>11,666,796</u>	<u>9,770,212</u>
<b>Non Current Assets</b>		
Property, Plant & Equipment	4,506,867	3,516,787
<b>Total Non Current Assets</b>	<u>4,506,867</u>	<u>3,516,787</u>
<b>Total Assets</b>	<u><b>16,173,663</b></u>	<u><b>13,286,999</b></u>
<b>Current Liabilities</b>		
Trade & Other Payables	2,689,804	1,872,820
Provisions	5,479,439	4,397,427
Other	1,336,954	1,058,251
<b>Total Current Liabilities</b>	<u>9,506,197</u>	<u>7,328,498</u>
<b>Non Current Liabilities</b>		
Provisions	340,959	377,205
<b>Total Non Current Liabilities</b>	<u>340,959</u>	<u>377,205</u>
<b>Total Liabilities</b>	<u><b>9,847,156</b></u>	<u><b>7,705,703</b></u>
<b>Net Assets</b>	<u><b>6,326,507</b></u>	<u><b>5,581,296</b></u>
<b>Equity</b>		
Accumulated Funds	6,326,507	5,581,296
<b>Total Equity</b>	<u><b>6,326,507</b></u>	<u><b>5,581,296</b></u>

The Statement of Financial Position should be read in conjunction with the accompanying notes.

## Statement Of Comprehensive Income

For The Year Ended 30 June 2011

	2011	2010
	\$	\$
<b>Revenue</b>	26,664,718	24,022,553
<b>Cost of Sales</b>	<u>2,296,531</u>	<u>2,926,780</u>
<b>Gross Profit</b>	<u>24,368,187</u>	<u>21,095,773</u>
<b>Expenditure</b>		
Personnel	17,503,533	14,919,889
Depreciation on Non Current Assets	1,283,066	1,104,107
Operational	1,286,956	1,362,460
Occupancy	1,152,414	1,090,597
Marketing	164,481	118,829
Training	101,360	69,115
Administration	2,029,399	1,859,630
Finance	101,767	137,924
<b>Total Costs &amp; Expenditure</b>	<u>23,622,976</u>	<u>20,662,551</u>
<b>Net Surplus / (Deficit) for the Year</b>	<u><b>745,211</b></u>	<u><b>433,222</b></u>
<b>Other Comprehensive Income</b>	<u>0</u>	<u>0</u>
<b>Total Comprehensive Income for the Period</b>	<u><b>745,211</b></u>	<u><b>433,222</b></u>

The Statement of Comprehensive Income should be read in conjunction with the accompanying notes.

## Statement Of Cash Flows

For The Year Ended 30 June 2011

	2011	2010
	\$	\$
<b>Cash Flows from Operating Activities</b>		
Payments to Suppliers & Employees	(22,917,474)	(21,406,875)
Transport Fee Receipts	12,958,077	11,659,018
Interest Received	413,638	324,970
Fee For Service Income Receipts	8,200,783	5,636,117
Other Receipts from Customers	5,365,830	5,701,127
<b>Net Cash Flows provided by/(used in) Operating Activities</b>	<b>4,020,854</b>	<b>1,914,357</b>
<b>Cash Flows from Investing Activities</b>		
Payments for Purchase of Plant & Equipment	(2,383,664)	(1,546,773)
Proceeds from Sale of Plant & Equipment	234,878	279,088
<b>Net Cash Flows used in Investing Activities</b>	<b>(2,148,786)</b>	<b>(1,267,685)</b>
<b>Net Increase / (Decrease) in Cash Held</b>	<b>1,872,068</b>	<b>646,672</b>
Cash at Beginning of Reporting Period	6,623,788	5,977,116
<b>Cash at End of Reporting Period</b>	<b>8,495,856</b>	<b>6,623,788</b>

The Statement of Cash Flows should be read in conjunction with the accompanying notes.

## Statement Of Changes In Equity

For The Year Ended 30 June 2011

	2011	2010
	\$	\$
<b>Accumulated Surplus</b>		
Balance at Beginning of the Year	5,581,296	5,148,074
Net Surplus for the Year	745,211	433,222
<b>Balance at End of the Year</b>	<b>6,326,507</b>	<b>5,581,296</b>

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.

## Notes to the Financial Statements

For the Year Ended 30 June 2011

### Note 1: Basis of Preparation of the Concise Financial Report

The concise financial report is an extract from the full financial report for the year ended 30 June 2011. The concise financial report has been prepared in accordance with Accounting Standard AASB 1039: Concise Financial Reports.

The financial report, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of St John Ambulance Australia (NT) Inc. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of St John Ambulance Australia (NT) Inc. as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

The presentation currency used in this concise financial report is Australian dollars.

### Going Concern

A five year contract, with an extension option for a further five years, commenced on 01 February 2011 between the Northern Territory Government and St John Ambulance Australia (NT) Inc. for the provision of road transport ambulance services in designated Northern Territory regions. These financial statements have been prepared on a going concern basis on the assumption that sufficient government funding will be provided to St John Ambulance Australia (NT) Inc. in the future.

## Statement by the Executive Committee

30 June 2011

In our opinion –

- a. the accompanying concise financial report as set out on the previous pages are drawn up so as to present fairly the state of affairs of the Association as at 30 June 2011 and the results of the Association for the year ended on that date;
- b. the concise financial report is an abridged form of the Association's general purpose financial report that has been made out in accordance with the Australian Accounting Standards and other professional reporting requirements; and
- c. there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

During the financial year, no member of St John Ambulance Australia (NT) Inc., or any firm of which an officer is a member, or any corporate entity which an officer has a substantial interest, has received or become entitled to receive a benefit as a result of a contract between an officer and St John Ambulance Australia (NT) Inc.

Since the end of the previous financial year, except as detailed above and other than an approved salary package which has been determined in accordance with general market conditions, no committee person of the Association has received directly or indirectly, any payment or other benefit of a pecuniary value.

Signed for and on behalf of the Executive Committee of the Council of St John Ambulance Australia (NT) Inc. at 50 Dripstone Road Casuarina NT.

**Mr M J Mooney AM KStJ**  
Chairman

**Mr Roland Chin MStJ**  
Treasurer



**Independent auditor's report to the members of St John Ambulance Australia (NT) Inc.****Report on the Concise Financial Report**

We have audited the accompanying concise financial report of St John Ambulance Australia (NT) Inc. which comprises the statement of financial position as at 30 June 2011, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and related notes, derived from the audited financial report of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2011. The concise financial report also includes discussion and analysis and the statement by the Executive Committee. The concise financial report does not contain all the disclosures required by the Australian Accounting Standards.

**The Executive Committee's Responsibility for the Concise Financial Report**

The Association's Executive Committee are responsible for the preparation of the concise financial report in accordance with Accounting Standard AASB 1039 *Concise Financial Reports*, and for such internal control as the Executive Committee determine are necessary to enable the preparation of the concise financial report.

**Auditor's Responsibility**

Our responsibility is to express an opinion on the concise financial report based on our audit procedures which were conducted in accordance with *ASA 810 Engagements to Report on Summary Financial Statements*. We have conducted an independent audit, in accordance with Australian Auditing Standards, of the financial report of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2011. We expressed an unmodified audit opinion on the financial report in our report dated 27 October 2011. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the concise financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the concise financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal controls relevant to the entity's preparation of the concise financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. Our procedures included testing that the information in the concise financial report is derived from, and is consistent with the financial report for the year, and examination on a test basis, of audit evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with AASB 1039 *Concise Financial Reports* and whether the discussion and analysis complies with the requirements laid down in AASB 1039 *Concise Financial Reports*.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



### Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

### Auditor's Opinion

In our opinion, the concise financial report, including the discussion and analysis and statement by the Executive Committee of St John Ambulance Australia (NT) Inc. for the year ended 30 June 2011 complies with Accounting Standard AASB 1039 *Concise Financial Reports*.

*Merit Partners*

Merit Partners

*Matthew Kennon*

Matthew Kennon  
Director

Darwin

Date: 27/10/2011



# Territory Staff

(as at 30th June, 2011)

<b>Commissioner</b>	Mr Steve Peers OAM KStJ
<b>Territory Superintendent</b>	Mr Michael McKay MStJ
<b>A/Deputy Superintendent</b>	Mr Mark Ferguson
<b>Territory Professional Officer</b>	Ms Virginia Dowson MStJ
<b>Territory Nursing Officer</b>	Ms Mandy Paradise
<b>Territory Officer Human Resources</b>	Mrs Lesley King DStJ
<b>Territory Officer Cadets</b>	Mrs Kelly Raven MStJ
<b>Territory Officer (Cadet Support)</b>	Mrs Kimberlee McKay MStJ
<b>Territory Officer Training (Regional)</b>	Mr Geoff Lohmeyer
<b>Territory Officer Training (Northern)</b>	Mr Steve Van Gerwen
<b>Territory Officer Training (Southern)</b>	Vacant
<b>Territory Officer Policy &amp; Infrastructure</b>	Mr Paul Berry MStJ
<b>Territory Officer Major Events</b>	Mr Craig Garraway OSTJ
<b>Territory Officer Logistics</b>	Mr Patrick Murray OSTJ
<b>Territory Officer (Historical Research)</b>	Mr Alan Caust OSTJ
<b>Territory Officer Special Projects</b>	Mrs Dawn Bat OSTJ
<b>Territory Officer Community Care</b>	Ms Naomi Gardiner
<b>Member Support Officer</b>	Ms Pat King MStJ

<b>Adult Divisions</b>	<b>Superintendent</b>	<b>Number of Members</b>
Darwin	Ms Kaye Griffin	36
Batchelor	Mr Bruce Garnett	14
Palmerston	Mrs Angie Butler	28
Katherine	Mr Steve Rudder	26
Humpty Doo	Mr Greg Payne	15
Alice Springs	Mr Glen Auricht	31
Tennant Creek	Mrs Marcel Clark	18
Nhulunbuy	Mr Michael Davy	15
		<b>183 Adults</b>





Cadet Divisions	Superintendent	No of Members
Darwin	Mrs Sheryl Rossiter	22
Palmerston	Ms Julie Murray	40
Band	Mrs Narelle McLaughlin	45
Katherine	Mr Rhys Dowell	10
Marrara Christian	Mrs Kelly Raven	4
Humpty Doo	Mrs Nola Hutchins	31
Alice Springs	Vacant	55
Tennant Creek	Ms Sam Cameron	35
Nhulunbuy	Ms Rebecca Dexter	19
Youth	Mrs Kelly Raven	10
<b>Total Cadets</b>		<b>271</b>

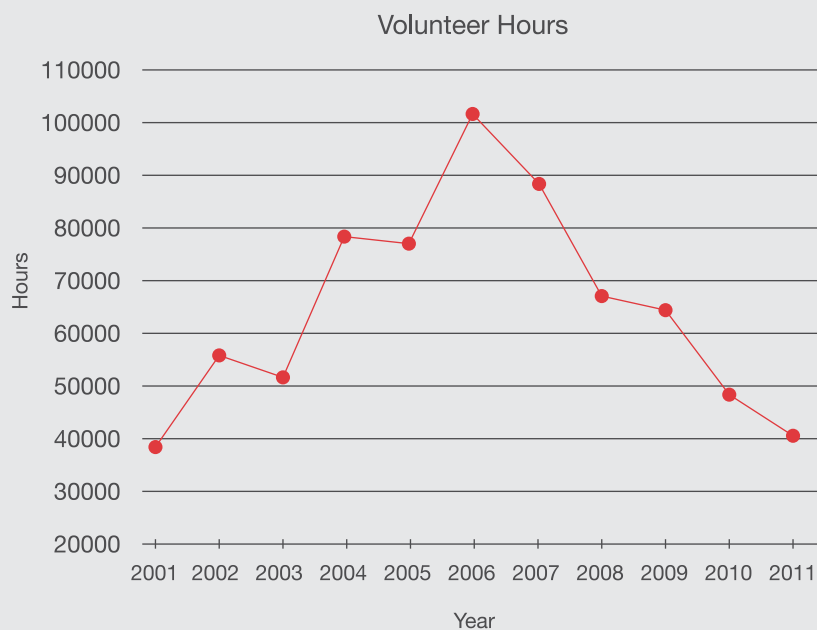
District Staff (including affiliates and members on leave)	22
Council	8
Adult Divisions	183
Cadet Divisions *	271
<b>Total Membership</b>	<b>484</b>

\*Cadet Divisions include Adult Officers

## Volunteer Hours

### Total Volunteer Hours from July 2010 To June 2011

Public Duties	14,472
Meeting Hours, Courses & Training	17,677
Administration	3,255
Ambulance on Call	3,650
Ambulance on Duty	1,603
<b>Total</b>	<b>40,657</b>



# Staff Listing

(as at 30th June, 2011)

## Management

Coburn	Ross	Chief Executive Officer
Andrews	Royce	Corporate Services Manager
McKay	Michael	Director of Ambulance Operations
Garraway	Craig	Operations Manager - Northern Region
Van Gerwen	Stephen	Deputy Operations Manager - Northern Region
Blake	Kevin	Operations Manager - Southern Region
Cooper	Simon	Deputy Operations Manager - Southern Region
Quirke	Brendan	Director Education & Training Services
Peers	Stephen	Manager Volunteer First Aid Services
Thompson	Tamara	Human Resources Manager
Watts	Tracy	Contract and Sales Manager
Albanese	Annetta	Manager, Education and Training Services
McMeekin	Lynda	Paramedic Education Manager

## Darwin

Allison	Stuart	Student Paramedic
Archer	Derek	Trainee Paramedic
Beck	David	Student Paramedic
Bigwood	Nicholas	Intensive Care Paramedic
Blakeman	Kay	Qualified Paramedic
Blyth	Phillip	Intensive Care Paramedic
Bouma	Nicole	Qualified Paramedic
Brain	Amanda	Trainee Paramedic
Brooks	Aaron	Student Paramedic
Buteux	Jeffrey	Intensive Care Paramedic
Ch'ng	Brian	Qualified Paramedic
Da cruz	Humberto	Student Paramedic
Davies	Rhian	Student Paramedic
Dowson	Virginia	Intensive Care Paramedic / Station Officer
Farkas	Benjamin	Qualified Paramedic
Ferguson	Mark	Intensive Care Paramedic
Finn	Jillian	Qualified Paramedic
Hackenberg	Markus	Trainee Paramedic
Hageman	Alice	Qualified Paramedic
Hales	Simon	Trainee Paramedic
Harrowell	Emma	Qualified Paramedic
Higgins	Natalie	Qualified Paramedic
Hill	Tony	Trainee Paramedic
Ho	Felix	Qualified Paramedic
Hokins	Kylie	Qualified Paramedic
Holland	Coralie	Intensive Care Paramedic
Johnson	Philip	Qualified Paramedic
Jones	Peter	Qualified Paramedic
Killalea	Kylie	Qualified Paramedic
Kwiatkowski	Antoni	Qualified Paramedic
Kwiatkowski	Annette	Intensive Care Paramedic
Leigh	James	Intensive Care Paramedic
McKeen	Natalie	Student Paramedic





McNeill	Amanda	Qualified Paramedic
Maczkowiack	Erin	Qualified Paramedic
Monks	Peter	Special Projects Officer
Newport	Kylie	Student Paramedic
Novak	Carlo	Trainee Paramedic
Orchard	Robyn	Student Paramedic
Oudeman	Bridget	Qualified Paramedic
Payne	John	Student Paramedic
Pullin	Matthew	Trainee Paramedic
Purse	Warren	Intensive Care Paramedic / Station Officer
Scaife	Martin	Operations Support and Logistics Officer
Schuman	Natasha	Qualified Paramedic
Skinner	Sue-ellen	Operations Support Officer
Stehr	Briony	Trainee Paramedic
Stratton	Haley	Qualified Paramedic
Sylva	Fiona	Qualified Paramedic
Taylor	Katharine	Intensive Care Paramedic
Visser	Karl	Student Paramedic
Wickham	Julie	Qualified Paramedic
Wood	Anthony	Qualified Paramedic
Wylie	Adam	Qualified Paramedic

#### **Communications**

Anderson	Stuart	Emergency Medical Dispatcher
Blackall	Andre	Emergency Medical Dispatcher
Bourke	Rachel	Emergency Medical Dispatcher
Browell	Mary-Anne	Emergency Medical Dispatcher
Cullenane	Mark	Communications Supervisor
Gray	Sherryn	Emergency Medical Dispatcher
Hatcher	Tristan	Emergency Medical Dispatcher
Hatfield	Michael	Emergency Medical Dispatcher
Mcilwain	Leetasha	Emergency Medical Dispatcher
Moller	Rebecca	Emergency Medical Dispatcher
Sanderson	Rebecca	Emergency Medical Dispatcher
Schultz	Peter	Emergency Medical Dispatcher
Wilson	Robyn	Emergency Medical Dispatcher

#### **Patient Transport**

Butler	Brett	Patient Transport Officer
McElwaine	Nadine	Patient Transport Officer
McLaughlin	Narelle	Patient Transport Officer
Murray	Patrick	Patient Transport Officer
Otene-Meihana	Barney	Patient Transport Officer
Pearson	Kirstin	Patient Transport Officer

#### **Workshop**

Murfett	Donald	Vehicle Maintenance Officer
O'Connor	Rory	Vehicle Maintenance Officer
O'Shaughnessy	Mark	Fleet Supervisor – Northern Region

### **Katherine**

Bevan	Wayne	Qualified Paramedic
Blomeley	Justin	Trainee Paramedic
Dowell	Rhys	Student Paramedic
Elton	Ashlee	Trainee Paramedic
Forwood	Suzanne	Student Paramedic
Hellyer	Beverley	Qualified Paramedic
Knox	Lorinda	Qualified Paramedic
Ramm	Tracey	Student Paramedic
Reubenson	Steven	Officer in Charge
Rudder	Stephen	Qualified Paramedic
Stringer	Frances	Student Paramedic

### **Tennant Creek**

Clark	Marcel	Officer in Charge
Hellyer	Brock	Student Paramedic
Koehn	Natalie	Student Paramedic
Palmer	Lisa	Trainee Paramedic
Parker	Victoria	Qualified Paramedic
Webster	Robert	Student Paramedic

### **Alice Springs**

Anderson	Michelle	Student Paramedic
Auricht	Janna	Qualified Paramedic
Bruce	Jake	Trainee Paramedic
Bynon	Emily	Trainee Paramedic
Cooke	Gareth	Student Paramedic
Cowie	Matthew	Qualified Paramedic
Daly	Allison	Student Paramedic
Daniel	Shaun	Qualified Paramedic
Davis	Stuart	Qualified Paramedic
Deacon	Paul	Student Paramedic
Dickson	Phillip	Student Paramedic
Falzon	Benjamin	Intensive Care Paramedic
Falzon	Daniel	Qualified Paramedic
Falzon	Tomas	Qualified Paramedic
Gibson	Suzanne	Qualified Paramedic
Harrison	Royce	Qualified Paramedic
High	Robin	Trainee Paramedic
Lyons	Christopher	Student Paramedic
Martlew	Adam	Qualified Paramedic
Monteny	Grant	Trainee Paramedic
Morgan	Nicholas	Student Paramedic
Naden	Andrew	Intensive Care Paramedic / Station Officer
Owen	Ronald	Qualified Paramedic
Paradise	Donna	Qualified Paramedic
Roberts	Shane	Trainee Paramedic
Walsh	Melissa	Trainee Paramedic





### **Patient Transport**

Blackman	John	Patient Transport Officer
Griffiths	Emma	Patient Transport Officer
Pearson	Kirstin	Patient Transport Officer

### **Communications**

Anning	Kate	Emergency Medical Dispatcher
Cousins	Adrian	Emergency Medical Dispatcher
Miles-Morland	Terri-Lynn	Emergency Medical Dispatcher
Renzi	Terre	Emergency Medical Dispatcher

### **Administration**

Sellar	Regina	Training Administration Officer
Walet	Gloria	Receptionist
White	Deidre	Supply / Administration Officer

### **Sales**

Collins	Malcolm	Sales and restocking officer
---------	---------	------------------------------

### **Workshop**

Cloete	Johannes	Vehicle Maintenance Officer
Wright	Kyron	Workshop Supervisor

### **Nhulunbuy**

Davy	Michael	Trainee Paramedic
Dexter	Rebecca	Trainee Paramedic
Paradise	Mandy	Officer in Charge
Roles	Raymond	Qualified Paramedic

### **Corporate Services**

Carew	Patrick	IT Co-ordinator
Collier	Jenny	Receptionist
Davies	Lenair	Accounts Receivable Officer
Garraway	Deborah	Executive Secretary
Hanna	Tess	Data Entry Officer
Hill	Stephanie	Data Entry Officer
Jackson	Wendy	Receptionist - Katherine
Kitching	Colin	Human Resources Officer
Kruse	Shanta-Rae	Data Entry Officer
Martin	Deborah	Payroll Officer
O'Grady	Penelope	Group Purchasing and Procurement co-ordinator
Peters	Donna	Senior Finance Officer
Smith	Julie	Accounts Payable Officer
Swain	Geoffrey	Storeperson
Trkilis	Nicky	Data Entry Officer

### **Operations Branch**

Ballinger	Rosemary	Administration Assistant
Balch	Gwyn	Volunteer First Aid Services Co-ordinator
Raven	Kelly	Community Education Officer
Allen	Katherine	Community Education Officer

### **Paramedic Training College**

McLeod-Curran	Christine	Administration Support Officer
King	Samantha	Paramedic Education Officer
Sanderson	Bradley	Paramedic Education Officer

### Public Education & Training

Ashton	Megan	First Aid Training Instructor
Backman	Robert	First Aid Training Instructor – Alice Springs
Butler	Angelina	Training Administration Officer
Brons	Eralia	First Aid Training Instructor
Brown	Barbara	Training Administration Officer
Ekins	Vanessa	First Aid Training Instructor
Johnston	Nicole	First Aid Training Instructor
Lim	Yuan Chyn	First Aid Training Instructor
Macmillan	Daniel	First Aid Training Instructor
Mowat	Geoffrey	First Aid Training Instructor
Semrova	Lenka	First Aid Training Instructor
Van Munster	Ian	First Aid Training Instructor
Walton	Tony	First Aid Training Instructor – Alice Springs

### Sales

Bougnol	Wendy	First Aid kit restocker
Timney	Robyn	Contracts and Sales Support Officer
Treacy	Susan	Sales Consultant

### Contracts

Bloodworth	David	Contracts Paramedic
Fabian	Robert	Contracts Paramedic
Gough	Michelle	Contracts Paramedic
Hurrell	Rodney	Contracts Paramedic
Langston	Royce	Contracts Paramedic
McLeod	Deborah	Contracts Paramedic
Saunders	Neville	Contracts Paramedic
Sellick	Trevor	Contracts Paramedic
Timms	Jillian	Contracts Paramedic





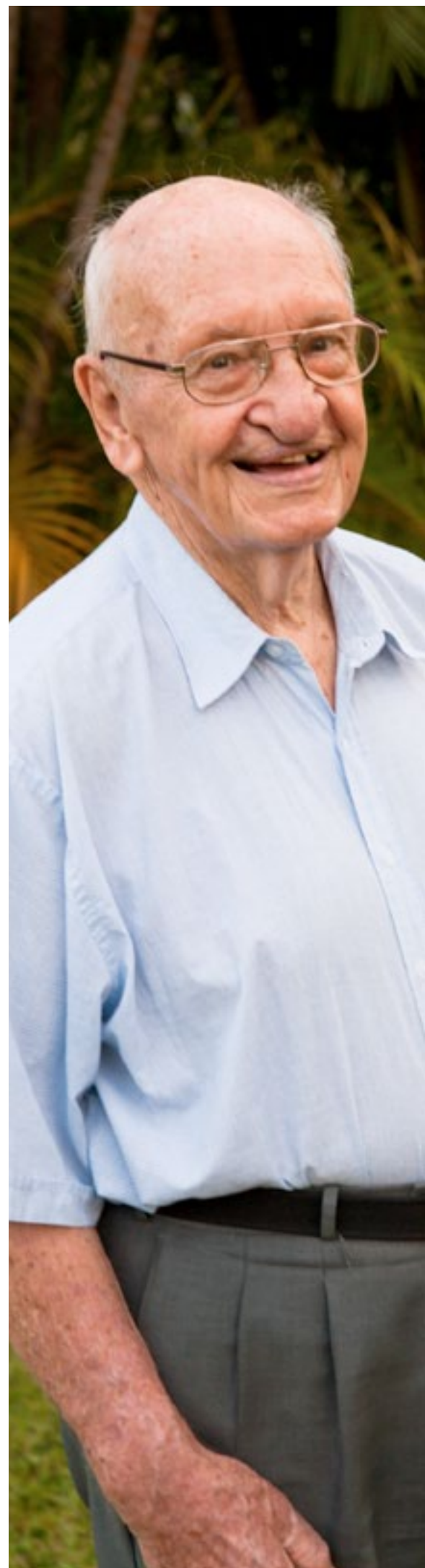


# Operations Branch Members

(as at 30th June, 2011)

Adams	Sue	Brown	Bradley
Al-Khafaji	Zainab	Brumby	Nerissa
Alice	Natarlia	Bull	Teegan
Allen	Ericka	Burns	Catherine
Anderson	Stuart	Burns	Douglas
Andreau	Despina	Burt	Emily
Andresen	Dimiti	Burton	Brittney
Anning	Kate	Butler	Brett
Aram	Claire	Butler	Angie
Armstrong	Leah	Bynon	Emily
Arnold	Sonya	Callaghan	Paul
Auger	Kathryn	Callaghan	Lisa
Auricht	Glen	Cameron	Samantha
Bachmid	Riadh	Cameron	Jacob
Baddeley	Stephen	Campbell	Kaitlin
Bailey	Jazlyn	Carman	John
Baker	Kasey	Carseldine	Nina
Baker	Ky	Carter	Melissalucia
Baker	Ashleigh	Castle	Ian
Balding	Amelia	Caughey	Jessica
Baldock	Tamara	Caust	Alan
Ballinger	Rosemary	Ch'ng	Brian
Barnes	Maureen	Chan	Jason
Barry	Michelle	Chandler	Claire
Bartels	Mitchell	Charlton	Melissa
Bat	Dawn	Chin	Alexandria
Beale	Alice	Chin	Roland
Beale	Joyce	Chin	Charlene
Bean	Emily	Chong	Leehoon
Berry	Paul	Chow	Benjamin
Bevan	Wayne	Chow	Patrick
Bin Kamarudin	Nizarudin	Clark	Marcel
Blackall	Andre	Clark	Georgie
Blackman	Tony	Clark	Mackenzie
Blake	Kevin	Clarke	Samantha
Blakeman	Kirrily	Cockman	Hayley
Blankenspoor	Nicole	Cockman	Jason
Borrett	James	Coghill	Lauren
Bourke	Yazmin	Colbran	Emily
Boyle	William	Colefax	Celine
Bramich	Dianne	Collins	Casey
Bramley	Indianna	Connolly	Rebecca
Braun	Issaraha	Conrad	Mark
Brine	David	Coombs	Susan
Bromwich	Alan	Crompton	Lionel
Brooks	Aaron	Cross	Aidan
Browell	Mary-Anne	Cubillo	Tanisha

Cuff	Troy	Gardiner	Naomi
Cuttriss	Vanessa	Garnett	Bruce
Daniel	Shaun	Garraway	Craig
Davies	Joshua	Gill-Waldeck	Kiya
Davy	Michael	Gordon	Robert
Dawidowicz	Joshua	Graham	Sarah
Dawidowicz	Gabrielle	Graham	Touriek
Dawson	Connor	Graham	Anthony
De'eb	Claudia	Grange	Cristy
Dehne	Julie	Grant	Joseph
Dethmore	Axl	Gray	Gemma
Devitt	Brett	Green	Ronald
Dexter	Rebecca	Grievess	Dannielle
Dick	Kaitlyn	Griffin	Kaye
Dillon	Bradley	Griffiths	Emma
Dix	Stuart	Griffiths	Skye
Doan	Duyen	Guggisberg	Pete
Dobunaba	Chantelle	Haeusler	Robin
Dorohokuplia	Oleksandr	Hageman	Alice
Dowell	Rhys	Hall	Georgie
Downs	Nathan	Hamilton	Dannielle
Dowson	Virginia	Hancock	Alyssa
Dunstan	Frank	Hankinson	Justin
Eggleston	Michael	Hanna	Russell
Eggleston	Alysha	Hanslow	Jarryd
Eltagonde	Leanne	Hanslow	Justen
Eltagonde	Joshua	Harris (Jones)	Connor
Eltagonde	Abigale	Harrowell	Emma
Elton	Ashlee	Hatfield	Michael
Enciso	Stephen	Heckathorn	Josiah
Erickson	Adam	Hein	Anne
Evans	Luke	Hellyer	Beverly
Evans	Morgan	Hellyer	Brock
Fairs	Sharon	Henderson	Leah
Ferguson	Mark	Heslop	Kevin
Fialkowski	Mieczyslaw (Mitch)	Hill	Rebecca
Finocchiaro	Ben	Hill	Kevin
Flanagan	William	Ho	Felix
Flanagan	Casey	Hocking	Rodney
Forester	Phoenix	Holden	Kaylah
Forwood	Suzanne	Holdsworth	Teresa
Forwood	Hamish	Holland	Arnah
Foti	Yasmin	Howarth	Alexandra
Fox	Rachel	Howarth	Rachel
Fox	Matthew	Hubbard	Stephanie
Fox	Sophie	Hughes	Reagan
Francis	Christina	Hutchins	Nola
Francis	Amanda	Ingham	Erin
French	Jonathan	Jackson	Jacqueline
Frost	Deborah	Jacobsen	Lauren
Gablonski	Michael	Jacobsen	Lynda
Gardiner	Christine	James	Horiana





Janssen	Kristy	Marshall	Tamika
Jarvis	Beth	Martin	Jodie
Jones	Roslyn	Martin	Amy
Jones	Bruce	Martin	Tamryn
Jones	Courtney	Mather	Patrick
Jones	Hugh	Matthews	Ashleigh
Jorgensen	Ib	Matthews	Kaylah
Jurd	Shawn	Matthyssen	Krystle
Kaburoa	Ariti	Matthyssen	Michael
Kain	Joylene	May	Byron
Kain	Melissa	Maybank	Paul
Karmiste	Rachelle	McCroy	Patrick
Kassman	Alan	McGill	Leanne
Kastrissios	Christos	McGrath	Gabbi
Keatch	Lenaire	McGrath	Tom
Keatch	Samuel	McGuire	Karina
Keenan	Shelly	McKay	Amy
Kent	Krystal-Rose	McKay	Kimberlee
Keogh	Joshua	McKay	Michael
Kerle	Jamieson	McLauchlan	Marion
Kilgariff	Fran	McLaughlin	Sarah
King	Lesley	McLaughlin	Narelle
King	Patricia	McLaughlin	Luke
Kleidon	Anthony	McLaughlin	Hayley
Kleinig	Simone	McMeekin	Lynda
Klessa	Kiran	McNamara	Maceo
Klessa	Barbara	McNamara	Marlie
Klishans	Alan	McNamara	Asara
Knight	Bridget	Melas	Maria
Knight	Lowitja	Melas	Strati
Knight	Larissa	Mick	Taniesha
Knowles	Zak	Miles	Elleana
Koehn	Natalie	Miles	Timothy
Kokles-Ridgway	Jamie	Millett	Austin
Korman	Kara	Mills	Amelia
Kostas	Nickolas	Mills	Taylor
Koum	Anastasia	Minshull	Rebecca
Lanyon	Lee	Misob	Elizabeth
Laver	Charley	Misob	Jacintha
Laxton	Mark	Mokolo	Tebogo
Leadle	Megan	Moller	Rebecca
Levi	Jordan	Moniz-Wakefield	Nina
Lillis	Oliver	Monks	Peter
Lindenberg	Phoebe	Mooney	Michael
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Longe	Jessica	Moores	Sevasti
Lowe	Jayde	Morgan	Nicholas
Luckhurst	Ethan	Morley	Katelyn
Luckhurst	Sarah	Morris	Meagan
Lund	Katrina	Mott	Tahlia
Macmillan	David	Munckton	Shakira

Munckton	Megan	Porter	Talitha
Mundy	Sherylea	Power	Barnewall
Murphy	Kiana	Powick	Janet
Murphy	Ann	Pym	Christopher
Murphy	Christopher	Raafs	Henri
Murray	Patrick	Radomi	Erin
Murray	Julie	Ramm	Tracey
Murray	Angela	Raven	Kelly
Murugesan	Pradeepa	Raven	Shannon
Nair	Sneha	Reardon	Hannah
Nash	Lillian	Rees	Simon
Nauschutz	Rebecca	Reid	Tori
Newport	Kylie	Reid	Brodie
Nguyen	Tran	Reid	Fiona
Nguyen	Joshua - Naoc	Reid	Matthew
Nicklin	Julie	Reubenson	Steven
Nicolson	Kate	Richards	Pamela
Nyondy	Gayedore	Richards	Peter
O'Connor	Nathan	Riley	Trevor
O'Connor	Darcy	Ritchie	Tessa
O'Connor	Damien	Robinson	Izaak
O'Connor	Joshua	Robinson	Kalyca
O'Donnell	Caitlin	Rodgers	Damien
O'Dwyer	Kaylyn	Rogers	Emma
O'Leary	Lesa	Roles	Raymond
Orchard	Sally-Anne	Roman	Piper
Owen	Graeme	Rossiter	Sheryl
Owen	Ronald	Rossiter	Adrian
Owen	James	Rossiter	Adam
Paradise	Mandy	Rowley-Janssen	Benjamin
Parchert	Alexandra	Rowley-Janssen	Jaime
Parker	Jarrad	Rudder	Tanea
Pascoe	Yuliana	Rudder	Stephen
Patel	Tony	Russell	Steve
Paull	Cheryll	Russell	Adam
Payne	John	Ruta	Alicia
Payne	Lee	Rutland	Michelle
Payne	Gregory	Ryan	Adam
Peers	Stephen	Ryder	Jodavid
Pellegrin	Ethan	Sammy	Tanya
Pellegrin	Ryan	Sampson	Phillip
Pemberton	Jessica	Sanders	Damien
Pemberton	Kellie	Saunders	John
Petersen	Melanie	Scaife	Martin
Pettifer	Ryan	Scaife	David
Pettifer	Radka	Scanlan	Teagan
Phillips	Anthony	Schepisi	Matthew
Phillips	Meredith	Schepisi	Lucinda
Pini	Samantha	Schmitzer	Jan
Pluis	Courtney	Scholz	Muriel
Poole	Peter	Scholz	Samuel
Porter	Emika	Sinclair	Jessica





Singleton	Troy	Vlahos	Helen
Skinner	Hailee	Warford	Jacob
Skinner	James	Warford	Tahyla
Skinner	Sue-Ellen	Washington	Shaun
Skinner	Mitchell	Watson	Natasha
Smale	Megan	Watson	Michelle
Smith	Anthony	Webster	Robert
Smith	Christine - Ann	Wells	Marion
Souey	Sharni	Whatley	Darrin
Spillett	Simon	White	Deidre
Squirrel	Jade	Whitmore	Karina
Staben	Karl	Whitmore	Ebony
Staben	Samara	Williams	Latna
Staben	Jacqueline	Willing	Roxanne
Stacy	Jordyn	Wilson	Claire
Stennett	Mitchell	Wilson	Robyn
Sterry	Ronald	Wilson	Liam
Stow	Alannah	Wilson	Brandon
Stubbs	Lee-Anne	Wilson	Zara
Stubbs	Bianca	Wilson	Brooke
Stubbs	Katrina	Wilson	Alysha
Sukhalay	Silo	Wilson	Paige
Sutherland	Christine	Wines	Jenni
Swad	Boaz	Wing	Samuel
Tait	Robyn	Wirtz	Allan
Talbot	Noel	Wolf	Carmel
Taylor	Charmaine	Wrathall	Emily
Teagle	Lincoln	Yeaman	Dana
Thompson	David		
Thorbjornsen	Augustine		
Thorbjornsen	Zachariah		
Thorne	Blade		
Thornton	Desmond		
Tinning	Dean		
Tolba	Cindy		
Trevisan	Jasmine		
Tucker	Zach		
Turner	Christine		
Turner	Geraldine		
Tyrrell	Jessica		
Tyson	Marian		
Van Den Heuvel	Zuzanna		
Van Gerwen	Stephen		
Vanden Boom	Maree		
Vanetie	Shanah		
Visser	Karl		
Vitkus	Brittany		
Vivas	Winona		
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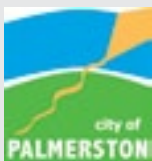
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Bendigo Bank (Community Bank) Katherine  
Northern Territory Disaster Resilience Fund  
Lions Camel Cup Grant  
Chief Ministers Department  
Rotary Club Katherine  
Palmerston City Council  
Rio Tinto Alcan Community Grants Program

# Securing the future safety of our community through our Volunteers



Grice Group



## Rio Tinto Alcan

2011 Annual Report Printing Partner



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Facsimile (08) 8922 6266

**Palmerston**

Cook Street Farrar NT 0830

**Parap**

57 Ross Smith Avenue Parap NT 0820

**Nhulunbuy**

Matthew Flinders Way Nhulunbuy NT 0880

**Katherine**

Kintore Street Katherine NT 0850

**Tennant Creek**

Windley Street Tennant Creek NT 0860

**Alice Springs**

Telegraph Terrace Alice Springs NT 0870



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